

## EU survey on ICT usage in households and by individuals - Variables collected / published 2003-2023

Data published in this domain are based on the annually changing model questionnaires of the 'Community survey on ICT usage in households and by individuals'.

The changes of questions in the model questionnaires are necessary because of the evolving situation of information and communication technologies (ICT).

In addition, a group of questions may occasionnally focus on specific topics.

For these reasons time series are sometimes short or interrupted or data seem to be missing. The following table lists the available variables per year.

Document available only in	n English.																						
Eurobase Table Name*	Variable	Caption	2023	2022	2021	2020	2019	2018	2017	2016	2015	2014	2013	2012	2011	2010	2009	2008	2007	2006	2005	2004	2003
ISOC_CI_AC_I	I_IHIF	Internet use: seeking health information	х	х	х	х	х	х	х	х	х		х		х	х	х	х	х	х	х	х	х
ISOC_CI_AC_I	I_IUAPR	Internet use: accessing personal health records online		х		х															·	. 1	
ISOC_CI_AC_I	I_IUBK	Internet use: Internet banking	х	х	х	х	х	х	х	х	х	х	х	х	х	х	х	х	х	х	х	х	х
ISOC_CI_AC_I	I_IUCHAT1	Internet use: instant messaging, i.e. exchanging messages, for example, via Skype, Messenger, WhatsApp, Viber	х	х	x	х	х																
ISOC_CI_AC_I	I_IUCPP	Internet use: civic or political participation	х	х	х		х		х		х		х								<u> </u>		<u> </u>
ISOC CI AC I	I IUCWEB	Internet use: creating websites or blogs				١.	١.		<b>.</b>	х		х	١.	х				١.			Γ.		Γ.
ISOC CI AC I	I IUEDUIF	Internet use: looking for information about education, training or course offers	١.			١.	l .		<b>.</b>		х		х	١.	х	х	х	х	х		Γ.		Π.
ISOC_CI_AC_I	I IUEM	Internet use: sending/receiving e-mails	х	х	х	х	х	х	х	х	х	х	х	х	<b>.</b>	х	х	х	х	х	х	х	х
ISOC_CI_AC_I	I_IUENT	Internet use: playing/downloading games, listening to music or watching internet streamed TV or videos				х		х		х	-												
ISOC_CI_AC_I	I_IUFORIM	Internet use: posting messages to social media sites or instant messaging												х		х	х				·		ī .
ISOC_CI_AC_I	I_IUGM	Internet use: playing/downloading games, images, films or music										х		х		х	х		х	х	х	х	х
ISOC_CI_AC_I	I_IUGMNET	Internet use: playing networked games with other persons										х		х							T -		ī .
ISOC_CI_AC_I	I_IUGMV	Internet use: playing/downloading games, listening to music or watching videos (excluding VOD)				х		х		х													
ISOC_CI_AC_I	I_IUHOLS	Internet use: travel and accommodation services							х	х	х	х	х	х	х	х	х	х	х	х	х	х	х
ISOC_CI_AC_I	I_IUIF	Internet use: finding information about goods and services	х	х	х	х	х	х	х	х	х	х	х	х	х	х	х	х	х	х	х	х	х
ISOC_CI_AC_I	I_IUJOB	Internet use: job search or sending an application	х		х		х		х		х		х		х	х	х	х	х	х	х	х	
ISOC_CI_AC_I	I_IUMAPP	Internet use: making an appointment with a practitioner via a website		х		х		х		х		х		х							·	. 1	
ISOC_CI_AC_I	I_IUMUSS	Internet use: listening to music (e.g. w eb radio, music streaming)					х	х		х												. 1	
ISOC_CI_AC_I	I_IUMUSS1	Internet use: listening to music (e.g. web radio, music streaming) or downloading music		х		х																	
ISOC_CI_AC_I	I_IUNET	Internet use: participating in social or professional networks					٠.		х		х		х		х						<u> </u>		<u> </u>
ISOC_CI_AC_I	I_IUNW	Internet use: reading/downloading online newspapers/news					٠.		١.					х	х	х	х	х	х	х	х	х	х
ISOC_CI_AC_I	I_IUNW1	Internet use: reading online news sites/newspapers/news magazines	х	х	х	х	х		х	х	х	х	х								<u> </u>		<u> </u>
ISOC_CI_AC_I	I_IUOANY	Internet use: any of the learning activities i_iuolc, i_iuolm, i_iuocis	х	х		х	х		х	х	х		١.	١.				١.			Γ.		T .
ISOC_CI_AC_I	ı_iuocis	Internet use: communicating with instructors or students using educational websites/portals				х	х		х	х	х												
ISOC_CI_AC_I	I_IUOCIS1	Internet use: communicating with instructors or learners using audio or video online tools (e.g. Zoom, MS Teams, Google Classroom) (last 3 months)	х	х																			
ISOC_CI_AC_I	I_IUOFE	Internet use: participation in learning activities for the purpose of formal education (e.g. school or university) (last 3 months)		х																			
ISOC_CI_AC_I	I_IUOHC	Internet use: for other health services via a website or app instead of having to go to the hospital or visit a doctor		х		х																	
ISOC_CI_AC_I	I_IUOLANY	Internet use: doing an online course (of any subject) or using online learning material	х	х	х	х	х		х														
ISOC_CI_AC_I	I_IUOLC	Internet use: doing an online course (of any subject)	х	х	х	х	х		х	х	х		х		х	х	х	х	х		·	. 1	
ISOC_CI_AC_I	I_IUOLM	Internet use: online learning material	х	х	х	х	х		х	х	х											. 1	
ISOC_CI_AC_I	I_IUOPP	Internet use: participation in learning activities for private purposes (last 3 months)		х																			
ISOC_CI_AC_I	I_IUOW	Internet use: participation in learning activites for professional/work related purposes (last 3 months)		х		-																	
ISOC_CI_AC_I	I_IUPAYAC	Internet use: managing a payment account to (potentially) pay for goods or services purchased over the internet				-				х													
ISOC_CI_AC_I	I_IUPCAST	Internet use: listening to or downloading podcasts (last 3 months)		х																	·		
ISOC_CI_AC_I	I IUPDG	Internet use: playing or downloading games		х		х	1	х		х			1	1	t			1				$\vdash$	<u> </u>

ISOC CI AC I	I IUPH1	Internet use: telephoning or video calls			1	T													1				$\overline{}$
ISOC_CI_AC_I			х	Х	Х	х	Х	Х	Х	Х	Х	Х	Х	Х	х	х	Х	Х		•	$\vdash$	•	<del>⊢</del> ∸
ISOC_CI_AC_I	I_IUPHCHAT1	Internet use: Telephoning or video calls, or instant messaging (i.e. exchanging messages, for example, via Skype, Messenger, WhatsApp, Viber)	х	х	х	х	х														.		
ISOC CI AC I	I IUPNET	Internet use: participating in professional networks (creating user profile, posting																			$\vdash$		
	= -	messages or other contributions to LinkedIn, Xing, etc.)							х		х		х		х						•		
ISOC_CI_AC_I	I_IUPOL	Internet use: reading and posting opinions on civic or political issues via websites													х								
ISOC_CI_AC_I	I_IUPOL1	Internet use: posting opinions on civic or political issues via websites (e.g. blogs, social					х		х		х		х										
		networks, etc.) (until 2019)																			$\vdash$	-	<u> </u>
ISOC_CI_AC_I	I_IUPOL2	Internet use: expressing opinions on civic or political issues on websites or in social	х	х	х																		١.
ISOC_CI_AC_I	I IUSELL	media (e.g. Facebook, Twitter, Instagram, YouTube) Internet use: selling goods or services	х	×	x	х	x	х	х	х	х	х	х	х	х	x	х	х	х	х	х	х	х
ISOC_CI_AC_I	I IUSNET	Internet use: participating in social networks (creating user profile, posting messages or	_ ^		<u> </u>	^	^		^	^	^	^	^	^	^	_ ^	<u> </u>	^	^	^	Ĥ	^	<u> </u>
ISOC_CI_AC_I	I_IOSINE1	other contributions to facebook, twitter, etc.)	х	х	х	х	х	х	х	х	х	х	х		х						•		
ISOC_CI_AC_I	I_IUSOFT	Internet use: downloading software									х		х		х	х	х	х	х	х	х		T .
ISOC_CI_AC_I	I_IUSTV	Internet use: watching internet streamed TV (live or catch-up) from TV broadcasters		.,		.,				.,													
				Х		х		х		х	•		•				·	•			لنـــا	•	<u> </u>
ISOC_CI_AC_I	I_IUSTVV	Internet use: watching internet streamed TV or videos		х		х		х		х													
ISOC_CI_AC_I	I_IUUPL	Internet use: uploading self-created content to any website to be shared					х		х	х	х	х		х		х	х	х					
ISOC_CI_AC_I	I_IUUPL1	Internet use: sharing or publishing self-created videos, photos, music, texts, etc on a				х															.		١.
ISOC CLAC I	I IUV	website or via an app																			$\vdash \vdash$		├──
ISOC_CI_AC_I		Internet use: watching video content from commercial or sharing services		Х		х		Х	•	Х		•	•	•				•		•	$\vdash$	•	┝┷
ISOC_CI_AC_I ISOC_CI_AC_I	I_IUVOD I IUVOTE	Internet use: watching video on demand from commercial services  Internet use: taking part in on-line consultations or voting to define civic or political	· ·	х	· ·	х	·	Х		х			•			· ·	· ·				$\vdash$		<del>  ·</del>
ISOC_CI_AC_I	I_IOVOTE	issues (e.g. urban planning, signing a petition)	х	х	х		х		х		х		х		х								
ISOC_CI_AC_I	I IUVSS	Internet use: watching video content from sharing services	١.	х	<b>!</b>	х		х	١.	х		١.					l .						T .
ISOC CI AC I	I IUWEB	Internet use: listening to web radios and/or watching web TV	١.	<b>.</b>	<b>!</b>	١.		<b>.</b>	١.			١.		х		х	х	х	х	х	х	х	х
ISOC_CI_AC_I	I IUWEB2	Internet use: listening to web radio	١.	<b>.</b>	<b>!</b>	١.		<b>.</b>	١.			х					l .						T .
ISOC_CI_AC_I	I IUWIKI	Internet use: consulting wikis (to obtain knowledge on any subject)		١.	١.			١			х		х		х		<b>.</b>						<b>-</b>
ISOC_CI_CE_I	I_IUP2P_ACC	Individual used any website or app to arrange an accommodation from another																			$\vdash \vdash \vdash$		
		individual	•				Х	х	х	•	•	•		•				٠	•	•	•		<u> </u>
ISOC_CI_CE_I	I_IUP2P_ACCD	Individuals used dedicated websites or apps to arrange an accommodation from					х	х	х														
ICOC CL CE L	I IIIDAD ACCO	another individual																			$\longmapsto$		├─
ISOC_CI_CE_I	I_IUP2P_ACCO	Individuals used other websites or apps to arrange an accommodation from another individual					х	х	х												.		
ISOC_CI_CE_I	I_IUP2P_ACCX	Individuals have not used any website or app to arrange an accommodation from																			$\vdash \vdash \vdash$		
		another individual		•			х	х	х	•	•	•	•	•				•		•	•	•	<u> </u>
ISOC_CI_CE_I	I_IUP2P_TRA	Individuals used any website or app to arrange a transport service from another	١.			١.	x	x	х	١.		١.	١.	١.		١.		١.	١.	١.			١.
ISOC CL CE I	L HIDOD TOAD	individual																			$\vdash \vdash \vdash$		<u> </u>
ISOC_CI_CE_I	I_IUP2P_TRAD	Individuals used dedicated websites or apps to arrange a transport service from another individual					х	х	х														
ISOC_CI_CE_I	I_IUP2P_TRAO	Individuals used other websites or apps to arrange a transport service from another																			$\vdash \vdash$		
		individual	•				Х	х	х	•	•	•	•	•	•	•		•	•	•		•	
ISOC_CI_CE_I	I_IUP2P_TRAX	Individuals have not used any website or app to arrange a transport service from					х	x	х			١.							١.				١.
ISOC_CI_CFP_CU	I C3	another individual																			$\vdash \vdash \vdash$		├─
ISOC_CI_CFP_CU		Last computer use: within last 3 months							Х		Х	Х	Х	Х	Х	х	Х	Х	х	Х	х	Х	Х
ISOC_CI_CFP_CU	I_C3_12	Last computer use: between 3 and 12 months ago							х	•	Х	Х	Х	Х	Х	Х	Х	х	х	Х	х	Х	<u> </u>
	I_CEVR	Individuals who have ever used a computer							Х		Х	х	Х	Х	Х	х	Х	Х	х	Х	х	•	Х
ISOC_CI_CFP_CU	I_CLT12 I_CUMT12	Last computer use: within last 12 months							х	•	Х	х	Х	Х	Х	х	Х	х	х	Х	х	Х	<del>├</del>
ISOC_CI_CFP_CU ISOC_CI_CFP_CU	I_CUX	Individuals who used a computer more than a year ago							х	•	Х	Х	Х	Х	Х	Х	Х	х	х	Х	х	•	┝┷
		Computer use: never							х	•	Х	х	Х	х	х	х	х	х	х	Х	Х	•	<del>├</del>
ISOC_CI_CFP_FU	I_CDAY	Frequency of computer use: daily							х	•	Х	х	Х	Х	Х	х	Х	Х	х	Х	х	Х	х
ISOC_CI_CFP_FU	I_CLTMTH	Frequency of computer use: less than once a month												Х	Х	Х	Х	Х	х	Х	Х	Х	Х
ISOC_CI_CFP_FU	I_CLTWK	Frequency of computer use: less than once a week	<u> </u>						Х	•	Х	Х	Х	Х	Х	х	Х	Х	Х	Х	┝┷	•	<del>├</del> ∸
ISOC_CI_CFP_FU	I_CMTH	Frequency of computer use: at least once a month	<u> </u>	· ·	<u> </u>									Х	х	х	Х	Х	Х	Х	Х	Х	X
ISOC_CI_CFP_FU	I_CWK	Frequency of computer use: at least once a week (but not every day)							х		Х	Х	Х	Х	Х	Х	Х	х	Х	Х	Х	Х	Х
ISOC_CI_CM_H	H_COMP	Households having access to, via one of its members, a computer		<u> </u>	<u> </u>	<u> </u>	·	<u> </u>	х		Х	-	Х	Х	х	х	х	х	х	Х	$\vdash$		<u> </u>
ISOC_CI_DEV_I	I_IUG_DKPC	Individuals used the internet on a desktop computer	Х	٠.	х			Х		Х						· ·							<u> </u>
ISOC_CI_DEV_I	I_IUG_IPC	Individuals used the internet on a desktop computer or laptop or netbook or tablet	х		х			х		х											.		
ISOC_CI_DEV_I	I_IUG_IPCQ	Individuals used the internet only on a desktop computer or laptop	х	1	×	1		x		х						<b> </b>	<del>                                     </del>				$\vdash$		<b> </b>
ISOC CI DEV I	I_IUG_IPCTMP	Individuals used the internet on a desktop computer or laptop or netbook and also a		<del>                                     </del>		† ·	Ė		<u> </u>		<u> </u>	<u> </u>	<u> </u>	· ·	<u> </u>	<del>                                     </del>	† ·	· ·	<u> </u>	· ·	$\vdash$	· ·	H
		tablet computer or mobile phone or smart phone	х	Ι.	х	Г.	L.	х	L.	х	<u> </u>	L.	L.	L.	Г.	L.	<u>L</u> .	L.	L.	L.	[ ∣	_ ·	<u>L</u> .
ISOC_CI_DEV_I	I_IUG_LPC	Individuals used the internet on a laptop	х		х			х		х													
ISOC_CI_DEV_I	I_IUG_MC	Individuals used the internet on a laptop or tablet	х		х			х		х											.		

ISOC CI DEV I	I IUG MD	Individuals used the internet on a mobile device	١.,		٠,			.,								$\overline{}$						
ISOC CI DEV I	I IUG MP	Individuals used the internet on a mobile phone or smart phone	X	· ·	X	-	•	X	•		⊢∸	•		•	•	$\mapsto$			•	•	•	
ISOC_CI_DEV_I	I_IUG_OTH	Individuals used the internet on a mobile phone of smart phone Individuals used the internet on other mobile devices (e.g. media or games player, e-	х		х		•	Х	•	Х	⊢∸	•		•	•	<del>                                     </del>	-	<u> </u>	•	•	•	
ISOC_CI_DLV_I	1_100_0111	book reader, smart watch)				.		х		х						ı ·		!				
ISOC_CI_DEV_I	I_IUG_OTH1	Individuals used the internet on other mobile devices (e.g. smart TV, smart speakers,																				
		game console, e-book reader, smart watch)	х	•	х	•	•	•	•	لـنــا	<u> </u>	•	•	•	•	<u> </u>		•	•	•	•	
ISOC_CI_DEV_I	I_IUG_TPC	Individuals used the internet on a tablet	х		х			х		х												
ISOC_CI_DEV_I	I_IUG_TV	Individuals used the internet on a smart TV (directly connected to the internet)								х												
ISOC_CI_ID_H	H_IDKPC	Device for internet access: desktop computer										х				х	х	х	х	х	х	
ISOC_CI_ID_H	H_IGAME	Device for internet access: games console										х				х	х	х	х	х	х	х х
ISOC_CI_ID_H	H_IGAMEQ	Device for internet access: only games console								· - 1						х	х	х	х	х	х	х .
ISOC_CI_ID_H	H_IMPH	Device for internet access: mobile phone (GPRS, UMTS)								T. 1						х	х	х	х	х	х	х х
ISOC_CI_ID_H	H_IMPHQ	Device for internet access: only mobile phone (GPRS, UMTS)								<b>□</b> . □						х	х	х	х	х	х	х .
ISOC_CI_ID_H	H_IOTHDV	Device for internet access: mobile device other than portable computer								<b>□</b> . □		х				х	х	х	х	х		
ISOC_CI_ID_H	H_IPALM	Device for internet access: handheld computer		· .												х	х	х	х	х	х	х х
ISOC_CI_ID_H	H_IPALMQ	Device for internet access: only handheld computer		· .												х	х	х	х	х	х	х .
ISOC_CI_ID_H	H IPC	Device for internet access: desktop or portable computer		⊨								х				х	х	х	х	х	х	х х
ISOC_CI_ID_H	H IPCQ	Device for internet access: only desktop or portable computer	<b>.</b>	Η.	<b>.</b>											х	х	х	х	х	х	х .
ISOC_CI_ID_H	H IPORT	Device for internet access: portable computer (laptop, netbook, tablet)	<u> </u>		<u> </u>							х		_		х	х	x	х	х	х	
	H ITV	Device for internet access: TV set with internet device	H	۲	H					$\vdash$	$\vdash$			•		x	x	x	x	x	×	x x
ISOC CI ID H	H ITV2	Device for internet access: rv set with internet device  Device for internet access: connected TV (Smart TV)	<u> </u>		<u> </u>	$\vdash$	-		•	$\vdash$	<del>                                     </del>	×	-		-	<u> </u>			^	^	^	^
	H_ITVQ	Device for internet access: only TV set with internet device	<u> </u>	<del>                                     </del>	<u> </u>		•		•	$\vdash$	$\vdash$	^		•		·	×	×	х	x	х	x .
ISOC_CI_IFP_FU	I IDAY	Frequency of internet access: daily	x	. х	×	X	х	х	×	X	х	х	X	х	х	x	x	x	X	x	×	x .
ISOC_CI_IFF_FU	I_IDAT I_ILTMTH	Frequency of internet access: less than once a month		^		_^	^	^	^			^	^	x	X	x	x	x	x	x	x	x x
ISOC_CI_IFP_FU	I ILTWK	Frequency of internet access: less than once a month								$\vdash$	<del></del>					-	_		_		×	x x
ISOC_CI_IFF_FU	I_ILTWK		х	х	х	Х	х	Х	х	Х	х	х	Х	х	х	Х	х	х	Х	Х		
ISOC_CI_IFP_FU		Frequency of internet access: at least once a month	•	<u> </u>			•	•		$\vdash$	<del>                                     </del>	•		х	Х	х	х	Х	Х	Х	Х	х х
	I_IUSE	Frequency of internet access: once a week (including every day)	Х	х	Х	Х	Х	Х	х	х	х	Х	Х	Х	Х	х	Х	х	Х	Х	Х	х х
ISOC_CI_IFP_FU	I_IWK	Frequency of internet access: at least once a week (but not every day)	х	Х	Х	Х	Х	Х	Х	х	х	Х	Х	Х	Х	х	Х	Х	Х	Х	Х	х х
ISOC_CI_IFP_IU	1_13_12	Last internet use: between 3 and 12 months ago	Х	Х	Х	Х	Х	Х	Х	Х	х	Х	Х	Х	Х	Х	Х	х	Х	Х	Х	х х
ISOC_CI_IFP_IU	I_ILT12	Last internet use: in the last 12 months	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	х х
ISOC_CI_IFP_IU	I_IMT12	Last internet use: more than a year ago or never	х	Х	х	Х	Х	Х	х	Х	х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	х х
ISOC_CI_IFP_IU	I_IU3	Last internet use: in last 3 months	х	Х	х	Х	Х	Х	Х	Х	х	Х	Х	х	Х	Х	Х	Х	Х	Х	Х	х х
ISOC_CI_IFP_IU	I_IUEVR	Individuals who have ever used the internet	х	Х	х	Х	х	х	х	Х	Х	х	Х	х	х	х	Х	х	Х	Х	х	
ISOC_CI_IFP_IU	I_IUMT12	Last internet use: more than a year ago	х	х	х	Х	Х	Х	х	х	х	х	Х	х	х	х	Х	х	Х	Х	х	
ISOC_CI_IFP_IU	I_IUX	Internet use: never	х	х	х	х	х	х	х	х	х	х	х	х	х	х	х	х	х	х	х	
ISOC_CI_IFP_PU	I_ICAFE	internet access in internet café											х		х	х	х	х	х	х	х	х х
ISOC_CI_IFP_PU	I_ICAFEQ	Internet access only in Internet café													х	х	х	х	х	х	х	х.
ISOC_CI_IFP_PU	I_IED	Internet access at place of education											х		х	х	х	х	х	х	х	х х
ISOC_CI_IFP_PU	I_IEDQ	Internet access only at place of ecucation													х	х	х	х	х	х	х	х .
ISOC_CI_IFP_PU	I_IGOV	Internet access at public office, town hall, government agency											х		х	х	х	х	х	х	х	х х
ISOC_CI_IFP_PU	I_IGOVQ	Internet access only at public office, town hall, government agency													х	х	х	х	х	х	х	х .
ISOC_CI_IFP_PU	I_IHM	Internet access at home											х		х	х	х	х	х	х	х	х х
ISOC_CI_IFP_PU	I_IHMQ	Internet access only at home								. 1			х		х	х	х	х	х	х	х	х.
ISOC_CI_IFP_PU	I_IHOT	Individuals who accessed internet in a hotspot (at hotels, airports, public places etc) in								$\Box$			х		х	x	х	х	х			
		the last 3 months	•				•		•	لـنــا	ـــــــا	•	^		^	$\stackrel{}{\vdash}$			^	•	•	
	I_ILIB	Internet access at public library		<u> </u>		$\sqcup \cdot \sqcup$				لـنــا	┵		х		х	х	х	х	Х	Х	Х	х х
ISOC_CI_IFP_PU	I_ILIBQ	Internet access only at public library		<u>   </u>		<u> </u>				لنا	لنـــا				х	х	х	х	х	х	х	х .
ISOC_CI_IFP_PU	I_IOH	Internet access at other people's houses		<u> </u>		<u> </u>				لنا	لنبا		х		х	х	х	х	х	х	х	х х
ISOC_CI_IFP_PU	I_IOHQ	Internet access only at other people's houses		<u>                                   </u>		•				لنا	لنب				х	х	х	х	х	х	х	х .
ISOC_CI_IFP_PU	I_IOTH	Internet access at other places											х		х	х	х	х	х	х	х	х х
ISOC_CI_IFP_PU	I_IOTHQ	Internet access only at other places		Ŀ	<u> </u>	Ŀ·I			. ]	1	<u>L.</u> ∏				х	х	х	х	х	х	х	х .
ISOC_CI_IFP_PU	I_IPO	Internet access at postal office								┌╌╗	<u>∟</u> .⊤		х		х	х	х	х	Х	Х	х	х х
ISOC_CI_IFP_PU	I_IPOQ	Internet access only at postal office	<u> </u>		_ ·									-	х	х	х	х	х	х	х	х .
ISOC_CI_IFP_PU	I_IUMC	Individuals used a laptop, notebook, netbook or tablet computer to access the internet					х	х	х	х	х	х	х	х	,							
		away from home or work		<u> </u>		الألا	٨	^	^			^	^	٨	^	لنـــا	لــــــا					
ISOC_CI_IFP_PU	I_IUMD	Individuals used a portable computer or a handheld device to access the internet away		١. '		.	х	х	х	x	х	х	х	х								.   .
ISOC CLUED DIT	1 1//01	from home or work		<del>                                     </del>		$\vdash \vdash$				${igaphi}$	$\vdash \!$					$\vdash \vdash$						
ISOC_CI_IFP_PU	I_IVOL	Internet access at community or voluntary organisation		<u> </u>		•				لنـــا	┵		Х		Х	Х	Х	Х	Х	Х	Х	х х
ISOC_CI_IFP_PU																						
ISOC_CI_IFP_PU	I_IVOLQ I_IWRK	Internet access only at community or voluntary organisation Internet access at place of work								<u> </u>	<u> </u>		x	-	X X	x	x x	x	x x	x x	x	х . х х

ISOC CI IFP PU	I IWRKQ	Internet access only at place of work					1						x		v	х	х	х	v	x	_		—
ISOC_CI_IM_I	I IUHD	Individuals used any handheld device to access the internet away from home or work		<u> </u>	<u> </u>	· ·		·		•	•		^		^	^	Α	^	^	^	$\hat{}$	$\cap$	÷
	= '													Х		•		•			لنا	·	•
ISOC_CI_IM_I	I_IUHD_MPH	Individuals used the mobile phone network (e.g. GPRS, UMTS) to connect the handheld device to internet away from home or work					-							x								·	
ISOC_CI_IM_I	I_IUMC	Individuals used a laptop, notebook, netbook or tablet computer to access the internet away from home or work					x	х	x	х	x	x	х	x	х								
ISOC_CI_IM_I	I_IUMC_MPH	Individuals used the mobile phone network (using USB key or card) to connect the							x	х	х	x	х	x							.	1 .	
ISOC_CI_IM_I	I_IUMC_WL	portable computer to internet away from home or work Individuals used a wireless network (e.g. Wi-Fi) to connect the portable computer to		<u> </u>	<u> </u>				х	х	х	х	х	x							$\vdash$		_
ISOC_CI_IM_I	I_IUMD	Individuals used a portable computer or a handheld device to access the internet away					x	х	х	х	х	х	х	x								$\Box$	
ISOC_CI_IM_I	I_IUMD_OTH	from home or work  Individuals used a device other than a mobile phone (or smart phone) or a portable	<u> </u>	<u> </u>	<u> </u>				x				×		·	·	·			•	H	·	<u> </u>
1000 01 114 1		computer (e.g. laptop, tablet) to access the internet		ļ :	<u> </u>		х	х		Х	х	Х		•	•	•	•	•	•	•	$\vdash$	$\vdash$	<u> </u>
ISOC_CI_IM_I ISOC_CI_IN_H	I_IUMP H IACC	Individuals used a mobile phone (or smart phone) to access the internet			<u> </u>		х	х	Х	Х	Х	х	Х	Х	Х	•	•	•	•		$\vdash$	$\vdash$	<u> </u>
ISOC_CI_IN_H ISOC_CI_IT_H	H BBFIX	Households with internet access  Household internet connection type: fixed broadband	х	х	X	X	X	X	X	X	X	X	X X	X	X	X	х	х	х	х	х	х	х
ISOC_CI_IT_H	H BBMOB	Household internet connection type: mxed broadband		·	X	X	X	X	X	X	X	X		X	X	X	•	•	•	•	⊣	$\vdash$	<u> </u>
ISOC_CI_IT_H	н ввотн	Household internet connection type: modile broadband		·	Х	Х	х	х	х	Х	х	х	x	x	x	x	. х	х	X	x	· x	x	x
ISOC_CI_IT_H	H BROAD	Household internet connection type: broadband	· ·	·	x	x	· x	x	×	х	×	X	×	x	×	×	x	x	×	x	×	x	x
ISOC_CI_IT_H	H DIALUP	Household internet connection type: modem or ISDN	· ·	·	^	^	^	^	^	^	^	^	^	^							×	<del>- ^ +</del>	^
ISOC_CI_IT_H	H_DIALUP1	Household internet connection type: Modell of 135N  Household internet connection type: dial-up access via normal telephone line or ISDN		<u> </u>		x	×	x	x	х	x	x	х	x	. x	. x	. x	. x	. x	. x			<u>.</u>
ISOC_CI_IT_H	H DSL	Household internet connection type: DSL		-	-								x	.,	×	.,	х	x	х	.,	×		х
ISOC_CI_IT_H	H MPHNAR	Household internet connection type: mobile phone over narrowband		•			•			•	•		X	Х	X	x	x	X	X	X X	x	х	Х
ISOC_CI_IT_H	H MPHNAR1	Household internet connection type: mobile phone over narrowband (as of 2014)		<u> </u>	+ -	x	· x	x	×	х	×	×	х	. х	^	^	^	^	^	^	$\stackrel{ au}{\vdash}$	$\vdash$	<u> </u>
ISOC_CI_STV_I	I_IUTV_APP	Individuals used a smart TV for using other apps (e.g. games, online shopping)	<u> </u>	<del>                                      </del>	+ -		^		^	X	^	^	^	^	-	-	•	-	•	•	H	$\vdash$	
ISOC CI STV I	I_IUTV_OVC	Individuals used a smart TV for watching other video content (on demand or from		<u> </u>	+ -	-		-		^	•		•		•	•		•		•	H	$\vdash$	<u> </u>
1500_01_511	1_1011_011	sharing services)								х											•	·	
ISOC_CI_STV_I	I_IUTV_STV	Individuals used a smart TV for watching internet streamed TV (live or catch-up)								х													
ISOC_CI_STV_I	I_IUTV_V	Individuals used a smart TV for watching internet streamed TV or other video content								х													
ISOC_CI_STV_I	I_IUTV_WEB	Individuals used a smart TV for Internet browsing through a browser app								х												·	
ISOC_CICCI_USE	I_CC	Used internet storage space to save documents, pictures, music, video or other files				х	х	х	х	х	х	х										-	
ISOC_CICCI_USE	I_cc_ccs	Internet storage space use: to save or share documents, pictures, music, video or other files										х											
ISOC_CICCI_USE	I_CC_CCS_EPV	Used internet storage space to save or share files or edit pictures or videos										х											-
ISOC_CICCI_USE	I_CC_CCS_PMV	Used internet storage space to save or share files or play music or videos										х										· -	-
ISOC_CICCI_USE	I_CC_CCS_SOFT	Used internet storage space or used software run over the internet to edit text documents, spreadsheets or presentations										х										-	
ISOC_CICCI_USE	I_CC_CCS_SOFT_EPV_PMV	Used internet storage space to save or share files or edit text documents, spreadsheets or presentations or edit pictures or videos, or play music or videos										х											-
ISOC_CICCI_USE	I_CC_CCS_SOFT_PMV	Used internet storage space to save or share files or edit text documents, spreadsheets or presentations, or play music or videos										х											
ISOC_CICCI_USE	I_CC_EBO	Internet storage space use: to save or share e-books or e-magazines	١.	٠.	<b>†</b> .							х										Г. Т	_
ISOC_CICCI_USE	I_CC_EPV	Used software run over the internet for editing pictures or videos		٠.	١.							х										T . T	_
ISOC_CICCI_USE	I_CC_EPVX	Used the internet but did not use software run over the internet for editing pictures or videos										х											
ISOC_CICCI_USE	I_CC_MUS	Internet storage space use: to save or share music	<b>.</b>	١.	١.	١.						х										( . T	_
ISOC CICCI USE	I_CC_MV	Internet storage space use: to save or share music and videos	† .	<del>† .</del>	<b>†</b> .	<u> </u>		<b>.</b>				х					<b>.</b>				$\Box$		_
ISOC_CICCI_USE	I_CC_OFF	Internet storage space use: to save or share texts, spreadsheets or electronic presentations										х											
ISOC_CICCI_USE	I_CC_OTH	Internet storage space use: to save or share other things		1								х									$\vdash \vdash$	r t	
ISOC_CICCI_USE	I_CC_PAY	Paid for internet storage space or file sharing services	<u> </u>	<u> </u>	<u> </u>	•		•	•	•	•	×	•	•	•		•	•	•	•	$\vdash$	-	<u> </u>
ISOC CICCI USE	I_CC_PAYX	Did not pay for internet storage space or file sharing services	<u> </u>	† ·	1	-		<u> </u>	-	•	•	x	•		-			-	•	•	$\overset{\cdot}{\vdash}$	-	
ISOC_CICCI_USE	I_CC_PHO	Internet storage space use: to save or share photos	H	t	† ·	<u> </u>		<u> </u>	·		·	x			Ė		Ė				$\vdash$	$\overline{}$	÷
ISOC_CICCI_USE	I_CC_PMV	Used services over the internet for playing music or video files uploaded or saved in internet storage space	Ė	<u> </u>	<u> </u>	į.		į.		Ė		x							i i	Ė			<u>·</u>
ISOC_CICCI_USE	I_CC_PMVX	Used the internet but did not use services over the internet for playing music or video files uploaded or saved in internet storage space										x											_
ISOC CICCI USE	I_CC_RBAK	Reason for using internet storage space: protecting against data loss	<del>                                     </del>	1	1	<u> </u>	<u> </u>					х							_	-	П	-+	_
ISOC_CICCI_USE	I_CC_RDEV	Reason for using internet storage space: possibility to use files from several devices or	Ė	<u> </u>	<u> </u>							x		-									<u>·</u>
		locations	1	1		1		1													لـــــــا		

	1					,										, ,						
ISOC_CICCI_USE	I_CC_RLIB	Reason for using internet storage space: access to large libraries of music, TV programs or films										х									.	
ISOC_CICCI_USE	I_CC_RSHA	Reason for using internet storage space: possibility to share files with other persons easily										х										
ISOC_CICCI_USE	I_CC_RSPA	Reason for using internet storage space: possibility to use larger memory space										х										
ISOC_CICCI_USE	I_CC_SOFT	Used software run over the internet for editing text documents, spreadsheets or presentations										х										
ISOC_CICCI_USE	I_CC_SOFTX	Used the internet but did not use software run over the internet for editing text documents, spreadsheets or presentations										х										
ISOC_CICCI_USE	I_CC_VID	Internet storage space use: to save or share videos including films, TV programmes										х										
ISOC_CICCI_USE	I_CCS_CC	Used internet storage space when sharing documents, pictures or other files										х										
ISOC_CICCI_USE	I_CCS_EM	electronically Used e-mails with attached files when sharing documents, pictures or other files										х										
ISOC_CICCI_USE	I_CCS_OTH	electronically  Used other means not using internet when sharing documents, pictures or other files										х									$\vdash$	
ISOC_CICCI_USE	I_CCS_PWS	electronically  Used personal websites or social networking sites when sharing documents, pictures or										x									$\vdash$	+
ISOC_CICCI_USE	I_CCS_PWS_CC	other files electronically  Used personal websites or social networking sites and internet storage space when		·							·		•	•		·			•		$\vdash$	<u> </u>
		sharing documents, pictures or other files electronically		•	•	•	•	•	•	•	•	х	•	•	•	•	•	•	•	•	·	
ISOC_CICCI_USE	I_CCSX	Did not share files										х										
ISOC_CICCI_USE	I_CCX	Did not use internet storage space to save documents, pictures, music, video or other files				х	х	х	х	х	х	х									.	
ISOC_CIEGI_AC	I_IGOV_ANY	Individuals using websites of public authorities for any of igovtax, igovss, igovdoc, igovlib, igoved or igovmv											х									
ISOC_CIEGI_AC	I IGOV12FM	Internet use: downloading official forms (last 12 months)	١.		х	х	х	х	х	х	х	х	х	х	х	х	х	х				
ISOC_CIEGI_AC	I_IGOV12FM2	Internet use: downloading or printing official forms (last 12 months)	х	х		١.																
ISOC_CIEGI_AC	I_IGOV12IF	Internet use: obtaining information from public authorities web sites (last 12 months)			х	х	х	х	х	х	х	х	х	х	х	х	х	х				
ISOC_CIEGI_AC	I_IGOV12IF2	Internet use: obtaining information about services, benefits, entitlements, laws, opening hours (last 12 months)	x	х																		
ISOC CIEGI AC	I IGOV12RT	Internet use: submitting completed forms (last 12 months)	١.	١.	х	х	х	х	х	х	х	х	х	х	х	х	х	х				
ISOC CIEGI AC	I IGOVANYS	Internet use: website or app of public authorities (last 12 months)	х	х		<u> </u>	l .	<b>.</b>														
ISOC_CIEGI_AC	I IGOVAPR	Internet use: making an appointment or a reservation (last 12 months)	х	х																		
ISOC_CIEGI_AC	I_IGOVBE	Internet use: request benefits or entitlements (last 12 months)	х	х																		
ISOC_CIEGI_AC	I_IGOVDOC	Individuals requesting personal documents or certificates via websites of public authorities											х									
ISOC_CIEGI_AC	I_IGOVED	Individuals enroling in higher education or university via websites of public authorities											х									
ISOC CIEGI AC	I IGOVIDB	Internet use: accessing public databases or registers (last 12 months)	х	х				l .														
ISOC_CIEGI_AC	I IGOVIP	Internet use: accessing personal information (last 12 months)	х	х		<u> </u>	l .	<b>.</b>														
ISOC_CIEGI_AC	I_IGOVIX	Internet use: used internet, but not for obtaining personal information, accessing public databases or getting information from websites or apps (last 12 months)	х	х																		
ISOC_CIEGI_AC	I_IGOVLIB	Individuals using public libraries (availability of catalogues, search tools) via websites of											х									
ISOC_CIEGI_AC	I IGOVMV	public authorities  Individuals notifying change of address via websites of public authorities											х								$\vdash \vdash \vdash$	-+
ISOC_CIEGI_AC	I IGOVODC	Internet use: request official documents or certificates (last 12 months)	×	X	Ė	<del>                                     </del>	<u> </u>	† ·		<u> </u>	<u> </u>			•	<u> </u>	· ·	<u> </u>	<u> </u>	<u> </u>	<u> </u>	$\vdash$	$\dot{-}$
ISOC CIEGI AC	I IGOVPOST	Internet use: receiving official communication or documents (last 12 months)	×	×	<u> </u>	†	<u> </u>	† •		· ·				•	<u> </u>	· ·	<u> </u>	· ·	<u> </u>	<u> </u>	$\vdash$	+
ISOC_CIEGI_AC	I IGOVRCC	Internet use: making other requests, claims or complaints (last 12 months)	X	×	<u> </u>	<u> </u>	<u> </u>	<u> </u>		-	-	-		•	<u> </u>	· ·	<u> </u>	-	<u> </u>	<u> </u>	$\vdash$	$\div$
ISOC_CIEGI_AC	I_IGOVRX	Internet use: did not request official documents, certificates, benefits or entitlements, or make other requests, claims or complaints (last 12 months)	x	x																		
ISOC_CIEGI_AC	I_IGOVSS	Individuals claiming social security benefits (e.g. unemployment benefits, retirement,											х									
ISOC_CIEGI_AC	I IGOVTAX	child allowance) via websites of public authorities  Individuals submitting income tax declaration via websites of public authorities	<del>                                     </del>										x								$\vdash \vdash \vdash$	-+
ISOC_CIEGI_AC	I_IGOVTAX	Internet use: submit online tax declaration (last 12 months)	х	×	<u> </u>	H	<u> </u>	H	•	-	-		^	•	<u> </u>	<u> </u>	i i	-	Ė	i i	$\vdash$	$\dot{-}$
ISOC_CIEGI_AC	I IUGOV1	Internet use: interaction with public authorities (last 12 months)	x	×	<del>ا</del>	<del>L .</del>	<u> </u>	Ė	-	-	•		•	•	i i	<u> </u>	<u> </u>	-	i i	<u> </u>	$\vdash$	$\dot{-}$
ISOC_CIEGI_AC	I IUGOV12	Internet use: interaction with public authorities (last 12 months)	<u> </u>		X	X		X	X	X	· x	X	. х	X	· ×	. х	х	X	<u> </u>	<u> </u>	$\vdash$	$\div$
ISOC_CIEGI_OM	I_IGOV_C_ANY	Individuals contacting public authorities by any method other than websites	<u> </u>	H	_		<u> </u>		^	^	^		x	^	<u> </u>			^	i i	<u> </u>	$\vdash$	$\dot{-}$
ISOC CIEGI OM	I_IGOV_CEM	Individuals contacting public authorities by e-mail	<del>L'</del>	H	<del>L</del>	<del>L .</del>	<u> </u>	<del>L'</del>		i i	-		×	•	<del>L .</del>	<u> </u>	$\vdash$	$\dot{-}$				
ISOC_CIEGI_OM	I_IGOV_COTH	Individuals contacting public authorities by means other than telephone, e-mail or visits	<u> </u>	H	<del>ا</del>	<del>L .</del>	<u> </u>	Ė	-	-	•			•	i i	<u> </u>	<u> </u>	-	i i	<u> </u>	$\vdash$	$\dot{-}$
		(e.g. post, SMS, fax)											х									.   .
ISOC_CIEGI_OM	I_IGOV_CTF	Individuals contacting public authorities by telephone (excluding SMS)											х									
ISOC_CIEGI_OM	I_IGOV_CVIS	Individuals contacting public authorities in person or by visits											х									
ISOC_CIEGI_PB	I_IGOVPB_ANY	Individuals experienced at least one problem of igovpb_tf, igovpb_pif, igovpb_snf, igovpb_oth when using e-government websites (last 12 months)	_	_			_						х									

