#### Giving more for Research in Europe

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# Ethical Issues for Fundraising Organizations – ICFO Views

Burkhard Wilke
Secretary General ICFO



### International Committee on Fundraising Organizations



- Founded 1958
- 10 countries
- Austria, France, Germany, the Netherlands, Norway, Sweden, UK, Switzerland, USA, Canada
- also: Italy, Spain, Philippines

#### ICFO members are ...

- ... independent entities
- ... monitoring charitable organizations on a <u>voluntary basis</u>
- ... applying similar standards
- ... within differing national frameworks
- ... not identically organized

#### Standards of ICFO (F) members



- Financial means transparency, efficacy, efficiency
- Management and Supervision competence, no conflict of interests
- Fundraising methods truthfull, accurate, non-misleading, dignity

#### Deutsches Zentralinstitut für soziale Fragen (DZI)

- founded 1893
- 200 certified charities
- 600 non-certified charities
- 9 professionals
- annual fee: 500 7.000 EUR
- further activities



### Trust, Transparency, and Ethical Issues in Fundraising

- Use clear concepts and terminologies:
   Transparency has to be transparent itself
- Umbrellas = <u>self regulation</u>
   (code of conducts, etc.)
- Monitoring bodies: third party regulation (accreditation, certification, seals/labels)
- Public oversight bodies = <u>state regulation</u>

## Donors' trust – a decisive factor

- Donations provide financial independance and mandate
- "informed trust" instead of "blind trust"
- UK study: 90% of non-donors more likely to donate if <u>reliable information</u> available

#### **Reliable Information**

- Information by the NGOs themselves:
   <u>Direct Transparency</u>
- Information by independent "watchdogs"
   Monitored Transparency
- Independent information creates "Bridges of Trust"

# Ethical Issues in the Context of Fundraising for Foundations

- 1. Be clear and honest about the use of funds (direct programme expenditure vs. increasing the reserves)
- 2. <u>Use true and accurate arguments,</u> i.e. don't create false or non-realistic expectations

# Ethical Issues in the Context of Fundraising for Foundations

- 3. Provide an informative Annual Report (sources of income and expenditure, success and failure)
- Be clear and honest about your reserves
   (amount, investment policy)
- 5. Don't put pressure on donors

## Ethical Issues in the Context of Fundraising for Foundations

- 6. Provide a true and fair information on administration and fundraising costs
- 7. Be honest about commissions

#### Be inspired! Find your own way!

#### Any further questions?



Thank you!