



European  
Commission

# EUSURVEY

## Online Survey Management Tool

23/09/2014  
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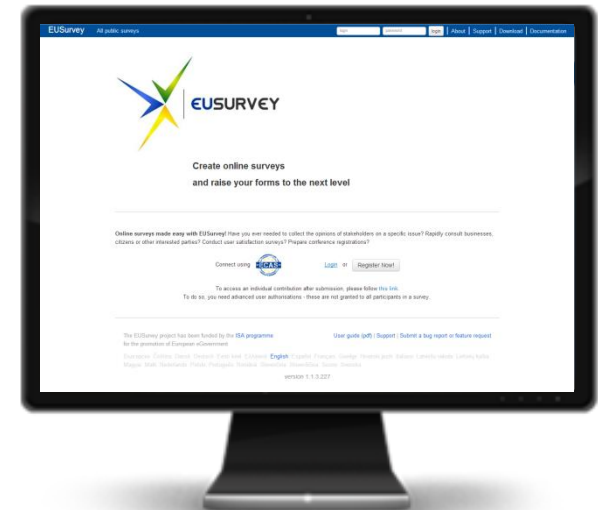
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# Agenda

- **What is EUSurvey ?**
- **Overview of the features**
- **Who should use EUSurvey & Why ?**
- **Potential evolutions**
- **Contacts & Discussion**

# What is EUSurvey ?

- Web-based application
  - <http://ec.europa.eu/eusurvey>
- Available in 24 languages
  - With multilingual survey management
- Create and conduct online surveys
  - Public consultations / Policy making
  - Targeted or restricted stakeholder consultations
  - User satisfaction/Conference registration
- Invitations management
- Collect and publish results