ISOC CIEGI PB	I IGOVPB OTH	Individuals experienced other problems (than igovpb tf, igovpb pif, igovpb snf)											х		1	1							
ISOC CIEGI PB	I IGOVPB_OTTI	Individuals found insufficient, unclear or outdated information	•		•	•			•	•	•	•	x	•	•	•	•	•	•	•	$\vdash$	•	$\overset{\cdot}{-}$
ISOC CIEGI PB	I IGOVPB_FII	Individuals experienced lack of support (on-line or off-line)							•	•	•	•	X	•			•	•	•	•	$\vdash$	•	
ISOC CIEGI PB	I IGOVPB_SIVI	Individuals experienced technical failure of the e-government website						-	-	•	•	-	×	•	•		•	•	•	•	$\vdash$	•	
ISOC_CIEGI_PB22	I IIGOVDU	Internet use: issue when using a website or app of public authorities - website or app	•		•	•			•	•	•	•	х	•	•	•	•	•	•	•	$\vdash$	•	<u> </u>
1300_01201_1 022	1_1100700	was difficult to use (last 12 months)		х																	•		
ISOC_CIEGI_PB22	I_IIGOVEID	Internet use: issue when using a website or app of public authorities - problems using		х																			
		electronic signature or identification (last 12 months)					-			-	-		-	-	-			-			$\vdash$	-	
ISOC_CIEGI_PB22	I_IIGOVMOB	Internet use: issue when using a website or app of public authorities - unable to access on smartphone or tablet (last 12 months)		х																			
ISOC_CIEGI_PB22	I_IIGOVOTH	Internet use: issue when using a website or app of public authorities - other issues (last 12 months)		х																	.		
ISOC_CIEGI_PB22	I_IIGOVPAY	Internet use: issue when using a website or app of public authorities - unable to pay (last 12 months)		х																			
ISOC_CIEGI_PB22	I_IIGOVTP	Internet use: issue when using a website or app of public authorities - technical		x																			
ISOC_CIEGI_PB22	I_IIGOVX	problems (last 12 months)  Internet use: no issue when using a website or app of public authorities (last 12 months)		x																	$\vdash \vdash$		
ISOC CIECL PTV	L ICOMARTY DEL	Another percendid it as helpelf of the individual (e.g. consultant toy advice, relative		^				·	•		•	•	•	•	·	•			•	•	$\dashv$	•	
ISOC_CIEGI_RTX	I_IGOV12RTX_DEL	Another person did it on behalf of the individual (e.g. consultant, tax advisor, relative, etc.)			×	x	x	x	x	х	х	x	x								.		
ISOC_CIEGI_RTX	I_IGOV12RTX_IRM	Immediate response is missing											х										
ISOC_CIEGI_RTX	I_IGOV12RTX_NAP	Individuals did not have to submit official forms at all			х	х	х	х	х	х	х	х	х	х	х								
ISOC_CIEGI_RTX	I_IGOV12RTX_NAP_CX	Individuals have not contacted public authorities via their websites or any other method or have not used internet for sending them filled forms, because they did not have to submit official forms at all (last 12 months)											x										
ISOC_CIEGI_RTX	I_IGOV12RTX_NAPX	Individuals not using internet for sending filled forms to public authorities although they had to submit official forms			х	х	х	х	х	х	х	х	х	х	х								<u> </u>
ISOC_CIEGI_RTX	I_IGOV12RTX_OTH	Other reasons (than nap, sna, pcm, irm, tpap, skl, sec, vrq, sign, del)			х	х	х	х	х	х	х	х	х	х	х								
ISOC_CIEGI_RTX	I_IGOV12RTX_PCM	Personal contact is missing, prefer visits											х										
ISOC_CIEGI_RTX	I_IGOV12RTX_SEC	Individuals' concerns about protection and security of personal data			х	х	х	х	х	х	х	х	х	х	х								
ISOC_CIEGI_RTX	I_IGOV12RTX_SIGN	Lack of or problems with electronic signature or electronic id/certificate			х	х			х	х	х	х	х										
ISOC_CIEGI_RTX	I_IGOV12RTX_SKL	Individuals' lack of skills or knowledge			х	х	х	х	х	х	х	х	х	х	х								
ISOC_CIEGI_RTX	I IGOV12RTX SNA	There was no such website service available			х	х	х	х	х	х	х	х	х	х	х								
ISOC_CIEGI_RTX	I_IGOV12RTX_TPAP	Individuals trust submitting by paper more											х										
ISOC_CIEGI_RTX	I_IGOV12RTX_VRQ	The relevant services will require personal visits or paper submission anyway											х										
ISOC_CIEGI_RTX	I_IGOVTAX1X_AUT	Internet use: did not submit online tax declaration - was done automatically (last 12 months)	х	х																			
ISOC_CIEGI_RTX	I_IGOVTAX1X_DEL	Internet use: did not submit online tax declaration - because someone else did it (last 12	x	x																	$\vdash$		
ISOC_CIEGI_RTX	I_IGOVTAX1X_OTH	months) Internet use: did not submit online tax declaration - because of other reasons (last 12							•		·	•	•	•	·						$\vdash\vdash$	•	
	L ICONTAVAY DE	months)	Х	Х	٠				•	•	•	•		•	•	•	•	•	•	•		•	•
ISOC_CIEGI_RTX	I_IGOVTAX1X_PF	Internet use: did not submit online tax declaration - did it on paper (last 12 months)	х	х	•	•					•			•			•						
ISOC_CIEGI_RTX	I_IRGOVEID	Internet use: did not request any official document or made any claim - because of lack of electronic signature (last 12 months)	x	x																	.		
ISOC_CIEGI_RTX	I_IRGOVLS	Internet use: did not request any official document or made any claim - because of lack of skills or knowledge (last 12 months)	х	х																			
ISOC_CIEGI_RTX	I_IRGOVNN	Internet use: did not request any official document or made any claim - because no	х	х																			
ISOC_CIEGI_RTX	I_IRGOVNNX	need (last 12 months) Internet use: did not request any official document or made any claim - although	x	×																			
ISOC_CIEGI_RTX	I_IRGOVOP	needed to (last 12 months)  Internet use: did not request any official document or made any claim - because other		,																	$\vdash \vdash$		
ISOC_CIEGI_RTX	I IRCOVOTH	person did it (last 12 months)  Internet use: did not request any official document or made any claim - because of	х	х					٠	•	•	٠	•	•	•		•	•	•	•	$\vdash$	•	•
	I_IRGOVOTH	other reasons (last 12 months)	х	х										•							Ŀ		
ISOC_CIEGI_RTX	I_IRGOVSEC	Internet use: did not request any official document or made any claim - because of concerns about security (last 12 months)	х	х																	.		
ISOC_CIEGI_SAT	I_IGOV_EOF_D	Individuals' satisfaction level on the ease of finding information: mainly dissatisfied											х										
ISOC_CIEGI_SAT	I_IGOV_EOF_NA	Individuals' satisfaction level on the ease of finding information: not applicable											х			<u> </u>					$\vdash$		
ISOC_CIEGI_SAT	I IGOV EOF S	Individuals' satisfaction level on the ease of finding information: mainly satisfied			Ħ.		Ħ.	t :					x	-									
ISOC_CIEGI_SAT	I_IGOV_EOU_D	Individuals' satisfaction level on the ease of using services on websites: mainly						Ė		-				-							一		<u> </u>
		dissatisfied								•			х	•			•	•		•		٠	•
ISOC_CIEGI_SAT	I_IGOV_EOU_NA	Individuals' satisfaction level on the ease of using services on websites: not applicable											х	•				٠					-
ISOC_CIEGI_SAT	I_IGOV_EOU_S	Individuals' satisfaction level on the ease of using services on websites: mainly satisfied											x								.		

ISOC_CIEGI_SAT	I_IGOV_IFP_D	Individuals' satisfaction level on information provided on the progress, follow-up of my request: mainly dissatisfied											х										
ISOC_CIEGI_SAT	I_IGOV_IFP_NA	Individuals' satisfaction level on information provided on the progress, follow-up of my request: not applicable											х										
ISOC_CIEGI_SAT	I_IGOV_IFP_S	Individuals' satisfaction level on information provided on the progress, follow-up of my request: mainly satisfied											х										
ISOC_CIEGI_SAT	I_IGOV_USE_D	Individuals' satisfaction level on the usefulness of available information: mainly dissatisfied											х										
ISOC_CIEGI_SAT	I_IGOV_USE_NA	Individuals' satisfaction level on the usefulness of available information: not applicable											х										
ISOC_CIEGI_SAT	I_IGOV_USE_S	Individuals' satisfaction level on the usefulness of available information: mainly satisfied											х										•
ISOC_CISCI_AX	I_SBANY	Security concerns limited or prevented individuals from doing any of the following activities: I_SBGOOD, I_SBBANK, I_SBPERS, I_SBGOV, I_SBSOFT or I_SBMOB1			-	-	х				х	-				х							
ISOC_CISCI_AX	I_SBBANK	Security concerns limited or prevented individuals from carrying out internet banking					х				х					х							
ISOC_CISCI_AX	I_SBGOOD	Security concerns limited or prevented individuals from ordering or buying goods or services					х				х					х							
ISOC_CISCI_AX	I_SBGOV	Security concerns limited or prevented individuals from communicating with public services or administrations					х				х					х							.
ISOC_CISCI_AX	I_SBMOB	Security concerns kept individual from using the internet with mobile device (e.g. laptop) via wireless connection from places other than home									х					х							
ISOC_CISCI_AX	I_SBMOB1	Security concerns limited or prevented individuals from using the Internet via public WiFi					х																•
ISOC_CISCI_AX	I_SBOTH	Security concerns limited or prevented individuals from doing other activities than I_SBGOOD, I_SBBANK, I_SBPERS, I_SBGOV, I_SBSOFT and I_SBMOB1					х																.
ISOC_CISCI_AX	I_SBPERS	Security concerns limited or prevented individuals from providing personal information to social or professional networking services					х				х					х							
ISOC_CISCI_AX	I_SBSOFT	Security concerns limited or prevented individuals from downloading software or apps, music, video files, games or other data files					х				х					х							
ISOC_CISCI_AX	I_SECFL2GB	Experienced financial loss over the internet and security concerns limited or prevented individuals from doing any of the following activities: I_SBGOOD, I_SBBANK			-	-	х								-								
ISOC_CISCI_AX	I_SECFLGB	Experienced financial loss over the internet and security concerns kept individual from doing ordering/bying goods/services or carrying out banking activities									х					х							
ISOC_CISCI_F	I_SAV1	Individuals who make back-up files from their computer on any external storage device or to internet storage space, automatically or manually									х												-
ISOC_CISCI_F	I_SAV1X	Individuals who don't make back-up files from their computer on any external storage device or to internet storage space									х												
ISOC_CISCI_F	I_SAV2	Individuals who make back-up copies of their files on any external storage device or to internet storage space, automatically or manually					х																
ISOC_CISCI_F	I_SAV2X	Individuals who don't make back-up copies of their files on any external storage device or to internet storage space					х																
ISOC_CISCI_F	I SAVALW	Frequency of safety copies/back up files: always or almost always	<u> </u>	١.												х	<b>.</b>		х				$\overline{}$
ISOC_CISCI_F	I SAVNA	Not applicable (don't keep files on a computer)	<b>.</b>	١.		١.		l .		١.						х	١.	l .	х				
ISOC_CISCI_F	I SAVNEV	Frequency of safety copies/back up files: Never or hardly ever														x			х				<del></del>
ISOC_CISCI_F	I SAVSMT	Frequency of safety copies/back up files: Sometimes		<u> </u>					-		-			-		x	<u> </u>		x			-	<u> </u>
ISOC_CISCI_IP	I_IUID_CCRD	Individuals used electronic identification certificate or card used with a card reader as						x									i i						<u>-</u> -
ISOC_CISCI_IP	I_IUID_MP	identification procedure for online services  Individuals used a procedure involving their mobile phone (a code received via a message) as identification procedure for online services						х															.
ISOC CISCI IB	I IIIID OTH																						
ISOC_CISCI_IP	I_IUID_OTH I_IUID_PCL	Individuals used other electronic identification procedure for online services  Individuals used single use pin code list as identification procedure for online services						x															<u> </u>
ISOC_CISCI_IP	I_IUID_SM	Individuals used social media login for other services as identification procedure for	١.					х															
ISOC_CISCI_IP	I_IUID_ST	online services  Individuals used a security token as identification procedure for online services	1	1				х		1						1	1	1					
ISOC_CISCI_IP	I_IUID_UP	Individuals used a security token as identification procedure for online services  Individuals used simple login with username and password as identification procedure	+ -	<u> </u>		· ·	<u> </u>	X	•	•	•	•				<u> </u>	<u> </u>	<u> </u>	•	•	•	•	
		for online services Individuals used electronic identification certificate or card with a card reader or an app						х										٠			•		
ISOC_CISCI_IP20	I_IUID1_CCRD	as identification procedure for accessing online services (3 months)				х					-										-		· ·
ISOC_CISCI_IP20	I_IUID1_GE4	Individuals used at least 4 identification procedures for accessing online services of I_IUID1_UP, I_IUID1_SM, I_IUID1_ST, I_IUID1_CCRD, I_IUID1_MP, I_IUID1_PCL, I_IUID1_OTH (3 months)			-	х									-								
ISOC_CISCI_IP20	I_IUID1_MP	Individuals used a procedure involving their mobile phone (a code received via a message) as identification procedure for accessing online services (3 months)	.			х												.					

ISOC CISCI IP20	L HUDA OTH	Individuals used other electronic identification procedure for according online convices		ı				1															
ISOC_CISCI_IP20	I_IUID1_OTH	Individuals used other electronic identification procedure for accessing online services (3 months) than I_IUID1_UP, I_IUID1_SM, I_IUID1_ST, I_IUID1_CCRD, I_IUID1_MP,				x														_			
		I_IUID1_PCL					-		•	-	-	-	-	-		-	-	-	-			-	•
ISOC_CISCI_IP20	I_IUID1_PCL	Individuals used single use pin code list or random characters of a password as identification procedure for accessing online services (3 months)				х																	
ISOC_CISCI_IP20	I_IUID1_SM	Individuals used social media login as identification procedure for accessing otheronline services (3 months)				х																	
ISOC_CISCI_IP20	I_IUID1_ST	Individuals used a security token as identification procedure for accessing online																			$\vdash \vdash \vdash$		
		services (3 months)	٠		٠	Х		•	•	•	•				•	•					•		•
ISOC_CISCI_IP20	I_IUID1_UP	Individuals used simple login with username and password as identification procedure for accessing online services (3 months)				х																	
ISOC_CISCI_IP20	I_IUID1X	Individuals have not used any electronic identification procedure for accessing online																					
		services of I_IUID1_UP, I_IUID1_SM, I_IUID1_ST, I_IUID1_CCRD, I_IUID1_MP, I_IUID1_PCL, I_IUID1_OTH (3 months)	•		•	х					•	•	٠	•		٠	•	•	٠	٠		٠	٠
ISOC_CISCI_PB	I_SCPCHLD	Strongly concerned about and experienced children accessing inappropriate web-sites																					
		or connecting with potentially dangerous persons from a computer within the household	•		•	•	•	٠	٠		•	•	•	•	•	Х	•				·		٠
ISOC_CISCI_PB	I_SCPFLPP	Strongly concerned about and experienced financial loss as a result of receiving																					
		fraudulent messages ('phishing') or getting redirected to fake websites asking for personal information ('pharming')			•				•	•	•	•		•		х	•		•	•	•	٠	٠
ISOC_CISCI_PB	I_SCPFRD	Strongly concerned about and experienced financial loss due to fraudulent payment (credit or debit) card use														х							
ISOC_CISCI_PB	I_SCPPIF	Strongly concerned about and experienced abuse of personal information sent on the																					
		internet and/or other privacy violations (e.g. abuse of pictures, videos, personal data uploaded on community websites)														х							
ISOC_CISCI_PB	I_SCPSPM	Strongly concerned about and received unsolicited emails ('Spam')														х							-
ISOC_CISCI_PB	I_SCPVIR	Strongly concerned about and have caught a virus or other computer infection (e.g.														х							
ISOC_CISCI_PB	I SECO	worm or Trojan horse) resulting in loss of information or time  Experienced no security related problem					х				х					х					х		
ISOC_CISCI_PB	I SEC1	Experienced any of the following security related problems: i_secpif1, i_secflpp,	<u> </u>	<u> </u>		<u> </u>				•				•				-	•	•	$\hat{}$	•	<u> </u>
	_	i_secfrd1	•		•	•	٠	٠	٠	٠	х	•	٠	•	٠	Х	٠	•			·		•
ISOC_CISCI_PB	I_SEC2	Experienced any of the following security related problems: i_secvir1, i_secpif1, i secflpp, i secfrd1									х					х							
ISOC_CISCI_PB	I_SECANY	Experienced any of the following security related incidents: I_SECFRD2, I_SECVIR1, I_SECMPI, I_SECSNH, I_SECOIT, I_SECPHI or I_SECPHA					х																
ISOC_CISCI_PB	I_SECANY_BK	Done internet banking in the last 3 months and experienced in the last 12 months any of the security																					
		related incidents: I_SECFRD2, I_SECVIR1, I_SECMPI, I_SECSNH, I_SECOIT, I_SECPHI or I_SECPHA					х														.		
ISOC_CISCI_PB	I_SECANY_BUY	Bought over the internet and experienced any of the security related incidents:  I SECFRD2, I SECVIR1, I SECMPI, I SECSNH, I SECOIT, I SECPHI or I SECPHA					х																
ISOC_CISCI_PB	I SECANY4	Experienced any of the following security related problems: i_secpif1, i_secflpp,																			$\vdash$		
		i_secfrd1, i_secchld	·	·		·	·		•	•	х	٠	•	•		х	•	•	•	•	<u> </u>	·	•
ISOC_CISCI_PB	I_SECANY4BUY	Bought over the internet and experienced any of the following security related problem: i_secpif1, i_secfipp, i_secfrd1, i_secchld						٠			х					х							
ISOC_CISCI_PB	I_SECANY5	Experienced any of the following security related problems: i_secvir1, i_secpif1, i_secflpp, i_secfrd1, i_secchld									х					х							
ISOC_CISCI_PB	I_SECANY6	Experienced any of the following security related problems: i_secvir1, i_secspm,														х							
ISOC_CISCI_PB	I SECANY6BUY	i_secpif1, i_secflpp, i_secfrd1, i_secchld  Bought over the internet and experienced any of the following security related																			$\vdash$		
1500_01501_115	I_SECANTOBOT	problems: i_secvir1, i_secspm, i_secpif1, i_secflpp, i_secfrd1, i_secchld											•			х	•		•		•	٠	٠
ISOC_CISCI_PB	I_SECCHLD	Children accessing inappropriate web-sites or connecting with potentially dangerous persons from a computer within the household														х							
ISOC_CISCI_PB	I_SECCHLD1	Children accessing inappropriate web-sites					х				х												
ISOC_CISCI_PB	I_SECFL	Experienced financial loss									х					х							
ISOC_CISCI_PB	I_SECFL2	Experienced financial loss resulting from identity theft, receiving fraudulent messages or being redirected to fake websites					х																-
ISOC_CISCI_PB	I_SECFLPP	Financial loss as a result of receiving fraudulent messages ('phishing') or getting									х					х							
ISOC_CISCI_PB	I SECFRD1	redirected to fake websites asking for personal information ('pharming')  Financial loss due to fraudulent payment (credit or debit) card use									· ·										$\vdash \vdash$		
ISOC_CISCI_PB	I SECFRD2	Fraudulent credit or debit card use	<u> </u>	<u> </u>		<u> </u>	. х	· ·	•	•	Х					Х				•	<u> </u>	·	<u> </u>
ISOC_CISCI_PB	I_SECMPI	Misuse of personal information available on the Internet resulting in e.g. discrimination,	<u> </u>	Ė	<u> </u>	<u> </u>		<u> </u>	•						<u> </u>						<u> </u>	•	<u> </u>
ISOC CISCI DB	I SECOIT	harassment, bullying					х		•		•	•	•	•		•	•	•	•	•	<u> </u>	•	-
ISOC_CISCI_PB	I_SECOIT	Online identity theft (somebody stealing individuals' personal data and impersonating individuals e.g. shopping under an individual's name)					х	·															
ISOC_CISCI_PB	I_SECPHA	Getting redirected to fake websites asking for personal information ('pharming')					х														<u> </u>	. ]	
ISOC_CISCI_PB	I_SECPHI	Receiving fraudulent messages ('phishing')	<u> </u>			<u> </u>	х														<u> </u>		
ISOC_CISCI_PB	I_SECPIF1	Abuse of personal information sent on the internet and/or other privacy violations (e.g. abuse of pictures, videos, personal data uploaded on community websites)									v					v							
		abuse of pictures, videos, personal data uploaded on community websites)							•		х		•			Х	•	•			·	•	•

ISOC_CISCI_PB	I_SECPIFSN	Done social networking in the last 3 months and experienced in the last 12 months abuse of personal information sent on the internet and/or other privacy violations														х							
ISOC_CISCI_PB	I_SECSNH	Social network or e-mail account being hacked and content being posted or sent without individuals' knowledge					х																
ISOC CISCI PB	I SECSPM	Unsolicited emails sent to individual ('Spam')	<del>                                     </del>	<b>+</b>				l .								х	<b>.</b>	l .			х	x	$\Box$
ISOC_CISCI_PB	I_SECVIR1	Loss of documents, pictures or other data due to a virus or other computer infection (e.g. worm or Trojan horse)					х				х					x							
ISOC_CISCI_PRV	I_ATSW	Individuals use anti-tracking software (software that limits the ability to track their activities on the internet)								х													
ISOC_CISCI_PRV	I_ATSWX	Individuals don't use anti-tracking software (software that limits the ability to track their								х													
ISOS CISSI PRV		activities on the internet)	<u> </u>	٠.					•	^	•	•	•	•	•		· ·		•		· '		· -
ISOC_CISCI_PRV	I_COOK	Individuals who know that cookies can be used to trace movements of people on the internet								х	х	•		•									·
ISOC_CISCI_PRV	I_COOK_PCOOK	Individuals who know that cookies can be used to trace movements of people on the internet and who have ever changed the settings in their internet browser to prevent or limit them	-		-	-	-			x	х	٠		-		-						·	
ISOC_CISCI_PRV	I_COOK_PCOOKX	Individuals who know that cookies can be used to trace movements of people on the internet and who have never changed the settings in their internet browser to prevent or limit them								х	x										•		
ISOC_CISCI_PRV	I_COOKX	Individuals who don't know that cookies can be used to trace movements of people on the internet								х	х												
ISOC_CISCI_PRV	I_PCOOK	Individuals have ever changed the settings in their internet browser to prevent or limit the amount of cookies								х	х												
ISOC_CISCI_PRV	I_PCOOKX	Individuals who have never changed the settings in their internet browser to prevent or limit the amount of cookies								х	х											.	
ISOC_CISCI_PRV	I_PI	Individuals provided personal information over the internet								х											· ·		
ISOC_CISCI_PRV	I_PIAC	Individuals managed access to their personal information on the internet by doing at least one of the selected activities (i_piacpp, i_piacgeo, i_piacsn, i_piacadv, i_piacsweb, i_piacud)								х	٠		·		٠				·				
ISOC_CISCI_PRV	I_PIACADV	Individuals managed access to their personal information on the internet by not allowing the use of personal information for advertising purposes								х													
ISOC_CISCI_PRV	I_PIACGEO	Individuals managed access to their personal information on the internet by restricting access to their geograpical location								х													
ISOC_CISCI_PRV	I_PIACPP	Individuals managed access to their personal information on the internet by reading privacy policy statements before providing personal information								х													
ISOC_CISCI_PRV	I_PIACSN	Individuals managed access to their personal information on the internet by limiting								х													
ISOC_CISCI_PRV	I_PIACSWEB	access to their profile or content on social networking sites  Individuals managed access to their personal information on the internet by checking that the website where they needed to provide personal information was secure (e.g.								.,													
		https sites, safety logo or certificate)				•			·	х			•	•	·		·		•	·	·	· 	·
ISOC_CISCI_PRV	I_PIACUD	Individuals managed access to their personal information on the internet by asking websites or search engines to access the information hold about them to be updated or deleted								х													
ISOC_CISCI_PRV	I_PICON	Individuals provided contact details over the internet	<u> </u>	١.						х							١.	١.			Γ.		·
ISOC_CISCI_PRV	I_PIOTH	Individuals provided other personal information over the internet (e.g. photos, current							_	х													
ISOC CISCI PRV	I PIPAY	location, information related to health, employment, income)  Individuals provided payment details over the internet	1	<u> </u>		-					-		-		_		-		-		<u> </u>	$\vdash$	<u> </u>
ISOC_CISCI_PRV	I_PIPER	Individuals provided personal details over the internet (name, date of birth, identity	<u> </u>		•					х	•	•	•	•					•	·	<u> </u>	$\vdash$	<u> </u>
	_	card number)					•		-	х		•		•	٠		-				<u> </u>	· .	
ISOC_CISCI_PRV	I_PIX	Individuals did not provide any personal information over the internet								х										<u>.                                    </u>	<u> </u>	╙	<u> </u>
ISOC_CISCI_PRV	I_TADVS	Individuals are somewhat concerned with their online activities being recorded to provide them with tailored advertising								х											· '	·	
ISOC_CISCI_PRV	I_TADVV	Individuals are very concerned with their online activities being recorded to provide them with tailored advertising		Ŀ		-				х										<u> </u>	<u> </u>	<u> </u>	<u> </u>
ISOC_CISCI_PRV	I_TADVVS	Individuals are concerned (to any degree) with their online activities being recorded to provide them with tailored advertising								х					-						-	-	-
ISOC_CISCI_PRV	I_TADVX	Individuals are not concerned at all with their online activities being recorded to provide them with tailored advertising								х													
ISOC_CISCI_PRV20	I_COOK1	Individuals know that cookies can be used to trace movements of people on the internet (3 months)			х	х																	
ISOC_CISCI_PRV20	I_MAPS	Individuals manage access to personal data on the internet (3 months): at least one of I_MAPS_RPS, I_MAPS_RRGL, I_MAPS_LAP, I_MAPS_RAAD, I_MAPS_CWSC,	х		х	х																	
ISOC_CISCI_PRV20	I_MAPS_3	I_MAPS_APD Individuals manage access to personal data on the internet (3 months): at least one of	x	<u> </u>	х	х											<u> </u>						
ISOC_CISCI_PRV20	I_MAPS_5	I_MAPS_RRGL, I_MAPS_LAP, I_MAPS_RAAD Individuals manage access to personal data on the internet (3 months): at least one of	x		x	x								-						$\overline{}$			·
		I_MAPS_RPS, I_MAPS_RRGL, I_MAPS_LAP, I_MAPS_RAAD, I_MAPS_CWSC	^		^	^		'	•		•	•	•	•			<u> </u>	<u> </u>	•				

	•	·																					
ISOC_CISCI_PRV20	I_MAPS_APD	Individuals manage access to personal data on the internet (3 months): asked websites																					
		or search engines administrator or provider to access the data they hold about me to update or delete it	х	•	х	х		•	•		•	•	•	•			•	•		•	•	•	
ISOC_CISCI_PRV20	I MAPS CWSC	Individuals manage access to personal data on the internet (3 months): checked that the	:																		$\vdash$	$\vdash$	<b>-</b>
		website where personal data provided was secure	х		х	х	٠	•	•	•	•	•	•	٠	٠	٠	•	•	٠	•			<u> </u>
ISOC_CISCI_PRV20	I_MAPS_LAP	Individuals manage access to personal data on the internet (3 months): limited access to	×		х	х															١. ١	١. ١	١.
ICOC CICCI DDV20	I MAPS RAAD	profile or content on social networking sites or shared online storage																			$\vdash \vdash$	$\vdash \vdash$	<del>                                     </del>
ISOC_CISCI_PRV20	I_IVIAPS_KAAD	Individuals manage access to personal data on the internet (3 months): refused allowing the use of personal data for advertising purposes	×		х	х															.	.	
ISOC_CISCI_PRV20	I MAPS RPS	Individuals manage access to personal data on the internet (3 months): read privacy																					
		policy statements before providing personal data	х		х	х	٠	•	•			•	•	٠	٠	٠		•	٠	٠	<u> </u>	·	<u> </u>
ISOC_CISCI_PRV20	I_MAPS_RRGL	Individuals manage access to personal data on the internet (3 months): restricted or	х		х	х															1 . !	١. ١	١.
ISOC_CISCI_PRV20	I PCOOK1	refused access to the geographical location Individuals have ever changed the settings in their internet browser to prevent or limit																			$\vdash \vdash$	$\vdash \vdash$	-
1500_01501_1 11120	I_I COOKI	cookies on any of their devices (3 months)	х		х	х															•		
ISOC_CISCI_PRV20	I_USLCOOK	Individuals use software that limits the ability to track their activities on the internet (3	х		х	х																	
		months)	^	ļ .			·	<u>.</u>	•			•	•			·			·		لنا	لنــا	<u> </u>
ISOC_CISCI_SP	I_MPP	Individuals use a smartphone for private purposes					٠	х								٠			٠		<u> </u>	<u> </u>	<u>ا</u> نا
ISOC_CISCI_SP	I_MPP_LST	Individuals already lost information, pictures, documents or other kind of data on the smartphone as a result of a virus or other hostile type of programs						х													.	.	
ISOC_CISCI_SP	I_MPP_RA	Individuals at least once restricted or refused access to personal data, when using or																			$\vdash$	$\vdash$	
		installing an app on the smartphone					٠	х	•		•	•	•	•		٠			٠		•	•	
ISOC_CISCI_SP	I_MPP_RAKX	Individuals didn't know it was possible to restrict or refuse access to personal data,						х															
ISOS SISSI SP		when using or installing an app on the smartphone			L.	ļ .	·	^	•			•	·	•	·	·		•	·	•	لنب	لنب	<u> </u>
ISOC_CISCI_SP	I_MPP_RAX	Individuals never restricted or refused access to personal data, when using or installing an app on the smartphone						х													.	.	
ISOC_CISCI_SP	I_MPP_SSA	Smartphone has some security system, installed automatically or provided with the																			М	М	-
		operating system				•	٠	Х	•	•		•	•	٠	•	٠	•	•	٠	•	النا		<u> </u>
ISOC_CISCI_SP	I_MPP_SSM	Smartphone has some security system, installed by somebody or subscribed to it						х													L.		<u> </u>
ISOC_CISCI_SP20	I_MPP1	Individuals use a smartphone for private purposes (3 months)				х																	<u> </u>
ISOC_CISCI_SP20	I_MPP1_LST	Individuals already lost information, documents, pictures or other kind of data on their																					
		smartphone as a result of a virus or other hostile type of programs (3 months)	•			Х	•	•	•	•	•	•		•		•	•	•	•	•	•	•	
ISOC_CISCI_SP20	I_MPP1_RA	Individuals at least once restricted or refused access to personal data, when using or																			$\vdash$	$\vdash$	<del>                                     </del>
	_ = =	installing an app on the smartphone (3 months)				х	•		•			•		٠		•		•	•	٠			
ISOC_CISCI_SP20	I_MPP1_RAKX	Individuals didn't know it was possible to restrict or refuse access to personal data,				х			_														
ICOC CICCI CD30	L MADDA DANIA	when using or installing an app on the smartphone (3 months)																			$\vdash \vdash$	$\vdash \vdash$	<u> </u>
ISOC_CISCI_SP20	I_MPP1_RANA	Individuals never restricted or refused access to personal data, when using or installing an app on the smartphone because don't use apps (3 months)				х															.	.	
ISOC_CISCI_SP20	I_MPP1_RAX	Individuals never restricted or refused access to personal data, when using or installing																					
		an app on the smartphone (3 months)			•	х	٠	•	•	•	•	•	•	•	•	٠	•	•	٠	•	·	·	<u> </u>
ISOC_CISCI_SP20	I_MPP1_SSA	Smartphone has some security system, installed automatically or provided with the				х															١. ١	١. ١	١.
ISOC_CISCI_SP20	I MPP1 SSM	operating system (3 months)  Smartphone has some security system, installed by somebody or subscribed to it (3																			$\vdash \vdash$	$\vdash \vdash$	├
1500_01501_51 20	1_1011 1 1_33101	months)				х															•		
ISOC_CISCI_SP20	I_MPP1_SSX	Smartphone has no security system (3 months)				х																	
ISOC_CISCI_SP20	I_MPP1_SSZ	Individuals don't know if their smartphone has some security system (3 months)				х																	
ISOC_EC_CE_I	I_BANY_PP	Online purchases (3 months) from a private person: goods, household services,		х	х	х																	
1000 50 05 1		transport services or rented accommodation	<u> </u>				·	<u> </u>			·			·	·	·	·	·	·	·	اـــٰــا	اـــٰــا	<u> </u>
ISOC_EC_CE_I	I_BHHS_PP	Online purchases (3 months) from private persons: household services		х	Х	Х	٠									٠			٠		┵	⊢∸	<u></u>
ISOC_EC_CE_I ISOC_EC_CE_I	I_BPG_PP	Online purchases (3 months) from private persons: any physical goods	Х	Х	Х	Х			•	•											┢┷┩	⊢∸⊢	<del> </del> ∸
	I_BRA_PP	Online purchases (3 months) from a private person: rented accommodation	Х	Х	Х	Х						•		•				•		•	انا	⊢∸⊢	┷
ISOC_EC_CE_I ISOC_EC_IB20	I_BTPS_PP  I B3 12	Online purchases (3 months) from a private person: transport service	Х	х	х	Х						•		•				•		•	انا	⊢∸⊢	<u> </u>
ISOC_EC_IB20	I_B5_12 I_BF_1_2	Last online purchase: between 3 and 12 months ago  Frequency of online purchases in the last 3 months: 1 or 2 times	X	х	X	X	X	X	x	X	Х	х	Х	х	х	х	х	х	х	х	Х	Х	<del>⊢</del> ∸
ISOC_EC_IB20	I_BF_1_2 I_BF_3-5	Frequency of online purchases in the last 3 months: 1 or 2 times	X	<u> </u>	X	X	X	X	X	Х	х	•	•	•		•		•	•	•	$\vdash$ $\vdash$	H	<del>⊢</del> ∸
ISOC_EC_IB20	I BF 6-10	Frequency of online purchases in the last 3 months: 6 to 10 times	X		X	X	X	X	X	X	X	•	•	•		•		•	•	•	H	H	┢┷
ISOC_EC_IB20	I_BF_6-10	Frequency of online purchases in the last 3 months: which is to 10 times  Frequency of online purchases in the last 3 months: more than 10 times	x	<u> </u>	X	X	x	X	X X	x	X X	•	•	•			х	-		-	⊢∸	$\vdash$	<del>⊢</del>
ISOC_EC_IB20	I_BF_HI	Frequency of online purchases in the last 3 months: 6 times or more	×	+ •	x	X	X	x	x	X	X	•	•	•		<u> </u>		•	<u> </u>	•	┌┴┤	┌╌┤	H
ISOC_EC_IB20	I BGT3	Last online purchase: more than 3 months ago	×	X	×		^	^	^	^	•	•		-	· ·	<u> </u>		-	<u> </u>	-	┌┴┤	$\vdash$	H
ISOC_EC_IB20	I BLT12	Last online purchase: in the 12 months	×	X	X	· X	X	. х	X	x	X	X	X	X	X	X	. х	X	x	x	. х	. х	<del>L .</del>
ISOC_EC_IB20	I BOTS	Online purchases (3 months): other services than mentioned	×	×	×	×	<u> </u>		Α.	^	Α	۸	^		<u> </u>	<u> </u>		^	<u> </u>	^		Ĥ	H
ISOC_EC_IB20	I BUMT12	Last online purchase: more than a year ago	×	×	×	×	· x	x	x	X	×	х	x	х	X	· x	x	х	. х	х	х	$\vdash$	H
ISOC_EC_IB20	I BUMT12X	Last online purchase: more than a year ago or never	×	X	×	×	×	X	X	x	x	×	X	X	×	X	X	X	×	X	x	х	<u> </u>
ISOC_EC_IB20	I_BUX	Last online purchase: never	×	×	×	×	×	x	x	X	x	×	×	×	×	×	x	x	×	x	x	$\overline{}$	Ė
ISOC_EC_IB20	I BUY3	Last online purchase: in the last 3 months	X	X	x	x	x	X	x	x	x	X	X	x	x	x	x	x	x	x	x	х	х
	1-	<u> </u>	<u> </u>	<del>-                                    </del>			L		•				•								لنب	لنب	

ISOC_EC_IBGS	I_BANY_PP	Online purchases (3 months) from a private person: goods, household services, transport services or rented accommodation		х	х	х												•		•	
ISOC_EC_IBGS	I_BAPP	Online purchases (3 months): other apps (e.g. related to learning languages, travelling, weather) (excluding free apps)	х	х	х	х															
ISOC_EC_IBGS	I_BBMC	Online purchases (3 months): bicycles, mopeds, cars, or other vehicles or their spare parts	х	х	х	х															
ISOC_EC_IBGS	I_BBOOKNLG	Online purchases (3 months): printed books, magazines or newspapers	х	х	х	х															
ISOC_EC_IBGS	I_BBOOKNLS	Online purchases (3 months): e-books, online-magazines or online-newspapers	х	х	х	х												. 1		. 1	
ISOC_EC_IBGS	I_BCBW	Online purchases (3 months): cosmetics, beauty or wellness products	х	х	х	х															
ISOC_EC_IBGS	I BCG	Online purchases (3 months): children toys or childcare items	х	х	х	х															<u> </u>
ISOC_EC_IBGS	I_BCLOT1	Online purchases (3 months): clothes (including sport clothing), shoes or accessories	х	х	х	х															
ISOC_EC_IBGS	I_BCPH	Online purchases (3 months): cleaning products or personal hygiene products	х	х	х	х															<u> </u>
ISOC_EC_IBGS	I_BCS	Online purchases (3 months): divers online services (I_BMUSS, I_BFLMS,I_BBOOKNLS, I_BGAMES)	х	х	x	х															
ISOC_EC_IBGS	I_BCTICK	Online purchases (3 months): tickets to cultural or other events	х	х	х	х												ī . I		ī . I	ī .
ISOC_EC_IBGS	I_BEEQU1	Online purchases (3 months): consumer electronics or household appliances	х	х	х	х															
ISOC_EC_IBGS	I_BFDR	Online purchases (3 months): deliveries from restaurants, fast-food chains, catering services	х	х	х	х										-					
ISOC_EC_IBGS	I_BFDS	Online purchases (3 months): food or beverages from stores or from meal-kits providers	×	х	х	х															
ISOC_EC_IBGS	I_BFLMG	Online purchases (3 months): films or series as DVDs, Blu-ray etc.		х	х	х													. 1		
ISOC_EC_IBGS	I_BFLMS	Online purchases (3 months): films or series as a streaming service or downloads	х	х	х	х															
ISOC_EC_IBGS	I_BFURN1	Online purchases (3 months): furniture, home accessories or gardening products	х	х	х	х												ı . †		ı . †	· ·
ISOC_EC_IBGS	I_BGAMES	Online purchases (3 months): games online or as downloads for smartphones, tablets, computers or consoles	х	х	х	х															
ISOC_EC_IBGS	I_BHARD1	Online purchases (3 months): computers, tablets, mobile phones or accessories	х	х	х	х															·
ISOC_EC_IBGS	I_BHHS	Online purchases (3 months): household services (e.g. cleaning, babysitting, repair work, gardening)	х	х	х	х															
ISOC_EC_IBGS	I_BHHS_PP	Online purchases (3 months) from private persons: household services		х	х	х															
ISOC_EC_IBGS	I_BHLFTS	Online purchases (3 months): apps related to health or fitness (excluding free apps)	х	х	х	х						-									
ISOC_EC_IBGS	I_BMED1	Online purchases (3 months): medicine or dietary supplements such as vitamins (online renewal of prescriptions is not included)	х	х	х	х			-				•								
ISOC_EC_IBGS	I_BMUSG	Online purchases (3 months): music as CDs, vinyls etc.		х	х	х															
ISOC_EC_IBGS	I_BMUSS	Online purchases (3 months): music as a streaming service or downloads	х	х	х	х												· · ·	. 1	· 1	
ISOC_EC_IBGS	I_BOPG	Online purchases (3 months): other physical goods	х	х	х	х													. 1		
ISOC_EC_IBGS	I_BPG_ANY	Online purchases (3 months): any physical goods (I_BCLOT1, I_BSPG, I_BCG, I_BFURN1, I_BMUSG, I_BFLMG, I_BBOOKNLG, I_BHARD1, I_BEEQU1, I_BMED1, I_BFDR, I_BFDS, I_BCBW, I_BCPH, I_BBMC, I_BOPG)	х	х	х	х															
ISOC_EC_IBGS	I_BPG_PP	Online purchases (3 months) from private persons: any physical goods	Х	х	х	х												· · ·		· - 1	· ·
ISOC_EC_IBGS	I_BRA	Online purchases (3 months) from an enterprises or a private person: rented accommodation	х	х	×	х										-					
ISOC_EC_IBGS	I_BRA_E	Online purchases (3 months) from enterprises such as hotels or travel agencies: rented	x	x	x	x												ı . l	!	ı . l	1
ICOC EC IDOC	1 224 22	accommodation	1	<u> </u>														$\vdash$		$\vdash$	<u> </u>
ISOC_EC_IBGS	I_BRA_PP	Online purchases (3 months) from a private person: rented accommodation	Х	х	Х	Х	٠						•					<u> </u>		$\vdash$	<u> </u>
ISOC_EC_IBGS ISOC_EC_IBGS	I_BSIMC  I_BSOFTS	Online purchases (3 months): subscriptions to the internet or mobile phone connections  Online purchases (3 months): computer or other software as downloads including	×	х	х	х	٠			٠			•	-	٠						
.556_66_1005	5551.15	upgrades	х	х	х	х												, .	.	, .	
ISOC_EC_IBGS	I_BSPG	Online purchases (3 months): sports goods (excluding sport clothing)	х	х	х	х		T .													ī .
ISOC_EC_IBGS	I_BSTICK	Online purchases (3 months): tickets to sport events	х	х	х	х		T .													
ISOC_EC_IBGS	I_BSUTIL	Online purchases (3 months): subscription to electricity, water or heating supply, waste disposal or similar services	х	х	х	х															
ISOC_EC_IBGS	I_BTPS	Online purchases (3 months) from a transport enterprise or a private person: transport service	х	х	х	х						·									<u> </u>
ISOC_EC_IBGS	I_BTPS_E	Online purchases (3 months) from a transport enterprise: transport service	х	х	х	х															
ISOC_EC_IBGS	I_BTPS_PP	Online purchases (3 months) from a private person: transport service	х	х	х	х															· ·
ISOC_EC_IBM	I_IBV1_100-299	Online purchases in the last 3 months for between 100 and 299 euro			х	х															· ·
ISOC_EC_IBM	I_IBV1_100-499	Online purchases (3 months) for between 100 and 499 euro			х	х															
ISOC_EC_IBM	I_IBV1_300-499	Online purchases in the last 3 months for between 300 and 499 euro			х	х												ı . †		ı . †	· ·
ISOC_EC_IBM	I_IBV1_500-699	Online purchases in the last 3 months for between 500 and 699 euro	1.	1	х	х															ī .
ISOC_EC_IBM	I_IBV1_500-999	Online purchases (3 months) for between 500 and 999 euro	<b>.</b>	<b>T</b> .	х	х		T .													
ISOC_EC_IBM	I_IBV1_50-99	Online purchases in the last 3 months for between 50 and 99 euro	<b>.</b>	<b>T</b> .	х	х		T .													
ISOC_EC_IBM	I_IBV1_700-999	Online purchases in the last 3 months for between 700 and 999 euro	<b>T</b> .	<b>T</b> .	x	x		<b>1</b>									l .		$\neg$		
	. – –										 							 			

