



PES Network

Work programme 2021

JUNE 2021

Social
Europe



EUROPEAN COMMISSION

Directorate-General for Employment, Social Affairs and Inclusion
Directorate B – Employment
Unit B.1 – Employment Strategy

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Manuscript completed in January 2021, updated in June 2021

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TABLE OF CONTENTS

| | | |
|-----------|--|----------|
| 1. | PES Network Mission | 6 |
| 2. | PES Network Vision | 6 |
| 3. | PES Network Mandate | 6 |
| 4. | PES benchlearning | 7 |
| 5. | Priorities of the 2021 PES Network Work Programme | 7 |

1. PES Network Mission

The core purpose of the PES Network is to promote modernisation of PES, assisting them in adapting their role and function contributing to implementation of the Union's employment policies. This will also help implement the principles in the European Pillar of Social Rights, contribute to the European Green Deal objectives and pursue the achievement of the United Nations Sustainable Development Goals. It will achieve this through strengthening and encouraging cooperation between PES, thereby increasing their capacity to enhance labour market function, boost labour demand, increase labour supply and skills and facilitate matching between jobseekers and employers.

2. PES Network Vision

The Network vision is to be the vehicle for enhanced European PES cooperation enabling them to deliver their role as labour market conductors, contributing to European employment strategies, improving labour market function and integration and creating better balanced labour markets.

In 2017, the PES Network made a formal contribution to the consultation on the European Pillar of Social Rights¹. In 2018, it elaborated a working paper on the Future of Work². These activities presented an opportunity for the Network to consider how its PES 2020 strategy might be adapted to ensure it remains fit for purpose as PES seek to meet the new challenges of a rapidly changing labour market.

This strategy³, to be updated in 2021, looks beyond 2020 and presents a common view of

¹ <http://ec.europa.eu/social/BlobServlet?docId=16870&langId=en>

² <https://ec.europa.eu/social/BlobServlet?docId=20524&langId=en>

³ <http://ec.europa.eu/social/BlobServlet?docId=9690&langId=en>

the evolving role of PES, while considering the differences in institutional settings, objectives, product portfolios and the structures of individual European PES. Finally, it provides a description of the operational impact for PES, underlining the need to follow pathways of change to achieve the strategic reorientation of PES. It puts an emphasis on recent developments on the labour markets including emerging platform economies and "nonstandard" forms of work, and on labour shortages including increased (workforce) mobility. Moreover, a focus is on a more heterogeneous PES customer base. The need for PES making use of (new) digital technologies and harvesting richer data sources as well as for co-production and strengthening the conducting function is also highlighted in the new version.

3. PES Network Mandate

Articles 4 and 5 of the Decision (amended in 2020) establishing the PES Network provide it with an official mandate to foster realisation of the PES Network vision through:

- Contributing to modernising and strengthening PES in key areas, in view of the Union's employment and social policies, and having in mind the European Pillar of Social Rights, the European Green Deal and the United Nations Sustainable Development Goals, as well as challenges related to digitalisation, the changing world of work and work patterns as well as demographic changes
- Developing and implementing Union-wide evidence based Benchmarking to compare the performance of PES
- Providing mutual assistance through cooperation between members of the Network

- Initiating co-operation with relevant labour market stakeholders, including both public and private partners
- Preparing reports at the request of the European Parliament, the Council, the Commission, or on its own initiative⁴
- Contributing to the implementation of relevant policy initiatives
- Adopting and implementing its annual Work Programme
- Promoting and sharing best practices on the identification of NEETs⁵.

In addition, the Youth Guarantee (YG) Council Recommendation (reinforced in 2020)⁶ specifically mentions the PES Network' role in awareness-raising and dissemination of results and good practice examples among Member States. Also, the Council Recommendation on the integration of the long-term unemployed into the labour market⁷ calls on the PES Network to contribute to the monitoring of its implementation. The PES Network also provides support to the implementation of PES-related Country-specific Recommendations.

4. PES benchlearning

The core of PES Network activities is the development and implementation of a European-wide PES Benchlearning system. Benchlearning is defined in the PES Network Decision as the 'process of creating a systematic and integrated link between benchmarking and mutual learning activities that consists of identifying good performances through indicator-based benchmarking

systems [...] and of using findings for tangible and evidence-informed mutual learning activities, including good or best practice models'.

The funding of the Benchlearning is foreseen under the European Social Fund+ (2021-2027)⁸.

5. Priorities of the 2021 PES Network Work Programme

Benchmarking

In 2021, the quantitative assessment of the PES benchmarking will continue as in previous years. As to the qualitative assessments, the third cycle of adapted assessments started in 2020 but was disrupted by the Covid-19 pandemic, and will continue online in 2021 after two pilot online assessments were successfully held in 2020. These assessments will focus on change made since the first two cycles, and a new section on risk and crisis management.

