#myEHICstory: terms and conditions

The European Commission's Directorate General for Employment, Social Affairs and Inclusion (the organisers) invites you to participate in the #myEHICstory campaign (the campaign).

The goal is for all citizens and residents of the European Union (EU), Iceland, Liechtenstein, Norway and Switzerland to share their stories involving the use of the European Health Insurance Card.

The best stories will be turned into videos to promote the European Health Insurance Card.

1. To participate:

- Submit your story involving the European Health Insurance Card via the website ehic.europa.eu between 20/12/2018 and 31/01/2019 (midnight CET).
- (Optional) Post your story on your public Facebook, Instagram, Twitter or YouTube profile with the hashtag #myEHICstory.

Only entries submitted via ehic.europa.eu will be eligible for prizes. Posting on social media is in addition to and does not replace submitting your entry via ehic.europa.eu.

To participate, you must be minimum 18 years old and a legal resident of a Member State of the European Union (EU), Iceland, Liechtenstein, Norway or Switzerland. Minors are ineligible to participate.

Employees and family members of employees of the European Commission and of its contractor Ecorys are excluded from participation. Participants must be natural persons: legal entities are excluded from participation.

Only one submission per person is allowed. All entries will be moderated. The organisers reseve the right to accept or reject entries on the basis of content. Grounds for rejection include but are not limited to: profane language, lewd or inappropriate images, content that is discriminatory or inflammatory to groups or individuals, content that discloses unnecessary personal information.

Any participant reasonably suspected of cheating will be disqualified and their entries removed. No correspondence will be entered into on this matter.

2. Winners

After the campaign period is over, a jury of European Commission staff will draw up a shortlist and select the best 4 entries.

Based on the quality of the entries received, the organisers retain the right to select fewer winning stories or not to select any winners at all. The organisers' decision regarding the shortlist and the selection of the winners is final and irrevocable.

Organisers will contact the winners (if any) at the email addresses they have submitted by 31/02/2019. To be able to do so, participants will have to enter their real name and email address when submitting their entries. The Commission will check whether the winners meet all the eligibility criteria outlined above. If this is not the case, or if the selected person does not react within 5 calendar days, another person on the shortlist will be chosen. Only the winners will be contacted.

Each winner (maximum 4) will be awarded with the following prize: a €100 gift voucher linked to travelling, from a European company and according to the person's nationality and preference (Decathlon, FNAC, Booking.com or similar, to be arranged with the winner). The prize cannot be redeemed in cash.

3. Data protection and privacy

This campaign is being organised by the European Commission's Directorate General for Employment, Social Affairs and Inclusion, under the responsibility of the Head of the Unit "Communication", acting as data controller.

As this campaign collects and further processes personal data, Regulation (EU) 2018/1725 of the European Parliament and of the Council of 23 October 2018 on the protection of natural persons with regard to the processing of personal data by the Union institutions, bodies, offices and agencies and on the free movement of such data, and repealing Regulation (EC) No 45/2001 and Decision No 1247/2002/EC, is applicable.

3.1. What personal information do we collect and through which technical means?

Personal data and their purpose

The personal data collected and further processed are data necessary for the participation in campaign, such as name, surname, country of residence, email address.

The processing operations on personal data linked to the organisation and management of this campaign are necessary for the management and functioning of the Commission, as mandated by the Treaties, and more specifically articles 5, 7 and 211 - 219 of the EC Treaty.

Technical information

Data are collected using the EUSurvey online tool. You can check the specific privacy statement for EUSurvey at https://ec.europa.eu/eusurvey/home/privacystatement.

3.2 Who has access to your information and to whom is it disclosed?

The access to all personal data as well as all information collected in the context of this campaign is only granted through UserId/Password to a defined population of users, without prejudice to a possible transmission to the bodies in charge of a monitoring or inspection task in accordance with Community legislation. These users typically are members of the Unit organising the campaign inside DG EMPL, and DG EMPL's subcontractor Ecorys, acting as processor.

No personal data is transmitted to parties that are outside the recipients and the legal framework mentioned.

The European Commission will not share personal data with third parties for direct marketing.

3.3. How do we protect and safeguard your information?

Your replies are recorded in a secured and protected database hosted by the Data Centre of the European Commission, the operations of which abide by the Commission's security decisions and provisions established by the Security Directorate for this kind of servers and services. The database is not accessible from outside the Commission. Inside the Commission the database can be accessed using a UserId/Password.

3.4. How can you verify, modify or delete your information?

In case you want to verify which personal data is stored on your behalf by the responsible controller, have it modified respectively corrected or deleted, please contact the Controller by using the Contact Information below and by explicitly specifying your request.

3.5. How long do we keep your data?

Your personal data will remain in the database until the winners have been announced and will then be deleted. We expect winners to be announced by 31/04/2019 at the latest.

3.6. Contact information

In case you wish to verify which personal data is stored on your behalf by the responsible controller, have it modified, corrected, or deleted, or if you have questions regarding the campaign, or concerning any information processed in the context of the campaign, or on your rights, feel free to contact us using the following contact information:

European Commission

DG Employment, Social Affairs and Inclusion Communication Unit – Digital Communication Team EMPL-EUROPA@ec.europa.eu

3.7. Appeal

Complaints, in case of conflict, can be addressed to the European Data Protection Supervisor.

4. Copyright

All entries must be original work and the participant must either be the sole owner or the transferee of the copyright.

In addition to their story, participants can also submit an image (optional). By participating, you retain full copyright of your images. Participants also grant the European Commission the right to publish and exhibit uploaded photographs. No fee will be payable by the European Commission for this use.

Participants must obtain written consent from any individuals aged 18 or above who are identifiable in a photograph. Participants taking a photograph of anyone under 18 must ensure that they obtain the written consent of that child's parent/guardian. It is the participants' responsibility to ensure that the necessary consent has been obtained. Participants must retain all release forms obtained as they may be asked to prove that consent has been given.

Participants should retain the original digital file/negative of their entry as they may be asked to prove ownership of the work, as well as providing the promoter with the photo in the highest possible resolution.

5. Responsibility

Under no circumstances can the organisers be held liable for any accident, costs, direct or indirect damage which might occur as a result of participation in this campaign. Similarly, the organisers cannot be held responsible for any theft, loss, delay or damage or any other incident that may occur during the travel (for the winners), for example theft, injury, etc. The organisers can under no circumstances be held liable for the cancellation, postponement or modification of the campaign due to unforeseen circumstances. In addition, the dates mentioned may vary due to organisational reasons or unforeseen circumstances.

6. Acceptance of terms and conditions

By participating, you agree to be bound by these terms and conditions and confirm that you comply with the eligibility criteria. Failure to comply with these terms and conditions may result in disqualification. This campaign and the present rules are governed by Belgian law and under the jurisdiction of the Brussels's Courts, as the legal headquarters of European Commission are located in Brussels, Belgium.