		·																					
ISOC_EC_IBM	I_IBV1_GE1000	Online purchases (3 months) for 1000 euro or more			х	х																	
ISOC_EC_IBM	I_IBV1_HI	Online purchases in the last 3 months for 100 euro or more			х	х																	
ISOC_EC_IBM	I_IBV1_LT50	Online purchases in the last 3 months for less than 50 euro			х	х																	
ISOC_EC_IBOS	I_BPG_DOM	Online purchases (3 months): from national sellers	х	х	х	х																	
ISOC_EC_IBOS	I_BPG_EU	Online purchases (3 months): from sellers from other EU countries	х	х	х	х																	-
ISOC_EC_IBOS	I_BPG_FOR	Online purchases (3 months): from sellers from other countries (EU or non-EU)	х	х	х	х																	I
ISOC_EC_IBOS	I_BPG_UNK	Online purchases (3 months): from sellers from unknown countries	х	х	х	х															-		
ISOC_EC_IBOS	I_BPG_WRLD	Online purchases (3 months): from sellers of the rest of the world (non-EU countries)																					
			Х	Х	х	х	•		•	•	•	•	•	•	•		•	•	•	•		•	•
ISOC_EC_IBUY	I_B3_12	Last online purchase: between 3 and 12 months ago	х	х	х	х	х	х	х	х	х	х	х	х	х	х	х	х	х	х	х	х	
ISOC_EC_IBUY	I_BBOOK	Online purchases: books/magazines/newspapers/e-learning material					х	х	х	х	х	х	х	х	х	х	х	х	х	х	х	х	х
ISOC_EC_IBUY	I_BBOOK1O	Online purchases, downloaded or accessed from websites or apps: e-books, e-					х		х														
		magazines/e-newspapers					^		^													•	
ISOC_EC_IBUY	I_BBOOKNL	Online purchases: books/magazines/newspapers					Х	Х	Х	х	Х	х	Х	Х	Х	Х							
ISOC_EC_IBUY	I_BBOOKO	Online purchases: books/magazines/e-learning material, delivered or upgraded online										х	х		х	х	х	х	х	х	х		
ISOC_EC_IBUY	I BCLOT	Online purchases: clothes, sports goods					х	х	х	х	х	х	х	х	х	х	х	х	х	х	х	х	х
ISOC_EC_IBUY	I BEBOOKO	Online purchases, downloaded or accessed from websites or apps: e-books		•			×	^	X	^	^	^	^		^	^	^	^	^	^	_^	^	
ISOC_EC_IBUY	I BEEQU	Online purchases: electronic equipment			•	•	×	X	X	Х	X		x	•		X	X	X	X	X		Х	-
ISOC_EC_IBUY	I BELRN				•	•		1	<u> </u>			X		X	X		X	X	х	X	Х	Х	Х
	ļ <sup>-</sup>	Online purchases: e-learning material				•	х	Х	Х	Х	Х	Х	Х	Х	Х	Х	•					•	-
ISOC_EC_IBUY	I_BF_1_2	Frequency of online purchases in the last 3 months: 1 or 2 times	Х		Х	х	Х	Х	Х	х	Х			•	•	•	•	•		•	-		
ISOC_EC_IBUY	I_BF_3-5	Frequency of online purchases in the last 3 months: 3 to 5 times	Х		х	х	Х	Х	Х	Х	Х			•									
ISOC_EC_IBUY	I_BF_6-10	Frequency of online purchases in the last 3 months: 6 to 10 times	Х		Х	х	Х	Х	Х	х	Х						Х						
ISOC_EC_IBUY	I_BF_GT10	Frequency of online purchases in the last 3 months: more than 10 times	Х		Х	х	Х	Х	Х	Х	Х												
ISOC_EC_IBUY	I_BF_HI	Frequency of online purchases in the last 3 months: 6 times or more	Х		Х	х	Х	Х	Х	х													
ISOC_EC_IBUY	I_BFDOM	Online purchases: from national sellers					х	х	х	х	х	х	х	х	х	х	х	х					
ISOC_EC_IBUY	I_BFEU	Online purchases: from sellers from other EU countries					х	х	х	х	х	х	х	х	х	х	х	х					
ISOC_EC_IBUY	I_BFFOR	Online purchases: from sellers abroad (other EU or non EU countries)					х	х	х	х	х	х	х	х	х								
ISOC_EC_IBUY	I_BFFOR_DWL	Online purchases from sellers abroad: products downloaded or accessed from websites																					
		or apps (e.g. films, music, e-books, e-newspapers, games, paid applications)							х					٠									
ISOC EC IBLIV	I BELOD OCA	Online nurshares from college abroady other consists (a.g. tickets for events received by																					-
ISOC_EC_IBUY	I_BFFOR_OSV	Online purchases from sellers abroad: other services (e.g. tickets for events received by mail, telecom subscriptions)							х														
ISOC_EC_IBUY	I_BFFOR_PGD	Online purchases from sellers abroad: physical goods (e.g. electronics, clothes, toys,																					
		food, groceries, books, CDs/DVDs)	•	•	•	•	•	•	х	•	•	•	•	•	•	•	•	•	•	•		•	•
ISOC_EC_IBUY	I_BFFOR_TRH	Online purchases from sellers abroad: travel, accommodation or holiday arrangements				١.	١.		х	١.													
ICOC EC IBLIV	I DEFOR TRUOCY	(e.g. tickets and documents by mail or printed by oneself)																					
ISOC_EC_IBUY	I_BFFOR_TRHOSV	Online purchases from sellers abroad: travel, accommodation or holiday arrangements or other services (e.g. tickets for events received by mail, telecom subscriptions)							x														
		of other services (e.g. tickets for events received by mail, telecom subscriptions)							^		•	•	•	•	•	•	•	•	•	•		•	•
ISOC_EC_IBUY	I_BFILM	Online purchases: films/music					х	х	х	х	х	х	х	х	х	х	х	х	х	х	х	х	х
ISOC_EC_IBUY	I_BFILMO	Online purchases: films/music, delivered or upgraded online					х		х			х	х		х	х	х	х	х	х	х		
ISOC_EC_IBUY	I_BFIN	Online purchases: shares/insurance/other financial services									х	х	х	х	х	х	х	х	х	х	х	х	х
ISOC_EC_IBUY	I BFOOD	Online purchases: Food/groceries					х	х	х	х	х	х	х	х	х	х	х	х	х	х	х	х	х
ISOC_EC_IBUY	I BFUNK	Online purchases: from sellers with unknown country of origin					х	х	х	х	х	х	х	х	х	х	х	х					
ISOC_EC_IBUY	I BFURN	Online purchases: household goods	Ė	Ė	Ħ.		x	x	x	X	x	x	x	x	x	X	X	x	x	x	x		一
ISOC_EC_IBUY	I BFWRLD	Online purchases: from sellers from the rest of the world (non-EU)				<u> </u>	x	X	x	x	x	x	x	x	x	x	x	x	~			•	$\dot{-}$
ISOC_EC_IBUY	I_BGOOD	Online purchases: films/music or books/magazines/e-learning material or computer	i i	i i	i i	<u> </u>													•	•		•	$\dot{-}$
		software					х	х	х	х	х	х	х	х	х	Х	Х	х	х	х	х	•	•
ISOC_EC_IBUY	I_BGOOD10	Online purchases, downloaded or accessed from websites or apps: films/music, e-																					
		books, e-magazines/e-newspapers or computer software (incl. computer/video					х		х														
		games, software upgrades)																					
ISOC_EC_IBUY	I_BGOOD3O	Online purchases, downloaded or accessed from websites or apps: films/music , e-books, e-magazines/e-newspapers					х		х														
ISOC_EC_IBUY	I BGOODO	Online purchases: films/music or books/magazines/e-learning material or computer						1													$\longrightarrow$		1
		software, delivered or upgraded online										х	х		х	х	х	х	х	х	х		. [
ISOC_EC_IBUY	I_BGSOFT	Online purchases: video games software and upgrades					l .						х	х	х	х	х				$\overline{}$		$\exists$
ISOC_EC_IBUY	I_BHARD	Online purchases: computer hardware				١.	х	х	х	х	х	х	х	х	х	х	х	х	х	х	х	х	x
ISOC_EC_IBUY	I BHOLAC	Online purchases: holiday accommodation	<u> </u>	<u> </u>		<u> </u>	x	x	x	х	х	х	х	x	x	x	х						ᅳ
ISOC_EC_IBUY	I BHOLS	Online purchases: travel and holiday accommodation	Ė	Ė	Ė	Ė	x	x	x	x	x	x	x	x	X	X	x	x	x	x	x	x	x
ISOC_EC_IBUY	I BLT12	Last online purchase: in the 12 months	x	X	х	х	X	X	x	x	x	x	x	×	X	x	X	X	x	X	X	x	$\dashv$
ISOC_EC_IBUY	I BMED	Online purchases: medecine		<u> </u>		<u> </u>	×	x	x	x	x	×	x	×	x	x	x	<u> </u>	^	_^			$\dot{-}$
	1		1	<u> </u>	<u> </u>		^	. ^	_ ^	^		^	^	^	^	^	^		•		•	•	

ISOC_EC_IBUY	I_BMGNWO	Online purchases, downloaded or accessed from websites or apps: e-magazines, e-																					
	_	newspapers	<u> </u>				х	<u> </u>	х				•	·	·	•				•	•	╙	<u> </u>
ISOC_EC_IBUY	I_BOSOFT	Online purchases: computer software other than video games and upgrades	ļ .										х	х	х	х	х					ĿĴ	Ŀ
ISOC_EC_IBUY	I_BOTA	Online purchases: other travel arrangements (transport tickets, car hire, etc.)					Х	Х	х	х	х	х	х	х	х	Х	х						<u> </u>
ISOC_EC_IBUY	I_BOTHTH	Online purchases: others	ļ .				х	х	х	х	х	х	х	х	х	х	х	х	х	х	х	<u> </u>	<u> </u>
ISOC_EC_IBUY	I_BSOFT	Online purchases: computer software					х	х	х	х	х	х	х	х	х	Х	Х	х	х	х	х	х	х
ISOC_EC_IBUY	I_BSOFTO	Online purchases: computer software, delivered or upgraded online					Х		х			х	х		х	Х	х	Х	х	Х	Х	Ŀ	<u> </u>
ISOC_EC_IBUY	I_BTICK	Online purchases: tickets for events					Х	х	х	х	х	х	Х	х	х	Х	х	Х	х	х	Х	Х	Х
ISOC_EC_IBUY	I_BTS	Online purchases: telecom services					Х	х	х	х	х	х	х	х	х	Х	х					Ŀ	<u> </u>
ISOC_EC_IBUY	I_BUMT12	Last online purchase: more than a year ago	х	х	х	х	Х	х	х	х	х	х	Х	х	х	Х	х	Х	х	х	Х		<u> </u>
ISOC_EC_IBUY	I_BUMT12X	Last online purchase: more than a year ago or never	х	х	х	х	Х	х	х	х	х	х	х	х	х	Х	х	Х	х	Х	Х	Х	<u> </u>
ISOC_EC_IBUY	I_BUX	Last online purchase: never	х	х	х	х	Х	х	х	х	х	х	Х	х	х	Х	х	Х	х	х	Х		· ·
ISOC_EC_IBUY	I_BUY3	Last online purchase: in the last 3 months	х	х	х	х	Х	х	х	х	х	х	х	х	х	Х	х	Х	х	Х	Х	Х	х
ISOC_EC_IBUY	I_IBV_100-499	Online purchases in the last 3 months for between 100 and 499 euro (until 2019)					Х	х	х	х	х						х						Ŀ
ISOC_EC_IBUY	I_IBV_500-999	Online purchases in the last 3 months for between 500 and 999 euro (until 2019)					Х	х	х	х	х						х					Ŀ	· ·
ISOC_EC_IBUY	I_IBV_50-99	Online purchases in the last 3 months for between 50 and 99 euro (until 2019)					Х	Х	х	Х	Х						х						<u> </u>
ISOC_EC_IBUY	I_IBV_GE1000	Online purchases in the last 3 months for 1000 euro or more (until 2019)					2	2	2	2	2						2						<u> </u>
ISOC_EC_IBUY	I_IBV_HI	Online purchases in the last 3 months for 100 euro or more (until 2019)					Х	Х	х	Х													<u> </u>
ISOC_EC_IBUY	I_IBV_LT50	Online purchases in the last 3 months for less than 50 euro (until 2019)	-				2	2	2	2	2						2					<u> </u>	<u> </u>
ISOC_EC_IFI	I_BFIN_CR	Individuals took a loan or arranged credit from banks or other financial prividers over					х	x	х	х												1 . 1	۱.
ISOC EC IEI	I DEIN IN	the internet																					<u> </u>
ISOC_EC_IFI	I_BFIN_IN	Individuals bought or renewed existing insurance policies, including those offered as a package together with another service (e.g. travel insurance offered together with a plane ticket) over the internet	-				х	х	х	х													
ISOC_EC_IFI	I_BFIN_SH	Individuals bought or sold shares, bonds, funds or other investment services over the internet					х	х	х	х													·
ISOC_EC_IFI	I_BFIN1	Individuals carried out at least one of the financial activities (i_bfin_sh, i_bfin_in, i_bfin_cr) over the internet					х	х	х	х													
ISOC_EC_IFI20	I_BFIN_CR1	Online purchases (3 months): took a loan, mortgage or arranged credit from banks or other financial providers	х	х	х	х	-					-					٠						
ISOC_EC_IFI20	I_BFIN_IN1	Online purchases (3 months): insurance policies, including travel insurance, also as a package together with e.g. a plane ticket	х	х	х	х								-				-			-		Ŀ
ISOC_EC_IFI20	I_BFIN_SH1	Online purchases (3 months): bought or sold shares, bonds, units in funds or other financial assets	х	х	х	х																	Ŀ
ISOC_EC_IFI20	I_BFIN2	Online purchases (3 months): at least one of the financial activities (I_BFIN_SH1, I_BFIN_IN1, I_BFIN_CR1)	х	х	х	х						-											<u> </u>
ISOC_EC_INB	I_NBCARD	Individuals who, in the last 12 months, haven't ordered goods or services over the internet, because they don't have a payment card					х		х		х				-		х			х	х		
ISOC_EC_INB	I_NBDNS	Individuals who, in the last 12 months, haven't ordered goods or services over the internet, because the foreign retailer did not sell in my country (until 2019)					х		х		х												
ISOC_EC_INB	I_NBEXP	Individuals who, in the last 12 months, haven't ordered goods or services over the internet, because it's too expensive																			x	х	х
ISOC_EC_INB	I_NBIDF	Individuals who, in the last 12 months, haven't bought / ordered goods or services over																					
		the internet for their own private use, because: Relevant information about goods and						.									х					.	
ICOC EC IND	LAIDNIEG	services difficult to find on website	<b> </b>					1	<u> </u>								<u> </u>					igwdapprox	<del></del>
ISOC_EC_INB	I_NBNEC	Individuals who, in the last 12 months, haven't ordered goods or services over the internet, because they have no need															х			х	x	х	х
ISOC_EC_INB	I_NBOTH	Internet, because they have no need Individuals who, in the last 12 months, haven't ordered goods or services over the internet, because of other reasons (until 2019)					х		х		х						х			х	х	х	х
ISOC_EC_INB	I_NBPRC	Individuals who, in the last 12 months, haven't bought / ordered goods or services over the internet for their own private use, because: Privacy concerns													-		х			-			
ISOC_EC_INB	I_NBPRV	Individuals who, in the last 12 months, haven't ordered goods or services over the internet, because of privacy concerns, they are worried about giving personal details over the internet													-					-	х	х	х
ISOC_EC_INB	I_NBPSC	Individuals who, in the last 12 months, haven't bought / ordered goods or services over the internet for their own private use, because: Payment security concerns (until 2019)	-	-	-	-	х		х		х			-			х						
ISOC_EC_INB	I_NBREC	Individuals who, in the last 12 months, haven't ordered goods or services over the internet, because of problems receiving the ordered goods at home													-						х	х	х
ISOC_EC_INB	I_NBSEC	Individuals who, in the last 12 months, haven't ordered goods or services over the internet, because of security concerns, they are worried about giving credit card details over the internet	-	-	-	-								-							х	х	х
ISOC_EC_INB	I_NBSEPR	Individuals who, in the last 12 months, haven't ordered goods or services over the internet, because I'm worried about giving credit card or personal details over the internet																		x	x		-

ISOC_EC_INB	I_NBSHAB	Individuals who, in the last 12 months, haven't ordered goods or services over the internet, because they prefer to shop in person, they like to see product, loyalty to					х		х		х						х			x	х		
		shops or force of habit (until 2019)																			,	1	
ISOC_EC_INB	I_NBSKL	Individuals who, in the last 12 months, haven't ordered goods or services over the internet, because they lack the necessary skills (until 2019)					х		х		х						х			х	х		
ISOC_EC_INB	I_NBSLOW	Individuals who, in the last 12 months, haven't ordered goods or services over the internet, because the speed of the internet connection is too low															х			х	х		
ISOC_EC_INB	I_NBSPD	Individuals who, in the last 12 months, haven't ordered goods or services over the internet, because of too long delivery times																		•	х	х	х
ISOC_EC_INB	I_NBSR	Individuals who, in the last 12 months, haven't ordered goods or services over the																				1	
		internet, because of too long delivery times or because of the problematic to receive the ordered goods at home (until 2019)			٠	٠	х	٠	х	٠	х	٠	٠			٠	Х	٠	٠	х	х	.	
ISOC_EC_INB	I_NBTRCM	Individuals who, in the last 12 months, haven't ordered goods or services over the internet, because of trust concerns about receiving or returning goods, complaint /					x		х		х						x			х	x	1	
		redress concerns (until 2019)	Ľ	·	·	·	,	Ľ.	^	·	^	·	Ĺ	Ċ	·	·	^	Ċ	·	۸		$\vdash$	_
ISOC_EC_INB21	I_NBCD	Reason for not buying via a website or an app (3 months): Individuals have concerns about the cost of delivery of goods			х					•										•		-	
ISOC_EC_INB21	I_NBDNS1	Reason for not buying via a website or an app (3 months): The foreign retailer did not sell to the country of the individual			х																		
ISOC_EC_INB21	I_NBNND	Reason for not buying via a website or an app (3 months): Individuals had no need to buy on line			х																		
ISOC_EC_INB21	I_NBOTH1	Reason for not buying via a website or an app (3 months): Individuals had other reasons	1.		х																	i . i	
ISOC_EC_INB21	I_NBPSC1	Reason for not buying via a website or an app (3 months): Individuals have concerns			x																$\overline{}$		_
ISOC EC INB21	I NBSHAB1	about payment security or privacy  Reason for not buying via a website or an app (3 months): Individuals prefer to shop in	<u> </u>	·				·	·	•	·	•	·	·	·		·	·		•		<del>-                                    </del>	-
		person, they like to see product, loyalty to shops or force of habit			х	٠		٠	٠	٠		٠	٠			٠	٠		٠	•	·	·	•
ISOC_EC_INB21	I_NBSKL1	Reason for not buying via a website or an app (3 months): Individuals lack the necessary skills			х			٠														·	
ISOC_EC_INB21	I_NBSR1	Reason for not buying via a website or an app (3 months): Individuals have concerns about the reliability or speed of delivery			х																		
ISOC_EC_INB21	I_NBTRCM1	Reason for not buying via a website or an app (3 months): Individuals have concerns about returning goods, complaints / reimbursement			х																	.	
ISOC_EC_IPRB	I_B0	Individuals who encountered no problems when making purchases over the Internet																			х		-
ISOC_EC_IPRB	I_BARR1X	Individuals who did not encounter problems when buying/ordering goods or services over the internet for private use (as of 2015)					х		x	х	х												
ISOC_EC_IPRB	I_BARR1Y	Individuals who encountered problems when buying/ordering goods or services over the internet for private use (2016-2019)					х		х	х													-
ISOC_EC_IPRB	I_BARRX	Individuals who did not encounter problems when buying/ordering goods or services	١.														х			х			
ISOC_EC_IPRB	I_BARRY	over the internet for private use Individuals who encountered problems when buying/ordering goods or services over															x			х			
ISOC_EC_IPRB	I_BCOM	the internet for private use  Individuals who encountered the following problem when making purchases over the										-	,				-		•				x
ISOC EC IPRB	I BCPR	Internet: Complaints and redress were difficult Individuals who encountered the following problem when making purchases over the		•			•		•		•	•	•		•	•			•		х	х	
		Internet: Delivery costs or final price higher than indicated			٠	٠	Х	٠	Х	Х	Х	٠	٠	•		٠	Х			Х	х	·	
ISOC_EC_IPRB	I_BCR	Individuals who encountered the following problem when making purchases over the Internet (until 2019): Complaints and redress were difficult or no satisfactory response received after complaint					х		x	x	x						x			x	х		
ISOC_EC_IPRB	I_BDAM	Individuals who encountered the following problem when making purchases over the																			х	х	х
ISOC_EC_IPRB	I_BDC	Internet: Damaged goods delivered Individuals who encountered the following problem when making purchases over the Internet: Dalivery costs higher than indicated																			x	х	×
ISOC_EC_IPRB	I_BDGL	Internet: Delivery costs higher than indicated Individuals who encountered the following problem when buying/ordering over the Internet (until 2010) difficulties finding information consorting guarantees, other legal.																					
		Internet (until 2019): difficulties finding information concerning guarantees, other legal rights		·	·	·	х		х	х	х	•			·	•	х			•			
ISOC_EC_IPRB	I_BDNS	Individuals who encountered the following problem when buying/ordering over the internet: foreign retailer did not sell in my country (until 2019)					х		х	x	х										.	•	
ISOC_EC_IPRB	I_BFRA	Individuals who encountered the following problem when buying/ordering over the Internet (until 2019): problems with fraud					х		х	х	х						х						
ISOC_EC_IPRB	I_BGUA	Individuals who encountered the following problem when making purchases over the Internet: Difficulties concerning guarantees								-										х	х	х	х
ISOC_EC_IPRB	I_BOTH	Individuals who encountered the following problem when making purchases over the	<u>† .                                    </u>				x		х	х	х						х			х	х	х	х
ISOC_EC_IPRB	I_BPRC	Internet: Other Individuals who encountered the following problem when making purchases over the																			x	х	х
ISOC_EC_IPRB	I_BRES	Internet: Final price higher than indicated  Individuals who encountered the following problem when making purchases over the	+ -		-	-	'			•	•	•	•			•	<u> </u>		•	•			
		Internet: No satisfactory response received after complaint			•	•		٠	•	٠	٠	٠	٠		•	٠		٠	٠	•	Х	х	х

ISOC EC IPRB	I BSEC	Individuals who encountered the following problem when making purchases over the		T	1	1													П	$\overline{}$	$\overline{}$	$\neg$
		Internet: Lack of security of payments			•	•		٠	•	•	٠	•	•	•	٠	٠	•	٠	х	х	Х	х
ISOC_EC_IPRB	I_BSPD	Individuals who encountered the following problem when making purchases over the Internet (until 2020): Speed of delivery longer than indicated		Ŀ			х		х	х	х						х		х	х	х	х
ISOC_EC_IPRB	I_BTFW	Individuals who encountered the following problem when buying/ordering over the Internet: technical failure (until 2019)					х		х	x	х						х					
ISOC_EC_IPRB	I_BWD	Individuals who encountered the following problem when making purchases over the Internet: Wrong or damaged goods delivered																		х		
ISOC_EC_IPRB	I_BWDN	Individuals who encountered the following problem when buying/ordering over the Internet (until 2019): wrong or damaged good/services delivered					х		х	х	х						х		х			-
ISOC_EC_IPRB	I_BWRG	Individuals who encountered the following problem when making purchases over the Internet: Wrong goods delivered																		х	х	х
ISOC_EC_IPRB21	I_BARR2X	Individuals who did not encounter problems when buying via a website or an app (3 months) for private use	х		х																	
ISOC_EC_IPRB21	I_BARR2Y	Individuals who encountered problems when buying via a website or an app (3 months) for private use	х	<u> </u>	х																	_
ISOC_EC_IPRB21	I_BCPR1	Problem encountered by individuals when buying via a website or an app (3 months): Final costs higher than indicated	х	<u> </u>	х																	-
ISOC_EC_IPRB21	I_BCR1	Problem encountered by individuals when buying via a website or an app (3 months): Complaints and redress were difficult or no satisfactory response after complaint	х	<u> </u>	х																	
ISOC_EC_IPRB21	I BDGL1	Problem encountered by individuals when buying via a website or an app (3 months):		₩																		
	_	difficulties finding information concerning guarantees, other legal rights	х		x															.	.	
ISOC_EC_IPRB21	I_BDNS1	Problem encountered by individuals when buying via a website or an app (3 months): Foreign retailer did not sell in my country	х		х																	
ISOC_EC_IPRB21	I_BFRA1	Problem encountered by individuals when buying via a website or an app (3 months): Problems with fraud	х		х																	
ISOC_EC_IPRB21	I_BOTH2	Problem encountered by individuals when buying via a website or an app (3 months): Other	х		х																	-
ISOC_EC_IPRB21	I_BSPD1	Problem encountered by individuals when buying via a website or an app (3 months): Speed of delivery slower than indicated	х		х																	
ISOC_EC_IPRB21	I_BTFW1	Problem encountered by individuals when buying via a website or an app (3 months): Website too difficult to use or worked unsatisfactorily	х		х																	
ISOC_EC_IPRB21	I_BWDN1	Problem encountered by individuals when buying via a website or an app (3 months): Wrong or damaged good/services delivered	х		х																	
ISOC_ECO_DD	I_ECO_DLTDIS	Old laptop or tablet: thrown away (not in electronic waste collection or recycling centre		х																		
ISOC_ECO_DD	I_ECO_DLTKPT	Old laptop or tablet: kept in household		х																	- 1	-
ISOC_ECO_DD	I_ECO_DLTOTH	Old laptop or tablet: other action		х																		
ISOC_ECO_DD	I_ECO_DLTREC	Old laptop or tablet: recycled		х																		
ISOC_ECO_DD	I_ECO_DLTSLD	Old laptop or tablet: sold or given away		х																-		
ISOC_ECO_DD	I_ECO_DLTUSE	Old laptop or tablet: never bought or still in use		х																-		-
ISOC_ECO_DD	I_ECO_DMOBDIS	Old mobile or smartphone: thrown away (not in electronic waste collection or recycling centre)		х	-								-			-						
ISOC_ECO_DD	I_ECO_DMOBKPT	Old mobile or smartphone: kept in household		х										•								
ISOC_ECO_DD	I_ECO_DMOBOTH	Old mobile or smartphone: other action		х																		
ISOC_ECO_DD	I_ECO_DMOBREC	Old mobile or smartphone: recycled		х																		
ISOC_ECO_DD	I_ECO_DMOBSLD	Old mobile or smartphone: sold or given away		х																		
ISOC_ECO_DD	I_ECO_DMOBUSE	Old mobile or smartphone: never bought or still in use		х																		
ISOC_ECO_DD	I_ECO_DPCDIS	Old desktop computer: thrown away (not in electronic waste collection or recycling centre)		х	-	-									-			-				
ISOC_ECO_DD	I_ECO_DPCKPT	Old desktop computer: kept in household	<u> </u>	х					•										╙┈			
ISOC_ECO_DD	I_ECO_DPCOTH	Old desktop computer: other action	ļ .	х					.								<u> </u>		╙			
ISOC_ECO_DD	I_ECO_DPCREC	Old desktop computer: recycled		х													<u> </u>		┷┷┩			
ISOC_ECO_DD	I_ECO_DPCSLD	Old desktop computer: sold or given away	ļ .	х															╙			
ISOC_ECO_DD	I_ECO_DPCUSE	Old desktop computer: never bought or still in use	ļ .	х					•										╙			
ISOC_ECO_IC	I_ECO_PBX	Device purchase: have never bought a mobile, smartphone, tablet or desktop computer		х																		
ISOC_ECO_IC	I_ECO_PECD	Device purchase: eco-design considered important		х				<u> </u>			. ]								<u> </u>		. ]	
ISOC_ECO_IC	I_ECO_PEE	Device purchase: energy efficiency considered important	-	х					. ]		. ]						-		]	. ]	. [	
ISOC_ECO_IC	I_ECO_PEG	Device purchase: possiblity of extending the life span considered important		х				<u> </u>			. ]								<u> </u>		. ]	
ISOC_ECO_IC	I_ECO_PHD	Device purchase: hard drive or processor speed considered important		х							-											
ISOC_ECO_IC	I_ECO_PP	Device purchase: price considered important		х				<u> </u>			. ]								<u> </u>		. ]	
ISOC_ECO_IC	I_ECO_PTBS	Device purchase: take-back-scheme by manufacturer or seller considered important		х					. [		. ]								i - T			

ISOC ECO IC	I ECO PX	Device purchase: none of these characteristics considered important		х					1													$\overline{}$	П
ISOC IIOT BX	I IOT BCPP	Reason for not using IOT: concerns about the privacy and protection of personal data			<u> </u>		<u> </u>		•		•	•	<u> </u>			<u> </u>	+ -	·		•	•	╆÷	H
1500_1101_5/	1_101_5011	generated by those devices or systems		х		х																	
ISOC_IIOT_BX	I_IOT_BCSC	Reason for not using IOT: concerns about security		х		х																	T .
ISOC_IIOT_BX	I_IOT_BCSH	Reason for not using IOT: concerns about safety or health		х		х																	T-
ISOC_IIOT_BX	I_IOT_BCST	Reason for not using IOT: costs too high		х		х																	T .
ISOC_IIOT_BX	I_IOT_BDK	Reason for not using IOT: didn't know such devices or systems exist		х		х																	T .
ISOC_IIOT_BX	I_IOT_BLC	Reason for not using IOT: lack of compatibility with other devices or systems		х	<b>.</b>	х		· .					<b>.</b>			١.	<b>†</b> .	١.				<u> </u>	Η.
ISOC IIOT BX	I IOT BLSK	Reason for not using IOT: lack of skills to use those devices or systems		х	١.	х	١.		١.				<b>.</b>	l .		<b>.</b>	١.	١.		١.		<b>.</b>	Η.
ISOC IIOT BX	I IOT BNN	Reason for not using IOT: no need to use those connected devices or systems	<b>—</b>	х		х		<u> </u>					<u> </u>			<b>†</b>	<b>—</b>					<u> </u>	<u> </u>
ISOC_IIOT_BX	I IOT BOTH	Reason for not using IOT: other reasons		х		x																	Ť
ISOC IIOT BX	I IOT PDU	IoT use: for private purposes - encountered difficulties in using the device		x														-				<u> </u>	H
ISOC IIOT BX	I IOT POTH	IoT use: for private purposes - encountered other problems	Ė	x		Ė	Ė	Ė	<u> </u>		Ė		<u> </u>			†	† ·	Ė		<u> </u>	·	H	H
ISOC IIOT BX	I IOT PSEC	loT use: for private purposes - encountered security or privacy problems	<u> </u>	x					<u> </u>			-				<u> </u>	<u> </u>	· ·		<u> </u>	•	一	<del> </del>
ISOC IIOT BX	I IOT PSHE	IoT use: for private purposes - encountered safety or health problems	· ·	×	-	•	<u> </u>	•			•	•	-		•	<u> </u>	<u> </u>	<u> </u>	•		•	<u> </u>	╁
ISOC IIOT BX	I IOT PX	IoT use: for private purposes - encountered no problems	· ·	×	-	•	<u> </u>	•		•	•	•	-		•	<u> </u>	<u> </u>	<u> </u>	•		•	<u> </u>	<del>  •</del>
ISOC IIOT USE	I IOT DCAR	Individuals used a car with built-in wireless internet connection	· ·	×	-	x		<u> </u>			-	•	· ·	-		<u> </u>	+ -				•	÷	<del>                                     </del>
ISOC_IIOT_USE	I IOT DCS	Individuals used a smart watch, a fitness band, connected goggles or headsets, safety-		×		Х	•						· ·				•	•			•	<u> </u>	<del>ا</del>
1300_1101_031	1_101_063	trackers, internet-connected accessories, internet-connected clothes or shoes	١.	x	١.	x	١.		١.				١.	١.		١.	١.	١.		١.	١.	١.	
										-	-		·		-				-			·	
ISOC_IIOT_USE	I_IOT_DEM	Individuals used internet-connected thermostat, utility meters, lights, plug-ins or other		х		х																	1
		internet-connected solutions for energy management for their home		×	·	X						•	L ·	•							•	لـــٰــــٰــ	Ļ
ISOC_IIOT_USE	I_IOT_DHA	Individuals used internet-connected home appliances such as robot vacuums, fridges,		x		х							١.									١.	
ISOC_IIOT_USE	I_IOT_DHE	ovens, coffee machines Individuals used internet-connected devices for monitoring blood pressure, sugar level,															-					<u> </u>	₩
1300_1101_031	I_IOI_DIIL	body weight or other internet-connected devices for health and medical care		x		x																	
		1				^					· ·				·	'	'						
ISOC_IIOT_USE	I_IOT_DSEC	Individuals used internet-connected home alarm system, smoke detector, security																					•
		cameras, door locks or other internet-connected security/safety solutions for their		х		х																	
		home																				<u> </u>	<u> </u>
ISOC_IIOT_USE	I_IOT_DTOY	Individuals used toys connected to the internet, such as robot toys (including educational) or dolls		х		х																	
ISOC IIOT USE	I IOT DVA	Individuals used a virtual assistant in the form of a smart speaker or of an app		х		x																$\vdash$	$\vdash$
ISOC_IIOT_USE	I_IOT_DX	Individuals have not used any of the internet-connected devices or systems (I_IOT_DEM, I_IOT_DSEC,			-	^	•	<u> </u>				•	<u> </u>	-		<u> </u>	1	•			•	÷	÷
		I_IOT_DHA, I_IOT_DVA)		х		х																	
ISOC_IIOT_USE	I_IOT_IUANY	Individuals used the internet on an internet-connected TV, game console, home audio		х		v																	
		system, smart speakers		_ ^		^			•			•					<u>.</u>			•	•	<u> </u>	<u> </u>
ISOC_IIOT_USE	I_IOT_IUGC	Individuals used the internet on an internet-connected game console		х		х																<u>.                                    </u>	
ISOC_IIOT_USE	I_IOT_IUHA	Individuals used the internet on an internet-connected home audio system, smart		х		х																	
ISOC_IIOT_USE	I_IOT_IUTV	speakers Individuals used the internet on an internet-connected TV in their home for private																				├──	₩
1300_1101_031	1_101_1011	purposes		х		х																	
ISOC_IIOT_USE	I_IOT_USE	IoT use: for private purposes		х																			T .
ISOC_IW_AP	I_MCEW	Individuals used other computerized equipment or machinery such as those used in																					
		production lines, transportation or other services at work				•	•	Х	•	•	•	•			•			•	•	•	•	<u> </u>	٠.
ISOC_IW_AP	I_MCW	Individuals used computers, laptops, smartphones, tablets or other portable devices at	١.		١.		١.	x	١.				١.	١.		١.	١.	١.		١.	١.	١.	
ICOC IIW AD	L AACIA/A ATI	work																				₩	<del>-</del>
ISOC_IW_AP	I_MCWA_ATI	Individuals used applications to receive tasks or instructions in their work		<u> </u>	<u> </u>		·	Х					<u>.</u>			· ·	<u> </u>	<u> </u>				<del>-</del>	<del>⊢</del> ∸
ISOC_IW_AP	I_MCWA_ED	Individuals created or edited electronic documents in their work					·	Х										·				<u> </u>	<u> </u>
ISOC_IW_AP	I_MCWA_EMDB	Individuals exchanged emails or entered data in databases in their work	<u> </u>	<u> </u>	<u> </u>		· ·	Х			-		ļ ·	<u> </u>	<u>.</u>	<u> </u>	<u> </u>	<u> </u>				一	<u> </u>
ISOC_IW_AP	I_MCWA_IT	Individuals developped or maintained IT systems or software in their work		٠.	· ·			х			<u> </u>		<u> </u>			٠.		· ·				<del>⊢</del> ∸	<u> </u>
ISOC_IW_AP	I_MCWA_OSS	Individuals used occupational specific software in their work			· ·			х					<u> </u>			<u>.</u>	ļ ·	<u> </u>				<u> </u>	₩.
ISOC_IW_AP	I_MCWA_SMW	Individuals used social media for their work	<u> </u>	· ·	<u>.                                    </u>			х					<u> </u>			<u> </u>	ļ .	<u> </u>				<u>↓</u>	<u> </u>
ISOC_IW_AP	I_MDW	Individuals used computers, laptops, smartphones, tablets, other portable devices or																					
		other computerized equipment or machinery such as those used in production lines, transportation or other services at work	.	.		· ·		х			'		1			l .						1	
ISOC_IW_HEM	I WH	Individuals worked from home at least once						х					<del>                                     </del>									$\vdash$	$\vdash$
ISOC IW HEM	I WHDAY	Individuals worked from home every day or almost every day	Ė	Ė	<u> </u>	<u> </u>	Ė	x	<u> </u>	i i		-	<del>                                     </del>	<del>-</del>	<u> </u>	<del>                                     </del>	<del>                                     </del>	Ė	i i	<u> </u>	Ė	$\vdash$	†
ISOC_IW_HEM	I WHI	Individuals used the internet for the job when working from home	<u> </u>	<u></u>	<del>L'</del>	<u> </u>	Ė	x	<u> </u>	i i		•	<del>                                     </del>	<del></del>	<u> </u>	÷	<del>                                     </del>	<del>L .</del>	i i	<u> </u>	i i	一	<del>†</del>
ISOC_IW_HEM	I WHLTWK	Individuals worked from home less than once a week	<del>                                     </del>	<del>                                     </del>	<del>L '</del>	<del>'</del>	<del>L '</del>	×	<u> </u>	<u>.</u>		-	<del>  '</del> -	<u> </u>	<u> </u>	<del>L ·</del>	+ -	<del>L '</del>	<u>.</u>	<u> </u>	i i	<del>ٺ</del>	<del>                                     </del>
ISOC_IW_HEM	I WHUSE	Individuals worked from home it least once a week	<u> </u>	<u> </u>	<u> </u>	· ·	·	×	<u> </u>		<u> </u>		<del>                                     </del>	<u> </u>	· ·	<u> </u>	<u> </u>	l ·		<u> </u>	•	H	<del>                                     </del>
ISOC_IW_HEM	I WHWK	Individuals worked from home at least once a week (but not every day)	+ -	+ -	<del> </del>	<u> </u>	<u> </u>	1				-	<u> </u>	<u> </u>	· ·	÷	+ -	<del>ا</del>			-	<del> </del>	<del>                                      </del>
ISOC_IW_HEM	I_WHWK	Individuals never worked from home  Individuals never worked from home	H	<del>  ·</del>	<del>                                     </del>	H	·	X	<u> </u>	H	$\vdash$		<del>├</del>	<del>                                     </del>	H	<del>l ·</del>	<del>                                     </del>	H	H	<u> </u>		$\vdash$	+-
					<u> </u>			Х	-				<u> </u>	· ·		<u> </u>	+ •	·				<del>⊢</del> ∸	₩.
ISOC_IW_HEM	I_WM	Individuals worked at an external site or on the move at least once					•	Х								1 .	1	•		<u> </u>			