Identification of 2021 Mutual Learning activities

Mutual learning activities aim to strengthen PES performance and modernisation by building upon the Benchlearning results. 2018 marked the end point of the second cycle of Benchlearning. In addition to the Benchlearning site visit reports, PES also produced Change Agenda Reports that highlighted the priority areas for change following the first and second cycle Benchlearning site visit.

⁴ <http://ec.europa.eu/social/PESknowledgecentre>

⁵ <http://ec.europa.eu/social/PESpractices>

⁶ <https://ec.europa.eu/social/main.jsp?catId=1079&langId=en>

⁷ <https://eur-lex.europa.eu/legal-content/EN/TXT/?uri=CELEX:32016H0220%2801%29&qid=1456753373365>

⁸ <https://eur-lex.europa.eu/legal-content/EN/TXT/?uri=COM:2018:382:FIN>

The process for developing the 2021 PES Network Work Programme was based on three main sources:

- Outcomes of the 2020 Work Programme, which included four main thematic clusters, which continue in 2021 with a strong focus on recovery.
- Additional subjects brought up by the PES, including information received in the monthly update of PES responses to the COVID-19 crisis delivered.
- Requests from the European Institutions to the PES Network.

Feedback and suggestions were received from the Advisers for European PES Affairs (AFEPAs) and discussed in its meetings on 15 October and 12 November 2020. These were incorporated into the 2021 PES Network Work Programme below. The Heads of PES adopted the 2021 PES Network Work Programme during the Board meeting on 7-8 December 2020.

Following the adoption of this systematic approach, the 2021 PES Network Work Programme has been prepared to reflect key strategic and operational themes of especial relevance to PES, thereby assisting their modernisation programmes. The events address macro-organisational issues including PES performance management, and organisational awareness of the future world of work, digitalisation and the green economy.

The Work Programme also specific practitioner issues including PES service delivery. Individual learning events will therefore enable participation from staff at different levels within PES both with senior steering, and operational delivery functions. All activities will be organised online until further notice, due to the travel restrictions and the pandemic situation.

The PES Network Work Programme presented herewith will remain a living document, which can be adjusted according to changing priorities of the Board or a changing situation on the European labour market.

PES Network Work Programme 2021 (June 2021)

| | | | | | | | | |
|--|--|---|---|--|---|---|---|--|
| Recovery and Future of Work | Update of PES Strategy 2020 & beyond Visions of the Network and inclusion of new EU priorities <u>Working Group</u> 26 February | | Support to recovery The role of PES in the recovery phase <u>Webinar</u> 04 March and <u>Thematic Review Workshop</u> October | | Green Deal Support PES in better understanding the impact on Labour Market <u>Analytical study</u> | | Future skills, career guidance, lifelong learning Identification of skills needs etc. <u>Seminar</u> January 2022 (TBC) | |
| Recovery and PES Service Delivery | PES service delivery in the wake of the crisis Follow-up on the 2020 Study on STW schemes <u>Study and Webinar/podcast</u> | Youth Employment Support Implementation of the reinforced Youth Guarantee <u>Thematic Review Workshop</u> 18-19 March | Support to vulnerable groups /ALMPs Support to inclusion, policies against exclusion <u>Thematic Review Workshop</u> September | Technical innovations AI, algorithms, technical innovation to support recovery <u>Jour Fixe</u> AT-24 February | Anti-discrimination Mapping PES responses <u>Survey</u> In progress. End 2021 | Support to persons with disabilities <u>Toolkit</u> To be published in 2022 | Gender equality Follow-up the 2020 Study <u>Dissemination webinar</u> 2 February | |
| PES Performance Management | PES Benchlearning Performance Assessments Assess 15 PES under 3 rd cycle, focus on Check and Act and new section I <u>(online) Site Visits</u> | | Update of the Benchlearning Manual <u>Reference Group</u> | | PES Staff Management New organisation of work, team management, etc. <u>Format tbc?</u> | | Quality Management <u>Working Group</u> | |
| EU PES Initiatives and PES Visibility | PES added value/benefits Improve PES Network reputation and visibility <u>Working Group</u> | | PES Stakeholders conference Involve stakeholders and share good practices on high stakes for the PES Network and actors on the Labour Market <u>Online conference</u> 20-22 April | | | Strengthening cooperation with partners and stakeholders Reinforce the links with partners <u>Podcasts</u> | | |
| Others | Mutual Assistance Projects Peer PES support to 2/3 PES EL, BE-Actiris, LT | PES current challenges PES self-driven exchanges <u>Jours Fixes upon demand</u> NO – April DE – May DE – July | PES practices & videos Linked to/supporting the learning activities | | Research Linked to/supporting the learning activities <u>Ad hoc studies and surveys</u> | Labour Market Information <u>EU Labour Market Barometer</u> | Taxonomies PES self-driven <u>Working Group</u> 25 February | |
| Meetings | PES Board Online/Physical PT: 24-25 June SI: 9-10 December | | AFEPAs Online/Physical 11 February (online) 22 March (online) 6 May (online) | | Benchlearning Working/Steering Group Online/Physical | | Benchlearning Assessors Online/Physical | |