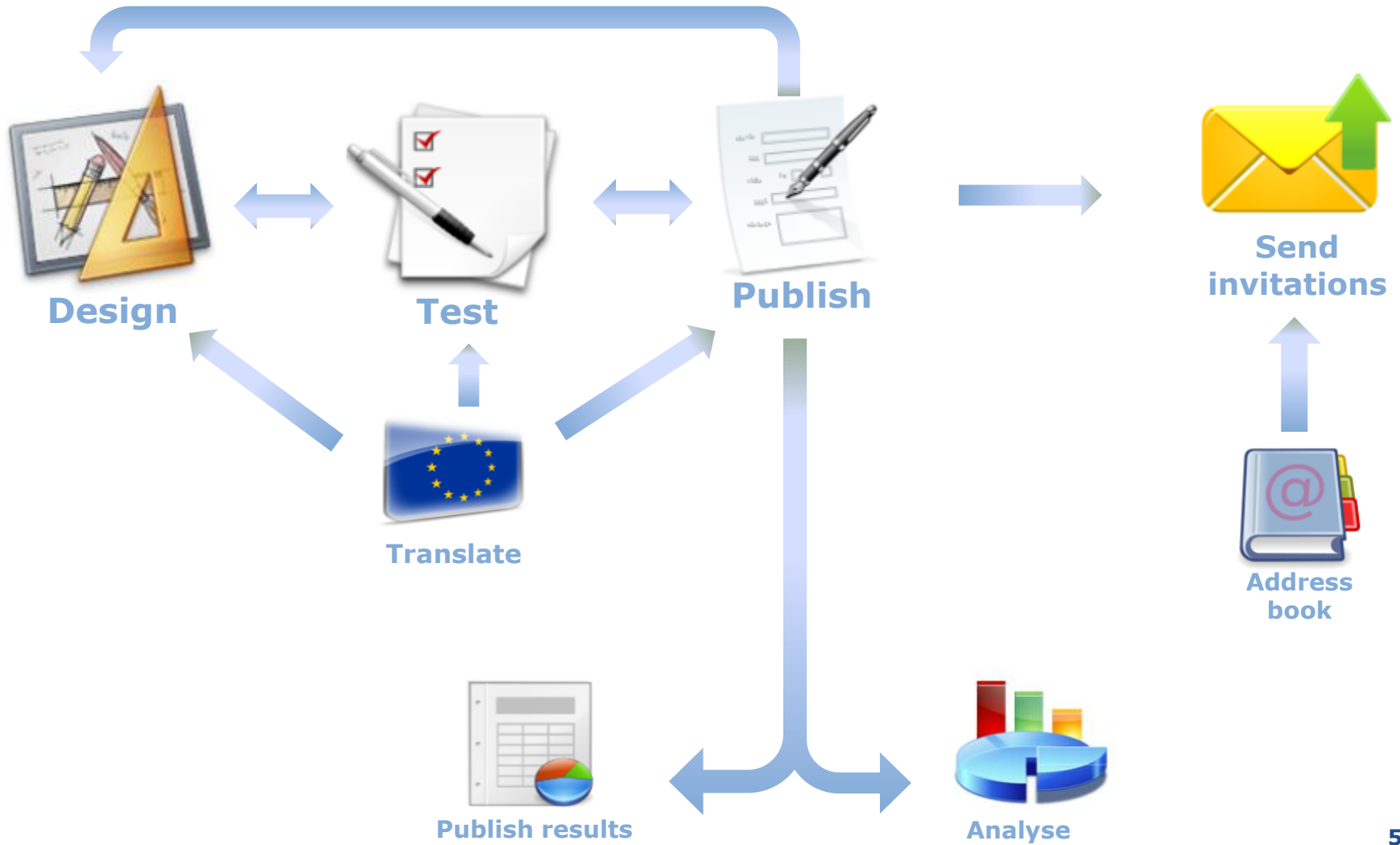
# EUSurvey in figures

- Hosted by the European Commission Data Center
- Accessible 24h / 7d
- Key figures:
  - Around 2.000 surveys in 2013
    - 300.000+ answers
  - Already 2.825 surveys in 2014
    - 220.000+ answers





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Form: 14Writing



Welcome



Dashboard



Surveys



Exports



Address Book



Settings

[Overview](#)▶ **Editor**[Test](#)[Results](#)[Participants](#)[Privileges](#)[Translations](#)[Properties](#)

# Editor

[Edit Survey](#)[Edit Confirmation Page](#)[Edit Escape Page](#)

## Key skills: Writing with Impact

Fields marked with \* are mandatory.



european school of administration

Your views are valuable and your comments will help us to ensure the course meets the needs of its participants. Please let us know your views by filling in this questionnaire. Thank you for your time.

### Views

Normal [Enhanced Contrast](#)

### Languages

English [Français](#)

### Contact

✉ [EPSO-EUSA-INFO@ec.europa.eu](mailto:EPSO-EUSA-INFO@ec.europa.eu)

[Download PDF version](#)

## General information about the course

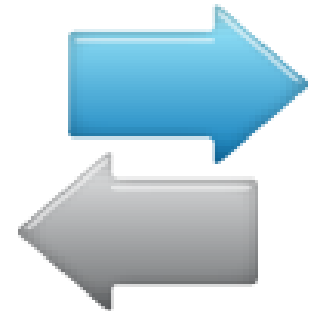
# Overview of the features

- Create online surveys
  - User-friendly form editor (drag & drop)
  - Hot publishing ('Apply changes')
  - Multiple question types
  - Excel-like filter functionality
  - Automatism (numbering, dependencies)
  - Offline answering
- Accessibility
  - Anonymous or Registered
  - Private or Public
  - Secured or Open



# Overview of the features

- Collaborative work
  - Manage user permissions (delegate manager, tester...)
  - Translation of questionnaires (in-application translation editing)
- Invitation module
  - Manage contacts
  - Manage invitations
  - Reminders
  - Tokens





# Overview of the features

- Customizable templates
  - Themes / Skins definition
- Results publication
  - Publication & analysis of the results (charts, graphs)
  - Data multi-format export (doc, xls, csv, ods, odt, pdf)



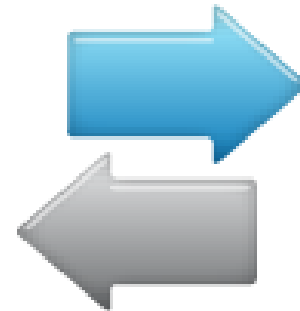
# Who is using EUSurvey?

- Everybody can use EUSurvey
- Most of the European Commission General Directorates and other institutions:
  - European Court of Auditors
  - European Council
  - European Parliament



# Integration and interoperability

- Web services
  - Data/Results export
  - Send invitation
  - Tokens creation
- Multi-format export (doc, xls, csv, ods, odt, pdf)



# Potential evolution

- Listening to our users' needs / feedbacks
  - Randomize questions/answers
  - New question types (tree structure, icon-based rating...)
- Adaptation for mobile devices (phones, tablet)
- 'Quiz' oriented surveys
- More web services
- Accessibility
  - Web Content Accessibility Guidelines -> 2.0
- Advanced notification system



# Contacts & Discussion

- Application : <http://ec.europa.eu/eusurvey>
- Joinup : <http://joinup.ec.europa.eu/software/eusurvey/home>

For further questions and information please contact :

DIGIT EUSURVEY SUPPORT  
[digit-eusurvey-support@ec.europa.eu](mailto:digit-eusurvey-support@ec.europa.eu)





## Questions - Discussion