ISOC IW HEM	I WMDAY	Individuals worked at an external site or on the move every day or almost every day	1	T	1										Ι	Ι				l	$\overline{}$	$\overline{}$	
ISOC_IW_HEW	I_WIVIDAY	individuals worked at an external site of on the move every day of almost every day						х			•										. '		
ISOC_IW_HEM	I_WMLTWK	Individuals worked at an external site or on the move less than once a week						х															
ISOC_IW_HEM	I_WMMC	Individuals used laptops, smartphones, tables or other portable devices for the job						х															Γ.
ISOC_IW_HEM	I WMUSE	when working at an external site or on the move  Individuals worked at an external site or on the move at least once a week	-																		<del>                                     </del>	<b></b> '	<b>-</b>
ISOC_IW_HEM	I WMWK	Individuals worked at an external site or on the move at least once a week (but not	<u> </u>		· ·			х		•	•			•				•			<u> </u>	-	<del>ا</del>
ISOC_IW_HEW	1_0010000	every day)						х					•										
ISOC_IW_IMP	I_MDW_ANSD	Time spent on acquiring new skills needed for work has decreased because of the use of	f																				
		computers, laptops, smartphones or other computerised equipment at work						х		•	•		•										
ISOC_IW_IMP	I_MDW_ANSI	Time spent on acquiring new skills needed for work has increased because of the use of																					
		computers, laptops, smartphones or other computerised equipment at work						х															
ISOC_IW_IMP	I MDW ANSNC	Time spent on acquiring new skills needed for work has not changed because of the use	-																		<del>                                     </del>	<b></b> '	$\vdash$
1500_111	I_MBW_ANSING	of computers, laptops, smartphones or other computerised equipment at work						х															
																					<u> </u>	<u> </u>	<u> </u>
ISOC_IW_IMP	I_MDW_ECD	Ease of collaboration with colleagues or business partners has decreased because of the use of computers, laptops, smartphones or other computerised equipment at work						x															1
		use of computers, raptops, smartphones of other computerised equipment at work	•					^			•		•					•					1
ISOC_IW_IMP	I_MDW_ECI	Ease of collaboration with colleagues or business partners has increased because of the																					
		use of computers, laptops, smartphones or other computerised equipment at work					٠	х					•						٠				
ISOC_IW_IMP	I_MDW_ECNC	Ease of collaboration with colleagues or business partners has not changed because of																			_		
		the use of computers, laptops, smartphones or other computerised equipment at work						х															
ISOC_IW_IMP	I MADIAL INIDD	Independence in organising the tasks has decreased because of the use of computers,	-	-																	<b></b> '	<u> </u>	<u> </u>
ISOC_IW_IIVIF	I_MDW_INDD	laptops, smartphones or other computerised equipment at work						х			•										. '		
ISOC_IW_IMP	I_MDW_INDI	Independence in organising the tasks has increased because of the use of computers,						х															
ICOC IVAL INAD	L MARINE INIDALS	laptops, smartphones or other computerised equipment at work	<u> </u>	<u> </u>	<u> </u>	·		^	•			•			·	·				·	<u> </u>	<u> </u>	<u> </u>
ISOC_IW_IMP	I_MDW_INDNC	Independence in organising the tasks has not changed because of the use of computers, laptops, smartphones or other computerised equipment at work						х															
ISOC_IW_IMP	I_MDW_INV	Individuals were involved in choosing, modifying or testing the software or						.,													_		
		computerised equipment used at work	<u> </u>	<u> </u>	Ŀ			Х	•	•		•	•					•				<u> </u>	<u> </u>
ISOC_IW_IMP	I_MDW_IWHD	The amount of irregular working hours has decreased because of the use of computers, laptops, smartphones or other computerised equipment at work						х														. '	
ISOC_IW_IMP	I_MDW_IWHI	The amount of irregular working hours has increased because of the use of computers,																					
		laptops, smartphones or other computerised equipment at work	<u> </u>		·			х	•	•	•	•		•	•	•	٠	•		٠	· '	· ·	<u> </u>
ISOC_IW_IMP	I_MDW_IWHNC	The amount of irregular working hours has not changed because of the use of computers, laptops, smartphones or other computerised equipment at work						х															
ISOC_IW_IMP	I_MDW_JTC	Individual's main job tasks changed as a result of the introduction of new software or																					
		computerised equipment			·			х	•	•		•	٠								· ·	<u> </u>	L.
ISOC_IW_IMP	I_MDW_LRN	Individuals had to learn how to use new software or computerised equipment for the job						х															
ISOC_IW_IMP	I_MDW_MPD	Monitoring of my performance at work has decreased because of the use of computers,																			_		
		laptops, smartphones or other computerised equipment at work	·		·	•		х	•	•	•	•	•	•	•	•	•	•		•	· ·		Ľ.
ISOC_IW_IMP	I_MDW_MPI	Monitoring of my performance at work has increased because of the use of computers, laptops, smartphones or other computerised equipment at work						х															
ISOC_IW_IMP	I MDW MPNC	Monitoring of my performance at work has not changed because of the use of																			$\vdash$	$\vdash$	
		computers, laptops, smartphones or other computerised equipment at work						х	•	•		•			٠						<u> </u>	<u> </u>	L.
ISOC_IW_IMP	I_MDW_RTD	Time spent on repetitive tasks has decreased because of the use of computers, laptops, smartphones or other computerised equipment at work						х													. '	. '	
ISOC_IW_IMP	I MDW RTI	Time spent on repetitive tasks has increased because of the use of computers, laptops,																			$\vdash$		
		smartphones or other computerised equipment at work						Х	•	•		•	•		٠						<u> </u>	<u> </u>	L.
ISOC_IW_IMP	I_MDW_RTNC	Time spent on repetitive tasks has not changed because of the use of computers, laptops, smartphones or other computerised equipment at work						х															
ISOC_IW_IMP	I_MDW_SKLHI	Individuals had the skills to cope with more demanding duties related to the use of																			$\vdash$	$\vdash$	
		computers, software or applications at work		٠.	· .			х	•			•	-					•			<u> </u>		<u> </u>
ISOC_IW_IMP	I_MDW_SKLLO	Individuals needed further training to cope well with the duties relating to the use of						х															<u>-</u>
ISOC_IW_IMP	I_MDW_SKLME	computers, software or applications at work  Individuals' skills correspond well to the duties related to the use of computers,	1																		$\vdash$	<del>                                     </del>	
	I_IND W_SILLINE	software or applications at work	<u>L</u> ·	<u> </u>	L·	<u>L</u> .	L.	х						L.	L·	L.	<u> </u>	L.	L.	L·	L · '	<u> </u>	L.
ISOC_PIBI_RNI	H_XACC	Households without access to internet at home, because the access costs are too high					х		х	х	x	х	х	х	х	x		х		x	х		
ISOC_PIBI_RNI	H XBBNA	(telephone, etc.)  Households without access to the internet at home, because broadband is not available	<u> </u>	1	-		<del>-</del>									<u> </u>				<u> </u>	<b>├</b> ─-	<del>                                     </del>	<del>                                     </del>
1900 LIDITIM	II_ADDINA	in the area					x		x	х	х	x	х	х	х		х		x		•	. '	
ISOC_PIBI_RNI	H_XCOST	Households without access to internet at home, because the access and equipment					×		х	х	х	х	х	х	×								
ISOC DIDI DAN	II ADIC	costs are too high	<del> </del>	<del>Ļ</del>	<u> </u>	<u> </u>	<u> </u>	L.	^	^		^	^			<u> </u>	Ŀ.	<u> </u>	Ŀ.	<u> </u>	<u> </u>	<u> </u>	<u> </u>
ISOC_PIBI_RNI	H_XDIS	Households without access to internet at home, because of a physical disability		· ·						•	•			х	х	х		х		х	x	<u>.                                    </u>	· ·

ISOC PIBI RNI	H XELSE	Households without access to internet at home, because of access elsewhere				I	×		х	х	x	х	x	x	x	х		x		х	v	
ISOC_PIBI_RNI	H XEQU	Households without access to internet at home, because the equipment costs are too	·		Ė	•		<u> </u>	^	^	_	^		^	^	^		^	•	_ ^	^	$\dot{-}$
ISOC_I IBI_IIII	II_XEQ0	high					х		х	х	х	х	х	х	х	х	•	х	•	х	х	
ISOC_PIBI_RNI	H_XNEED	Households without access to internet at home, because access not needed (content is not useful, not interesting, etc.)					х		x	х	х	х	х	x	х	х		x		х	х	
ISOC_PIBI_RNI	H_XOTH	Households without access to internet at home, because of other reasons					х		х	х	х	х	х	х	х	х		х		х	х	
ISOC_PIBI_RNI	H_XSEC	Households without access to internet at home, because of privacy or security concerns					х		x	х	х	х	х	х	х	х		х		х	х	
ISOC_PIBI_RNI	H_XSKL	Households without access to internet at home, because of lack of skills				١.	х		х	х	х	х	х	х	х	х		х		х	х	
ISOC_PIBI_RNI	H_XWANT	Households without access to internet at home, because access not wanted (content is harmful, etc.)														х		х		х	х	
ISOC_R_BLT12_I	I B3 12	Last online purchase: between 3 and 12 months ago	х	х	х	х	х	х	х	x	х	х	х	х	х	х	х	х	х	х	х	х .
ISOC R BLT12 I	I BFEU	Online purchases: from sellers from other EU countries	<b>.</b>	<b>†</b>	<b>†</b> .	<u> </u>	х	х	х	x	х	х	х	х	х	х	х	х		<b>.</b>		
ISOC R BLT12 I	I BHOLS	Online purchases: travel and holiday accommodation	-				x	x	x	x	х	х	x	x	x	х	x	x	х	х	х	x x
ISOC_R_BLT12_I	I BLT12	Last online purchase: in the 12 months	х	X	x	x	x	x	x	x	x	X	X	x	X	x	x	x	x	x	х	x .
ISOC R BLT12 I	I BPG EU	Online purchases (3 months): from sellers from other EU countries	x	X	×	×	^	^	^	^	^	^		^	^	^		^	^	^	^	<u>^                                    </u>
ISOC_R_BLT12_I	I BUMT12	Last online purchase: more than a year ago	×	×	×	×	X	X	X	X	x	х	х	X	х	X	X	х	X	х	x	$\stackrel{\cdot}{-}$
ISOC_R_BLT12_I	I BUMT12X	Last online purchase: more than a year ago or never	×	×	×	×	x	X	×	×	x	X	x	×	X	X	×		X	x	X	x .
ISOC R BLT12 I	I BUY3	Last online purchase: in the last 3 months	1	+		-		1										X				
ISOC_R_BET12_1	H BROAD	Household internet connection type: broadband	х	х	X	X	X	х	X	X	X	X	X	X	X	X	X	X	X	X	X	x x
ISOC_R_CUX_I	I CUX	**	·	<u> </u>	х	Х	Х	х	X	х	X	X	X	X	X	Х	X	X	X	х	X	х х
ISOC_R_COX_I		Computer use: never Internet use: submitting completed forms (last 12 months)							X		X	X	X	X	X	X	X	X	Х	х	х	<del></del>
	I_IGOV12RT				х	х	Х	х	Х	х	Х	х	Х	х	х	Х	Х	х	•		•	<del></del>
ISOC_R_GOV_I	I_IUGOV12	Internet use: interaction with public authorities (last 12 months)	<u> </u>		Х	х	Х	х	Х	Х	х	Х	Х	Х	Х	Х	Х	Х	•			<u> </u>
ISOC_R_IACC_H	H_IACC	Households with internet access	Х	Х	Х	х	Х	Х	Х	Х	х	Х	Х	Х	Х	Х	Х	Х	Х	х	х	х х
ISOC_R_IUMD_I	I_IUMD	Individuals used a portable computer or a handheld device to access the internet away from home or work					х	х	х	х	х	х	х	х								
ISOC_R_IUSE_I	I_IDAY	Frequency of internet access: daily	Х	Х	х	х	Х	Х	Х	х	Х	Х	Х	Х	Х	Х	Х	Х	Х	х	Х	х х
ISOC_R_IUSE_I	I_ILT12	Last internet use: in the last 12 months	х	х	х	х	х	х	х	х	х	х	х	Х	х	х	х	х	х	х	х	х х
ISOC_R_IUSE_I	I_IU3	Last internet use: in last 3 months	х	х	х	х	х	х	х	х	х	х	х	Х	х	х	х	Х	х	х	х	х х
ISOC_R_IUSE_I	I_IUBK	Internet use: Internet banking	х	х	х	х	х	х	х	х	х	х	х	х	х	х	х	х	х	х	х	х х
ISOC_R_IUSE_I	I_IUCPP	Internet use: civic or political participation	х	х	х		х		х		х		х									
ISOC_R_IUSE_I	I_IUSE	Frequency of internet access: once a week (including every day)	х	х	х	х	х	х	х	х	х	х	х	Х	х	х	х	х	х	х	х	х х
ISOC_R_IUSE_I	I_IUSELL	Internet use: selling goods or services	х	х	х	х	х	х	х	х	х	х	х	х	х	х	х	х	х	х	х	х х
ISOC_R_IUSE_I	I_IUSNET	Internet use: participating in social networks (creating user profile, posting messages or other contributions to facebook, twitter, etc.)	х	х	х	х	х	х	х	х	х	х	х		х							
ISOC_R_IUSE_I	I_IUX	Internet use: never	х	х	х	х	х	х	х	х	х	х	х	х	х	х	х	х	х	х	х	
ISOC_SK_CSKL_I	I_C0	Individuals who have not done any of the mentioned computer activities										х		х	х		х		х	х	х	
ISOC_SK_CSKL_I	I_CANY	Individuals who have done at least one computer activity										х		х	х							
ISOC_SK_CSKL_I	I_CCONF	Individuals who changed the settings of any software, including operational system or security programs (until 2019)					х		х	х	х											
ISOC_SK_CSKL_I	I_CCPPS	Individuals who have used copy or cut and paste tools to duplicate or move information on screen										х		х	х		х		х	х	х	х х
ISOC_SK_CSKL_I	I_CCPY	Individuals who have copied or moved a file or folder				١.	х		х	х	х	х		х	х		х		х	х	х	х х
ISOC_SK_CSKL_I	I CEPVA	Individuals who used software to edit photos, video or audio files (until 2019)				١.	х		х	х	х											
ISOC_SK_CSKL_I	I_CGCONF	Individuals who have modified or verified the configuration parameters of software applications (except internet browsers) (until 2019)										х		х	х							
ISOC_SK_CSKL_I	I_CINS	Individuals who have connected and installed new devices, eg a printer or a modem										х		х	х		х		х	х		
ISOC SK CSKL I	I CINSAPP	Individuals who installed software or applications (apps) (until 2019)	<u> </u>	<u> </u>	<u> </u>	<u> </u>	х	<u> </u>	х	х	х									l .		
ISOC SK CSKL I	I CINSOS	Individuals who have installed a new or replaced an old operating system	Ė	t :	Ė	Ė	Ť.	Ė		<u> </u>		х		х	х	Ė		•	Ė	Ė		$\div$
ISOC_SK_CSKL_I	I_CISK_SFCOM	Individuals who judge their current computer or internet skills to be sufficient to		Ė	Ė			Ė					-									
ISOC_SK_CSKL_I	I_CISK_SFCOMNA	communicate with relatives, friends, colleagues over the internet Individuals who judge their current computer or internet skills to be sufficient to		•		•			•	•	•	•	•	•	х	•	•	•	•	•	•	
	1_0.0.1_0.00.1.1111	communicate with relatives, friends, colleagues over the internet: not applicable								٠		•		•	х	•	•	•	•			
ISOC_SK_CSKL_I	I_CISK_SFCOMX	Individuals who judge their current computer or internet skills not to be sufficient to communicate with relatives, friends, colleagues over the internet													х							
ISOC_SK_CSKL_I	I_CISK_SFJOB	Individuals who judge their current computer or internet skills to be sufficient if they were to look for a job or change job within a year			-	-								•	х							
ISOC_SK_CSKL_I	I_CISK_SFJOBNA	Individuals who judge their current computer or internet skills to be sufficient if they																				
		were to look for a job or change job within a year: not applicable	<u> </u>			<u> </u>	<u> </u>					•	•	•	Х	•	•	•	•		•	
ISOC_SK_CSKL_I	I_CISK_SFJOBX	Individuals who judge their current computer or internet skills not to be sufficient if they were to look for a job or change job within a year													х						-	
ISOC_SK_CSKL_I	I_CISK_SFPRI	Individuals who judge their current computer or internet skills to be sufficient to protect their personal data	L.	<u> </u>	<u>L</u> .	<u> </u>	L.	<u> </u>							х							<u> </u>
						_		_				_										

							_	,															
ISOC_SK_CSKL_I	I_CISK_SFPRINA	Individuals who judge their current computer or internet skills to be sufficient to protec their personal data: not applicable	t .												х								
ISOC_SK_CSKL_I	I_CISK_SFPRIX	Individuals who judge their current computer or internet skills not to be sufficient to protect their personal data													х								
ISOC_SK_CSKL_I	I_CISK_SFVIR	Individuals who judge their current computer or internet skills to be sufficient to protect their private computer from virus or other computer infection	t .												х								
ISOC_SK_CSKL_I	I_CISK_SFVIRNA	Individuals who judge their current computer or internet skills to be sufficient to protect their private computer from virus or other computer infection: not applicable	t .		<b>.</b>										x								
																·			·				
ISOC_SK_CSKL_I	I_CISK_SFVIRX	Individuals who judge their current computer or internet skills not to be sufficient to protect their private computer from virus or other computer infection													х								
ISOC_SK_CSKL_I	I_CLAN	Individuals who have connected computers to a local area network			<b>.</b>														х				
ISOC_SK_CSKL_I	I_CLAN_HI	Individuals who have connected computers to a local area network and carried out 5 or																	х				· .
ISOC_SK_CSKL_I	I_CMS	6 of the computer related activities Individuals who have used a mouse to launch programs such as an internet browser or																			х	х	×
ISOC_SK_CSKL_I	I_CNO	word processor  Individuals who have never used a computer or have not done any of the listed	<u> </u>	<u> </u>	<u> </u>		<u> </u>				·	×		×	×			-					
ICOC CK CCKI I	I CPRES	computer activities		ļ ·				•	•	•	•	^	•	^	^	•	•		•	•	•	•	·
ISOC_SK_CSKL_I	I_CPRES	Individuals who have created electronic presentations with presentation software (e.g. slides), including e.g. images, sound, video or charts (until 2019)										х		х	х								
ISOC_SK_CSKL_I	I_CPRES1	Individuals who have created presentations or documents integrating text, pictures, tables or charts (until 2019)					х		х	х	х												
ISOC_SK_CSKL_I	I_CPRG	Individuals who have written a computer program using a specialised programming language										х		х	х		х		х	х	х	х	х
ISOC_SK_CSKL_I	I_CPRG1	Individuals who have written code in a programming language (2015-2019)	٠.	<del>  .</del>	<del>                                     </del>	١.	х		х	х	х			-				-			<u> </u>		<u> </u>
ISOC_SK_CSKL_I	I_CSK_HI	Individuals who have carried out 5 or 6 of the 6 computer related activities										х		х	х		х		х	х	х		
ISOC_SK_CSKL_I	I_CSK_LO	Individuals who have carried out 1 or 2 of the 6 computer related activities										х		х	х		х		х	х	х		
ISOC_SK_CSKL_I	I_CSK_ME	Individuals who have carried out 3 or 4 of the 6 computer related activities										х		х	х		х		х	х	х		·
ISOC_SK_CSKL_I	I_CSKSF	Individuals who judge their computer skills to be sufficient if they were to look for a job or change jobs within a year																	х				
ISOC_SK_CSKL_I	I_CSKSFX	Individuals who judge their computer skills to be insufficient if they were to look for a job or change jobs within a year																	х				
ISOC_SK_CSKL_I	I_CSOLV	Individuals who have detected and solved computer problems (e.g. computer runs			<b>.</b>	١.													х				
ISOC_SK_CSKL_I	I_CSOLV_HI	slowly) Individuals who have detected and solved computer problems and carried out 5 or 6 of																	x		$\vdash$		
ISOC_SK_CSKL_I	I CSUM	the computer related activities  Individuals who have used basic arithmetic formulae to add, subtract, multiply or divide	<u> </u>	<u> </u>	<u> </u>	<u> </u>	<u>.</u>	·	•	•		•	•	•				•	^			•	· <del>·</del>
	_	figures in a spreadsheet						٠		٠		х		х	х	٠	х		х	х	х	х	х
ISOC_SK_CSKL_I	I_CWRD	Individuals who used word processing software					х		х	х	Х										. !		· ·
ISOC_SK_CSKL_I	I_CXFER	Individuals who have transferred files between computer and other devices (until 2019)					х		х	х	х	х		х	х								
ISOC_SK_CSKL_I	I_CXLS	Individuals who used spreadsheet software (until 2019)					х		х	х	х										<u>.</u> !		· ·
ISOC_SK_CSKL_I	I_CXLSADV	Individuals who used spreadsheet's advanced functions to organise and analyse data, such as sorting, filtering, using formulas, creating charts (until 2019)					х		х	х	х												
ISOC_SK_CSKL_I	I_CZIP	Individuals who have compressed files										х		х	х		х		х	х	х		
ISOC_SK_CSKL_I21	I_CCONF1	Individuals who changed the settings of software, app or device (3 months)	х		х																!		<u> </u>
ISOC_SK_CSKL_I21	I_CEPVA1	Individuals who edited photos, video or audio files (3 months)	х		х																. !		· ·
ISOC_SK_CSKL_I21	I_CINSAPP1	Individuals who downloaded or installed software or apps (3 months)	Х		Х																		<u> </u>
ISOC_SK_CSKL_I21	I_CPRES2	Individuals who have created files integrating elements such as text, pictures, tables, charts, animations or sound (3 months)	x		х																		
ISOC_SK_CSKL_I21	I_CPRG2	Individuals who have written code in a programming language (3 months)	х		х																		
ISOC_SK_CSKL_I21	I_CWRD1	Individuals who used word processing software (3 months)	х		х																		
ISOC_SK_CSKL_I21	I_CXFER1	Individuals who have copied or moved files between folders, devices or on the cloud (3 months)	х		х																		
ISOC_SK_CSKL_I21	I_CXLS1	Individuals who used spreadsheet software (3 months)	х		х																		
ISOC_SK_CSKL_I21	I_CXLSADV1	Individuals who used advanced features of spreadsheet software to organise, analyse, structure or modify data (3 months)	х		х																		
ISOC_SK_DSKL_I	I_DSK_AB	Individuals who have above basic overall digital skills	<u> </u>	<u> </u>			х		х	х	х	х		х									
ISOC_SK_DSKL_I	I_DSK_B	Individuals who have basic overall digital skills	<u> </u>	<u> </u>			х		х	х	х	х		х									
ISOC_SK_DSKL_I	I_DSK_BAB	Individuals who have basic or above basic overall digital skills					х		х	х	х												
ISOC_SK_DSKL_I	I_DSK_C_AB	Individuals who have above basic communication skills			-		х		х	х	х	х		х									
ISOC_SK_DSKL_I	I_DSK_C_B	Individuals who have basic communication skills			.	.	х		х	х	х	х		х							<u> </u>		<u> </u>
ISOC_SK_DSKL_I	I_DSK_I_AB	Individuals who have above basic information skills			<u> </u>	ļ .	х		х	х	х	х		х					·		<u></u>		<u> </u>
ISOC_SK_DSKL_I	I_DSK_I_B	Individuals who have basic information skills		<u> </u>	<u> </u>	<u> </u>	х	<u>.                                    </u>	х	х	х	х		х							<u> </u>		<u> </u>
ISOC_SK_DSKL_I	I_DSK_L	Individuals who have low overall digital skills		.			х	-	х	Х	х	Х		Х							1 . '		

ISOC_SK_DSKL_I	I_DSK_NA	The digital skills could not be assessed because individuals have not used the internet in the last 3 months					х		х	х	х												
ISOC_SK_DSKL_I	I_DSK_PS_AB	Individuals who have above basic problem solving skills		١.	١.		х		х	х	х	х		х									
ISOC_SK_DSKL_I	I_DSK_PS_B	Individuals who have basic problem solving skills	٠.		١.		х		х	х	х	х		х									
ISOC_SK_DSKL_I	I_DSK_S_AB	Individuals who have above basic software skills			١.		х		х	х	х	х		х									
ISOC_SK_DSKL_I	I_DSK_S_B	Individuals who have basic software skills					х		х	х	х	х		х									
ISOC_SK_DSKL_I	I_DSK_X	Individuals who have no overall digital skills					х		х	х	х	х		х									
ISOC_SK_DSKL_I21	I_DSK2_AB	Individuals with above basic overall digital skills (all five component indicators are at above basic level)	х		х																		
ISOC_SK_DSKL_I21	I_DSK2_B	Individuals with basic overall digital skills (all five component indicators are at basic or above basic level, without being all above basic)	х		х																		
ISOC_SK_DSKL_I21	I_DSK2_BAB	Individuals with basic or above basic overall digital skills (all five component indicators	х		х																		
ISOC_SK_DSKL_I21	I_DSK2_CC_AB	are at basic or above basic level)  Individuals with above basic communication and collaboration skills	х		x																$\vdash$		
ISOC SK DSKL I21	I DSK2 CC B	Individuals with basic communication and collaboration skills	x	<u> </u>	×	<u> </u>	Ė	<u> </u>		-			•								$\vdash$	•	
ISOC SK DSKL I21	I_DSK2_CC_BAB	Individuals with basic or above basic communication and collaboration skills	×	•	×	<u> </u>	<u> </u>	· ·		•			•								$\vdash$	•	<u> </u>
ISOC SK DSKL I21	I DSK2 DCC AB	Individuals with above basic digital content creation skills	X	<u> </u>	×	<u> </u>	Ė	<u> </u>		-			•								$\vdash$	•	
ISOC SK DSKL I21	I DSK2 DCC B	Individuals with basic digital content creation skills	x	•	×	<u> </u>	<u> </u>	· ·		•			•								$\vdash$	•	<u> </u>
ISOC SK DSKL I21	I_DSK2_DCC_BAB	Individuals with basic or above basic digital content creation skills	x	<u> </u>	x	<u> </u>	Ė	<u> </u>		-			•								$\vdash$	•	<u> </u>
ISOC SK DSKL I21	I DSK2 IC S	Individuals with online information and communication skills	X	•	×	<u> </u>	<u> </u>	· ·		•			•								$\vdash$	•	<u> </u>
ISOC SK DSKL I21	I DSK2 IL AB	Individuals with above basic information and data literacy skills	×	Ė	×		Ė			<u> </u>	<u> </u>	•	•								┢╧┩	•	·
ISOC SK DSKL I21	I DSK2 IL B	Individuals with basic information and data literacy skills	X	<u> </u>	×	<u> </u>	·				· ·		•								┝╧┦	•	<u> </u>
ISOC_SK_DSKL_I21	I DSK2 IL BAB	Individuals with basic information and data literacy skills	1	<u> </u>	×	<u> </u>	·				· ·		•								┝╧┦	•	<u> </u>
ISOC_SK_DSKL_I21	I_DSK2_LM	Individuals with limited overall digital skills (two out of five component indicators are at	х		_ x		-			•	<u> </u>	•	•		•		•				$\vdash$	•	<u> </u>
		basic or above basic level)	х		х	·	٠						٠						٠				
ISOC_SK_DSKL_I21	I_DSK2_LW	Individuals with low overall digital skills (four out of five component indicators are at basic or above basic level)	х		х																.		
ISOC_SK_DSKL_I21	I_DSK2_N	Individuals with narrow overall digital skills (three out of five component indicators are at basic or above basic level)	х		х																		
ISOC_SK_DSKL_I21	I_DSK2_NA	Digital skills could not be assessed because the individual has not used the internet in the last 3 months	х		х																		
ISOC SK DSKL I21	I_DSK2_PS_AB	Individuals with above basic problem solving skills	х	<u> </u>	х						l .										$\vdash$		
ISOC SK DSKL I21	I_DSK2_PS_B	Individuals with basic problem solving skills	x	† ·	x	<u> </u>	Ė	<u> </u>		<u> </u>		<u> </u>		<u> </u>				<u> </u>	<u> </u>	<u> </u>	$\vdash$		<u> </u>
ISOC SK DSKL I21	I_DSK2_PS_BAB	Individuals with basic or above basic problem solving skills	x		X	<u> </u>		<u> </u>		· ·		<u> </u>									$\vdash$		Ė
ISOC SK DSKL I21	I_DSK2_SF_AB	Individuals with above basic safety skills	x		X	<u> </u>	<u> </u>	<u> </u>		Ė	<u> </u>	<u> </u>			-						$\vdash$		<del>_</del>
ISOC SK DSKL I21	I DSK2 SF B	Individuals with basic safety skills	x	† ·	x	<u> </u>	Ė	<u> </u>		<u> </u>		<u> </u>		<u> </u>				<u> </u>	<u> </u>	<u> </u>	$\vdash$		<u> </u>
ISOC_SK_DSKL_I21	I_DSK2_SF_BAB	Individuals with basic or above basic safety skills	x		x																		
ISOC SK DSKL I21	I DSK2 X	Individuals with no overall digital skills	х		x																		<u> </u>
ISOC_SK_EDIC_I21	I TIC	Individuals have checked the truthfulness of the information or content they found on													-						H		
	_	the internet news sites or social media (3 months)	Х		х		•		•	•	•	•	•	•	•	•	•	•	•	•	•	•	
ISOC_SK_EDIC_I21	I_TIC2	Individuals have checked the truthfulness of the information or content found on the internet (3 months) by using the following methods: I_TICCSFOI, I_TICIDIS or I_TICNIDIS	х		х																		
ISOC_SK_EDIC_I21	I_TICCSFOI	Individuals have checked the truthfulness of the information or content found on the																					
		internet by checking the sources or finding other information on the internet (3 months)	х		х																		
ISOC_SK_EDIC_I21	I_TICIDIS	Individuals have checked the truthfulness of the information or content found on the internet by following or taking part in discussion on internet regarding the information	х		х																		
ISOC_SK_EDIC_I21	I_TICNIDIS	(3 months)  Individuals have checked the truthfulness of the information or content found on the																			H		
		internet by discussing the information offline with other persons or using sources not on internet (3 months)	х		×									-		-		-		-			
ISOC_SK_EDIC_I21	I_TICXND	Individuals have not checked the truthfulness of the information or content found on the internet because the individuals already knew that information, content or source	х		х																		
		was not reliable (3 months)	ļ	<u> </u>	<u> </u>	<u> </u>	ļ	<u> </u>		ļ	<u> </u>										<u>                                     </u>		
ISOC_SK_EDIC_I21	І_ТІСХОТН	Individuals have not checked the truthfulness of the information or content found on the internet because of other reasons (3 months)	х		х																		
ISOC_SK_EDIC_I21	I_TICXSKL	Individuals have not checked the truthfulness of the information or content found on the internet because the individuals lacked skills or knowledge (3 months)	x		x																.		
ISOC_SK_EDIC_I21	I_UDI	Individuals have seen untrue or doubtful information or content on the internet news sites or social media (3 months)	х		х																		•
ISOC_SK_HOW_I	I_SKC_HI	Individuals who have obtained IT skills through informal assistance from colleagues,									1												 I
		relatives in friends and some other ways and have carried out 5 or 6 of the computer																	х	х	х		
		related activities	1																				

ISOC_SK_HOW_I	I_SKC_LO	Individuals who have obtained IT skills through informal assistance from colleagues, relatives in friends and some other ways and have carried out 1 or 2 of the computer													х	х	х		
ISOC_SK_HOW_I	I_SKC_ME	related activities Individuals who have obtained IT skills through informal assistance from colleagues,																$\vdash \vdash$	
		relatives in friends and some other ways and have carried out 3 or 4 of the computer related activities			•			•	•			•		-	х	х	х	·	
ISOC_SK_HOW_I	I_SKCOLL	Individuals who have obtained IT skills through informal assistance from colleagues, relatives in friends and some other ways										х			х	х	х		
ISOC_SK_HOW_I	I_SKE_HI	Individuals who have obtained IT skills through formalised educational institution (school, college, university, etc.) and have carried out 5 or 6 of the computer related													х	х	х		
ISOC_SK_HOW_I	I_SKE_LO	activities Individuals who have obtained IT skills through formalised educational institution (school, college, university, etc.) and have carried out 1 or 2 of the computer related													x	x	x		
ISOC_SK_HOW_I	I_SKE_ME	activities  Individuals who have obtained IT skills through formalised educational institution (school, college, university, etc.) and have carried out 3 or 4 of the computer related						-							x	x	х		
ISOC_SK_HOW_I	I_SKEDU	activities  Individuals who have obtained IT skills through formalised educational institution (school, college, university, etc.)										х			х	х	х		
ISOC_SK_HOW_I	I_SKL_HI	Individuals who have obtained IT skills through self-study (learning by doing) and have		<u> </u>											х	х	х		
ISOC_SK_HOW_I	I_SKL_LO	carried out 5 or 6 of the computer related activities  Individuals who have obtained IT skills through self-study (learning by doing) and have carried out 1 or 2 of the computer related activities		<u> </u>											х	х	х		
ISOC_SK_HOW_I	I_SKL_ME	Individuals who have obtained IT skills through self-study (learning by doing) and have carried out 3 or 4 of the computer related activities		<u> </u>											х	х	х		
ISOC_SK_HOW_I	I_SKLFD	Individuals who have obtained IT skills through self-study (learning by doing)	٠.	١.								х			х	х	х		
ISOC_SK_HOW_I	I_SKM_HI	Individuals who have obtained IT skills through training courses and adult education centres, on demand of employer and have carried out 5 or 6 of the computer related activities													х	x	х		
ISOC_SK_HOW_I	I_SKM_LO	Individuals who have obtained IT skills through training courses and adult education centres, on demand of employer and have carried out 1 or 2 of the computer related activities							•	÷	•				х	x	х		
ISOC_SK_HOW_I	I_SKM_ME	Individuals who have obtained IT skills through training courses and adult education centres, on demand of employer and have carried out 3 or 4 of the computer related						-							х	x	х		
ISOC_SK_HOW_I	I_SKMP	activities  Individuals who have obtained IT skills through training courses and adult education centres, on demand of employer										х			х	х	х		
ISOC_SK_HOW_I	I_SKO_HI	Individuals who have obtained IT skills through training courses and adult education centres, on own initiative and have carried out 5 or 6 of the computer related activities						-							x	x	x		
ISOC_SK_HOW_I	I_SKO_LO	Individuals who have obtained IT skills through training courses and adult education centres, on own initiative and have carried out 1 or 2 of the computer related activities	-					-							x	х	x		
ISOC_SK_HOW_I	I_SKO_ME	Individuals who have obtained IT skills through training courses and adult education centres, on own initiative and have carried out 3 or 4 of the computer related activities								·					х	х	х		
ISOC_SK_HOW_I	I_SKOTH	Individuals who have obtained IT skills through some other way than i_skedu, i_sktown, i_sktemp, i_sksifb, i_sksifd, i_skcoll										х		-	х	х	х		
ISOC_SK_HOW_I	I_SKOWN	Individuals who have obtained IT skills through training courses and adult education centres, on own initiative										х		-	х	х	х		
ISOC_SK_HOW_I	I_SKS_HI	Individuals who have obtained IT skills through self-study using books, cd-roms, etc. and have carried out 5 or 6 of the computer related activities													х	х	х		
ISOC_SK_HOW_I	I_SKS_LO	Individuals who have obtained IT skills through self-study using books, cd-roms, etc. and have carried out 1 or 2 of the computer related activities													х	х	х		
ISOC_SK_HOW_I	I_SKS_ME	Individuals who have obtained IT skills through self-study using books, cd-roms, etc. and have carried out 3 or 4 of the computer related activities													х	х	х		
ISOC_SK_HOW_I	I_SKSLFB	Individuals who have obtained IT skills through self-study using books, cd-roms, etc.										х			х	х	х		
ISOC_SK_HOW_I	I_SKT_HI	Individuals who have obtained IT skills through some other way than i_skedu, i_sktown, i_sktemp, i_skslfb, i_skslfd, i_skcoll and have carried out 5 or 6 of the computer related activities				-		-		٠		-		-	х	x	х		-
ISOC_SK_HOW_I	I_SKT_LO	Individuals who have obtained IT skills through some other way than i_skedu, i_sktown, i_sktemp, i_skslfb, i_skslfd, i_skcoll and have carried out 1 or 2 of the computer related activities						-		٠					х	x	х		
ISOC_SK_HOW_I	I_SKT_ME	Individuals who have obtained IT skills through some other way than i_skedu, i_sktown, i_sktemp, i_skslfb, i_skslfd, i_skcoll and have carried out 3 or 4 of the computer related activities										-			х	х	х	.	
ISOC_SK_HOW_I	I_SKTP	Individuals carried out at least one training activity to improve skills relating to the use of computers, software or applications					х							-					
		The state of the s	1																

ISOC_SK_HOW_I	I_SKTP_EMP	Individuals carried out training paid or provided by the employer to improve skills relating to the use of computers, software or applications						х															
ISOC_SK_HOW_I	I_SKTP_FRE	Individuals carried out free online training or self-study to improve skills relating to the						x															
ICOC CK HOW I	L CUTD OT	use of computers, software or applications		<u> </u>		•		^	•	•	•	•	•	•		•	•	•	•	<u> </u>	•	•	
ISOC_SK_HOW_I	I_SKTP_OTJ	Individuals carried out on-the-job training to improve skills relating to the use of computers, software or applications						х															
ISOC_SK_HOW_I	I_SKTP_PUB	Individuals carried out free training provided by public programs or organisations to						×															
1505 54 11014 1		improve skills relating to the use of computers, software or applications		<u> </u>		<u> </u>		^			·	•	•				•	•	·	<u> </u>	·	•	
ISOC_SK_HOW_I	I_SKTP_SLF	Individuals carried out training paid by themselves to improve skills relating to the use of computers, software or applications						х															
ISOC_SK_ISKL_I	I_CEM	Individuals who have sent an email with attached files											х		х	х			х	х	х	х	
ISOC_SK_ISKL_I	I_CIANY	Individuals who have done at least one computer or internet activity													х								-
ISOC_SK_ISKL_I	I_CWEB	Individuals who have created a Web page											х		х	х			х	х	х	х	х
ISOC_SK_ISKL_I	I_FDISOFT	Individuals who have found, downloaded and installed software																	х				
ISOC_SK_ISKL_I	I_FDISOFT_HI	Individuals who have found, downloaded and installed software and carried out 5 or 6 of the internet related activities																	х				
ISOC_SK_ISKL_I	1_10	Individuals who have not done any of the listed internet activities											х		х	х			х	х	х		-
ISOC_SK_ISKL_I	I_IANY	Individuals who have done at least one internet activity											х		х								-
ISOC_SK_ISKL_I	I_IBCONF	Individuals who have modified the security settings of internet browsers											Х		х								
ISOC_SK_ISKL_I	I_ICHAT	Individuals who have posted messages to chat rooms, newsgroups or an online discussion forum											х		х	х			х	х	х		
ISOC_SK_ISKL_I	I_IEXCH	Individuals who have used peer-to-peer file sharing for exchanging movies, music, etc.											х		х	х			х	х	х		
ISOC_SK_ISKL_I	I_INO	Individuals who have never used the internet or have not done any of the listed internet		1	1	1		1												<b>†</b>			
		activities							٠	٠		•	х	٠	х	•	•	•	٠	<u> </u>	•	•	•
ISOC_SK_ISKL_I	I_IPHONE	Individuals who have used the internet to make phone calls											х		х	х			х	х	х		
ISOC_SK_ISKL_I	I_ISK_HI	Individuals who have carried out 5 or 6 of the 6 internet related activities											Х		х	х			Х	х	х		
ISOC_SK_ISKL_I	I_ISK_LO	Individuals who have carried out 1 or 2 of the 6 internet related activities											Х		х	х			Х	х	х		<u>.</u>
ISOC_SK_ISKL_I	I_ISK_ME	Individuals who have carried out 3 or 4 of the 6 internet related activities											Х		Х	Х	•		Х	х	х		
ISOC_SK_ISKL_I	I_ISRCH	Individuals who have used a search engine to find information						<u> </u>					Х		Х	Х			Х	х	х		•
ISOC_SK_ISKL_I	I_IUPLOAD	Individuals who have uploaded text, games, images, films or music to websites (e.g. to websites for social networking)											х		х								
ISOC_SK_ISKL_I	I_VIRSPYX	Individuals who have kept viruses, spyware and adware off their computer																	Х	<u> </u>			
ISOC_SK_ISKL_I	I_VIRSPYX_HI	Individuals who have kept viruses, spyware and adware off their computer and carried out 5 or 6 of the internet related activities																	х				
working database																				x	×		
	H_ALLMPH	Households having access to, via one of its members, a mobile phone	·								•		•		•	•	•	•		^_	^	•	
working database	H_BB3G	Household uses a mobile phone (UMTS)									-									<u> </u>	-	-	Х
working database	H_BBFWL	Household uses a fixed wireless connection (satellite, public Wi-Fi)											Х	Х	Х	Х				<u> </u>			<u> </u>
working database		Household uses the mobile phone network (at least 3G, eg UMTS) via a		١.	١.			١.					х	х	х	х				١.			
. 12 1.1.1	Н_ВВМОВН	handset																		<u> </u>			
working database	н ввмовм	Household uses the mobile phone network (at least 3G, eg UMTS) via a card or USB key (eg integrated SIM card)						-			-		х	х	х	х	-				-		
working database		(																					
	н_ввотнх	Household doesn't use other broadband connection (e.g., cable modem)			-						-										-	х	
working database	H_BBTV	Household uses a cable TV network (cable modem)																					х
working database		Household uses a wired fixed connection (cable, optical fibre, Ethernet,											,		.,	.,							
	H_BBWFX	PLC, etc)	•	•		•	•	•			•	•	Х	х	Х	х	•	•	•	· .	•	•	•
working database		Household uses a narrowband connection only (doesn't use a				х	х	х	х	х	х	х	х	х	х	х	х	х	х	х	х	х	
	H_BROADX	broadband connection)	·			^	_ ^	^	^	^	^	^	^	^	^	^	^	^	^	^_	^	^	
working database	H_CABTV	Households having access, via one of its members, to a Cable TV									-									х	х	Х	Х
working database	H_CABTVX	Household has no access to a Cable TV																		<u> </u>		Х	<u> </u>
working database		Household has no access to, via one of its members, a computer at	١.		١.	1.	١.		х		х		х	х	х	х	х		١.				
working database	H_COMPX	home	<u> </u>	₩	-	╂—	-	<u> </u>		<u> </u>										₩			
working database	H_CONZ	Household does not know the type of connection	1	<u> </u>	-	Х	Х	х	х	Х	х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х		Х
working database	H DEVO	Household has no access to TV, fixed telephone line, mobile phone, games console, desktop, portable, or handheld computer				1.		.												х	х		
working database	H_DEVU	Household has access to, via one of its members, a digital TV	1	1	+	+-	-	}	-	-					-				-	х	х		х
working database	II_DIGTV	mouseriold has access to, via one of its members, a digital 1 v	<del>l ·</del>	<del>                                      </del>	+ ·	+ -	H	<del> </del>	<del>ا ا</del>	<del>                                     </del>	-	•	•	<u> </u>	<del> </del>	<u> </u>	•	•	<u> </u>	×	Α		
	н окрс	Household has access to, via one of its members, a desktop computer	.			1 .										-				х	х		
H		Household uses a DSL (xDSL, ADSL, SDSL, etc) connection (>= 2 Mb/s)	1	1	+	1	<del>                                     </del>	<del>                                     </del>												<del>                                     </del>		х	
working database	H DSLF	Induseriola uses a DSL (XDSL, ADSL, SDSL, etc.) connection (2= 7 ivin/s)																					

