

## Main reasons to use the Catalogue of Services tools

- Using the tools will allow you to create and manage **machine-readable descriptions of your public services** which you can exchange between different systems and administrations within and across national borders;
- The tools implement the Core Public Service Vocabulary Application Profile (CPSV-AP), a standard model agreed and used by various EU countries, thus facilitating **semantic interoperability**;
- The tools are open source and available **free of charge**;
- They are an excellent starting point for developing **specific functionalities for your country, region or municipality**. The tools offer extended documentation thus making it easier to adapt the tools to your needs and requirements.

## Want to know more? *Catalogue of Services Action*

[ec.europa.eu/isa2/actions/accessing-member-state-information-resources-european-level](http://ec.europa.eu/isa2/actions/accessing-member-state-information-resources-european-level)

## *Catalogue of Services pilots*

[joinup.ec.europa.eu/solution/catalogue-services-pilots](http://joinup.ec.europa.eu/solution/catalogue-services-pilots)

## *CPSV-AP*

[joinup.ec.europa.eu/solution/core-public-service-vocabulary-application-profile](http://joinup.ec.europa.eu/solution/core-public-service-vocabulary-application-profile)

## An action supported by ISA<sup>2</sup>

This action is supported by the European Commission's ISA<sup>2</sup> programme. ISA<sup>2</sup> is a EUR 131 million programme supporting the modernisation of public administrations in Europe through the development of e-Government solutions. More than 20 solutions are already available, with more to come soon. All solutions are open source and available free of charge to any interested public administration in Europe.

## More on the programme

[ec.europa.eu/isa2](http://ec.europa.eu/isa2)

## Contact ISA<sup>2</sup>

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# Catalogue of Services

**ISA<sup>2</sup> programme**  
Interoperability Solutions  
for European Public Administrations,  
Businesses and Citizens

ISA<sup>2</sup>

# About Catalogue of Services

Catalogue of Services Action supports public administrations that create and exchange information on public service descriptions. To do so, it has created a common vocabulary for describing public services, the Core Public Service Vocabulary Application Profile (CPSV-AP), and provides interoperable tools to support local implementations.

The CPSV-AP is a data model for harmonising the way public services are described on eGovernment portals.

## How Public Administrations can use our tools to create a user-centric and interoperable catalogue of public services:

## Where can you find pilot activities with the CPSV-AP and its tools?

### Estonia and Finland

This pilot implements a cross-border catalogue of public service descriptions for Estonia and Finland, which are categorised in order to help citizens and businesses finding the information they need.

[cpsv-ap.semic.eu/](http://cpsv-ap.semic.eu/)  
[cpsv-ap.harvester.xBorder.pilot](http://cpsv-ap.harvester.xBorder.pilot)

### The Netherlands

In the Netherlands, we implemented a solution which allowed local public administrations to easily create machine-readable descriptions of public services conformant to the Dutch data model.

Editor: [cpsv-ap.semic.eu/SC\\_editor/](http://cpsv-ap.semic.eu/SC_editor/)

Creator: [52.50.205.146:8890/rdforms/PSDescriptionCreator-Netherlands.html](http://52.50.205.146:8890/rdforms/PSDescriptionCreator-Netherlands.html)

### Belgium

In Belgium, we piloted the creation of a federated national catalogue of public services where citizens and businesses can find public service descriptions from different (regional and national) sources, offered in a user-centric way.

[cpsv-ap.semic.eu/cpsv-ap.harvester.federal.pilot](http://cpsv-ap.semic.eu/cpsv-ap.harvester.federal.pilot)

### Italy

We helped AgID collect public service descriptions compliant with the Italian data model in a more efficient way, by tailoring the CPSV-AP Validator to the CPSV-AP\_IT. Thanks to this, local public administrations can validate their descriptions before sharing them with AgID.

[cpsv-ap.semic.eu/cpsv-ap\\_validator\\_it/](http://cpsv-ap.semic.eu/cpsv-ap_validator_it/)

### Public Service Description Creator

Offers public administrations a template for describing their public services (PS) following the CPSV-AP.

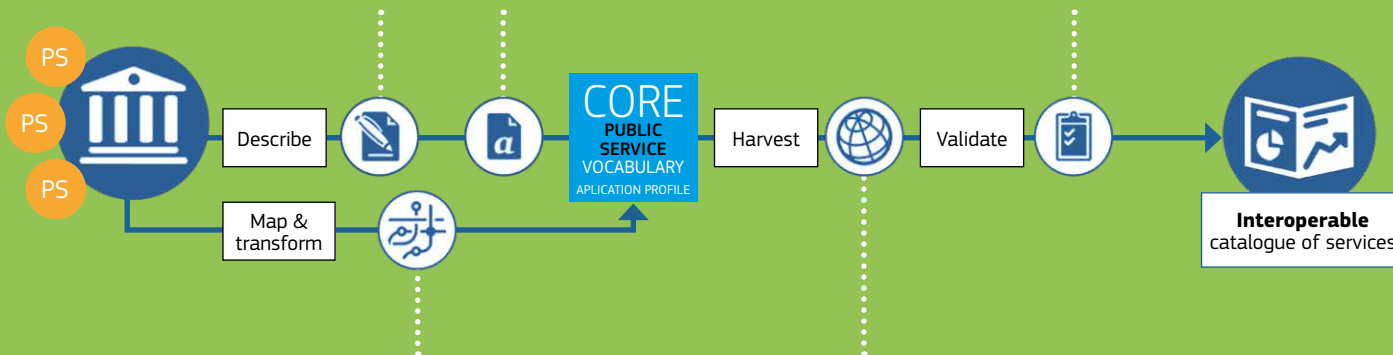
### Public Service Description Editor

Helps public administrations to create and manage CPSV-AP descriptions of public services. The tool also allows

public administrations to visualise the descriptions and to export them in a format compliant with the CPSV-AP.

### CPSV-AP Data Validator

Allows to check whether your public service descriptions meet the requirements of the CPSV-AP (e.g. are all mandatory elements included?).



### CPSV-AP Mapping Editor

Allows users to create mappings online between the CPSV-AP and any other data model for describing public services, allowing them to harmonise the models.

### Public Service Description Harvester

Enables public administrations to automatically gather public service descriptions from different portals and make them available via a single point of access.