

2023 marks the 30th anniversaries of the Single Market and European Union citizenship, both bring into focus:

the right to free movement

as a major achievement of European integration.

Single Market

EU citizenship



#### **Intra-EU mobility**

in key figures

in 2021

Social security coordination rules protect people's social security rights when moving within Europe.

They guarantee that citizens continue to receive their benefits (such as old-age, unemployment and family benefits) and are covered by healthcare, even if they travel or move to another EU country.



Statistics from Annual report on intra-EU labour mobility 2022 and Eurostat



#### **Social Security Coordination**

*in key figures* 

#### 235 mln

European Health
Insurance Cards (EHIC)
were in circulation

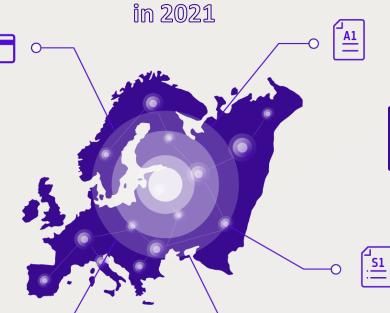
giving access to unplanned necessary medical treatment anywhere in Europe on the same terms as nationals.

#### 6 mln

**Pensions** 

disbursed to pensioners who reside in another Member State, for a total expenditure of

~ € 25 bln



~ 9 mln

Claims

received for cross-border healthcare provided under social security coordination rules, for a total amount of about

€4bln

#### ~ 3.6 mln

Portable Documents A1 were issued

attesting the social security legislation applicable to the holder.

#### 2.1 mln

Portable Documents S1 were issued

certifying the entitlement to healthcare in another Member State.



# Digitalisation

is crucial to building modern, efficient administrations that respond to the needs of citizens and businesses



#### **Cross-sectoral EU Initiatives**

supporting Citizens, Businesses and Public Bodies, in cross-border exchanges and relevant for social security coordination



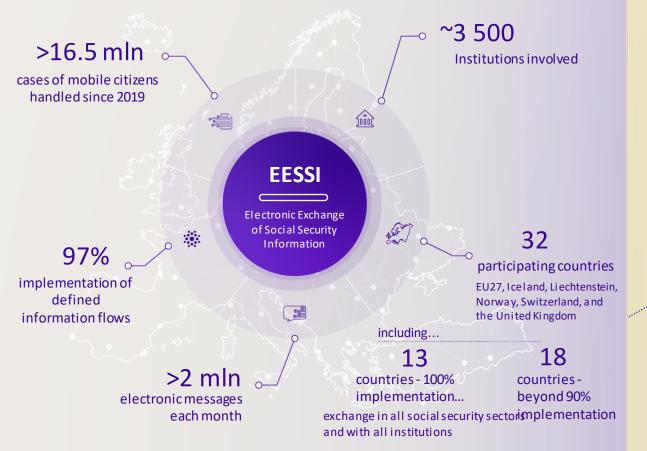
Digitalisation of Social Security Coordination is part of a broader landscape



### We are working on



**EESSI** - IT system helping social security institutions exchange information across Europe



#### **European Social Security Pass** initiative

A pilot project was launched to digitally verify citizens' social security entitlements across borders







Several initiatives are in place...

however <u>more</u> needs to be done to support free movement and fair labour mobility

through digitalisation



# The Commission's Communication includes specific actions, aiming at...



Citizen-centric approach to digitalisation

A seamless digital experience for mobile citizens and businesses interacting with national authorities for social security purposes



Efficient crossborder public services

Delivering efficient public services in social security, which are cross-border, digital and interoperable



Better exchanges between institutions

Further improving the cooperation and information exchange between social security institutions



#### More digitalisation in social security coordination...

What would it mean for Citizens?











Smoother access to public services

Seamless and smoother experiences when accessing cross-border public services in social security

Verifiable digital documents

Digital entitlement documents in their digital wallets, which can be verified online by relevant authorities Full control of own data

Full control and ownership of their personal data. Citizens can decide which data to share and with whom

Easier exercise of social security rights

in another country through an efficient system for proving and verifying entitlements Faster processing of claims

More rapid and secure processing of their claims for social security benefits



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Full implementation of the Electronic Exchange of Social Security Information by end 2024 at the latest; further improvements of the system and processes



Some of the main

Actions

2

A more integrated data exchange between social security systems and institutions, with further interoperability, across borders and sectors

3.

Sustained investments in automating processes to handle cross-border social security cases





Yearly high-level meetings with Member States to track and support progress



5.

Full commitment of Member States to the European Social Security Pass pilot activities; based on results, decision on potential large-scale deployment



Some of the main

Actions

60

Digitalisation of additional social security coordination procedures by 2025, building on the Single Digital Gateway Regulation

Accelerated efforts to meet the Digital Decade's objectives of 100% public services being accessible online by 2030, including in social security coordination



Analysis of the possibilities to further simplify procedures, providing a seamless digital experience in EU labour mobility



## Learn more

- :: (link to press release)
- :: Visit our web page: <u>digitalisation of social security coordination</u>

Directorate General for Employment, Social Affairs & Inclusion, European Commission

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