		T																					
working database	II DCLEY	Household doesn't use a DSL (xDSL, ADSL, SDSL, etc) connection (>= 2																	1 .			х	
dia a databasa	H_DSLFX	Mb/s)																	$\vdash \vdash$	ightharpoonup			—
working database	H_DSLS	Household uses a DSL (xDSL, ADSL, SDSL, etc) connection (< 2 Mb/s)									-								⊢∸┥	لنے		Х	<del> </del>
working database	II DCICY	Household doesn't use a DSL (xDSL, ADSL, SDSL, etc) connection (< 2																	i . I	!		х	
	H_DSLSX	Mb/s)	<u> </u>																$\vdash$				—
working database	50.7	Household uses a DSL (xDSL, ADSL, SDSL, etc) connection, but doesn't	١.																١. ١	!		х	١.
	H_DSLZ	know the speed	<u> </u>																$\vdash$				—
working database	H_DVD	Household has, at home, a DVD player																	$\vdash$				Х
working database	H_GAME	Households having access, via one of its members, a games console	<u>.</u>																$\vdash$	Х	Х	Х	<u> </u>
working database	H_GAMEX	Household has no access to a games console																	$\vdash$			Х	$\vdash$
working database	H_I3G	The device for Internet access at home is a 3rd generation mobile phone (UMTS)																		.			х
working database	H_IACCX	No member of the household has access to the internet at home	х	х	х	х	Х	х	х	Х	х	Х	х	х	х	Х	Х	х	х	Х	х	х	Х
working database		Don't know if any member of the household has access to the internet at																					
	H_IACCZ	home	Х	Х	х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	х	х	х	Х	Х	Х
working database	H_IDEVZ	Don't know what device is used for Internet access at home										Х				Х	Х	х	х	х	х	х	х
working database	H_IDKPCQ	The only device for Internet access at home is a desktop computer														Х	Х	х	х	х	х		
working database	H_IGAMEX	The device for Internet access at home is not a games console	١.																·			х	
working database	H_IMB	Device for internet access: mobile device	١.																·			х	х
working database	H_IMBQ	Device for internet access: only mobile device																	ī . I			х	
working database		The device for internet access at home is not a mobile phone (GPRS,																		$\Box$			
	H_IMPHX	UMTS, etc.)				•	•		•	•		•		•	•	-	•	•	i .	.	•	х	
working database	H_IMX	The device for Internet access at home is not a mobile device																				х	
working database	H_IOTH	The device for Internet access at home is some other device																	·	. 1	х	Х	Х
working database	H_IOTHDVQ	The only device for Internet access at home is some other device														Х	Х	Х	Х	Х			
working database	H_IOTHQ	The only device for Internet access at home is some other device																	·	. 1	х	Х	
working database	H_IOTHX	The device for Internet access at home is not some other device																	· · ·			Х	
working database	H_IPALMX	The device for Internet access at home is not a handheld computer																	· · ·			х	
working database	H_IPORTQ	The only device for Internet access at home is a portable computer														Х	Х	х	х	х	х		
working database	H_IPX	The device for Internet access at home is not a personal computer																				х	
working database	H_ISDN	Households using an ISDN connection																	· · ·			х	
working database	H_ISDNX	Household doesn't use an ISDN connection																				Х	
working database		The device for Internet access at home is not a TV set with specific																					
	H_ITX	Internet device				•	•		•	•	-	•		•		-	-	•	ı ·	۱ ٠	•	х	
working database	H_LAN	Household uses a LAN (wireless or cable)																					х
working database	H_MOB	Household uses a mobile connection				Х	Х	х	Х	Х	х	Х	х	х	х	Х			·	. 1			
working database																							T.,
	H_MOD	Households using a modem (dial-up access over normal telephone line)		•	-	•	•	•	•	•	•	•	-	•	•	•	•	•	· .		•	Х	Х
working database		Household doesn't use a modem (dial-up access over normal telephone																	l			,	
	H_MODX	line)				•	•		•	•	•	•		•		•	•	•	i .	.	•	х	
working database		Households having access to, via one of its members, an internet																			,		T.,
	H_MPH	enabled mobile phone / 'Communicator' type device		•	-	•	•	•	•	•	•	•	-	•	•	•	•	•	· .	Х	х	Х	Х
working database		Household has no access to an Internet enabled mobile phone /																					
	H_MPHX	"Communicator" type device			•	•	•		•	•	•	•		•		•	•	•	1 .		•	х	
working database		Household uses a modem (dial-up access over normal telephone line),				,	,	,	,	,	,		,	,									
	H_NAR	ISDN or mobile phone over narrowband (GPRS, etc.)				х	Х	х	х	Х	х	Х	х	Х		-	-	•	ı ·	۱ ٠	•	-	
working database		Household has access to, via one of its members, a car with traffic																					T.,
	H_NAVIG	navigation system				•	•		•	•				•				•	i . I			Х	х
working database	H_NAVIGX	Household has no access to a car with traffic navigation system																				Х	L-
working database		(2002-2004 only) Household has access to, via one of its members, a non																					
	Н_ОТНМРН	Internet enabled mobile phone	Ш.	L.	L.	L.		L.	L.				L.	L.	L:				انا	_ ·		Х	Х
working database	H_OTMPHX	Household has no access to a non Internet enabled mobile phone											_									х	L.
working database		Households having access to, via one of its members, a handheld																	,			Ţ.,	
	H_PALM	computer (palmtop)		'		•	•		•	•	•	•		•			•	•	, ·	Х	х	Х	Х
working database	H_PALMX	Household has no access to a Handheld computer (palmtop)																	,	1		х	
working database		Households having access to, via one of its members, a Personal		İ															ı				
	н РС	computer										•				-	-			x	Х	Х	х
																				, ,			

	I		1	1		ı	1	1					- 1							- 1			$\neg$
working database	H PORTPC	Household has access to, via one of its members, a portable computer																		х	х		
working database	H SAT	Households having access to, via one of its members, a Satellite dish																					
working database	H_SATX			· ·				<u> </u>		•				•		•				Х	Х	Х	Х
working database	H_SATX	Household has no access to a Satellite dish		<u> </u>				-		•			•	•		•	•			•	•	Х	
working database	II TEI	Have shald has access to via and of its more have a fived talenham line																		х			
	H_TEL	Household has access to, via one of its members, a fixed telephone line																					
working database	H_TV	Households having access to, via one of its members, a TV						•	•	•	•	•			•		•	•		Х	Х	Х	Х
working database	H_TVMOD	Household uses a TV set-top box modem						-											-				Х
working database	H_TVX	Household has no access to a TV																				Х	
working database	H_WIRE	Households using a wireless connection (e.g. satellite, mobile phone)																				Х	-
working database	H_WIREX	Household doesn't use a wireless connection (e.g. satellite, mobile phone)																				х	
working database	H XANY	Household has no access to Internet at home, because of any explicit reason (excluding "no need")					х		х	х	х	х	х										
working database		Household doesn't use a broadband connection or doesn't know the																					-
	H XBB VAL	type of the Internet connection			-			-									х						
working database	TI_XOD_VAL	Households without broadband connection because some members can																					-
	H XBBEW	access broadband somewhere else (e.g. at work)			-			-									х		х				
working database	H_XBBEW	decess broadband somewhere else (e.g. at work)																					-
	H_XBBEXP	Households without broadband connection because it is too expensive		-			-	٠		٠		٠			٠		Х		Х		٠		٠
working database																	х		x				
	H_XBBNEED	Households without broadband connection because they do not need it		•	•	•			•	•	•	•	•	•	•	•	^	•	^	•	•	•	•
working database																	х		x				
	H_XBBOTH	Households without broadband connection because of other reasons			•	•		•	•	•		•	•	•	•	•	^	•	^	•	•	•	•
working database		Household has no access to Internet at home, because of lack of skills					х		x	х	v	V	x										
	H_XCOST_SKL	and the costs are too high (excluding "no need")		•		•	^		^	^	Х	х	^	•	•	•	•	•	•	•	•	•	•
working database		Household has no access to Internet at home, only because the costs are					.,		.,	.,	.,	.,	.,										
	H_XCOSTQ	too high		•	•		х		х	х	х	х	х	•	•	•	•	•	•	•	•	•	•
working database		Household has no access to Internet at home, because it doesn't want to														,					,		
	H_XNEC	or doesn't need to					-		•	•	-	•	•		•	Х	•	•		х	х		•
working database		Household has no access to Internet at home, only because it doesn't								,			.,										
	H_XNEEDQ	need to (not useful, not interesting, etc.)		•	•	•	х	•	Х	Х	Х	Х	Х	•	•	•	•	•		•	•	•	•
working database																							
		Household has no access to Internet at home, only because of a reason					х		х	х	х	х	х										
	H_XOTHQ	other than h_xneed, h_xequ, h_xacc, h_xskl, h_xsec or h_xbbna																					
working database		Household has no access to Internet at home, only because of privacy or																					
	H_XSECQ	security concerns	•	•	•	•	х	•	х	Х	х	х	Х	•	•	•	•	•	•	•	•	•	•
working database	_	Household has no access to Internet at home, only because of lack of																					_
	H_XSKLQ	skills					Х		Х	Х	Х	х	Х			•		-				•	-
working database	HOUSEH	Number of households	х	х	х	х	х	х	х	Х	х	х	х	Х	х	Х	х	х	х	х	х	х	х
working database		My level of substitution of traditional postal mail by Internet or email																					
	I_AISUB	messages is: most or all			-					•			•	•		•	•			Х	٠		-
working database	_	My level of substitution of traditional postal mail by mobile messages is:																					
	I AMSUB	most or all			-											•				Х			
working database	I AVPAY	Payed for online audiovisual content in the last 3 months											_					х		_			
working database	I AVPAYX	Did not pay for online audiovisual content in the last 3 months																х		-			
working database		Incentive to pay for online audiovisual content: Better quality of paid							-			-		-	-	-			-				$\overline{}$
	I AVPBQ	content than free services																х					
working database		Incentive to pay for online audiovisual content: Right to share legally																					$\neg$
	I AVPLEG	protected content			-			-										х					
working database	12	Incentive to pay for online audiovisual content: Lack of free available	1	<b> </b>	-			1															$\dashv$
	I_AVPLFC	content	.															х					
working database	1_7.07 ETC	Incentive to pay for online audiovisual content: More advantageous	1	<del>                                     </del>			<b> </b>	<del>                                     </del>															-
	I AVPMAP	prices compared to offline content	.															х					
working database	I_AVEIVIAE	Incentive to pay for online audiovisual content: More convenient	1-	<del>                                     </del>	-	-	<b> </b>	<del>                                     </del>															$\dashv$
working uatabase	I AV/DMCD		.															х					
working database	I_AVPMCP	payment methods		-		-	-	-															$\dashv$
working database	I AVDOTU	Incentive to pay for online audiovisual content: Other motivations (e.g.	.															х					
	I_AVPOTH	support artists work, etc.)				<u> </u>	<u> </u>																

working database	1	Incentive to pay for online audiovisual content: Wider range of choices,		1		l		1	1							1	l	1					$\neg$
Working database	I AVPWCH	content more easily available																х					
working database	I AVPX	No willingness to pay	-															х					-
working database	12.00.7	I have used the internet, in the last 3 months, for: buying goods from					<u> </u>								•		•	^	•	•	•		
		private persons or buying transport from private persons or renting	x																				
	I BANY PP1	accommodation from private persons				'	'			·						· .							•
working database																							-
		The following argument for me for ordering goods or services via the															х						
	I BBECONS	Internet for private purpose is to some extent important: convenience								-					-				-				
working database		The following argument for me for ordering goods or services via the																					-
	I BBECONV	Internet for private purpose is very important: convenience							-								Х	-	-			-	
working database		The following argument for me for ordering goods or services via the																					
	I BBECONX	Internet for private purpose is not important at all: convenience					•		•	٠		•				٠	Х	•	•	•	•		٠
working database	_	The following argument for me for ordering goods or services via the																					
		Internet for private purpose is to some extent important: certification of																					
		quality of website services by independent body or availability of					•		•	٠		•				٠	Х	•	•	•	•		٠
	I BBECQS	recognised trust mark																					
working database	-	The following argument for me for ordering goods or services via the																					
		Internet for private purpose is very important: certification of quality of																					
		website services by independent body or availability of recognised trust					•		•	٠		•				٠	Х	•	•	•	•		٠
	I BBECQV	mark																					
working database	_	The following argument for me for ordering goods or services via the																					
		Internet for private purpose is not important at all: certification of																					
		quality of website services by independent body or availability of							-			•			•		Х	-		•	•		
	I BBECQX	recognised trust mark																					
working database	_	The following argument for me for ordering goods or services via the																					
		Internet for private purpose is to some extent important: easy to use the															х						
	I_BBEEUWS	website																					
working database																							
		The following argument for me for ordering goods or services via the															х						
	I_BBEEUWV	Internet for private purpose is very important: easy to use the website																					
working database		The following argument for me for ordering goods or services via the																					
		Internet for private purpose is not important at all: easy to use the															х						
	I_BBEEUWX	website																					
working database																							
		The following argument for me for ordering goods or services via the															х						
	I_BBELPS	Internet for private purpose is to some extent important: lower prices																					
working database		The following argument for me for ordering goods or services via the																					
	I_BBELPV	Internet for private purpose is very important: lower prices	•		•	•	•	•	•	•	•		•	•	•	•	Х	•	•	•	•		•
working database		The following argument for me for ordering goods or services via the															x						
	I_BBELPX	Internet for private purpose is not important at all: lower prices				·		•							•	•	^		•	•	•	•	•
working database		The following argument for me for ordering goods or services via the																					
		Internet for private purpose is to some extent important: certainty about									-			-			х						
	I_BBELRGS	legal rights and guarantees																					
working database		The following argument for me for ordering goods or services via the																					
		Internet for private purpose is very important: certainty about legal									-						х						
	I_BBELRGV	rights and guarantees																					
working database		The following argument for me for ordering goods or services via the																					
		Internet for private purpose is not important at all: certainty about legal	.	.			.										х						
	I_BBELRGX	rights and guarantees		<u> </u>	<u> </u>		<u> </u>																
working database		The following argument for me for ordering goods or services via the		1																			
		Internet for private purpose is to some extent important: opinion rating	.	.			.										х						
	I_BBEORS	and feedback on website from other users					<u> </u>																
working database		The following argument for me for ordering goods or services via the		1																			
		Internet for private purpose is very important: opinion rating and		.													х						
	I_BBEORV	feedback on website from other users																					

working database		The fellowing argument for me for and size and a second at the second at	1	1	l	l										1			1		- 1		
working database		The following argument for me for ordering goods or services via the															l .						
	I DDEODY	Internet for private purpose is not important at all: opinion rating and	1 .														х				٠		٠
. 12 1.1.1	I_BBEORX	feedback on website from other users	<del>                                     </del>	1	<u> </u>	<u> </u>	<b> </b>	1								<u> </u>						$\longrightarrow$	
working database		The following argument for me for ordering goods or services via the																					
		Internet for private purpose is to some extent important: opportunity to	•		-			•				-					Х	-	•				
	I_BBEPNAS	buy products not available in my area or region																					
working database		The following argument for me for ordering goods or services via the																					
		Internet for private purpose is very important: opportunity to buy															Х						
	I_BBEPNAV	products not available in my area or region																					
working database		The following argument for me for ordering goods or services via the																					
		Internet for private purpose is not important at all: opportunity to buy															х						
	I_BBEPNAX	products not available in my area or region																					
working database		Individuals who played lotteries or bet over the internet in the last 12																	.,	v	.,		.,
	I_BBET	months				•			•	•		•	•	•	•			х	Х	Х	х	Х	Х
working database		Individuals who placed a bet or play gambling or lotto over the internet																					
	I_BBETGL	in the last 12 months			•	•		•	•	•	•	•	•	•	Х	х	Х	•	•	•	•		•
working database		I have not placed a bet (e.g. sports betting, gamble or play) or play																					
	I_BBETGLX	gambling or lotto over the Internet in the last 12 months								•					Х	Х	Х		•		•		
working database	_	The following argument for me for ordering goods or services via the																					
		Internet for private purpose is to some extent important: wider choice o	f.								١.						х						
	I BBEWCS	goods or services																					
working database	-	The following argument for me for ordering goods or services via the																					
		Internet for private purpose is very important: wider choice of goods or			١.												х						
	I BBEWCV	services	ļ ·	'			ļ ·						·	·	·		^			·	·		•
working database	1_000000	The following argument for me for ordering goods or services via the	1																			$\rightarrow$	
Working dutabase		Internet for private purpose is not important at all: wider choice of															х						
	I BBEWCX	goods or services						-		•		•	•	•	•	•	^	•	•	•	•		•
working database	I_BBEWCX	The type of goods and services I ordered over the Internet in the last 12																				$\rightarrow$	
WORKING database		months for non-work use are: Computer software (incl. computer and																					
	I BCGOOD					•			•	•		•	•	•	Х			•	•		•		•
	I_BCGOOD	video games) or computer hardware																					
working database		Problem not encountered when making purchases over the Internet:		١.																		х	
	I_BCOMX	Complaints and redress were difficult																					
working database		Problem not encountered when making purchases over the Internet:									١.											х	
	I_BDAMX	Damaged goods delivered																					
working database		Problem not encountered when making purchases over the Internet:																				х	
	I_BDCX	Delivery costs higher than indicated	·	<u> </u>			L .	L.	·	·			·	·	·	·	·		·	·	·		
working database		I ordered/bought goods or services for private use over the Internet in															х						
	I_BF_11	the last 3 months: more than 10 orders/purchases		·								•					^	•			•		•
working database		I ordered/bought goods or services for private use over the Internet in															v						
	I_BF_1-5	the last 3 months: 1-5 orders/purchases			-	•			•	•		•	•	•	•		х	•	•	•	•		
working database		In the last 12 months, I have encountered at least one of the following																					
		problems when buying / ordering goods or services over the Internet,	1							١.,													
		from sellers in other EU countries for private use: i_btfw, i_bdgl, i_bspd,	1 .				х	•	Х	Х	· ·	-						-	•		٠		•
	I_BFEU_BARR1Y	i_bcpr, i_bwdn, i_bfra, i_bcr, i_bdns	1																				
working database	<u> </u>	In the last 3 months, I have bought or ordered goods or services over the	:	1																			
		Internet, for 100 euro or more, in 6 times or more, from sellers in other	Ι.	1.	١.	١.	х	х	х	х	١.						١.						
	I_BFEU_IBUY_HI	EU countries					"																
working database	<del> </del>	I am concerned with my online activities being recorded to provide me	1	1	<b> </b>	<b> </b>																$\rightarrow$	
		with tailored advertising and in the last 3 months, I have taken a loan,	x		x	x																	
	I BFIN CR1 CCOOKVS	mortgage or arranged credit via a website or app	1 ^	1	^	^	1	'	•		'	'				l .		'		•	•		•
working database	5.111_6.11_66661175	I am not concerned with my online activities being recorded to provide	+	+	<del>                                     </del>	<del>                                     </del>	<b>-</b>	1								<b> </b>						$\rightarrow$	
		me with tailored advertising and in the last 3 months, I have taken a	L,		l ,	,																	
	I DEIN CD1 CCOOKY	loan, mortgage or arranged credit via a website or app	х	1 -	х	х					· ·	-						-		•	•		•
warking databa	I_BFIN_CR1_CCOOKX	In the last 3 months, I have refused allowing the use of personal data for	1	-	<b> </b>	<b> </b>	1	1	1														
working database		,																					
	I DEIN COA AAARS BASS	advertising purposes and I have taken a loan, mortgage or arranged	Х		х	Х															٠		٠
	I_BFIN_CR1_MAPS_RAAD	credit via a website or app														l	1	1					

	1	In the less 2 months the construction of all of the constructions of the construction		1			1	ı															
working database	L DEIN COA MANC DAARY	In the last 3 months, I have not refused allowing the use of personal data																					
	I_BFIN_CR1_MAPS_RAAD X	for advertising purposes and I have taken a loan, mortgage or arranged	Х		х	Х				-	-		•		•	-		-					•
		credit via a website or app																					
working database		In the last 3 months, I have restricted or refused access to my																					
		geographical location and I have taken a loan, mortgage or arranged	х		х	Х																	
	I_BFIN_CR1_MAPS_RRGL																						
working database		In the last 3 months, I have not restricted or refused access to my																					
	I_BFIN_CR1_MAPS_RRGL	geographical location and I have taken a loan, mortgage or arranged	х		х	Х																	
	X	credit via a website or app																					
working database		I am concerned with my online activities being recorded to provide me																					
		with tailored advertising and in the last 3 months, I have bought	х		х	х																	
	I_BFIN_IN1_CCOOKVS	insurance policies via a website or app																					
working database		I am not concerned with my online activities being recorded to provide																					
		me with tailored advertising and in the last 3 months, I have bought	х		х	х																	
	I BFIN IN1 CCOOKX	insurance policies via a website or app																					
working database		In the last 3 months, I have refused allowing the use of personal data for																					
		advertising purposes and I have bought insurance policies via a website	×		х	х																	
	I BFIN IN1 MAPS RAAD		^	ļ .			ļ ·					·	•	·	·				·	·	·		•
working database	1_51 114_1141_1411 11 5_14 4 15	In the last 3 months, I have not refused allowing the use of personal data																				$\dashv$	
Working database	I BFIN IN1 MAPS RAAD		x		х	x																	
	V	website or app	^		^	^			•	•	•	•	•	•	•	•	•	•	•	•	•		•
	^																					$\rightarrow$	
working database		In the last 3 months, I have restricted or refused access to my																					
		geographical location and I have bought insurance policies via a website	Х		х	Х					-		•					-					•
	I_BFIN_IN1_MAPS_RRGL	or app																					
working database		In the last 3 months, I have not restricted or refused access to my																					
	I_BFIN_IN1_MAPS_RRGL	geographical location and I have bought insurance policies via a website	х		х	Х				-	-				-			-					
	Х	or app																					
working database		I am concerned with my online activities being recorded to provide me																					
		with tailored advertising and in the last 3 months, I have bought or sold			.,	.,																	
		shares, bonds, units in funds or other financial assets via a website or	х		х	х				-	-	•	•	•	•	•		•		•	•		•
	I_BFIN_SH1_CCOOKVS	арр																					
working database		I am not concerned with my online activities being recorded to provide																					
		me with tailored advertising and in the last 3 months, I have bought or																					
		sold shares, bonds, units in funds or other financial assets via a website	х		Х	Х					-		•					-					•
	I BFIN SH1 CCOOKX	or app																					
working database		In the last 3 months, I have refused allowing the use of personal data for																					
		advertising purposes and I have bought or sold shares, bonds, units in	х		х	х					_							_					
	I BFIN SH1 MAPS RAAD	funds or other financial assets via a website or app		1				-		-	-	-	-	•	-	-		-		-	-		
working database		In the last 3 months, I have not refused allowing the use of personal data																				$\neg \uparrow$	
ŭ	I BFIN SH1 MAPS RAAD X	for advertising purposes and I have bought or sold shares, bonds, units	х		х	х																	
		in funds or other financial assets via a website or app	^		^	^				•	•	•	•	•	•	•		•	•	•	•		•
working database		In the last 3 months, I have restricted or refused access to my																				-+	
working database		geographical location and I have bought or sold shares, bonds, units in			.,	.,																	
	L DEINI CUIA MADE DOCI	funds or other financial assets via a website or app	Х		х	Х					-	•	•		•			•		•			
working database	I_BFIN_SH1_WAPS_RRGL																					$\longrightarrow$	
working database	1 DEIN CUA 141DC DDCI	In the last 3 months, I have not restricted or refused access to my																					
	I_BFIN_SH1_MAPS_RRGL		Х		х	Х				•	•	•	•		•	•		•	•	•	•		•
	Х	funds or other financial assets via a website or app																					
working database		I am concerned with my online activities being recorded to provide me																					
		with tailored advertising and in the last 3 months, I have carried out	x		х	х		١.															
		financial activities (I_BFIN_SH1, I_BFIN_IN1, I_BFIN_CR1) via a website	^			^	ļ ·					·	•	·				· .	·	·	·		•
	I_BFIN2_CCOOKVS	or app		<u> </u>			<u> </u>																
working database		I am not concerned with my online activities being recorded to provide																				Ţ	
		me with tailored advertising and in the last 3 months, I have carried out																					
		financial activities (I_BFIN_SH1, I_BFIN_IN1, I_BFIN_CR1) via a website	х		х	х	•		•	•		•	•	•	•	•		•		•	•		٠
	I_BFIN2_CCOOKX	or app																					
working database		In the last 3 months, I have refused allowing the use of personal data for																				$\exists \dagger$	
		advertising purposes and I have carried out financial activities	х		х	х	.										_						
	I BFIN2 MAPS RAAD	(I_BFIN_SH1, I_BFIN_IN1, I_BFIN_CR1) via a website or app	~	•	^	^	•	1	•		· ·			1			1						•
1		1, , , , , , , and a second of app	1														1	ı					

	1	T																		-	-		—
working database		In the last 3 months, I have not refused allowing the use of personal data																					
	L DEINIG MARK DAARY	for advertising purposes and I have carried out financial activities	Х		х	Х					-			-		•	-			•	-	•	٠
dia a databasa	I_BFIN2_MAPS_RAADX	(I_BFIN_SH1, I_BFIN_IN1, I_BFIN_CR1) via a website or app			ļ																		
working database		In the last 3 months, I have restricted or refused access to my																					
	I DEINIZ MANC DOCI	geographical location and I have carried out financial activities	х		х	Х		•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	
working database	I_BFIN2_MAPS_RRGL	(I_BFIN_SH1, I_BFIN_IN1, I_BFIN_CR1) via a website or app																					
working database		In the last 3 months, I have not restricted or refused access to my																					
	I DEING MADE DOCLY	geographical location and I have carried out financial activities	х		х	Х	•		•	•	•	•	•	•	•	•		•	•	•	•	•	٠
working database	I_BFIN2_MAPS_RRGLX	(I_BFIN_SH1, I_BFIN_IN1, I_BFIN_CR1) via a website or app  The films I ordered/bought over the Internet in the last 12 months for																					
working database	I BFLMO	, 3															х						
working database	I_BLUIO	non-work use were delivered or upgraded online																					
working database	L DE7	I ordered/bought goods or services for private use over the Internet in															х						
	I_BFZ	the last 3 months: don't know how many orders/purchases																					
working database		The transfer of and a committee transfer of a committee to the last 12																					
		The type of goods or services I ordered over the Internet in the last 12					х																
	L BCOOD4	months for private use are: Films/music or																					
working database	I_BGOOD1	books/magazines/newspapers or computer software (incl. video games)																					
working database		The films/music or books/magazines/e-learning material, computer																					
		software (incl. video games) or tickets I ordered/bought over the															х						
		Internet in the last 12 months for non-work use were delivered or																					
	I_BGOOD2O	upgraded online																					
working database		The films (music/a hasha/a magazinas/a naugnanaga/agazanutag																					
		The films/music/e-books/e-magazines/e-newspapers/computer					х																
		software I bought or ordered over the Internet in the last 12 months for																					
. 12 1.1.1	I_BGOODOX	private use were not downloaded or accessed from websites or apps																					
working database		I last used the internet within the last 3 months and I ordered/bought																					
		goods or services, over the internet, for private use, more than 3 months	Х	Х	х	•	٠		•	•	•	•	•	•	•	•			•	•	•	•	
. 12 1.1.1	I_BGT3_IU3	ago																					
working database	L BOLLAY	Problem not encountered when making purchases over the Internet:																				х	
- Production	I_BGUAX	Uncertainty concerning guarantees																					
working database		I bought household services via a website or app in the last 3 months,		х	х	х																	
. 12 1.1.1	I_BHHS_PPX	but not from private persons																					
working database		In the last 3 months, I bought via a website for private use apps related																					
		to health or fitness and I have used internet-connected devices for		х		х																	
	L DUILETS LOT DUE	monitoring blood pressure, sugar level, body weight (e.g. smart scales)																					
. 12 1.1.1	I_BHLFTS_IOT_DHE	or for health and medical care																					
working database		Before I bought or ordered goods or services over the Internet for																					
		private use in the last 12 months, I used i_bisralw and i_bicappalw and			-	•	-		-	Х				•	-		-		-	•	-	•	•
. 12 1.1.1	I_BIALW	i_bicralw every time or almost every time																					
working database		Before I bought or ordered goods or services over the Internet for																					
	L DICAT	private use in the last 12 months, I used i_bisralw or i_bicappalw or	•	•	•	•	•	•	•	Х	•	•	•	•	•	•	•	•	•	•	•	•	٠
	I_BISMT	i_bicralw or i_bisrsmt or i_bicappsmt or i_bicrsmt																					
working database		Before I bought or ordered goods or services over the Internet (for																					
		100 euros or more, in 6 times or more) for private use in the last 12								х													
	L DICATE IDINALIA	months, I used i_bisralw or i_bicappalw or i_bicralw or i_bisrsmt or																					
	I_BISMT_IBUY_HI	i_bicappsmt or i_bicrsmt																					
working database	L BIGUE	My level of substitution of traditional postal mail by Internet or email	.	.	١.														.	х		.	
	I_BISUB	messages is: significant	1	1	<u> </u>			<u> </u>															
working database		I know about the following fundamental right for customers in the EU in																					
		connection with online purchase of goods over the Internet (except	<b> </b> .	<b> </b> .	١.												х		.			.	
	L DYDGD	auctions): Cancellation of purchase and right to a refund within short																					
	I_BKRCR	period for most goods			ļ			ļ															
working database		I know about the following fundamental right for customers in the EU in																					
		connection with online purchase of goods over the Internet (except	•	•													Х		-				
	I_BKRDDG	auctions): Delivery of goods within max. 30 days																					

	1		,	1	1								-									-	
working database																							
		I know about the following fundamental right for customers in the EU in															х						
		connection with online purchase of goods over the Internet (except																					
	I_BKRICC	auctions): Right to be informed on the contractual conditions																					
working database		I know about the following fundamental right for customers in the EU in																					
		connection with online purchase of goods over the Internet (except			-	-		-		-			-	-			Х		-			-	
	I_BKRNON	auctions): None of the above																					
working database		I know about the following fundamental right for customers in the EU in																					
		connection with online purchase of goods over the Internet (except			-												х						
	I_BKRPDP	auctions): Privacy and data protection																					
working database		My level of substitution of traditional postal mail by mobile messages is:																		x			
	I_BMSUB	significant	•		•	•	•		•	•	•	•	•	•	•	•	•	•	•	^	•	•	•
working database																							
		The type of goods I bought via a website or app for private use in the last	x																				
	I_BMUFL	3 months are: Music as CDs, vinyls, Films or series as DVDs, Blu-ray, etc.																					
working database		The music I ordered/bought over the Internet in the last 12 months for																					_
	I_BMUSO	non-work use were delivered or upgraded online	-							-		•	•	•	-		Х		-			•	
working database		The type of goods and services I ordered over the Internet in the last 12																					
	I BNPMED	months for non-work use are: Non-prescribed medicine	-		-		-			-			•		•	-	Х		-			•	•
working database		The type of goods and services I didn't order over the Internet in the last																					
Ŭ	I BNPMEDX	12 months for non-work use are: Non-prescribed medicine	-		-			-		-		-		-	-		Х		-				
working database		Problem not encountered when making purchases over the Internet:																					
	і вотнх	Other																				х	
working database	I_BOTTIX	I didn't buy any other services than mentioned via a website or app for																					
working database	I BOTSX	private use in the last 3 months	х	х	х	х																	
working database	1_6013X	'																					
working database		In the last 3 months, I have encountered at least one of the following																					
		problems when buying via a website or app, from sellers in other EU	х																				
	1 DDC 511 DADDOV	countries for private use: i_btfw1, i_bdgl1, i_bspd1, i_bcpr1, i_bwdn1,																					
	I_BPG_EU_BARR2Y	i_bfra1, i_bcr1, i_bdns1																					
working database		I bought goods via a website or app in the last 3 months, but not from	х	х	х	х		١.		١.										١.			
	I_BPG_PPX	private persons																					
working database		The type of goods or services I ordered over the Internet in the last 12					х	x	х	х	х	х	х	х	х	х	х			١.			
	I_BPGOOD	months for private use are: Physical goods																					
working database		Individuals who ordered goods over the internet from retailers known														_			_	х	х	х	х
	I_BPHY	outside the internet (physical store, catalogue)	ļ -							-		-		-	-				-				
working database		I didn't buy or order goods over the Internet from retailers I knew from																				х	
	I_BPHYX	outside the Internet (physical store, catalogue)	, i	·	·	ļ .	·		·	·	·	·	·			·	·	·	·	·	·	^	
working database		The type of goods and services I ordered over the Internet in the last 12															х						
	I_BPMED	months for non-work use are: Prescribed medicine	•		•			•	•	•		•	•			•	^	•	•	•	•	•	
working database		The type of goods and services I didn't order over the Internet in the last															.,						
	I_BPMEDX	12 months for non-work use are: Prescribed medicine	•		•	•	•		•	•	•	•	•	•	•	•	Х	•	•	•	•	•	•
working database		Problem not encountered when making purchases over the Internet:																					
	I_BPRCX	Final price higher than indicated										•	•	•							•	х	
working database		I have used internet, in the last 3 months, for selling goods or services																					
		and I have rented accommodation via a website or app for private use	х	х	х	х		١.		١.													
	I_BRA_PP_IUSELL	from a private person																					
working database		I have used internet, in the last 3 months, for participating in social																					
		networks and I have rented accommodation via a website or app for	х	х	х	х										_			_				
	I BRA PP IUSNET	private use from a private person	^	1 ~	~	^	'	1	•	1					· .		-	•		1		•	•
working database		I always read the conditions of sale when purchasing goods or services		+																			-
	I BRCSA	over the Internet for private use	.	.				.									х						
working database	i_bitC3A	I sometimes read the conditions of sale when purchasing goods or		+				<del>                                     </del>		-										-			-
working uatabase	I BBCSS	, , , ,						.									х						. [
working database	I_BRCSS	services over the Internet for private use  I never read the conditions of sale when purchasing goods or services	1	1	1	<b> </b>	<b> </b>	1															
working database	L BBCCV		١.	1 .	.	١.		1 .		١.							х			١.			
	I_BRCSX	over the Internet for private use	1	1	1	<b> </b>	<b> </b>	<u> </u>															
working database		Problem not encountered when making purchases over the Internet: No	١.	Ι.	١.	١.	١.	۱.		۱.							١.			۱.		х	
	I_BRESX	satisfactory response received after complaint								l -	·		·							l -			

	1			1				1							1								
working database	I BSECX	Problem not encountered when making purchases over the Internet:  Lack of security of payments								-												х	
working database	_	The type of goods or services I ordered over the Internet in the last 12	١.	١.			х	х	х	х	x	х	х	х	х	х	х						
	I_BSERV	months for private use are: Services																			<u> </u>	<u> </u>	
working database	I_BSPDX	Problem not encountered when making purchases over the Internet:  Speed of delivery longer than indicated																			.	х	
working database																							
	I BTICKO	The tickets (for travel or events) I ordered/bought over the Internet in the last 12 months for non-work use were delivered or upgraded online													-		х				.		-
working database	I_BTICKO			1				-													$\vdash$	<del>├</del>	
working database		In the last 3 months, I have bought transport service or rented accommodation via a website or app for private use from a private	х	х	х	х																	
	I_BTPS_BRA_PP	person																					
working database		I have used internet, in the last 3 months, for selling goods or services																					
		and I have bought transport service via a website or app for private use	х	х	х	х																	
	I_BTPS_PP_IUSELL	from a private person																					
working database		I have used internet, in the last 3 months, for participating in social																					
		networks and I have bought transport service via a website or app for	х	х	х	х															١. ١		
	I_BTPS_PP_IUSNET	private use from a private person																					
working database		I didn't order goods or services, over the Internet, for private use, in the																					
	I BUY3X	last 3 months			-																	-	Х
working database	I BUYEVR	I ordered goods or services, over the Internet, for private use, ever																					х
working database	I_BOTEVIK	I didn't order goods or services, over the Internet, for private use, in the	+ •	1			-	•	•	•	•	•	•	•	•	•		•	•	•	₩	$\vdash$	
working database	I_BUYMT3	last 3 months, but I did before			•	•			•		٠	•	•	•	٠			•	٠	•			Х
working database		In the last 3 months, the amount I bought over the Internet for private																					
working database	I_BUYVAL	use is:			•		•	·	•	•	·	•		•	•	•		•	·	•		х	_
working database	I DUNA																				١. ١	.	х
	I_BUYX	I didn't order goods or services, over the Internet, for private use, ever																			<u> </u>	<b>↓</b>	
working database		In the last 3 months, the amount I bought over the Internet for private	١.																		١. ١	х	
	I_BVAL1	use is: < 30 €																			<b>└</b>	<u> </u>	
working database		In the last 3 months, the amount I bought over the Internet for private																				x	
	I_BVAL2	use is: 30-99 €												•						•		_^_	•
working database		In the last 3 months, the amount I bought over the Internet for private																				l v	
	I_BVAL3	use is: 100-199 €	•						•	•		•			•	•		•	•	•		х	•
working database		In the last 3 months, the amount I bought over the Internet for private																					
	I_BVAL4	use is: 200-299 €	•	•	•	•		•	•	•	•	•	•	•	•	•	•	•	•	•	•	Х	•
working database		In the last 3 months, the amount I bought over the Internet for private																					
	I BVAL5	use is: 300-499 €			•	•				•	•	•	•	•	•				•	•		Х	•
working database		In the last 3 months, the amount I bought over the Internet for private																					
	I BVAL6	use is: 500-999 €																				Х	
working database	<u></u>	In the last 3 months, the amount I bought over the Internet for private																			$\vdash$		
	I BVAL7	use is: 1000-2499 €		-	-																	х	
working database	I_BV/\L/	In the last 3 months, the amount I bought over the Internet for private																			$\vdash$		$\overline{}$
Working database	I BVAL8	use is: >= 2500 €																			. !	x	
working database	I_BVALO			1				-													$\vdash$	<del>├</del>	
working database	1 8) (18	Individuals who ordered goods over the internet from retailers known																		х	х	x	х
- Partial and	I_BVIR	from the internet or found on the Internet																			₩	$\longmapsto$	
working database		I didn't buy or order goods over the Internet from retailers I knew from	١.																		١. ١	х	
	I_BVIRX	the Internet or found on the Internet																			لــــــــا	igsquare	
working database		Problem not encountered when making purchases over the Internet:																				х	
	I_BWRGX	Wrong goods delivered								•				•						•		_^_	•
working database		I have not used storage space on the Internet to save or share										х											
	I_CC_CCSX	documents, pictures, music, video or other files			<u> </u>		<u> </u>	<u> </u>		•		^											
working database	I_CCAFEX	In the last 3 months, I haven't used a computer in an Internet café	$\perp$	$\perp$ $\bar{\cdot}$	<u>L</u> . ¯		<u> </u>										L		]		$\mathbb{L}^{\neg}$	х	
working database		I am somehow concerned with my online activities being recorded to																					
	I_CCOOKS	provide me with tailored advertising	Х		х	Х															•	•	
working database		I am very concerned with my online activities being recorded to provide																					
	і ссооку	me with tailored advertising	Х	•	х	х	-	1 .													.		. [
working database	<del> -</del>	I am concerned (to any degree) with my online activities being recorded	1	1	1			1													H	+	$\dashv$
	I_CCOOKVS	to provide me with tailored advertising	х		х	х															.		
L	1 = 1 1 1 1 1 1	1 1 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2	1		1	<u> </u>		1															

working database		Long was appared with you spling assisting being appared to provide				1		1					1									П	
working database	I CCOOKY	I am not concerned with my online activities being recorded to provide	х		х	х																	
working database	I_CCOOKX	me with tailored advertising																				$\longrightarrow$	
working database	L CORRCY	Within the last 12 months, I have not used copy or cut and paste tools to				١.																х	
	I_CCPPSX	duplicate or move information on screen																					
working database																						х	
	I_CCPYX	Within the last 12 months, I have not copied or moved a file or folder																					
working database	I_CEDU	In the last 3 months, I used a computer at place of education																					Х
working database	I_CEDX	In the last 3 months, I haven't used a computer at place of education																				Х	
working database																						х	
	I_CEMX	Within the last 12 months, I have not sent an email with attached files				·	-		-		-	·	-		·			-		·		لث	
working database	I_CHX	In the last 3 months, I haven't used a computer at home																				Х	
working database		I don't know if my current computer or Internet skills be sufficient to													х							i	
	I_CISK_SFCOMZ	communicate with relatives, friends, colleagues over the Internet			•	•	•		•	•	•	•	•	•	^	•	•	•	•	•	•		·
working database		I don't know if my current computer or Internet skills be sufficient if I													х							i	
	I_CISK_SFJOBZ	were to look for a job or change job within a year				•	•	-	•	•	•	•	•	•	^	•	•	•		•	•		•
working database		I don't know if my current computer or Internet skills be sufficient to																					
	I_CISK_SFPRIZ	protect my personal data			-				•	•	-	•	•		х		•	•			•	.	•
working database		I don't know if my current computer or Internet skills be sufficient to																					
	I_CISK_SFVIRZ	protect my private computer from virus or other computer infection					•		•	•	•	•	•	•	Х	•	•	•		•	•	.	•
working database																							
	I_CMERGE	I have merged a mailing list with a letter document or a label document			-		-		-		-		•					-					х
working database		Within the last 12 months, I have not used a mouse to launch programs																					_
	I CMSX	such as an Internet browser or word processor						-		•		•		•	•		•					Х	
working database	_	Individuals who used a computer more than a year ago, or have never																					
	I CMT12	used one			-			-	-									-				Х	
working database	I CMT3	I have not used a computer in the last 3 months	١.	١.	l .																		х
working database	_	i i																					-
	і сонх	In the last 3 months, I haven't used a computer in other people's houses																			-	Х	-
working database		I know that cookies can be used to trace movements of people on the																					
		internet and I am very concerned with my online activities being			х																	i	
	I COOK1 CCOOKV	recorded to provide me with tailored advertising			_ ^					•		•	•	•	•	•	•			•			•
working database	1_00011_000011	I know that cookies can be used to trace movements of people on the																					
		internet, but I'm not concerned with my online activities being recorded			х																	i	
	г соок1 ссоокх	to provide me with tailored advertising			^				•	•	•	•	•		•	•	•	•	•		•	.	•
working database	I_COOKI_CCOOKK	I know that cookies can be used to trace movements of people on the																				-	
Working database		Internet and I have ever changed the settings in my internet browser to			x	V																i	
	I COOK1 PCOOK1	prevent or limit them			^	х	•		•	•	•	•	•	•	•	•	•	•	•	•	•	.	•
working database	I_COOKI_PCOOKI	I know that cookies can be used to trace movements of people on the																					
working database		·				١.,																i	
	L COOKI DCOOKIV	Internet and I have never changed the settings in my internet browser to			х	х	•		•	•	•	•	•	•	•	•	•	•		•		.	•
working database	I_COOK1_PCOOK1X	prevent or limit them																				$\longrightarrow$	-
working database	L COOK1V	I don't know that cookies can be used to trace movements of people on			х	х																	
warking database	I_COOK1X	the Internet																					
working database	LCOTUV	In the last 3 months, I haven't used a computer at other places (e.g.																				х	
	I_COTHX	airport, hotel, etc.)																					
working database	L CDDCV	Within the last 12 months, I have not written a computer program using																				х	.
. 12 1.1.1	I_CPRGX	a specialised programming language																					
working database	1 05K NO::=	Individuals who have carried out none of the 6 computer related			١.							х		х	х							1	.
	I_CSK_NONE	activities																					
working database	I_CSKSFNA	Not applicable (computer skills for job irrelevant)	· ·	· ·	· ·														Х			<u> </u>	
working database		Within the last 12 months, I have not used basic arithmetic formulas to	١.	١.		١.																х	
	I_CSUMX	add, subtract, multiply or divide figures in a spreadsheet	<u> </u>	<u> </u>	<u> </u>																		
working database	I_CTMT12	I've taken a computer course, more than a year ago			ļ -	<u> </u>		ļ .														Х	Х
working database			١.	١.	١.	١.	١.		х		х	х	х	х	х	х	х	x	х	х		!	
	I_CUSE	In the last 3 months, I used a computer, on average, at least once a week	<u> </u>	<u> </u>	<u> </u>	<u> </u>		<u> </u>						.,		.,		<u> </u>		.,			
working database		Within the last 12 months, I have not created a Web page or an																				x	
	I_CWEBX	electronic presentation	<u> </u>	<u> </u>	L.	<u> </u>	·	<u> </u>					•	•		•			·	•		_^	•
working database		In the last 3 months, I haven't used a computer at place of work (other																				x	
	I_CWX	than home)										•	•	•	•	•			•	•	•	^	•

working database	I DDAY	Every day or almost every day					1											х					<del></del>
working database	I DLTMTH	Less than once a month	•	i i	<u> </u>	<u> </u>	<u> </u>	i i	•	•	-	•	•	-	-	•	•	X	•	-	•	-	$\dot{-}$
working database	I DMTH	At least once a month (but not every week)	•	<u> </u>	·	<u> </u>		<u> </u>	•	•	-		•	-		•	•	X	•	•	•	•	-
working database	I_DIVITI	Acted to the a month (but not every week)	•	i i	<u> </u>	<u> </u>	<u> </u>	i i	•	•	-	•	•	-	-	•	•	^	•	-	•	-	-
Working dutubuse	I DNA	Not downloaded, but only listened to music and/or have watched films																х					
working database	I DSK C X	Individuals with internet experience but no communication skills					х		х	х	х	х		х									-
working database	I DSK I X	Individuals with internet experience but no communication skills	•	i i	<u> </u>	<u> </u>	X	i i	X	X	×	X	•	X	-	•	•		•	-	•	-	$\dot{-}$
working database	I DSK PS X	Individuals with internet experience but no information skills	•	•	•	•	X	•		X	X		•		•	•	•	•	-	-	•	-	$\rightarrow$
working database	I DSK S X	Individuals with internet experience but no problem solving skills	•	•	-	•	+	-	X			Х	•	Х	•	•	•	•	•	-	•	•	
working database	1_D3K_3_X	Individuals with internet experience but no software skins	•	•	•	•	Х	•	Х	Х	Х	Х	•	Х	•	•	•	•	-	-	•	-	$\rightarrow$
working database	I DSK2 CC X	collaboration skills	х		х																		.
working database	I_D3K2_CC_X	COHADOLATION SKIIIS																					$\dashv$
working database	I_DSK2_DCC_X	Individuals with internet experience but no digital content creation skills	х		х																		
working database	I_D3K2_DCC_X	Individuals with internet experience but no digital content creation skills  Individuals with internet experience but no online information and																					
working database	I DENS IC A	communication skills	х		х				-														.
working database	I_DSK2_IC_X																						
working database	I DCK3 II V	Individuals with internet experience but no information and data literacy skills	х		х				-														.
working database	I_DSK2_IL_X																						
working database	I_DSK2_PS_X	Individuals with internet experience but no problem solving skills	Х		Х	•							•	-		•			•	•	•	•	
	I_DSK2_SF_X	Individuals with internet experience but no safety skills	Х		Х			-		•			•			•	•	•			•	•	$\stackrel{\cdot}{}$
working database	I_DWK	At least once a week (but not every day)	•	-				-		•			•			•	•	Х			•	•	-
working database	1 FCO BECO	Device purchase: either eco-design, possibility to extend the life span,		х																			
	I_ECO_PECO	energy efficiency or take-back scheme considered important																					
working database	I_ECO_PGE2	Device purchase: at least 2 characteristics considered important		Х	-					•			•							-	•	•	
working database	I_ECO_PGE3	Device purchase: at least 3 characteristics considered important	•	Х	<u> </u>	<u> </u>		<u> </u>		•			•								•		-
working database	I_ECO_PGE4	Device purchase: at least 4 characteristics considered important		Х																•			
working database	1 500 BUBO	Device purchase: only hard drive or processor speed considered		х																			
	I_ECO_PHDQ	important																					
working database	I_ECO_PPQ	Device purchase: only price considered important		Х																			
working database	I_EMAD	I use a personal email address (private or office)			-									-						Х			
working database	I_EMADX	I don't use a personal email address (private or office)																		Х			
working database		In the last 3 months, I have installed or upgraded a hardware or							_													х	
	I_FIRE	software firewall	-						-	-				-		•	-		-	-			
working database		In the last 3 months, I have not installed or upgraded a hardware or							_													х	
	I_FIREX	software firewall							-					-									
working database	I_GOVBLDP	I would like to do on-line: application for building permission		-																Х		-	
working database	I_GOVBLDX	I would not do on-line: application for building permission																		Х			
working database	I_GOVBLDY	I've already done on-line: application for building permission																		Х			
working database																				х			
	I_GOVCARP	I would like to do on-line: car registration (new, used and imported cars)	·	L.			L .	L.		·	·	·	·	·	·	·	·	·	·	^	·		
working database																				х			
	I_GOVCARX	I would not do on-line: car registration (new, used and imported cars)		·					•			•	•			•		·	•	^	•	•	
working database																				x			
	I_GOVCARY	I've already done on-line: car registration (new, used and imported cars)	•	•	•	•			•	•	•	•	•	•	•		•	•	•	^	•	•	
working database		I would like to do on-line: certificate (birth, marriage): request and																		×			
	I_GOVCERP	delivery	•	•		•		•	•	•	•	•	•	•	•	•	•	•	•	^	•	•	•
working database																							
	I_GOVCERX	I would not do on-line: certificate (birth, marriage): request and delivery	•	-	•	•	-		•	•	•	•	•	•	•	•	•	•	•	Х	•	•	•
working database		I've already done on-line: certificate (birth, marriage): request and																					
	I_GOVCERY	delivery	•	-	•	•			•	•	•	•	•	•	•	•	•	•	•	х	•	•	•
working database		I would like to do on-line: personal documents (passport and driver's																					
	I_GOVDOCP	licence)					•		•	•	•	•	٠	•	•			•	•	Х	٠	•	•
working database		I would not do on-line: personal documents (passport and driver's																					
	I_GOVDOCX	licence)					•		•	•	•	•	٠	•	•			•		Х	٠	•	•
working database		I've already done on-line: personal documents (passport and driver's																					
	I_GOVDOCY	licence)											٠			-				Х	٠	.	•
working database																							$\neg$
	I_GOVEDP	I would like to do on-line: enrolment on higher education or university														-				Х	٠	.	
l	I GOVEDX	I would not do on-line: enrolment on higher education or university			T .	T .	Ι.	T.												х			
working database	I_GOVEDA	would not do on line. Chromient on higher education of aniversity																		^			

working database				1		l	l								1							$\overline{}$	$\neg$
working database	I_GOVEDY	I've already done on-line: enrolment on higher education or university	-											-	-				-	х		.	
working database	_	I would like to do on-line: health-related services (eg interactive advice on availability of services in different hospitals, appointments for																		.,			
	I GOVHLP	hospitals)		•		•	•		•	•	•	•	•	•	•				•	х	•	.	•
working database	I_GOVIILI	inospitais)																				$\rightarrow$	_
		I would not do on-line: health-related services (eg interactive advice on		١.		١.		١.												х			
	I_GOVHLX	availability of services in different hospitals, appointments for hospitals)																				1	
working database		I've already done on-line: health-related services (eg interactive advice																					
		on availability of services in different hospitals, appointments for																		х			
	I_GOVHLY	hospitals)																				i	
working database	I_GOVJOBP	I would like to do on-line: job search services by labour offices																		Х		-	
working database	I_GOVJOBX	I would not do on-line: job search services by labour offices		-															-	х			
working database	I_GOVJOBY	I've already done on-line: job search services by labour offices																		Х			
working database		I would like to do on-line: public libraries (availability of catalogues,						١.												х		١	
	I_GOVLIBP	search tools)								-		·	,								-		
working database		I would not do on-line: public libraries (availability of catalogues, search		١.																х			
	I_GOVLIBX	tools)	-																				
working database	I COVILIBY	I've already done on-line: public libraries (availability of catalogues,																		х			
working database	I_GOVLIBY	search tools)																				$\longrightarrow$	
WOLKING GALADASE	I GOVMVP	I would like to do on-line: announcement of moving (change of address)																-		х			
working database	I_GOVIVIVP	I would like to do on-line. announcement of moving (change of address)																					
working database	I GOVMVX	I would not do on-line: announcement of moving (change of address)																		х			
working database	I_GOVIVIVX	would not do on-line. announcement of moving (change of address)																					
Working database	I GOVMVY	I've already done on-line: announcement of moving (change of address)																	-	х		.	
working database	0011	The amenay agric on mich aminoanteent of morning (analyse of address)																					
	I GOVPOLP	I would like to do on-line: declaration to the police (eg in case of a theft)															-	-	-	х			
working database		,																					
	I_GOVPOLX	I would not do on-line: declaration to the police (eg in case of a theft)								•	•	•	•				-	-	-	Х	•	.	
working database																							
	I_GOVPOLY	I've already done on-line: declaration to the police (eg in case of a theft)	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	Х	•		•
working database		I would like to do on-line: social security benefits (unemployment																		x		ı	
	I_GOVSSP	benefits, child allowance, medical costs, student grants)			·			·	•	•	•	•	•	•	•				•	^	•		•
working database		I would not do on-line: social security benefits (unemployment benefits,						١.												x		i	
	I_GOVSSX	child allowance, medical costs, student grants)			Ŀ	ļ .	L.		·			•			•				·	^		اـــــــــــــــــــــــــــــــــــــ	
working database		I've already done on-line: social security benefits (unemployment		١.	١.	١.	١.								١.					х			
	I_GOVSSY	benefits, child allowance, medical costs, student grants)																					
working database	LCOVITAVA	I would like to do on-line: my income taxes (declaration or notification o																		х			
working database	I_GOVTAXP	assessment)																				$\overline{}$	
working database	I GOVTAXX	I would not do on-line: my income taxes (declaration or notification of assessment)																		х			
working database	I_GOVIAAA	I've already done on-line: my income taxes (declaration or notification or	:																				
working database	I GOVTAXY	assessment)															-	-	-	х			
working database	I_GOVIANI	Individual encountered messages online that were considered to be																				-	_
		hostile or degrading towards groups of people or individuals in the last 3	x					١.														i	
	I HM	months	_ ^				•			•		•	•		•								•
working database		Individual thinks these groups of people were attacked/targeted																					
	I_HMD	because of disability	х					•			-										-	, ·	٠
working database		Individual thinks these groups of people were attacked/targeted	1	1	l			1									l					$\neg \dagger$	
	I_HMOTH	because of other personal characteristics	х					•			-										-	·	
working database		Individual thinks these groups of people were attacked/targeted	1																				
	I_HMPS	because of political or social views	х	<u> </u>	Ι.	<u>L</u> :	L.	Γ.							L.	L .	Γ.	Γ.				_	
working database		Individual thinks these groups of people were attacked/targeted	v																				
	I_HMRB	because of religion or belief	Х		L.	Ŀ	Ŀ	<u> </u>				•	•		·		<u> </u>	<u> </u>	·				•
working database		Individual thinks these groups of people were attacked/targeted	х																			Ī	
	I_HMRE	because of racial or ethnic origin	_ ^				<u> </u>					•											٠

working database		Individual thinks these groups of people were attacked/targeted																					$\neg$
WOIKING database	I HMSE	because of sex	х																				
working database	I_IIIVISE	Individual thinks these groups of people were attacked/targeted																					
WOLKING database	LUMCO		х																				
	I_HMSO	because of sexual orientation (LGBTIQ identities)																					
working database		Individual didn't encounter messages online that were considered to be																					
		hostile or degrading towards groups of people or individuals in the last 3	Х						-	•	•		•			•	-	•			-	-	٠
	I_HMX	months																					
working database		In the last 3 months, I spent on the Internet more than 1 hour but no	١.		١.											١.						х	
	I_I1_5H	more than 5 hours / week																					
working database		In the last 3 months, I spent on the Internet more than 5 hours but no			١.																	х	
	I_I5_20H	more than 20 hours / week																					
working database	I_IA_CNT_00	I have done none of the listed Internet activities										Х	Х	Χ	Х	Х	Х						
working database	I_IA_CNT_01	I have done 1 of the listed Internet activities										Х	Х	Χ	Х	Х	Х						
working database	I_IA_CNT_02	I have done 2 of the listed Internet activities										Х	Х	Χ	Х	Х	Х						
working database	I_IA_CNT_03	I have done 3 of the listed Internet activities										Х	Х	Χ	Х	Х	Х						
working database	I_IA_CNT_04	I have done 4 of the listed Internet activities										Х	Х	Χ	Х	Х	Х						
working database	I_IA_CNT_05	I have done 5 of the listed Internet activities										Х	Х	Χ	Х	Х	Х						
working database	I_IA_CNT_06	I have done 6 of the listed Internet activities										Х	Х	Χ	Х	Х	Х						
working database	I_IA_CNT_07	I have done 7 of the listed Internet activities										Х	Х	Χ	Х	Х	Х						
working database	I_IA_CNT_08	I have done 8 of the listed Internet activities										Х	Х	Χ	Х	Х	Х						
working database	I_IA_CNT_09	I have done 9 of the listed Internet activities					-					Х	Х	Х	Х	Х	Х						
working database	I_IA_CNT_10	I have done 10 of the listed Internet activities										Х	х	Х	х	х	х						
working database	I_IA_CNT_11	I have done 11 of the listed Internet activities										х	х	х	х	Х	х						
working database	I_IA_CNT_12	I have done all the listed Internet activities										Х	х	Х	х	х	х						
working database	I_IACOM	Internet use: for advanced communication services																х					
working database		I have not used Internet, in the last 3 months, for advanced																					
	I_IACOMX	communication services		•		•	•	•	-	•	•	•	•	•	•	•		х			•	•	•
working database		I have ordered goods or services, for private use, over the Internet using																					
	I_IBHD	a handheld device in the last year							-	•	•	٠	•	Х		•	-	•			-	•	-
working database		The goods or services I bought or ordered for private use using a																					
		handheld device in the last year are: digital contents; e.g. films, music, e-																					
		books, e-newspapers, games, paid applications for mobile phones or		-	-	•	-			•			•	Х		-	-	•			-	-	٠
	I IBHD DC	other handheld devices																					
working database		The goods or services I bought or ordered for private use using a																					
		handheld device in the last year are: physical goods (e.g. electronics,					_							х									
	I IBHD PG	clothes, toys, food, groceries, books, CD/DVDs)			-	-	-			-	-	•	-	^	-		-	-		-	-	-	-
working database	12.22	The goods or services I bought or ordered for private use using a																					
, and the second		handheld device in the last year are: services (e.g. transport services,												х									
	I IBHD SV	tickets for events, insurance)		·	· .	·				·	·			^	·		·		·	·	·	·	·
working database	1_15115_51	I have not ordered goods or services, for private use, over the Internet																					$\overline{}$
	I IBHDX	using a handheld device in the last year												Х									
working database	1_IBHOX	In the last 3 months, I have bought or ordered goods or services over the																					$\overline{}$
	I IBUY HI	Internet, for 100 euro or more, in 6 times or more			х	х	х	х	х	х													
working database	1_1001_111	In the last 3 months, I have bought or ordered goods or services over the																					
Working database	I IBV 100-400 RE 1 2	l					х	х	х	х	х												
working database	I_IBV_100-499_BF_1_2	Internet, for between 100 and 499 euro, in 1 or 2 times In the last 3 months, I have bought or ordered goods or services over the																					
Working database	I IDV 100 400 DE 2 E	Internet, for between 100 and 499 euro, in 3 to 5 times					х	х	х	х	х												
working database	I_IBV_100-499_BF_3-5																						
WOLKING GALADASE	L IDV 400 400 BE C 40	In the last 3 months, I have bought or ordered goods or services over the					х	х	х	х	х												
	I_IBV_100-499_BF_6-10	Internet, for between 100 and 499 euro, in 6 to 10 times																					
working database	L IDV 100 400 DE CT10	In the last 3 months, I have bought or ordered goods or services over the	.				х	х	х	х	х										.		
	I_IBV_100-499_BF_GT10	Internet, for between 100 and 499 euro, in more than 10 times	1						$\vdash$														
working database	L IDV 500 000 55 1 5	In the last 3 months, I have bought or ordered goods or services over the	١.	١.			х	х	х	х	х										.	.	
	I_IBV_500-999_BF_1_2	Internet, for between 500 and 999 euro, in 1 or 2 times	<u> </u>																				
working database		In the last 3 months, I have bought or ordered goods or services over the	1.	١.	١.		х	х	х	х	х		.			١.	١.	.					
	I_IBV_500-999_BF_3-5	Internet, for between 500 and 999 euro, in 3 to 5 times	<u> </u>	Ľ	<u> </u>			<u> </u>															
working database		In the last 3 months, I have bought or ordered goods or services over the					х	х	х	х	x												
	I_IBV_500-999_BF_6-10	Internet, for between 500 and 999 euro, in 6 to 10 times	<u> </u>									•	-	,					1		-	-	•

warking databa		In the lest 2 months. There have be under descriptions of the control of the cont	1	1		1	ı —								- 1						- 1	—т	
working database	I IDV 500 000 DE CT10	In the last 3 months, I have bought or ordered goods or services over the					х	х	х	х	х												
	I_IBV_500-999_BF_GT10																						
working database	1 1D1/ 50 00 D5 4 3	In the last 3 months, I have bought or ordered goods or services over the					х	х	х	х	х												
	I_IBV_50-99_BF_1_2	Internet, for between 50 and 99 euro, in 1 or 2 times	<u> </u>																				
working database		In the last 3 months, I have bought or ordered goods or services over the	١.				х	х	х	х	х											.	
	I_IBV_50-99_BF_3-5	Internet, for between 50 and 99 euro, in 3 to 5 times																					
working database		In the last 3 months, I have bought or ordered goods or services over the					х	х	х	х	х									_			
	I_IBV_50-99_BF_6-10	Internet, for between 50 and 99 euro, in 6 to 10 times			·			^	^	^	^	·	·	·	·	·	·	·	·	·	·		
working database		In the last 3 months, I have bought or ordered goods or services over the					х	x	х	x	х												
	I_IBV_50-99_BF_GT10	Internet, for between 50 and 99 euro, in more than 10 times		·			^	^	^	^	^			•	•	•			•		•		
working database		In the last 3 months, I have bought or ordered goods or services over the					х	x	x	х	х												
	I_IBV_GE1000_BF_1_2	Internet, for 1000 euro or more, in 1 or 2 times			•	•	^	^	^	^	^	•	•	•	•	•	•	•	•	•	•	•	•
working database		In the last 3 months, I have bought or ordered goods or services over the						,	.,														
	I_IBV_GE1000_BF_3-5	Internet, for 1000 euro or more, in 3 to 5 times	-		-	•	х	х	Х	Х	Х	•	•	•	•	•	•	•	•	•	•	•	
working database		In the last 3 months, I have bought or ordered goods or services over the																					
	I_IBV_GE1000_BF_6-10	Internet, for 1000 euro or more, in 6 to 10 times	•	•	•	•	х	х	Х	Х	Х	•	•	•	•	•	•	•	•	•	•	•	•
working database		In the last 3 months, I have bought or ordered goods or services over the																					
	I_IBV_GE1000_BF_GT10	Internet, for 1000 euro or more, in more than 10 times	-		-		х	х	Х	Х	х	-		٠		•							•
working database		In the last 3 months, I have bought or ordered goods or services over the																					
	I IBV LT50 BF 1 2	Internet, for less than 50 euro, in 1 or 2 times			-		х	Х	Х	Х	х		-										•
working database		In the last 3 months, I have bought or ordered goods or services over the																				$\overline{}$	
	I_IBV_LT50_BF_3-5	Internet, for less than 50 euro, in 3 to 5 times	-		-		х	х	х	х	х					-	-		-				
working database		In the last 3 months, I have bought or ordered goods or services over the																				$\dashv$	
0	I IBV LT50 BF 6-10	Internet, for less than 50 euro, in 6 to 10 times			-		х	х	х	Х	х												
working database	1_1BV_E130_B1_0 10	In the last 3 months, I have bought or ordered goods or services over the																				-+	-
working database	I IBV LT50 BF GT10	Internet, for less than 50 euro, in more than 10 times					х	х	х	х	х												
working database	_ BV_L130_B1_G110	In the last 3 months, I have bought or ordered goods or services over the																				-+	
working database	I IDV1 100 200 PE 1 2				х	х																	
working database	I_IBV1_100-299_BF_1_2	Internet, for between 100 and 299 euro, in 1 or 2 times																				$\longrightarrow$	
working database	L IDV4 100 200 DE 2 E	In the last 3 months, I have bought or ordered goods or services over the			х	х																	
	I_IBV1_100-299_BF_3-5	Internet, for between 100 and 299 euro, in 3 to 5 times																				$\longrightarrow$	
working database	L IDV4 400 200 DE C 40	In the last 3 months, I have bought or ordered goods or services over the			х	х																	
. 12 1.1.1	I_IBV1_100-299_BF_6-10																					$\longrightarrow$	
working database	I_IBV1_100-	In the last 3 months, I have bought or ordered goods or services over the	١.		х	х																	
	299_BF_GT10	Internet, for between 100 and 299 euro, in more than 10 times																					
working database		In the last 3 months, I have bought or ordered goods or services over the	١.		х	х																	
	I_IBV1_100-499_BF_1_2	Internet, for between 100 and 499 euro, in 1 or 2 times																					
working database		In the last 3 months, I have bought or ordered goods or services over the	١.	١.	х	х	١.							.									
	I_IBV1_100-499_BF_3-5	Internet, for between 100 and 499 euro, in 3 to 5 times																					
working database		In the last 3 months, I have bought or ordered goods or services over the			х	х		_	_											_			
		Internet, for between 100 and 499 euro, in 6 to 10 times														-		·	-				
working database	I_IBV1_100-	In the last 3 months, I have bought or ordered goods or services over the			х	х																	
	499_BF_GT10	Internet, for between 100 and 499 euro, in more than 10 times			^	^	·	·	·		·		·	·	·		·	·		·	·		·
working database		In the last 3 months, I have bought or ordered goods or services over the			x	x																	
	I_IBV1_300-499_BF_1_2	Internet, for between 300 and 499 euro, in 1 or 2 times	•	·	^	^		•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	
working database		In the last 3 months, I have bought or ordered goods or services over the			.,	.,																	
	I_IBV1_300-499_BF_3-5	Internet, for between 300 and 499 euro, in 3 to 5 times			х	Х		•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
working database		In the last 3 months, I have bought or ordered goods or services over the																					
	I_IBV1_300-499_BF_6-10	Internet, for between 300 and 499 euro, in 6 to 10 times			х	Х		•	•	•	•	•	-	•	•	•	•	•	•	•	•		
working database	I_IBV1_300-	In the last 3 months, I have bought or ordered goods or services over the																					
	499_BF_GT10	Internet, for between 300 and 499 euro, in more than 10 times	-		Х	Х		•	•	•	•	•		•	•	•	•	•	•	•	•	•	٠
working database		In the last 3 months, I have bought or ordered goods or services over the																					
	I_IBV1_500-699_BF_1_2	Internet, for between 500 and 699 euro, in 1 or 2 times			Х	Х				•				٠									
working database		In the last 3 months, I have bought or ordered goods or services over the																				$\dashv$	
	I IBV1 500-699 BF 3-5	Internet, for between 500 and 699 euro, in 3 to 5 times			х	Х								.									
working database		In the last 3 months, I have bought or ordered goods or services over the	<b>†</b>	1		<b>†</b>																$\dashv$	
"	I IBV1 500-699 BF 6-10	Internet, for between 500 and 699 euro, in 6 to 10 times	•		х	х		•								-						-	
working database	I_IBV1_500-	In the last 3 months, I have bought or ordered goods or services over the	1	1	-	<b> </b>																$\dashv$	
	699 BF GT10	Internet, for between 500 and 699 euro, in more than 10 times	.		х	х					.												
<u> </u>	[022]DI [0110	Internet, for between 500 and 055 edito, in more than 10 times	1	<u> </u>	l		l																

## 14 Section 1   1 Section 1																								
1971 1999 99   1   Minimum (in the Descente Studies of Security 1   18   1971 1999 99   1   1971 1999 99	working database		1			x	x																	
1801 1.00499   18   21   10   10   10   10   10   10   10		I_IBV1_500-999_BF_1_2	·			^	^	•			·			·			·		•	•	·		•	
1,000   2,000   2,000   3,00	working database		, ,			v	v																	
		I_IBV1_500-999_BF_3-5				^	^	•			·			·			·		•	•			•	
1972 0.0999 (b) \$100 (letterle, for between 500 and 900 earth on 6 to 30 ordered periods or services over the service of between 500 and 900 earth on services of between 500 and 900 earth on 100 earth on services of between 500 and 900 earth on 100 earth on services over the forest for the 100 earth on 100 earth o	working database		1			_	v																	
1991   1992   1992   1993		I_IBV1_500-999_BF_6-10	·			^	^	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
Security (2010)	working database	I_IBV1_500-	In the last 3 months, I have bought or ordered goods or services over the			v	v																	
1,971_50.99 gF_1_2    sements, to between 50 and 98 must, in 10 at 2 times   1,971_50.99 gF_1_2    1,971_50.99 gF_1_3   1,971_50.99 g		999_BF_GT10	Internet, for between 500 and 999 euro, in more than 10 times			^	^	•	•	•	•	•	•	٠	•	•	٠	•	•	•	•	•	•	•
1,901,1909,191,191,191,191,191,191,191,1	working database		In the last 3 months, I have bought or ordered goods or services over the			V	v																	
1811, 1909, 1973, 35   wherens, for between 90 and 90 early, in 18 to 18 mes.   18 m		I_IBV1_50-99_BF_1_2	Internet, for between 50 and 99 euro, in 1 or 2 times			^	^	•	•	•		•	•	•	•	•	•		•	•	•	•	•	•
1891 3-39 8 1   3   3   3   3   3   3   3   3   3	working database		In the last 3 months, I have bought or ordered goods or services over the			,	~																	
1891, 1999, 86, 610   Internet, for between 50 and 90 euro, in \$10 to 10 mes   1891, 1999, 86, 6110   Internet, for between 50 and 90 euro, in more than 10 times   1891, 1999, 86, 6110   Internet, for between 50 and 90 euro, in more than 10 times   1891, 1999, 86, 6110   Internet, for between 50 and 90 euro, in more than 10 times   1891, 1999, 96, 91, 91, 91, 91, 91, 91, 91, 91, 91, 91		I_IBV1_50-99_BF_3-5	Internet, for between 50 and 99 euro, in 3 to 5 times			^	^	•	•	•	•	•	•		•	•	•	•	•	•	•	•	•	•
1891_30-99_8F_6.30   Internet. For detected 53 and 99 usin, in 18 of 3 times with a month, in the best of more than 30 times with a month, in the best of more than 30 times with a month, in the 18 st 3 months, in the best of more than 30 times with a month, in the 18 st 3 months, in the best of more than 30 times with a month of the 18 st 3 months, in the best of more than 30 times with a month of the 18 st 3 months, in the best of more than 30 times with a month of the 18 st 3 months, in the best of more disposed or services over the 18 st 3 months, in the 18 st 3 months, in their best of more disposed or services over the 18 st 3 months, in the 18 st 3 months, in these bought or ordered goods or services over the 18 st 3 months, in the 18 st 3 months, in the 20 st 3	working database		In the last 3 months, I have bought or ordered goods or services over the			.,	.,																	
In the last anomals, have beginned anomals, h		I_IBV1_50-99_BF_6-10	Internet, for between 50 and 99 euro, in 6 to 10 times	-	-	Х	Х	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•
1891_300-998 ft _1   inherinate from the Mark Samuh	working database		In the last 3 months, I have bought or ordered goods or services over the																					
1917   700-999   F   -1		I_IBV1_50-99_BF_GT10	Internet, for between 50 and 99 euro, in more than 10 times			х	Х	•	•	•	•	•	•	•	•	•	•		•	•		•	•	•
In the Set of protection of protein protection of the Set of Protection of Set of Protection of Set of Protection of Set of Set of Protection of Set	working database		In the last 3 months, I have bought or ordered goods or services over the																					
Lighty_Topogogo_Be_Bs_as   Internet, for between 700 and 999 auro, in 3 to 5 times working catabase   Lighty_Topogogo_Be_Ss_as   Internet, for between 700 and 999 auro, in 5 to 10 times   Lighty_Topogogo_Be_Ss_as   Internet, for between 700 and 999 auro, in 5 to 10 times   Lighty_Topogogo_Be_Ss_as   Lighty_Topogogo		I_IBV1_700-999_BF_1_2	Internet, for between 700 and 999 euro, in 1 or 2 times			Х	Х	•	•	•	•	•	•	•	•	•	•		•	•		•	•	•
working database    In   In   In   In   In   In   In   I	working database		In the last 3 months, I have bought or ordered goods or services over the																					
UBMY_00090_8F_60110   Internet, for between 700 and 909 ours, in to 10 limes   1,000		I_IBV1_700-999_BF_3-5	Internet, for between 700 and 999 euro, in 3 to 5 times			Х	Х			•			-	•	٠		•						•	•
1,891_700    10   10   10   10   10   10   10	working database		In the last 3 months, I have bought or ordered goods or services over the																					
Seg 9, 8, 6, 7130 statement, for between 700 and 99 euro, in more than 10 times    18V1_GE1000_8F_1_2   Internet, for 1000 euro or more, in 1 or 2 times    18V1_GE1000_8F_3_5   Internet, for 1000 euro or more, in 1 or 2 times    18V1_GE1000_8F_3_5   Internet, for 2000 euro or more, in 1 or 2 times    18V1_GE1000_8F_3_5   Internet, for 2000 euro or more, in 1 or 2 times    18V1_GE1000_8F_3_5   Internet, for 2000 euro or more, in 1 or 2 times    18V1_GE1000_8F_3_5   Internet, for 2000 euro or more, in 1 or 2 times    18V1_GE1000_8F_3_5   Internet, for 2000 euro or more, in 1 or 2 times    18V1_GE1000_8F_3_5   Internet, for 2000 euro or more, in 1 or 2 times    18V1_GE1000_8F_3_5   Internet, for 2000 euro or more, in 1 or 2 times    18V1_GE100_8F_3_5   Internet, for 2000 euro or more, in 1 or 2 times    18V1_GE100_8F_3_5   Internet, for 2000 euro or more, in 1 or 2 times    18V1_GE100_8F_3_5   Internet, for 2000 euro or more, in 1 or 2 times    18V1_GE100_8F_3_5   Internet, for 2000 euro or more, in 1 or 2 times    18V1_GE100_8F_3_5   Internet, for 2000 euro or more, in 1 or 1 times    18V1_GE100_8F_3_5   Internet, for 2000 euro or more, in 1 or 1 times    18V1_GE100_8F_3_5   Internet, for 2000 euro or more, in 1 or 1 times    18V1_GE100_8F_3_5   Internet, for 2000 euro or more, in 1 or 1 times    18V1_GE100_8F_3_5   Internet, for 2000 euro or more, in 1 or 1 times    18V1_GE100_8F_3_5   Internet, for 2000 euro or more, in 1 or 1 times    18V1_GE100_8F_3_5   Internet, for 2000 euro or more, in 1 or 1 times    18V1_GE100_8F_3_5   Internet, for 2000 euro or more, in 1 or 1 times    18V1_GE100_8F_3_5   Internet, for 2000 euro or more, in 1 or 1 times    18V1_GE100_8F_3_5   Internet, for 2000 euro or more, in 1 or 1 times    18V1_GE100_8F_3_5   Internet, for 2000 euro or more, in 1 or 1 times    18V1_GE100_8F_3_5   Internet, for 2000 euro or more, in 1 or 1 times    18V1_GE100_8F_3_5   Internet, for 2000 euro or more, in 1 or 1 times    18V1_GE100_8F_3_5   Internet, for 2000 euro or more, in 1 or 1 times    18V1_GE100		I IBV1 700-999 BF 6-10	Internet, for between 700 and 999 euro, in 6 to 10 times			Х	Х	•		•		-	-				•		•	•		•	•	
Marking database   Marking dat	working database	I IBV1 700-	In the last 3 months, I have bought or ordered goods or services over the																					
MENNE GRIJONO, BET, 12   Internet, for 1000 euro or more, in a control grillands with the last 3 months, I have bought or ordered goods or services over the last 3 months, I have bought or ordered goods or services over the last 3 months, I have bought or ordered goods or services over the last 3 months, I have bought or ordered goods or services over the last 3 months, I have bought or ordered goods or services over the last 3 months, I have bought or ordered goods or services over the last 3 months of the last 3 months, I have bought or ordered goods or services over the last 3 months of the last 3 months, I have bought or ordered goods or services over the last 3 months of the last 3 months and 3 months of the last 3 months and 3 months of the last 3 months of the last 3		999 BF GT10	Internet, for between 700 and 999 euro, in more than 10 times			Х	Х	•		•	•	•	•	•	٠	•	•		•	•		•	•	٠
MEN   GELLOON B   1	working database		In the last 3 months, I have bought or ordered goods or services over the																					
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working database		I have used my electronic identification (eID)(s) to access online services																					1
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	I IGOV12RT PB ANY	public authorities and I have experienced problems		.					-				х					.				.	
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working database	1_100 1 121(1_310 //_111	I have used Internet, in the last 12 months, for sending filled forms to	$\vdash$		<del>                                     </del>	<b> </b>	<b> </b>	<del>                                     </del>							<b> </b>	<del>                                     </del>	+	-		<del>                                     </del>		$\vdash \vdash$	ſ
	I IGOV12RT SIDX LO	public authorities and my satisfaction level is low		.									х						.			.	
working database	100712111_510/1_10	I have used Internet, in the last 12 months, for sending filled forms to	1	1	1			1								1	1		1	1		$\vdash$	ſ
	I IGOV12RT SIDX ME	public authorities and my satisfaction level is medium		.									х						.			.	٠.
working database		I have used Internet, in the last 12 months, for sending filled forms to	1	1	1			1								1	1		1	1		$\vdash$	ſ
J	I_IGOV12RT_TD	public authorities for the purpose of tax declaration		.									•		х			.	.			.	
working database		I have used Internet, in the last 12 months, but not for submitting		1													1	1	<del>                                     </del>			$\vdash$	
	I_IGOV12RTX	completed forms online		.	х	х	х	х	х	х	х	х	х	х	х			.	.			.	
1	1 =	The Francisco Common	1	<u> </u>	L			1					ı			1			1	1			

. 12 1		[1]	1	1	1			1		1													
working database		I have not used the Internet, in the last 12 months, for submitting																					ı
		completed forms, because of unwillingness to pay online (e.g. due to			х	х																	١.
		fear of credit card fraud) or inability to pay online (e.g. due to lack of																					ı
	I_IGOV12RTX_PXOL	access to payment methods required)																					—
working database		I have not used Internet, in the last 12 months, for sending filled forms																					ı
		to public authorities, because of technical failure of website during filling	1 .		-									Х	Х						-	•	
	I_IGOV12RTX_TF	in or sending-in the form																					<u> </u>
working database	I_IGOVFM	Internet use: downloading official forms														Х	Х	Х	Х	Х	Х	Х	Х
working database	I_IGOVIF	Internet use: obtaining information from public authorities														Х	Х	Х	Х	Х	Х	Х	Х
working database		I would be interested to use Internet to replace some of my personal																					ı
		contacts or visits to public services or administrations, but I don't	-							-										х			
	I_IGOVP	currently do it																					
working database		I have experienced, in the last 12 months, the following problem when																					ı
		using wesites of public authorities or public services - any of the											х										
	I_IGOVPB_ANY_SIDX_HI	proposed problems and my satisfaction level is high																					ı
working database		I have experienced, in the last 12 months, the following problem when																					1
		using wesites of public authorities or public services - any of the											х										
	I_IGOVPB_ANY_SIDX_LO	proposed problems and my satisfaction level is low																					ı
working database		I have experienced, in the last 12 months, the following problem when																					
		using wesites of public authorities or public services - any of the											х										١.
	I IGOVPB ANY SIDX ME	proposed problems and my satisfaction level is medium																					ı
working database	I IGOVPX	Validation aggregate: i_igovp + i_igovx																		х			
working database	1_1001111	Internet use: requesting official documents, certificates, benefits or	H	† ·			·					•		•	•								<u> </u>
		entitlements, or making other requests, claims or complaints (last 12	x	х																			ı
	I IGOVR	months)	_ ^	^			•				•	•	•	•	•	•	•	•	•	•	•	•	
working database	I IGOVRT	Internet use: sending filled forms														х	.,	х	х	х	.,		
working database	I IGOVUSEHI		<u> </u>	·	-		•			•			-			Х	Х	Х	Х	Х	Х	Х	Х
	_	High intensity of use of different e-goverment services  Low intensity of use of different e-goverment services	Х	Х			•		•	•	•	•	•	•	•	•	•	•	•	•	•	•	·
working database	I_IGOVUSELO		Х	Х			•			•		•			•	•	•	•		•	•	•	·
working database	1.100.07	I would not be interested to use Internet to replace some of my personal		١.																х		х	١.
	I_IGOVX	contacts or visits to public services or administrations																					
working database		I already use Internet to replace some of my personal contacts or visits		١.						١.										х			١.
	I_IGOVY	to public services or administrations																					
working database	I_IGOVYP	Validation aggregate: i_igovy + i_igovp																		Х			<u> </u>
working database		I have not used Internet, in the last 3 months, for downloading official	١.	١.	١.					١.												х	١.
	I_IGVFMX	forms																					
working database		I have not used Internet, in the last 3 months, for obtaining information																				х	ı
	I_IGVIFX	from public authorities web sites	·	Ţ,	·	·	·		·	·	·	·		·	·	·	·	·	·	·	·	^	
working database	I_IGVRTX	I have not used Internet, in the last 3 months, for sending filled forms																				Х	<u> </u>
working database		I have used Internet, in the last 3 months, for seeking medical advice																			x	х	х
	I_IHAD	online with a practitioner	•				•	•	•	•	•	•	•	•	•	•	•	•	•	•	^	^	
working database		I used Internet, daily, for seeking medical advice online with a																				.,	
	I_IHADD	practitioner	-				•			-			•		•	•		•	•	•	-	Х	Х
working database		I used Internet, monthly, for seeking medical advice online with a																					
	I_IHADM	practitioner	•			•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	Х	Х
working database		I rarely used Internet for seeking medical advice online with a																					
	I_IHADS	practitioner	-							-			•					-	•	•	-	Х	Х
working database	_	I used Internet, weekly, for seeking medical advice online with a																					-
	I IHADW	practitioner			-																-	Х	Х
working database	_	I never used Internet for seeking medical advice online with a																					
	I IHADX	practitioner	-			-				-			-					-			-	Х	Х
working database		I have used Internet, in the last 3 months, for making an appointment																					
"	I IHAP	online with a practitioner	•					•													х	х	х
working database	·-""	I used Internet, daily, for making an appointment online with a	1	1	<del>                                     </del>																		
	I IHAPD	practitioner	.																			х	х
working database	ו_ווארט	I used Internet, monthly, for making an appointment online with a	1	1				1		1													
working database	LIHADM	l used internet, monthly, for making an appointment online with a	.																			х	х
working databa	I_IHAPM	I TOTAL TOTAL	1	1				1															
working database	LULADO	I rarely used Internet for making an appointment online with a																				х	х
1	I_IHAPS	practitioner	1	1																			

	1	Local International Control Control	1	1				1									1					1	$\overline{}$
working database	I IHAPW	I used Internet, weekly, for making an appointment online with a practitioner													-							х	х
working database	I_III/AF VV	I never used Internet for making an appointment online with a	1																				$\dashv$
	I IHAPX	practitioner													-							х	х
working database	_	I have used internet, in the last 3 months, for seeking health-related																					
		information (e.g. injuries, diseases, nutrition, improving health, etc.) and																					
		I bought via a website or app for private use in the last 3 months apps	Х	Х	Х	Х	•		•	•	-			•		•					-	•	
	I_IHIF_BHLFTS	related to health or fitness																					
working database		In the last 3 months, I have used Internet for seeking health-related																					
		information (e.g. injuries, diseases, nutrition, improving health, etc.) and																					
		I bought via a website or app for private use medicine or dietary	х	х	х	х		-	•	•					-							•	•
	I_IHIF_BMED1	supplements such as vitamins																					
working database																							
		I have used Internet, in the last 3 months, for seeking health-related				V																	ļ
		information and I have not used internet-connected devices or systems		х		Х	•		•	•	•	•	•	•	•					•	•	•	•
	I_IHIF_IOT_BCSH	for private purposes, because of concerns about safety or health																					
working database																							
		I have used Internet, in the last 3 months, for seeking health-related		х		х																	ļ
		information and I have not used internet-connected devices or systems	'			^			•	•	•	•	•	•							•	•	·
	I_IHIF_IOT_BCSHX	for private purposes, but not because of concerns about safety or health																					
working database		I have used Internet, in the last 3 months, for seeking health-related																					ļ
		information and I have used internet-connected devices for monitoring	١.	х		х																	
		blood pressure, sugar level, body weight (e.g. smart scales) or for health																					ļ
	I_IHIF_IOT_DHE	and medical care																					
working database	=	I used Internet, daily, for seeking health information on injury, disease of	1 .																			х	х
. 12 1.1.1	I_IHIFD	nutrition																					$\longrightarrow$
working database		I used Internet, monthly, for seeking health information on injury,																				х	х
	I_IHIFM	disease or nutrition																					
working database	1 111150	I rarely used Internet for seeking health information on injury, disease or																				х	х
working database	I_IHIFS	nutrition  I used Internet, weekly, for seeking health information on injury, disease																					$\longrightarrow$
working database	I IHIFW	or nutrition																				х	х
working database	I_IIIIFVV	I never used Internet for seeking health information on injury, disease or																					$\longrightarrow$
working database	I IHIFX	nutrition						-							-		-			-		х	х
working database	I IHMX	In the last 3 months, I have not accessed the Internet at home																				х	$\dashv$
working database	1	I have not used Internet, in the last 3 months, for using services related	<u> </u>	<u> </u>		·	·	<u> </u>	•		•			•		·	-	i i			•		$\dot{-}$
	I IHOLSX	to travel and accommodation	-								-			-		-				-	-	х	.
working database	I IHOTQ	In the last 3 months, I have accessed the Internet only in a hotspot	<b>.</b>	<b>.</b>											х	х	х	х	х				$\neg$
working database		I have used Internet, in the last 3 months, for requesting a prescription				-				-												-	$\dashv$
	I_IHPR	online from a practitioner	-	-				-	•						-		-	-	-	-	Х	Х	х
working database	_	I used Internet, daily, for requesting a prescription online from a																					
	I_IHPRD	practitioner	-				•		•	•	•	•	•	•	-	-				-	•	Х	х
working database		I used Internet, monthly, for requesting a prescription online from a																					
	I_IHPRM	practitioner				•		-	•	•	•	•	•	•	•		-	•			•	Х	х
working database		I rarely used Internet for requesting a prescription online from a																				.,	
	I_IHPRS	practitioner	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	х	Х
working database		I used Internet, weekly, for requesting a prescription online from a																				<b>V</b>	х
	I_IHPRW	practitioner	•		•	•	•		•	•	•				•					•	•	х	^
working database		I never used Internet for requesting a prescription online from a																				,	х
	I_IHPRX	practitioner	<u> </u>	<u>.</u>	·	<u> </u>	·	<u> </u>		•					·		ļ .	<u>.</u>	·	·		Х	^
working database		In the last 3 months, I have not accessed the Internet at the public																				х	,
	I_ILIBX	library	<u> </u>	<u>.</u>	·	<u> </u>	·	<u> </u>		•					·		ļ .	<u>.</u>	·	·		^	
working database		I last used the Internet within the last year and I am employee or self-				х	х	х															
	I_ILT12_SSF	employed (for validation purposes only)				^	^	^		•	•	•	•		·			ļ .			•	•	
working database	I_ILT1H	In the last 3 months, I spent on the Internet less than 1 hour / week	.																			Х	
working database		All individuals accessing the internet, on average, less than once a week	x	x	x	х	х	x	x	х	x	х	x	x	x	х	x	×	х	x	x		
	I_ILTWKPOP	or those not accessing the internet within the last 3 months	^	^	^	<b>^</b>	^	^	^	^	^	^	^	^	^	^	^	^	_ ^	l ^	^		

working database			1					T								1				1	$\overline{}$	$\overline{}$	
working database	I IMT20H	In the last 3 months, I spent on the Internet more than 20 hours / week														-		-				х	i - 1
working database		In the last 3 months, I have not accessed the Internet in a neighbour,																			<b>†</b>		
	I_IOHX	friend or relative's house	٠			•				•		•	•									Х	٠.
working database	_	One reason for not using any of the mentioned internet-connected																					
		devices or systems for private purposes was not: Concerns about safety																					ł
		or health (e.g. that the use of the device or system could lead to an		Х	-	Х				•	•		•		-								
	I IOT BCSHX	accident, injury or health problem)																					ł
working database		The reason for not using any of the mentioned internet-connected																					ī
		devices or systems for private purposes was not: I didn't know such		х		х										١.						.	۱.
	I_IOT_BDKX	devices or systems exist																					l
working database		I have used the following internet-connected devices or systems for																					
		private purposes: devices or systems for energy management, for																					l
		security/safety management, internet-connected appliances, virtual		Х	-	Х					-					-							1
	I_IOT_DOM	assistants																					ł
working database		In the last 3 months, I have accessed the Internet at other places than																					Ī
	ı_iотнотн	i_ilib, i_ipo, i_igov, i_ivol, i_icafe, i_ihot			-					•	•		Х		Х								١.
working database	I_IOTHX	In the last 3 months, I have not accessed the Internet at other places																				Х	
working database		I've paid for goods or services ordered over the Internet for private use															İ						i
		in the last 12 months by providing credit or debit card details over the										х				١.	х					١. ١	۱.
	I_IPCC	Internet																					l
working database	_																						Ī
		I've paid for goods or services ordered over the Internet for private use										х				١.	х					١. ١	۱.
	I_IPEBT	in the last 12 months by electronic bank transfer via Internet banking																					l
working database	_	I've paid for goods or services ordered over the Internet for private use																					Ī
		in the last 12 months by a payment not via Internet (in cash, via ordinary										х				١.	х					١. ١	۱.
	I_IPIX	bank transfer, etc.)																					ł
working database	_	. ,																					i
	I_IPOX	In the last 3 months, I have not accessed the Internet at the postal office								•		•		•								Х	٠.
working database	_	I've paid for goods or services ordered over the Internet for private use																					Ī
		in the last 12 months by providing pre-paid card or prepaid account										х				١.	х					١. ١	۱.
	I_IPPPC	details over the Internet																					ł
working database		I did not used an eID because I could not use it to access the service via a																					
	I_IREIDDEV	smartphone or tablet	х	-	-					•	•		•		-								٠.
working database	I_IREIDNA	I did not used an eID because I was not aware of its existence	Х																				
working database		I did not used an eID because I didn't need to access any online services																					
	I_IREIDNN	requiring it	х	-	-					•	•		•		-								٠.
working database	I_IREIDNO	I did not used an eID because I don't have one	Х																				
working database	I_IREIDOTH	I did not used an eID because of other reasons	Х																				
working database	I_IREIDSEC	I did not used an eID because I don't feel safe using it	Х																				
working database		I did not used an eID because I could not use it due to usability /																					i
	I_IREIDTEC	technical issues	х			•	•		•	•	•	•	•	•	•								
working database	I_IREMAS	Use of e-mail - to some extent																х					
working database	I_IREMAV	Use of e-mail - very much																х					
working database	I_IREMAX	Use of e-mail - not at all																х					
working database	I_IRFPHS	Use of fixed telephone line (not linked to Internet) - to some extent																Х					
working database	I_IRFPHV	Use of fixed telephone line (not linked to Internet) - very much																х					
working database	I_IRFPHX	Use of fixed telephone line (not linked to Internet) - not at all																х					
working database		Using online contacts instead of personal contacts with public services																					i
	I_IRGOVS	and administrations - to some extent	<u> </u>	Γ.		<u> </u>		<u> </u>				•				L.		х	<u> </u>		<u> </u>		·
working database		Using online contacts instead of personal contacts with public services																Ü					ı —
	I_IRGOVV	and administrations - very much	<u> </u>	Γ.		<u> </u>		<u> </u>				•				L.		х	<u> </u>		<u> </u>		<u>.</u>
working database		Using online contacts instead of personal contacts with public services																					1
	I_IRGOVX	and administrations - not at all	Γ.	Τ.		Г.	Γ.	Τ.	Г.	L.	L.		_		Γ.	Γ.	Ι.	х	Ι.		Ι.	L. 1	Щ.
working database		Downloading films and videos instead of buying/renting a DVD - to some																					1
	I_IRMOVS	extent	Γ.	Τ.	Г.	Г.	Γ.	Τ.	Г.	L.	L.		_		Γ.	Γ.	Ι.	х	Ι.		Ι.	L. 1	L.
working database		Downloading films and videos instead of buying/renting a DVD - very																					ı
	I_IRMOVV	much	'	1 .						•		•	•			1 -		х	1 .			•	i .

working database		Downloading films and videos instead of buying/renting a DVD - not at	1																				
Working database	I IRMOVX	all																х					
working database	I IRMPHS	Use of fixed telephone line (not linked to internet) - to some extent																х					
working database	I IRMPHV	Use of fixed telephone line (not linked to internet) - very much				<u> </u>							÷				<u> </u>	X			÷		
working database	I IRMPHX	Use of fixed telephone line (not linked to internet) - not at all																х					
working database	I IRMUSS	Downloading music files instead of buying a CD - to some extent					l .	<u> </u>										Х					
working database	I IRMUSV	Downloading music files instead of buying a CD - very much	١.				١.	١.										х					
working database	I IRMUSX	Downloading music files instead of buying a CD - not at all	١.				١.	١.										х					
working database	I_IRNO	No effect on other communication means	١.				١.	١.										х					
working database	_	Reading online news instead of printed news, newspaper or magazines -																					
	I_IRNWS	to some extent			-			-		-		•	٠	•	•		•	Х	•		٠	-	•
working database		Reading online news instead of printed news, newspaper or magazines -																					
	I_IRNWV	very much										•	٠	•	•			х	•	•	٠	-	•
working database		Reading online news instead of printed news, newspaper or magazines -																.,					
	I_IRNWX	not at all	•		•		-	-	•	٠	•		•	•	•	•	•	х	•	•	•	•	•
working database		Listening to web radios instead of listening to normal radio - to some																,					
	I_IRWEBS	extent	•		•	•		•	•	•	•	•	•	•	•	•	•	Х	•	•	•		•
working database																		x					
	I_IRWEBV	Listening to web radios instead of listening to normal radio - very much							•	•	•	•	•	•	•		•	^	•	•	•	•	•
working database																		x					
	I_IRWEBX	Listening to web radios instead of listening to normal radio - not at all			٠				•	•	•	•	•	•	•			^	•	•	•	•	•
working database		In the last 12 months, I have not experienced the following security																				х	
	I_ISFRDX	problem: Fraudulent payment (credit or debit) card use	ļ.			·		ļ ·		•	•	•		•	•	·	·		·		•	^	•
working database													х		x								
	I_ISK_NONE	Individuals who have carried out none of the 6 internet related activities	<u> </u>			·	<u> </u>	<u> </u>				·	^			Ė	·						
working database		I judge my current Internet skills to be sufficient to communicate with											х										
	I_ISK_SFCOM	relatives, friends, colleagues over the Internet	<u> </u>		·	·	<u> </u>		·		·	·				Ė	·	·				·	
working database		My current Internet skills to be sufficient to communicate with relatives,	١.				١.						х			١.					.		
	I_ISK_SFCOMNA	friends, colleagues over the Internet: not applicable																					
working database		I judge my current Internet skills not to be sufficient to communicate	١.					١.					х			١.							
	I_ISK_SFCOMX	with relatives, friends, colleagues over the Internet																					
working database	L ICK CEIOD	I judge my current Internet skills to be sufficient if I were to look for a job	١.										х										
working database	I_ISK_SFJOB	or change job within a year																					
working database	I ISK SFJOBNA	My current Internet skills to be sufficient if I were to look for a job or											х										
working database	I_I3K_3FJOBINA	change job within a year: not applicable  I judge my current Internet skills not to be sufficient if I were to look for																					
working database	I ISK SFJOBX	a job or change job within a year											х										
working database	1_13K_3F1OBX	I judge my current Internet skills to be sufficient to protect my personal																					
working database	I ISK SFPRI	data						-					х										
working database	1_151(_511111	My current Internet skills to be sufficient to protect my personal data:																					
Working database	I ISK SFPRINA	not applicable											х										
working database		I judge my current Internet skills not to be sufficient to protect my																					
	I ISK SFPRIX	personal data					-			-			Х										
working database		I judge my current Internet skills to be sufficient to protect my private	1	1																			
	I_ISK_SFVIR	computer from virus or other computer infection		-									Х								٠	-	
working database		My current Internet skills to be sufficient to protect my private computer	1																				
	I ISK SFVIRNA	from virus or other computer infection: not applicable		-			-	-					Х		•					٠	٠	-	
working database		I judge my current Internet skills not to be sufficient to protect my					İ	İ															
	I_ISK_SFVIRX	private computer from virus or other computer infection	•	.				1 -					х	•		•					٠		
working database		In the last 12 months, I have not experienced the following security																					
	I_ISPIFX	problem: Abuse of personal information sent on the Internet	.	.			•	1 -								•					٠	х	
working database		In the last 12 months, I have not experienced the following security																					
	I_ISSPMX	problem: "Spam" - Unsolicited emails sent to me	Γ.	Γ.	Γ.	Г.	Γ.	Γ.	Г.		-	-	_ •		L.	L.	Г.	Г.		_ •	_ •	Х	
working database		My level of substitution of traditional postal mail by Internet or email																					
	I_ISUBNA	messages is: not applicable	Γ.	Γ.	Γ.	Γ.	Γ.	Γ.	Г.		-	-	_ •		L.	L.	Г.	Г.		х	_ •		
working database		In the last 12 months, I have not experienced the following security																					
	I_ISVIRX	problem: Computer virus resulting in loss of information or time	<u> </u>			L.		<u> </u>			•	•	•			L.	Ŀ		•	•	•	Х	
working database	I_IU3G	Individuals accessing internet through a mobile phone via UMTS (3G)	-	-			-	-								х	Х	Х	Х	Х			

working database		Luca a mobile phone (or smart phone) via LIMTS (2C) to assess the		ı																	$\overline{}$	$\Box$	$\overline{}$
WOLKING GALADASE	1 1112C1	I use a mobile phone (or smart phone) via UMTS (3G) to access the													х						١. ١		
working database	I_IU3G1	Internet, away from home or work																			$\mapsto$	$\vdash$	
working database		Individuals used internet for leisure activities related to obtaining and		١.														х			١. ١	ı . İ	
	I_IUAVC	sharing audiovisual content (in the last 3 months)																			$\vdash$	$\vdash \vdash$	
working database		I have not used Internet, in the last 3 months, for leisure activities	١.	١.	١.													х			ı . l	1.	
	I_IUAVCX	related to obtaining and sharing audiovisual content				-	-		-			·	-		Ť		-		Ť	·	لـــــا		
working database	I_IUBCCOST	Barriers to more intensive use of Internet: Cost of online content																	Х			لنا	
working database		Barriers to more intensive use of Internet: Content (what is there is not																	х		1	1	
	I_IUBCONT	interesting enough)	•			•	•		•	•		•	•		•	•	•		^	•			•
working database		Barriers to more intensive use of Internet: Additional connection or per-																			1	1	
	I_IUBCOST	volume download cost			-	•			•	•		•	•	•	•	•	-		х	•	ا ن	·	•
working database		I have used Internet, in the last 3 months, for using services related to																					
		travel and accommodation and the type of goods or services I ordered																			1	1	
		over the Internet in the last 12 months for private use are: Travel and				•		•	Х	Х	х	Х	Х	•	•	•		•	•	•	ı ·	ı ·	•
	I IUBHOLS	holiday accommodation																			1	1	
working database	12.00.00	I have used Internet, in the last 3 months, for banking or selling of goods																			$\Box$		
, and the second	I IUBKSL	or services														Х	х	х	х	х	ı •		
working database	I IUBKX	I have not used Internet, in the last 3 months, for Internet banking																			$\Box$	х	
working database	1_100100	Barriers to more intensive use of Internet: Foreign language skills are	<del>L ·</del>	+ -	<del>L '</del>	•	<u> </u>	<del>L ·</del>	<u> </u>	•	-	-	-	-	-	•	<del>ا ا</del>	<del>                                     </del>	-	•	$\vdash$	<del>- ^  </del>	<u> </u>
	I IUBLANG	inadequate																	х				
working database	_																				$\vdash \vdash$	$\vdash$	
working database	I_IUBOTH	Barriers to more intensive use of Internet: none of the above				•		•	•	•		•	•			•		•	Х	•	$\vdash$		
working database				١.															х		١. ١	ı . İ	
	I_IUBSEC	Barriers to more intensive use of Internet: Security or privacy concerns																			$\vdash$	$\vdash \vdash$	
working database		Barriers to more intensive use of Internet: Lack of skills or knowledge				_			_	_						_			х		ı . l	1 .	
	I_IUBSKL	(e.g. sites are not user-friendly or too complicated)		<u> </u>		·	·	L.		·	·	·	·	·	·	·	·	L.		·		لنا	
working database	I_IUBSLOW	Barriers to more intensive use of Internet: Connection is too slow																	Х			لنا	
working database	I_IUBTIME	Barriers to more intensive use of Internet: Lack of time																	Х		<u> </u>		
working database		Internet use: purchasing/ordering goods or services (excl. shares,																			x		х
	I_IUBUY	financial services)	•		•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	, x	Х	Х
working database		I have not used Internet, in the last 3 months, for purchasing / ordering																					
	I_IUBUYX	goods or services (excl. shares / financial services)	•		•	•		•	•	•	•	•	•	•	•	•	•	•	•	•	ا ٠ ا	Х	•
working database		Individuals who used internet, in the last 3 months, for creating or																					
	I IUCBLG	maintaining own weblog or blog				•		•	•	•	•	•	•	•	•	•		х	•	•	ı ·	ı ·	
working database	-	Individuals who used internet, in the last 3 months, for instant																					
	I IUCHAT	messaging (real-time communication with others by typed text)	-			-			-	-						-	-	Х			ı ·		
working database	1	Individuals who have used Internet, in the last 3 months, for																					
	I IUCLRN	consultation with the purpose of learning														х	Х	х	х				
working database	I_IOCEIIIV	When using Internet, in the last 12 months, I have had a computer virus																			ightharpoonup	-	
Working database	I IUCV	resulting in loss of information or time						-											х		ı .		
working database	1_10CV			-																	$\vdash$	$\vdash$	
working database		When using Internet, in the last 12 months, I have not had a computer		١.															х		ı . l		
. 12 1.1.1	I_IUCVX	virus resulting in loss of information or time																			$\vdash$	$\vdash$	
working database		Individuals used internet for downloading computer or video games or																х			ı . l	ı . l	
	I_IUDGM	their updates (in the last 3 months)																			$\longmapsto$	igsquare	
working database		I have used Internet, in the last 3 months, to download learning content																	¥		1	1	
	I_IUDLC	which was provided online	·	·					•			•	•		•				^	•		لنا	•
working database		I have used Internet, in the last 3 months, for ordering or selling goods																			x	x	
	I_IUECOM	or services, or banking	•			•	•		•	•		•	•		•	•	•		•	•	^		•
working database	I_IUEDU	Internet use: training and education																		Х	х	х	
working database																						ı	
		I have sent emails with attached files (documents, pictures, etc.) and I											х										
	I IUEM CEM	have used Internet, in the last 3 months, for sending/receiving e-mails																			ı	i	
working database	I IUFIN	Internet use: other financial services	T .	1	١.																х	х	х
working database	<del> -</del>	I have not used Internet, in the last 3 months, for other financial services	Ė	1	Ė												Ė				$\overline{}$	$\overline{}$	
Ŭ	I IUFINX	(e.g. share purchasing)	•																		ı - J	х	
working database	1011107	Individuals who used internet, in the last 3 months, for posting messages	<del>                                     </del>	1	<del>                                     </del>			<b> </b>										<b> </b>			ightharpoonup	$\vdash$	
	I IUFOR	to chat sites, newsgroups or on-line discussion forum	] .					-	-									х	-			.	
working database	1_10F0K	I have not used Internet, in the last 3 months, for playing / downloading	1	1	<b> </b>			-										-			$\longrightarrow$	$\vdash$	
working database	LUCMY																				ا . ا	х	
	I_IUGMX	games and music		1				<u> </u>										<u> </u>					

working database	I_IUGOV	Internet use: interacting with public authorities		Ι.												х	х	х	х	х	х	х	Х
working database	_	Internet use: accessing information and making requests or claims																			$\sqcap$	$\vdash$	 
	I_IUGOV1_IGOVR	online (last 12 months)	Х	х			<u> </u>	<u> </u>		-			-	-		-			-	·	<u> </u>	·	. I
working database		I have used Internet, in the last 12 months, for interaction with public																			i		I
		authorities and I have contacted them for private purposes in the last 12											х								ı -		
	I_IUGOV12_C_ANY	months by any method other than websites																		$\vdash$	igsquare	igsquare	ь—
working database		I have used Internet, in the last 12 months, but not for interaction with			х	х	х	х	x	х	х	х	x								ı . l	!	1 .
	I_IUGOV12X	public authorities		ļ .	, a	,	,		, and						· ·		·	·			$\stackrel{\cdot}{\longmapsto}$	لـــٰــا	·
working database		I have used Internet, in the last 12 months, but not for interaction with																			ı l		ı
		public authorities, but I have contacted them for private purposes in the		-				-		•		-	Х			•	-				ı · ]		
	I_IUGOV12X_C_ANY	last 12 months by any method other than websites																			$\vdash$		
working database	L 111COV41V	Internet use: used internet, but not for interaction with public	х	х																	١	!	
working database	I_IUGOV1X	authorities (last 12 months)																		$\longrightarrow$	$\vdash$		
working database		I didn't use internet applications (apps) on a handheld device exploiting												.,						ı .	1	,	l
	I IUHD APGPSX	the information about where I am (e.g. GPS) in the last 3 months	•	•		•	•		•	•	•	•	•	Х	•	•	•	•	•		ا ن		
working database	I_IOTID_AFGF3X	I don't know if I used internet applications (apps) on a handheld device																		$\rightarrow$	ightharpoonup	-	
Working database		exploiting the information about where I am (e.g. GPS) in the last 3												х						ı .	1	,	l
	I IUHD APGPSZ	months								•		•	•	^		•			•		ı . J		I
working database	1_10115_711 01 32	I have used the mobile phone network (broadband connection (at least																		-	$\Box$	$\dashv$	
0		3G, e.g. UMTS)) to connect my handheld device to the internet away												х							ı l	,	ı
	I IUHD MPHBB	from home or work in the last 3 months		'			·	-		•	· .	•		^	·	•					ı . I	,	I
working database		I have used a wireless network (e.g. Wi-Fi) to connect my handheld																					
	I_IUHD_WL	device to the internet away from home or work in the last 3 months		-				-		•		-	•	Х		•	-				ı · ]		
working database		I have used Internet, in the last 3 months, for any of the eHealth																					
	I_IUHLT	activities: i_ihif, i_iumapp, i_iuapr or i_iuohc		-		Х				•		-	•	•	•	•			•		ا ٠ ا	. •	
working database		I have used Internet, in the last 3 months, for the advanced eHealth																					1
	I_IUHLTADV	activities: i_iuapr and i_iuohc		-		Х		-		•		-	•		•	•	-		•		ı · ]		I
working database		I have not used for private purposes in the last 12 months any electronic						x															1
	I_IUIDX	identification procedure for online services	•	•	•	•	•	^	•	•	•	•	•	•	•	•	•	•	•			لــــــا	·
working database	I_IUIFB	Internet use: finding information used for buying goods and services															х					ل ن ـ	<u>.                                    </u>
working database			١	١.				١.			١.						х				ı . l		١.
	I_IUIFBX	Internet use: finding information not used for buying goods and services				·				-			·			-					$\vdash$	لــــــا	·
working database	I_IUIFIB	Internet use: finding information for buying online								•						•	Х						<u> </u>
working database	I_IUIFIBX	Internet use: finding information not used for buying online						<u> </u>									Х				$\vdash$		
working database	L HUEV	I have not used Internet, in the last 3 months, for finding information																			١. ١	х	
working database	I_IUIFX	about goods and services	ļ																	$\longrightarrow$	$\vdash \vdash \vdash$	$\vdash$	
working database	LUUNE	I have used Internet, in the last 3 months, for information search and on- line services										-							х	х	х		
working database	I_IUINF	I have used Internet, in the last 3 months, for information search and on-																		$\longrightarrow$	$\longrightarrow$	-	
Working dutubuse	I IUINFO	line services (comparison with 2004)		-								-				х	х	х	х	х	х	х	
working database	1_101141 0	In the last 3 months, I have interacted via the internet with household																		$\rightarrow$	ightharpoonup	-	
Working ducabase		equipment or appliances (such as a thermostat, light bulb, robot vacuum					x													ı .	1	,	l
	I IUIOT	or security system)		•			^			•	•	•			•	•					ı . I	, '	I
working database		In the last 3 months, I have not interacted via the internet with																				$\neg \neg$	
		household equipment or appliances (such as a thermostat, light bulb,	١.	١.			х	١.			١.				١.						ı . l	!	١.
	I IUIOTX	robot vacuum or security system)																		ı .	1	,	l
working database	_	I have not used Internet, in the last 3 months, for looking for a job or																					
	I_IUJOBX	sending a job application									·										ı ·	Х	
working database		I have used Internet, in the last 3 months, to look for the availability of a																			$\Box$		
	I_IULFBKL	book or article for my course in a library	Г.	<u>L</u> .	Г.	Γ.	L.	Г.	Γ.		Γ.				L.		Г.	Γ.	Х		<u>.</u> .	_ ·	
working database	I_IUM	I would like to use the Internet more																	х				
working database		I have not accessed the internet via any mobile device away from home					v	v	v	v	v	v	v		v		v	v	Ü	J			
	I_IUMBX	or work	Ŀ		Ŀ	Ŀ	Х	х	Х	Х	Х	Х	Х		х		Х	Х	х	Х	· ]	.	
working database		I use neither a mobile phone nor a handheld or portable computer but														х				, 7	, 7	, 7	
	I_IUMBXOTH	another device to access the Internet	Ŀ				L.	<u> </u>		·	·	•	•	•	L.	Χ			•	•	· ]	.	
working database		I use neither a mobile phone nor a portable computer but another													х					, 7	, T	, 7	 I
	I_IUMBXOTH1	device to access the Internet, away from home or work		<u> </u>								•	•		_ ^				•		ı . I		

### A Propriet States   J.M.MCT   There used a tablet to access the internet away from home or work	working database	I IUMC L	I have used a laptop to access the Internet away from home or work		1			x	x														$\overline{}$	$\overline{}$
Inherent out-seed a portable computer to access the inherent way from home or work in the bits 3 months with the b					<u> </u>	Ė	<u> </u>		+	<u> </u>	Ė		•	<u> </u>	<u> </u>	<u> </u>		<u> </u>	<u> </u>	<u> </u>	-	•	$\dashv$	
LIMAX			·	Ė	† ·	Ė	<u> </u>	<b>-</b> ^-	<u> </u>	Ė	Ė	•	•	Ė	<u> </u>	<u> </u>	·	Ė	Ė		-	•	$\dashv$	
Inhance from Luced a grottable computer or hardford devices to access the internet for professional surposes away for his new order. The best 3 common to provide a grottable computer for a handford devices to access the provide for access the provide	J	I IUMCX	, , , , , , , , , , , , , , , , , , , ,					-				-			х									
ILIMO PFFX INSTALLATION ILIMO PFFX INSTALLATION ILIMO PFFX INSTALLATION ILIMO PFFX INSTALLATION ILIMO PFFX INSTALLATION ILIMO PFFX INSTALLATION ILIMO PFFX INSTALLATION ILIMO PFFX INSTALLATION ILIMO PFFX INSTALLATION ILIMO PFFX INSTALLATION INSTALLATION ILIMO PFFX INSTALLATION INSTALLATION ILIMO PFFX INSTALLATION INSTALLATION ILIMO PFFX INSTALLATION INSTALLATION ILIMO PFFX INSTALLATION INSTALLATION ILIMO PFFX INSTALLATION INSTALLATION ILIMO PFFX INSTALLATION INSTALLATION ILIMO PFFX INSTALLATION INSTALLATION ILIMO PFFX INSTALLATION INSTALLATION INSTALLATION INSTALLATION ILIMO PFFX INSTALLATION INSTALLA	working database				1			1	1														$\rightarrow$	
LIMMOX cited a particle computer nor a handhed device to access the internet away from home or work in the last 3 months included as a format of the last 3 months included as a control of the computer of a handhed device to access the internet of the last 3 months included as a control of the control of t			· · ·												×								ı	
Inher not used a protein computer nor a handwide device to access the internet away from home or work in the last all months.  JUMP Inherent used a protein computer nor a handwide device to access the internet away from home or work in the last all months.  JUMP Inherent used covering findings by activing playing music, films and/or films in the last all months.  JUMP Inherent used covering findings in the last all months.  JUMP Inherent used covering findings in the last all months.  JUMP Inherent used covering findings in the last all months.  JUMP Inherent used covering findings in the last all months.  JUMP Inherent used covering findings in the last all months.  JUMP Inherent used to access the internet away fro		I IUMD PFPX					-		ļ -			-	-							-	-	-	·	-
JUMONX   Internet away from home or work in the lost all amonths	working database	1_101110_1117																						
Individuals used internet for downloading/isterning rusic analytic films (in the last 3 mouth) in the last 3 mou		I IUMDX	· · ·					-							х	-		-		-			.	
LUMPS and/or firms (in the last 3 months) worker database   LUMPG and/or genus   LUMPG and/or genus   LUMPG and/or genus   LUMPG and/or genus   LUMPG and/or genus   LUMPG and/or genus   LUMPG and/or genus   LUMPG and/or genus   LUMPG and/or genus   LUMPG	working database																							
ILIMATE   Internet use: downloading/listening to/watching/playing music, films		I IUMF	9.					-								-		-	х	-			.	
LIUMFG   Analog games	working database		,																					
individuals used internet for downloading/listening LIUMRXP months) months/ mo		I IUMFG				-				-		-							х				.	
UMMPXP   Months   M	working database																							
LUMPAP   months    month				١.	١.			١.							١.	١.			x					
werking database   UMORS2   Ususe a mobile phone or a partiable computer to access the internet   Ususe a mobile phone or a partiable computer to access the internet,   UMORS3   Ususe a mobile phone a partiable computer or access the internet,   UMORS4   Ususe a mobile phone or a partiable computer or access the internet,   UMORS5   Ususe a mobile phone or a partiable computer or access the internet,   UMORS5   USUSE   USUS		I IUMFXP																					i	
werking distablished   Liuse a mobile phone, a portable computer or another device to access	working database		· · · · · · · · · · · · · · · · · · ·	١.	١.			١.	١.	l .						١.	х	<b>.</b>	l .					
the internet, away from home or work  ULUMO94  Uses a mobile phone or op partable computer to access the internet, away from home or work  ULUMP JMH  Internet, away from home or work  ULUMP JMH  Internet, away from home or work  ULUMP JMH  Internet away from home or work  ULUMP JMH  Internet away from home or work  ULUMP JMH  Internet away from home or work  ULUMP JMH  Internet away from home or work  ULUMP JMH  Internet away from home or work  ULUMP JMH  Internet away from home or work  ULUMP JMH  Internet away from home or work  ULUMP JMH  Internet away from home or work  ILUMP JMH  In	working database	<u> </u>	· · · · · · · · · · · · · · · · · · ·																					
voxing database    JUMOB4   JU		I IUMOB3				-			-	-		-	-			х			-	-	-	-		
LIMMOR   Now from home or work	working database																							
Individuals used internet for downloading and/or watching movies, short    LJUMP_MPH   Share used a mobile phone (or smart phone) to access the internet wavy from home or work - via mobile phone (or smart phone) to access the internet		I IUMOB4				-				-		-				х			-				.	
I JUMP/  MPH   Sway from home or work - via wireless network (e.g. WiF)   Working database   I JUMP/  MPH   Sway from home or work - via wireless network (e.g. WiF)   Working database   I JUMP/  MPH   Sway from home or work - via wireless network (e.g. WiF)   Working database   I JUMP/  MPH   Sway from home or work - via wireless network (e.g. WiF)   Working database   I JUMP/  MPH   Sway from home or work - via wireless network (e.g. WiF)   Working database   I JUMP/  MPH   Sway from home or work - via wireless network (e.g. WiF)   Working database   I JUMP/  MPH   Sway from home or work - via wireless network (e.g. WiF)   Working database   I JUMP/  MPH   Sway from home or work   Working database   I JUMP/  MPH   Sway from home or work   Working database   I JUMP/  MPH   Sway from home or work   Working database   I JUMP/  MPH   Sway from home or work   Working database   I JUMP/  MPH   Sway from home or work   Working database   I JUMP/  MPH   Sway from home or work   Working database   I JUMP/  MPH   Working database   I JUMP/  MPH   Working database   I JUMP/  Working da	working database		·																					
I_UMP_MPI away from home or work - via mobile phone retored via working database  I_UMMP_WL away from home or work - via mobile phone network (e.g. Wiff)  I have used a mobile phone (or smart phone) to access the Internet vorking database  I_UMMP_WL away from home or work via whether sheeting via GPRS to access the Internet vorking database  I_UMMPHI use a mobile phone was GPRS to access the Internet vorking database  I_UMMPHI away from home or work via whether sheeting via GPRS to access the Internet vorking database  I_UMMPHI away from home or work via working database  I have used a mobile phone (or smart phone) or a portable computer (a vorking database  I have used a mobile phone (or smart phone) or a portable computer (a vorking database  I have used a mobile phone (or smart phone) or a portable computer (a vorking database  I have used a mobile phone (or smart phone) or a portable computer (a vorking database  I have used a mobile phone (or smart phone) or a portable computer (a vorking database  I have used a mobile phone (or smart phone) or a portable computer (a vorking database  I have used a mobile phone (or smart phone) or a portable computer (a vorking database  I have used a mobile phone (or smart phone) or a portable computer (a vorking database  I have used a mobile phone (or smart phone) or a portable computer (a vorking database  I have used a mobile phone (or smart phone) or a portable computer (a vorking database  I have used a mobile phone (or smart phone) or a portable computer (a vorking database  I have used a mobile phone (or smart phone) or a portable computer (a vorking database  I have used a mobile phone (or smart phone) or a portable computer (a vorking database  I have subscribed to access the Internet away from home or work, vorking database  I have not subscribed to news services or products to receive them regularly (including SSS)  I have not subscribed to news services or products to receive them regularly (including SSS)  I have not subscribed to news services or products t		I IUMOV				-				-		-							х				.	
LIUNP_MPH   away from home or work - via mobile phone (or smart phone) to access the internet   LIUMP_WL   away from home or work - via wireless network (e.g. Wiff)	working database		, , , , , , , , , , , , , , , , , , , ,																					
working database  L_UUMP_WL away from home or work - via wirelss network (e.g., WIFT)  working database  L_UMPH Luse a mobile phone (or smart phone) via GPRS to access the Internet LUS a mobile phone (or smart phone) via GPRS to access the Internet LUS a mobile phone (or smart phone) via GPRS to access the Internet LUS a mobile phone (or smart phone) via GPRS to access the Internet, LUMPHI LUS a mobile phone (or smart phone) via GPRS to access the Internet, LUMPHI LUS a mobile phone (or smart phone) via GPRS to access the Internet, LUMPHI LUS a mobile phone (or smart phone) via GPRS to access the Internet, LUMPHI LUS a mobile phone (or smart phone) via GPRS to access the Internet, LUMPHI LUS a mobile phone (or smart phone) via GPRS to access the Internet away from home or work LUMPHI LUMPHI LUS (phone) phone (or smart phone) via GPRS to access the Internet away from home or work, LUMPHI LUMPHI LUS (phone) phone (or smart phone) via GPRS to access the Internet away from home or work, LUMPHI LUMPHI LUMPHI LUMPHI LUS (phone) phone (or smart phone) via GPRS to access the Internet away from home or work, LUMPHI LUMPH		I IUMP MPH	, , , ,			-			-	Х	х	х	Х	х					-	-	-	-		
LIUMP   Live a mobile phone (or smart phone) or a portable computer (a laptop or a tablet) to access the Internet away from home or work   LIUMPMC   Live a mobile phone (or smart phone) or a portable computer (a laptop or a tablet) to access the Internet away from home or work   LIUMPMC   Live a mobile phone (or smart phone) or a portable computer (a laptop or a tablet) to access the Internet away from home or work   LIUMPMC   Live a mobile phone (or smart phone) or a portable computer (a laptop or a tablet) to access the Internet away from home or work   LIUMPMC   Live a mobile phone (or smart phone) or a portable computer (a laptop or a tablet) to access the Internet away from home or work   LIUMPMC   Live a mobile phone (or smart phone) or a portable computer (a laptop or a tablet) to access the Internet away from home or work   LIUMPMC   Live a mobile phone (or smart phone) or a portable computer (a laptop or a tablet) to access the Internet away from home or work   LIUMPMC   Live a mobile phone (or smart phone) or a portable computer (a laptop or a tablet) to access the Internet away from home or work   LIUMPMC   Live a mobile phone (or smart phone) or a portable computer (a laptop or a tablet) to access the Internet away from home or work   LIUMPMC   Live a mobile phone (or smart phone) or a portable computer (a laptop or a tablet) to access the Internet away from home or work   LIUMPMC   Live a mobile phone (or smart phone) or a portable computer (a laptop or work   LIUMPMC   Live a laptop or a tablet) to access the Internet away from home or work   LIUMPMC   Live a laptop or a	working database		· · ·																					
working database   LJUMPH   Use a mobile phone (or smart phone) via GPRS to access the Internet, working database   Use a mobile phone (or smart phone) via GPRS to access the Internet, away from home or work   LJUMPHI   Lave used a mobile phone (or smart phone) or a portable computer (a		I IUMP WL	away from home or work - via wireless network (e.g. WiFi)			-			-	Х	Х	х	Х	Х					-	-	-	-		٠
LJUMPH1 away from home or work    I have used a mobile phone (or smart phone) or a portable computer (a laptop or a tablet) to access the Internet away from home or work   I have used a mobile phone (or smart phone) or a portable computer (a laptop or a tablet) to access the Internet away from home or work   I have used a mobile phone (or smart phone) or a portable computer (e.g. laptop, tablet) to access the Internet away from home or work   I LIUMPMC_WIQ only via wireless network (e.g. WiFi)   LIUMPMC_WIQ only via wireless network (e.g. WiFi)   LIUMPMC_WIQ only via wireless network (e.g. WiFi)   LIUMPMC_WIQ only via wireless network (e.g. WiFi)   LIUMPMC_WIQ only via wireless network (e.g. WiFi)   LIUMPMC_WIQ (other than via web radio, in the last 3 months)   LIUMW (other than via web radio, in the last 3 months)   LIUMW (other than via web radio, in the last 3 months)   LIUMW (other than via web radio, in the last 3 months)   LIUMW (including RSS)	working database			٠.				١.	١.	l .							Х	х	х	х	х			
LIUMPH1   away from home or work	working database		I use a mobile phone (or smart phone) via GPRS to access the Internet,																					
I have used a mobile phone (or smart phone) or a portable computer (a laptop or a tablet) to access the Internet away from home or work.  I LIUMPMC working database  I LIUMPMC_WLQ only via wrieless retwork (e.g. WiFi)  Working database  I LIUMPMC_WLQ only via wrieless retwork (e.g. WiFi)  Working database  I LIUMMS (other than via web radio, in the last 3 months)  Working database  I LIUMNS (other than via web radio, in the last 3 months)  Working database  I LIUMNS (including RSS)  I LIUMNISUB (including RSS)  I LIUMNISUB (including RSS)  I LIUMNISUB (including RSS)  I have not subscribed to news services or products to receive them regularly (including RSS)  Working database  I LIUNWX online newspapers / news magazines  I LIUNWX online newspapers / news magazines  I LIUNWX online newspapers / news magazines  I LIUNWX uses (chat sites, etc.)  I LIUNTH (including RSS)  I LIUNTH (including		I IUMPH1								•		•	•			х	•		•	•	•	•	.	
LJUMPMC laptop or a tablet) to access the Internet away from home or work  I have used a mobile phone (or smart phone) or a portable computer (e.g. laptop, tablet) to access the Internet away from home or work,  I JUMPMC_WLQ only via wireless network (e.g. WiFi)  I JUMUS (other than via web radio, in the last 3 months)  (other than via web radio, in the last 3 months, for other learning activities  I JUNNYSUBX (including RSS)  I JUNNYSUBX (including RSS)  I JUNNYSUBX regularly (inc	working database																							
I have used a mobile phone (or smart phone) or a portable computer (e.g. laptop, tablet) to access the internet away from home or work, only via wireless network (e.g. WiF) only via wireless net			I have used a mobile phone (or smart phone) or a portable computer (a					х	х	х	х	х	х	х										
(e.g. laptop, tablet) to access the Internet away from home or work, only via wireless network (e.g. WiFi)		I_IUMPMC	laptop or a tablet) to access the Internet away from home or work																				ı	
LIMPMC_WLQ   Only via wireless network (e.g. WiFi)   Working database   Individuals used internet for downloading and/or listening to music   (other than via web radio, in the last 3 months)   Only via wireless network (e.g. WiFi)   Only via wireless network (e.g. WiFi)   Individuals used internet for downloading and/or listening to music   Only via wireless network (e.g. WiFi)   Only via wireless net	working database		I have used a mobile phone (or smart phone) or a portable computer																					
working database   Individuals used internet for downloading and/or listening to music (other than via web radio, in the last 3 months)   Volume of the last 3 months, for other learning activities   Volume of the last 3 months, for other learning activities   Volume of the last 3 months, for other information uses (chat sites, etc.)   Volume of the last 3 months, for other information search   Individuals used internet, in the last 3 months, for other information search   Individuals used internet, in the last 3 months, for other information search   Individuals used internet, in the last 3 months, for other information search   Individuals used internet, in the last 3 months, for other information search   Individuals used internet, in the last 3 months, for other information search   Individuals used internet, in the last 3 months, for other information search   Individuals used internet, in the last 3 months, for other information search   Individuals used internet, in the last 3 months, for other information search   Individuals used internet, in the last 3 months, for other information search   Individuals used internet, in the last 3 months, for other information search   Individuals used internet, in the last 3 months, for other information search   Individuals used internet, in the last 3 months, for other information search   Individuals used internet, in the last 3 months, for other information search   Individuals used internet, in the last 3 months, for other information search   Individuals used internet, in the last 3 months, for other information search   Individuals used internet, in the last 3 months, for other information search   Individuals used internet for peer-to-peer file sharing for exchanging   Volume			(e.g. laptop, tablet) to access the Internet away from home or work,							х	х	х	х	х										
L_IUMUS (other than via web radio, in the last 3 months)    L_IUMX   Section 1 would not like to use the Internet more		I_IUMPMC_WLQ	only via wireless network (e.g. WiFi)																				ı	
JUMX   I would not like to use the Internet more	working database		Individuals used internet for downloading and/or listening to music																					
working database   I have subscribed to news services or products to receive them regularly (including RSS)   I have not subscribed to news services or products to receive them regularly (including RSS)   I have not subscribed to news services or products to receive them regularly (including RSS)   I have not subscribed to news services or products to receive them regularly (including RSS)   I have not subscribed to news services or products to receive them regularly (including RSS)   I have not subscribed to news services or products to receive them regularly (including RSS)   I have not subscribed to news services or products to receive them regularly (including RSS)   I have not subscribed to news services or products to receive them regularly (including RSS)   I have not subscribed to news services or products to receive them regularly (including RSS)   I have not used Internet, in the last 3 months, for reading / downloading online newspapers / news magazines   I lutooth   I have used Internet, in the last 3 months, for other learning activities   x x x x x x x x x x x x x x x x x x		I_IUMUS	(other than via web radio, in the last 3 months)	•									•						х		•	•	.	
I_IUNW1SUB   (including RSS)   I have not subscribed to news services or products to receive them   I_IUNW1SUBX   regularly (including RSS)   I have not subscribed to news services or products to receive them   I_IUNWSUBX   regularly (including RSS)   I have not subscribed to news services or products to receive them   I_IUNWSUBX   regularly (including RSS)   I have not subscribed to news services or products to receive them   I_IUNWSUBX   regularly (including RSS)   I have not used Internet, in the last 3 months, for reading / downloading   I have not used Internet, in the last 3 months, for other learning activities   I have not used Internet, in the last 3 months, for other learning activities   I have used Internet use: other communication uses (chat sites, etc.)   I have not used Internet, in the last 3 months, for other communication   I have used Internet use: other communication uses (chat sites, etc.)   I have not used Internet, in the last 3 months, for other communication   I have used Internet, in the last 3 months, for other communication   I have used Internet, in the last 3 months, for other communication   I have used Internet, in the last 3 months, for other information search   I have used Internet, in the last 3 months, for other information search   I have used Internet, in the last 3 months, for other information search   I have used Internet, in the last 3 months, for other information search   I have used Internet, in the last 3 months, for other information search   I have used Internet, in the last 3 months, for other information search   I have used Internet, in the last 3 months, for other information search   I have used Internet, in the last 3 months, for other information search   I have used Internet, in the last 3 months, for other information search   I have used Internet, in the last 3 months, for other information search   I have used Internet, in the last 3 months, for other information   I have used Internet, in the last 3 months, for other information   I have used Intern	working database	I_IUMX	I would not like to use the Internet more																	Х				
I law not subscribed to news services or products to receive them   I law not subscribed to news services or products to receive them   I law not subscribed to news services or products to receive them   I law not subscribed to news services or products to receive them   I law not subscribed to news services or products to receive them   I law not subscribed to news services or products to receive them   I law not subscribed to news services or products to receive them   I law not subscribed to news services or products to receive them   I law not subscribed to news services or products to receive them   I law not subscribed to news services or products to receive them   I law not subscribed to news services or products to receive them   I law not subscribed to news services or products to receive them   I law not subscribed to news services or products to receive them   I law not subscribed to news services or products to receive them   I law not subscribed to news services or products to receive them   I law not subscribed to news services or products to receive them   I law not subscribed to news services or products to receive them   I law not subscribed to news services or products to receive them   I law not subscribed to news services or products to receive them   I law not subscribed to news services or products to receive them   I law not subscribed to news services or products to receive them   I law not subscribed to news services or products to receive them   I law not subscribed to news services or products to receive them   I law not subscribed to news services or products to receive them   I law not subscribed to news services or products to receive them   I law not subscribed to news services or products to receive them   I law not subscribed to news services or products to receive them   I law not subscribed to news services or products to receive them   I law not subscribed to news services or products or   I law not subscribed to news services or products or   I law not subscribed to news s	working database		I have subscribed to news services or products to receive them regularly											.,										
I_IUNWISUBX   regularly (including RSS)   I have not subscribed to news services or products to receive them   I_IUNWSUBX   regularly (including RSS)   I have not used Internet, in the last 3 months, for reading / downloading   I_IUNWX   online newspapers / news magazines   I have used Internet, in the last 3 months, for other learning activities   x x x x x x x x x x x x x x x x x x		I_IUNW1SUB	(including RSS)	L	L.			Ŀ	L.	<u> </u>	L.			Х	L.			Ŀ	<u> </u>					•
I low subscribed to news services or products to receive them regularly (including RSS)   I have not subscribed to news services or products to receive them regularly (including RSS)   I have not used Internet, in the last 3 months, for reading / downloading online newspapers / news magazines   I low working database   I low the last 3 months, for other learning activities   X X X X X X X X X X X X X X X X X X	working database		I have not subscribed to news services or products to receive them											,,										
I   IUNWSUBX   regularly (including RSS)		I_IUNW1SUBX	regularly (including RSS)	L	L.			Ŀ	L.	<u> </u>	L.			X	L.			Ŀ	<u> </u>					•
Liunus   L	working database		I have not subscribed to news services or products to receive them													,,	Ü	· ·	J	,,				
I_IUNWX   Online newspapers / news magazines   I_IUOTH   I have used Internet, in the last 3 months, for other learning activities   x x x x x x x x x x x x x x x x x x		I_IUNWSUBX	regularly (including RSS)						<u> </u>		<u> </u>	•				X	Х	Х	Х	Х				•
I_IUNWX   Online newspapers / news magazines	working database		I have not used Internet, in the last 3 months, for reading / downloading																				Ţ	
working database I_IUOTH Internet use: other communication uses (chat sites, etc.)			online newspapers / news magazines	L	L.			Ŀ	L.	<u> </u>	L.				L.			Ŀ	<u> </u>				Х	
working database  I have not used Internet, in the last 3 months, for other communication uses (chat sites, etc.)  I have used Internet, in the last 3 months, for other information search I have used Internet, in the last 3 months, for other information search or on-line service  Individuals used internet for peer-to-peer file sharing for exchanging	working database	I_IUOOTH	I have used Internet, in the last 3 months, for other learning activities				Х	Х		Х	Х	Х					-	<u> </u>						
I_IUOTHX   uses (chat sites, etc.)   uses (chat sites, etc.)   I have used Internet, in the last 3 months, for other information search   I_IUOTIF   or on-line service   Individuals used internet for peer-to-peer file sharing for exchanging   v v v v v v v v v v v v v v v v v v		I_IUOTH	Internet use: other communication uses (chat sites, etc.)																	х	Х	х	х	Х
I_IUOTHX   uses (chat sites, etc.)   working database	working database		I have not used Internet, in the last 3 months, for other communication																					
I_IUOTIF   or on-line service   contains th		I_IUOTHX						·				•	•					·		•	•	•	Х	•
I_IUOTIF or on-line service  Working database  Individuals used internet for peer-to-peer file sharing for exchanging  V V V V V V V V V V V V V V V V V V V	working database		I have used Internet, in the last 3 months, for other information search																	,,			ıT	
		I_IUOTIF		Ľ	L.			Ŀ	L.	<u> </u>	L.				L.			Ŀ	<u> </u>	Х	X			•
I_IUP2P   movies, music, video files (in the last 3 months)	working database		Individuals used internet for peer-to-peer file sharing for exchanging																					
		I_IUP2P	movies, music, video files (in the last 3 months)					Х	X	Х	<u> </u>	•							Х			•		

working database			$\overline{}$						1									1				$\Box$	$\overline{}$
working database		I have ordered holiday accommodation services over the Internet for																				ı l	
		private use and I have used any website or app to arrange an					х	х	х							-							
	I IUP2P ACC BHOLAC	accommodation from another private individual in the last 12 months																				1	
working database	1_101 21 _7 (66_81102)(6	I have ordered goods or services over the Internet for private use and I	+-																			$\Box$	_
Working database		have used any website or app to arrange an accommodation from					x	×	х													1	
	I IUP2P ACC BLT12	another private individual in the last 12 months	•				^	^	^		•	•		•		•		-				ı . I	•
working database	I_IOPZP_ACC_BLI12	another private individual in the last 12 months	┼─														1					$\vdash \vdash$	
working database																						1	
		I have used Internet, in the last 3 months, for selling goods or services,	١.				х	х	х									١.					
		e.g. via auctions and I have used any website or app, in the last 12																				1	
	I_IUP2P_ACC_IUSELL	months, to arrange an accommodation from another private individual	↓														1					$\vdash \vdash$	
working database		I have used Internet, in the last 3 months, for participating in social																				1	
		networks and I have used any website or app, in the last 12 months, to					Х	х	Х								-					ı •	
	I_IUP2P_ACC_IUSNET	arrange an accommodation from another private individual																				ш	
working database		I have ordered goods or services, over the Internet, for private use and I																				1	
		have used any website or app to arrange a transport service from					х	х	х													ı .	
	I_IUP2P_TRA_BLT12	another private individual in the last 12 months																				1	
working database			Ī																				
		I have ordered other travel arrangements over the internet for private																				, ,	
		use and I have used any website or app to arrange a transport service					Х	х	Х						•		-			-		ı ·	
	I IUP2P TRA BOTA	from another private individual in the last 12 months																				1	
working database			†																			$\Box$	_
		In the last 3 months, I have used Internet for selling goods or services,																				1	
		e.g. via auctions and, in the last 12 months, I have used any website or					Х	х	х														
	I IUP2P TRA IUSELL	app to arrange a transport service from another private individual																				1	
working database	I_IOFZF_IKA_IOSELE	In the last 3 months, I have used Internet for participating in social	+															1				$\longrightarrow$	
Working database		· · · · ·																				1	
		networks and, in the last 12 months, I have used any website or app to					Х	х	Х		•	•	•		•	-						۱ ٠	
. Day back	I_IUP2P_TRA_IUSNET	arrange a transport service from another private individual	₩						<u> </u>								<u> </u>	<u> </u>	<u> </u>			$\vdash$	
working database																						1	
		I have used dedicated websites or apps to arrange an accommodation or					Х	х	х			•										ا ٠ ا	
	I_IUP2PD	a transport service from another private individual in the last 12 months	↓														1					$\vdash \vdash$	
working database																						1	
		I have used other websites or apps to arrange an accommodation or a					Х	Х	Х							-						ı ·	
	I_IUP2PO	transport service from another private individual in the last 12 months	<u> </u>																				
working database	I_IUPALM	I use a handheld computer to access the Internet														Х	Х	Х	Х	Х			
working database																						1	
		I ordered/bought goods or services, over the Internet, for private use, in																				1	
		the last 3 months and I managed a payment account (e.g. PayPal) to								х		•			•							ı ·	
	I_IUPAYAC_BUY3	(potentially) pay for goods or services purchased over the internet																				1	
working database	I_IUPH	Internet use: telephoning, videoconferencing																	х	х	х	х	Х
working database		I have used Internet, in the last 3 months, for telephoning or video calls																					
		(via webcam) over the Internet and I have used the Internet to make	١.			١.			١.				х					١.				١. ١	
	I IUPH1 IPHONE	telephone calls																				1	
working database		I use a mobile phone (or smart phone) via UMTS (3G) or public Wi-Fi or	1																			$\Box$	
	I IUPHBB	WIMAX to access the Internet, away from home or work													Х		-					ı ·	
working database		Individuals who used internet, in the last 3 months, for telephoning over	<b>†</b>																				_
	I IUPHO	the internet	-	•				•	-									х	.			ı - J	
working database	I IUPHONE	I use a mobile phone to access the Internet	+	<del>                                     </del>	-		-	1	1						-	х	х	х	1			$\overline{}$	
working database	- IOI HOILE	I use a mobile phone (or smart phone) to access the Internet, away from	$+\dot{-}$	<del>ا ن</del>		<u> </u>	i i	<del>                                     </del>	<del>                                     </del>	<u> </u>	-	-		<u> </u>		_	_	+^	<del>                                     </del>	-	<u> </u>	$\vdash$	
	I IUPHONE1	home or work	.	.				.	.						х			.	.				
working database	I IUPHONE2	I have used, in the last 3 months, a mobile phone or a smart phone	+	1				1	1					,,		-	1	1	1			$\longrightarrow$	
	I_IUPHUNEZ	i nave used, in the last 5 months, a mobile priorie or a smart phone	+	+ -	H	ŀ	ŀ	<del>ا</del>	<del>  •</del>	<u> </u>	H		<u> </u>	Х	H	<u> </u>	+ -	+	<del>  •</del>	<u> </u>	<u> </u>	┌┷┤	<u> </u>
working database	L HIRLIONESY	I have not used in the last 2 months a making of the same and a second	1.					.	1.					х				1.	.			ı . J	
. 12 1.1.2	I_IUPHONE2X	I have not used, in the last 3 months, a mobile phone or a smart phone	₩	1				<u> </u>	<u> </u>								1	<u> </u>	<u> </u>			$\longrightarrow$	
working database		I have used a mobile phone or smart phone for professional purposes in	1.	١.	١.	١.	١.		1.	۱.	١.		.	х	١.	١.	١.	1.	١.	١.	۱.	ı . J	
	I_IUPHPRO	the last 3 months	<u> </u>	<u> </u>	Ľ	<u> </u>		<u> </u>	<u> </u>	<u> </u>			<u> </u>		Ĺ	<u> </u>	<u> </u>	<u> </u>	<u> </u>		<u> </u>	ш	
working database		I have not used a mobile phone or smart phone for professional		1.					1					х				1.	1			ı . J	
	I_IUPHPROX	purposes in the last 3 months					·	<u> </u>	<u> </u>			•		_ ^								لـــٰــا	•

	T				1																		
working database		I use a mobile phone (or smart phone) via public Wi-Fi or WIMAX to													х								
	I_IUPHWIFI	access the Internet, away from home or work																					
working database		I have not used Internet, in the last 3 months, for telephoning over the	١.																			х	
	I_IUPHX	Internet, for videoconferencing																					
working database		Individuals used internet for podcast service to automatically receive	١.															x					
	I_IUPOD	audio or video files of interest (in the last 3 months)																					
working database		In the last 3 months, I accessed the internet, on average, every day or																					
		almost every day and I expressed opinions on civic or political issues on	Х	Х	х					•			•	-		•				-	-	•	
. 12 1.1.1	I_IUPOL2_IDAY	websites or in social media																					
working database		In the last 3 months, I accessed the internet, on average, several times																					
	L HIDOLO IDAY D	during the day and I expressed opinions on civic or political issues on	Х	Х	Х	•		•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	·
warking database	I_IUPOL2_IDAY_D	websites or in social media																					$\dashv$
working database		In the last 3 months, I accessed the internet, on average, once a day or almost every day and I expressed opinions on civic or political issues on																					
	I IUPOL2 IDAY1	websites or in social media	Х	х	х				•				•									•	
working database	I_IUPULZ_IDATI	In the last 3 months, I accessed the internet, on average, less than once																					
working database		a week and I expressed opinions on civic or political issues on websites	.,	.,	.,																		
	I IUPOL2 ILTWK	or in social media	х	х	х	•	•	-	•	•	•	•	•	•	•	•		•	•	•	•	•	•
working database	I_IOI OLZ_ILI VVK	In the last 3 months, I accessed the internet, on average, at least once a																					
Working database		week (regular use) and I expressed opinions on civic or political issues or	×	x	x																		
	I IUPOL2 IUSE	websites or in social media	│ ^	^	^	•			•	•	•	•	•	•	•	•		•	•	•	•	•	
working database	1_101 012_1031	In the last 3 months, I accessed the internet, on average, at least once a																					$\dashv$
		week (but not every day) and I expressed opinions on civic or political	x	х	x																		
	I IUPOL2 IWK	issues on websites or in social media	^		_ ^		·		· .				•	·				•	·	·	·	·	
working database		Individuals using portable computer (laptop) via mobile WiFi or cellular																					-
	I IUPORT	networks to acceAY the internet away from home or work						-								Х	Х	Х	х				
working database		I use a portable computer (laptop) to access the Internet, away from																					
	I IUPORT1	home or work						-							х								
working database	_	I use a portable computer via public Wi-Fi or WIMAX to access the																					-
	I IUPORTFWL	Internet, away from home or work				•	٠		•	•	•	•	•	•	х	•			•	•	•	•	
working database	_	I use a portable computer via USB key to access the Internet, away from																					
	I_IUPORTMOB	home or work	-						-	•	•	•	•	•	Х	•			-	•	•	-	
working database		Individuals who used internet, in the last 3 months, for reading weblogs																					
	I_IURBLG	or blogs				•		•	•	•	•	•	•	•	•	•		х	•	•	•	•	·
working database		I have used Internet, in the last 3 months, to do research as part of a																					
	I_IURSRCH	training course or my education							•				•						х		•	•	•
working database		Individuals used internet for using browser based news feeds (e.g. RSS)																					
	I_IURSS	for reading new content on websites (in the last 3 months)	-			•	•		•	•	•	•	•	•	•	•	•	х	•	•	•	•	•
working database		I have not used Internet, in the last 3 months, for selling goods and																				x	
	I_IUSELLX	services (e.g. via auctions)			·				•	•		•	·		•				•	•	•	^	•
working database		I have used internet, in the last 3 months, for participating in social	x	х	x		x		x		х		х										
	I_IUSNET_CPP	networks and for civic or political participation				·	^	L.	^		^	·	^	·	·		·			·	·	·	
working database		I have used Internet, in the last 3 months, for participating in social																					
		networks and I have posted messages to chat rooms, newsgroups or an						-					х										.
	I_IUSNET_ICHAT	online discussion forum																					
working database		I have used Internet, in the last 3 months, for participating in social																					
	L HIGHET HIS SIS	networks and I have uploaded text, games, images, films or music to					-		-	-			Х			-			-				٠,
	I_IUSNET_IUPLOAD	websites																					
working database	1 113/6	Individuals who used internet, in the last 3 months, for video calls (via	.															х					
working database	I_IUVC	webcam) over the internet	1	_	-			-										-					
working database	LUMERY	I have not used Internet, in the last 3 months, for listening to Web radios	·  .																			х	
working database	I_IUWEBX	/ for watching Web television		_	-			-										-					
working database	LUVCHOTH	I have used Internet, in the last 3 months, to exchange messages relating	3																х				
working database	I_IUXCHOTH	to the course content with other learners	1	1	1			1										1					
working database	LIVOLY	In the last 3 months, I have not accessed the Internet at a community or	.	.																		х	. ]
working database	I_IVOLX	voluntary organisation	1	1																			
working database	I IWRKX	In the last 3 months, I have not accessed the Internet at place of work	.	.														.				х	. ]
	I_IAAKKY	(other than home)			1			1										1					

		I		1									1	1			1		1	1			
working database		I am very concerned with my online activities being recorded and I																					l
		managed access to my personal data on the internet in the last 3 months	x		х	х											١.		١.				١.
		by: Asking websites or search engines administrator or provider to																					ı
	I_MAPS_APD_CCOOKV	update or delete the data they hold about me																					
working database		I am not concerned with my online activities being recorded and I																					ı
		managed access to my personal data on the internet in the last 3 months	x		х	х											١.						ı
		by: Asking websites or search engines administrator or provider to	^		^	^			•	•	•	•		•	•						•	•	
	I_MAPS_APD_CCOOKX	update or delete the data they hold about me																					l
working database		I am very concerned with my online activities being recorded and in the																					ı
		last 3 months, I managed access to my personal data on the internet by	.,			١.,																	ı
		doing at least: i_maps_rps, i_maps_rrgl, i_maps_lap, i_maps_raad,	х		х	Х	•		•	•	•	•	-	٠	•		•			•	•	•	
	I_MAPS_CCOOKV	i_maps_cwsc or i_maps_apd																					ı
working database		I am not concerned with my online activities being recorded and in the																					
		last 3 months, I managed access to my personal data on the internet by																					ı
		doing at least: i_maps_rps, i_maps_rrgl, i_maps_lap, i_maps_raad,	Х	-	Х	Х	-			٠	-	•				-							
	I MAPS CCOOKX	i_maps_cwsc or i_maps_apd																					ı
working database	12	I am very concerned with my online activities being recorded and I																					
		managed access to my personal data on the internet in the last 3 months																					ı
		by: Checking that the website where I provided personal data was	х		х	х																	
	I_MAPS_CWSC_CCOOKV	secure																					ı
working database	I_WAF3_CW3C_CCOOKV	I am not concerned with my online activities being recorded and I																					
WOIKING database		-																					ı
		managed access to my personal data on the internet in the last 3 months	х		х	х																	
		by: Checking that the website where I provided personal data was																					ı
	I_MAPS_CWSC_CCOOKX	secure																					
working database		I am very concerned with my online activities being recorded and I																					ı
		managed access to my personal data on the internet in the last 3 months	x		х	х																	ı
		by: Limiting access to profile or content on social networking sites or	_ ^	'		_ ^			·	·	•	•		·	·			'				•	
	I_MAPS_LAP_CCOOKV	shared online storage																					
working database		I am not concerned with my online activities being recorded and I																					ı
		managed access to my personal data on the internet in the last 3 months			.,																		ı
		by: Limiting access to profile or content on social networking sites or	х		х	х		•	•	•	•	•	•	٠	•					•	•	•	
	I_MAPS_LAP_CCOOKX	shared online storage																					ı
working database		I have used internet, in the last 3 months, for participating in social																					
		networks and I managed access to my personal data in the last 3 months	х		х	х													١.				١.
	I MAPS LAP IUSNET	by limiting access to profile or content																					ı
working database		I have used internet, in the last 3 months, for uploading self-created																					
		content to any website to be shared and I managed access to my																					ı
		personal information in the last 3 months by limiting access to profile or				х																	
	I MAPS LAP IUUPL1	content																					ı
working database	1_141/11 3_22 11 _1001 21	In the last 3 months, I ordered/bought goods or services, over the																					_
Working database		Internet, for private use and I managed access to my personal																					ı
		information by not allowing the use of personal data for advertising	х		х	х																	
	L MAADS DAAD DUNG																						ı
working database	I_MAPS_RAAD_BUY3	purposes																					
WOLKING GATADASE		I am very concerned with my online activities being recorded and I																					ı
		managed access to my personal data on the internet in the last 3 months	Х		Х	Х		-	•	•	•	•		•	•					•		•	
	I_MAPS_RAAD_CCOOKV	by: Refusing to allow the use of personal data for advertising																					
working database		I am not concerned with my online activities being recorded and I																					ı
		managed access to my personal data on the internet in the last 3 months	Х		Х	Х																	
	I_MAPS_RAAD_CCOOKX	by: Refusing to allow the use of personal data for advertising																<u> </u>	<u> </u>				
working database		I have not carried out the following to manage access to my personal																1					ı
		data on the internet in the last 3 months: Refused allowing the use of	х	.	х	х		-				.					.		.				
	I_MAPS_RAADX	personal data for advertising purposes	L	<u>L</u>	<u> </u>	L												L	<u></u>				
working database																							I
		I am very concerned with my online activities being recorded and I																1					ı
		managed access to my personal data on the internet in the last 3 months	Х		Х	Х		-	-			•		•									
	I MAPS RPS CCOOKV	by: Reading privacy policy statements before providing personal data																1					ı
•		, Jr - / r - /	1			·		·					l				1	1	1				

working database			T	T				1														$\overline{}$	$\overline{}$
working database		I am not concerned with my online activities being recorded and I																				i	1 /
		managed access to my personal data on the internet in the last 3 months	х .		х	х															.		
	I_MAPS_RPS_CCOOKX	by: Reading privacy policy statements before providing personal data																				ı	ı
working database	I_WAF3_RF3_CCOOKX	by, heading privacy policy statements before providing personal data	+	+																	$\vdash \vdash$		
working database		In the last 3 months, I bought goods via a website or app from national																				ı	i
	I_MAPS_RRGL_BPG_DO	sellers and I have managed access to my personal data on the internet	х		х	х															.		
	M	by restricting or refusing access to my geographical location																				i	1
working database	IVI		—	+																	$\vdash\vdash$	-	-
working database		In the last 3 months, I bought goods via a website or app from sellers																				ı	i
		from other EU countries and I have managed access to my personal data	х		х	х			-												.		
	I MAPS RRGL BPG EU	on the internet by restricting or refusing access to my geographical location																				ı	ı
working database	I_IVIAPS_RRGL_BPG_EU	In the last 3 months, I bought goods via a website or app from the rest of	_	+-																	$\vdash \vdash$		
working database		the world (non-EU countries) and I have managed access to my personal																				ı	i
	I MADE DOCL DOC WIDE		х		х	х															.		
	I_MAPS_RRGL_BPG_WRL																					ı	ı
working database	U	location	┼──	+																	$\vdash \vdash$		
working database		In the last 3 months, I ordered/bought goods or services, over the																				ı	ı
		Internet, for private use and I managed access to my personal data on	х		х	х															.		1 - 1
	I MAPS RRGL BUY3	the internet by restricting or refusing access to my geographical location																				ı	ı
working database	I_MAF3_MMCL_DOTS	the internet by restricting of refusing access to my geographical location	$\vdash$	+-																	${f H}$		-
		I am very concerned with my online activities being recorded and I																					,
		managed access to my personal data on the internet in the last 3 months	х		х	х															.		
	I MAPS RRGL CCOOKV	by: Restricting or refusing access to my geographical location																				ı	ı
working database	I_IVIAF3_RRGL_CCOORV	by. Restricting of Ferusing access to my geographical location	┼──	+																	${f H}$		-
WOLKING database		I am not concerned with my online activities being recorded and I																				i	ı
		,	х		х	х															.		1 .
	L MADE DDCL CCOOKY	managed access to my personal data on the internet in the last 3 months																				i	1
working database	I_MAPS_RRGL_CCOOKX	by: Restricting or refusing access to my geographical location	₩	₩																	$\vdash\vdash$	$\longrightarrow$	
working database		I have used internet, in the last 3 months, for participating in social																				ı	
	L MAARC RRCL HICKET	networks and I managed access to my personal data in the last 3 months	Х		Х	Х	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•		ı ·
working database	I_MAPS_RRGL_IUSNET	by restricting or refusing access to my geographical location	₩	₩																	$\vdash\vdash$	$\longrightarrow$	
WOLKING GATADASE		I have not carried out the following to manage access to my personal																				i	1
	L MADE DDCLV	data on the internet in the last 3 months: Restricted or refused access to	Х		х	х	•		•	•	•	•	•	-	•	•			•		•	.	
working database	I_MAPS_RRGLX	my geographical location	₩	₩																	$\vdash\vdash$	$\longrightarrow$	$\vdash \vdash$
working database		I doubt up a properties a properties de la continue de la constitución de la continue de la cont																				ı	i
	I MCEWX	I don't use any other computerized equipment or machinery such as			-		•	Х	•	•	•	•	•	-	•	•			•		•	.	1 .
working database	I_IVICEWX	those used in production lines, transportation or other services at work	₩	₩																	$\vdash\vdash$	$\longrightarrow$	$\vdash \vdash$
working database		I do not carry out any of activities MCWA_EMDB, MCWA_ED,																				ı	ı
	I MCMAY	MCWA_SMW, MCWA_ATI, MCWA_OSS, MCWA_IT in my work at least			-		•	х	•	•	•	•	•	-	•	•			•		•	.	1 .
working database	I_MCWAX	once per week	₩	₩																	$\vdash\vdash$	$\longrightarrow$	$\vdash \vdash$
working database	I MCWX	I don't use any computers, laptops, smartphones, tablets or other portable devices at work						х	-												.		۱ . ا
working database	I_IVICVVX	portable devices at work	┼	+-																	$\vdash \vdash$		
working database		I have not been involved in choosing, modifying or testing the software																				i	1
	I MDW INWY	or computerised equipment I use at work in the last 12 months						х	•	-	•	•	•	-	•	•	-		-		•		1 .
working database	I_MDW_INVX	My main job tasks did not change as a result of the introduction of new	┼──	+																	$\vdash \vdash$		
working database	I MDW JTCX	software or computerised equipment in the last 12 months						х													.		
working database	I_IVIDW_ITCX	I didn't have to learn how to use new software or computerised	┼	+-																	${oxdot}$		
WOLKING GATADASE	I MDW LRNX	equipment for my job in the last 12 months						х													.	.	
working database	I MPHFLAT	Use post-payment with flat rate for internet access via mobile phone	$\vdash$	+-				1										х			$\vdash\vdash$		$\overline{}$
working database	I MPHPOST	Use post-payment for my mobile phone	$+\dot{-}$	+	<u> </u>	<u> </u>	-	<u> </u>	-		-		-	-	•	•	<u> </u>	X	-	<u> </u>	$\vdash$	<u> </u>	$\vdash$
working database	I MPHPRE	Use pre-payment for my mobile phone	<del>⊢</del> ∸	+		<u> </u>		<del>  •</del>	· ·	•	•	•	•	-	•	•	· ·	X	-	<u> </u>	$\vdash$		$\vdash$
working database	I_IVIFIIFNL	I have never lost information, picture, documents or other kind of data	$\vdash$	+		<u> </u>	-		-				-	-	•	-	-	Х	•	<u> </u>	$\vdash$	·	<u> </u>
or king database		on my smartphone as a result of a virus or other hostile type of																				.	ł
	I MDD ICTY	, ,		1 .				х			•	•	•	•	٠	•			•		•		· ·
working database	I_MPP_LSTX	programs  I don't know if I have ever lost information, picture, documents or other	₩	+-		-		<b> </b>										-		-	igwdapsilon	$\longrightarrow$	$\overline{}$
working database		• • • • • • • • • • • • • • • • • • • •	.]																			.	i l
	L MDD LCT7	kind of data on my smartphone as a result of a virus or other hostile type		1 .				Х	-					-	٠				•		ı ·		ı ·
	I_MPP_LSTZ	of programs	<u> </u>															<u> </u>					

working database											1	1	1	1	1			1					$\overline{}$
working database		I have never restricted or refused access to my personal data, when						×															
	I MPP RANA	using or installing an app on my smartphone, because I don't use apps					•	^								•					•	•	·
working database	I MPP SSX	My smartphone has no security system		1				х															-
working database	I MPP SSZ	I don't know if my smartphone has some security system	-	+ -	+ •		<u> </u>	X	-		•					•	<u> </u>	<u> </u>	-		-	•	$\dot{-}$
working database	1_101111_332	I have never lost information, documents, pictures or other kind of data	<u> </u>	+ -	<u> </u>		·	^	<u> </u>	-	•		-			•	<u> </u>	<u> </u>	<u> </u>		•	•	$\dashv$
Working database		on my smartphone as a result of a virus or other hostile type of				.,																	
	I MPP1 LSTX	programs				Х	•		-							•			-	•	•	•	•
working database	I_WIFFI_LSTA	I don't know if I have ever lost information, documents, pictures or other																1					
working database		kind of data on my smartphone as a result of a virus or other hostile type																					
	I MPP1 LSTZ	of programs	-			Х										•					-	-	•
working database	I MPP1X																						
working database	_	I don't use a smartphone for private purposes				Х																	-
	I_MPPX	I don't use a smartphone for private purposes		-				Х	-		-					•							<u> </u>
working database	I MACHENIA	My level of substitution of traditional postal mail by mobile messages is:																		х			
. 12 1.1.1	I_MSUBNA	not applicable		<u> </u>														<u> </u>					
working database	I_MUEMA	Reading e-mails																х					•
working database	I_MUFILM	Downloading and/or watching TV or video																х					•
working database		Personal navigation, use of location-aware services (e.g. for receiving																х					
	I_MUGPS	nearby travel, shopping, event information)																					
working database		Receiving subscription-paid information services (e.g. news, weather																х					
	I_MUNEWS	forecast, sports results, etc)	ļ -	-													1				-		
working database		I have used a mobile phone, in the last 3 months, for other activities																					
		than i_musph, i_muuph, i_munews, i_muweb, i_muema, i_mufilm,	-	-														х					
	I_MUOTH	i_mupay or i_mugps																					
working database	I_MUPAY	Paying for goods or services (instead of cash or credit card)																х					
working database	I_MUSPH	Sending photographs or video clips																Х					
working database	I_MUUPH	Uploading photographs or video clips from phones to websites																х					
working database	I_MUWEB	Browsing the internet																х					
working database		In the last 12 months, I haven't ordered goods or services over the																					
		Internet, because of i_nbnec, i_nbshab, i_nbskl, i_nbexp, i_nbspd or																١.			х	х	х
	I_NBA	i_nbrec																					
working database		In the last 12 months, I haven't ordered goods or services over the																					
	I_NBAA	Internet, because of i_nbnec, i_nbshab, i_nbskl or i_nbsr							-											Х			
working database		In the last 12 months, I didn't buy / order goods or services over the																					
		Internet for my own private use, because of i_nbskl, i_nbsr, i_nbpsc,					х		х									١.					
	I NBANY	i nbtrcm or i nbcard																					
working database		In the last 3 months, I did not buy anything via a website or app, because																					
-	I NBANY1	of i_nbskl1, i_nbcd, i_nbsr1, i_nbpsc1 or i_nbtrcm1			Х																		
working database		I never ordered goods or services over the Internet, but not because of																					
, and the second	I NBAX	any reason from d07-01 to d07-13	-			-			-	-											-	х	
working database	1	uni, reason nom aor ez te aor zo																					
		In the last 12 months, I haven't ordered goods or services over the																		х	x	x	х
	I NBB	Internet, because of inbsepr, inbtrcm, inbcard, inbslow or inboth	•	•							•					•				^	^	^	^
working database	1_1400	I never ordered goods or services over the Internet, but not because of																					
Working database	I NIDDV	any reason from d07-17 to d07-25																				х	
working database	I_NBBX	I never ordered goods or services over the Internet, because of																					
working database	LNDCOM	· ·																١.				х	х
	I_NBCOM	complaint / redress concerns, I'm worried about difficulty to redress																1					
working database																							
	LAURCONAY	I never ordered goods or services over the Internet, but not because of	1 .	1 .	1 .												1 .	1 -				Х	٠
	I_NBCOMX	complaint / redress concerns, I'm worried about difficulty to redress	1	1	1		<u> </u>	<u> </u>	<u> </u>								1	<del>                                     </del>	<u> </u>				
working database																		1					
		In the last 12 months, I didn't buy / order goods or services over the	•				Х										•	1 .					
	I_NBDEL	Internet for my own private use, because: Someone did it on my behalf	<u> </u>		1		<u> </u>										1	<u> </u>					
working database		I never ordered goods or services over the Internet, but not because it's																				x	
	I_NBEXPX	too expensive	<u>.</u>	<u> </u>	<u> </u>		<u> </u>	•						•		·	<u> </u>	<u> </u>			·	^	
working database		I never ordered goods or services over the Internet, because of force of																1				, l	v
	I_NBHAB	habit / loyalty to shops or to suppliers			<u> </u>													<u> </u>			•	х	Х

working database		I nover ordered goods or convices even the Internet but not become	1						1			-	-									П	$\overline{}$
working database	I NBHABX	I never ordered goods or services over the Internet, but not because of force of habit / loyalty to shops or to suppliers							.										-		.	х	. ]
working database	I_INDI IADA	I never ordered goods or services over the Internet, because the goods	1	1				1	$\vdash$												$\vdash \vdash$	$\vdash$	$\dashv$
working database	I NBNA	or services I need are not available on the Internet						-	-								-		-		.	х	х
working database	I_NDIVA	I never ordered goods or services over the Internet, but not because the	1																		$\vdash \vdash$	$\vdash$	$\dashv$
	I NBNAX	goods or services I need are not available on the Internet	-		-																	х	.
working database		I never ordered goods or services over the Internet, but not because I																			$\vdash$		-
0	I NBNECX	have no need			-			-									-					х	
working database		I never ordered goods or services over the Internet, but not because of																					-
	I NBOTHX	other reasons						-									-		-			х	
working database		I never ordered goods or services over the Internet, but not because of																					
		privacy concerns, I'm worried about giving personal details over the		١.																	١. ١	х	
	I_NBPRVX	Internet																					
working database	_	I never ordered goods or services over the Internet, but not because of																					
	I_NBRECX	the problematic to receive the ordered goods at home						-						٠			-		-			Х	·
working database		I never ordered goods or services over the Internet, but not because of																					
		security concerns, I'm worried about giving credit card details over the																			.	х	
	I_NBSECX	Internet																					
working database		In the last 3 months, I did not buy anything via a website or app, only																					
		because: I prefer to shop in person, like to see product, loyalty to shops,			х																		
	I_NBSHAB1Q	force of habit																					
working database		In the last 12 months, I didn't buy / order goods or services over the																					
		Internet for my own private use, only because: I prefer to shop in					х		х												. !		
	I_NBSHABQ	person, like to see product, loyalty to shops, force of habit																					
working database		I never ordered goods or services over the Internet, because I prefer to																				x	×
	I_NBSHP	shop in person; I like to see product				•			•	•	•	•	•	•	•	•		•	•	•		^	^
working database		I never ordered goods or services over the Internet, but not because I																				x	
	I_NBSHPX	prefer to shop in person; I like to see product	•		•	•			•	•	•	•	•	•	•	•		•	•	•		^	•
working database		I never ordered goods or services over the Internet, but not because of																				x	
	I_NBSPDX	too long delivery times		<u> </u>		·	·	L.	·	•	•				•	•			·		لنا		
working database		I never ordered goods or services over the Internet, because of trust																				x	x
	I_NBTRST	concerns, I'm concerned about receiving or returning goods	<u> </u>				·		·	•	•	•			•				·		لنـــا		
working database		I never ordered goods or services over the Internet, but not because of																				x	
	I_NBTRSX	trust concerns, I'm concerned about receiving or returning goods		ļ ·		•			,					•		-				,	لـــــــا	L^	
working database		I paid for those goods or services by giving my credit card number over		١.																	١. ١	х	x
	I_PAYCD	the Internet																			<u> </u>	<b></b>	
working database		I didn't pay for those goods or services by giving my credit card number		١.																	١. ١	х	х
. 12 1.1.1	I_PAYCDX	over the Internet																			<u> </u>	<u> </u>	
working database		I have ever changed the settings in my internet browser to prevent or																					
		limit the amount of cookies or I use anti-tracking software (software that								х											.		
	L DCOOK ATCM	limits the ability to track my																					
warking database	I_PCOOK_ATSW	activities on the internet)	1																		╨	$\vdash$	$\longrightarrow$
working database	I PCOOK1X	I have never changed the settings in my internet browser to prevent or	х		х	х																	
working database	I_PCOOKIX	limit cookies on any of my devices	-																		$\vdash \vdash$	$\vdash$	
working database	I PIACA	In the last 12 months, I managed access to my personal information by doing i piacgeo, i piacsn or i piacadv								х											.		.
working database	I_PIACA	doing i_placgeo, i_placsif of i_placadv	-																		$\vdash \vdash$	$\vdash$	
MOLKINE Maranase		I ordered goods or services, over the Internet, for private use, in the last																					ļ
		12 months and I managed access to my personal information by not								х													
	I PIACADV BLT12	allowing the use of personal information for advertising purposes																					J
working database	I_FIACADV_BLI12	In the last 12 months, I managed access to my personal information by	1	1				1													$\vdash \vdash$	$\vdash \vdash$	$\dashv$
	I PIACAP	doing i piacpp, i piacgeo, i piacsn, i piacadv or i piacsweb								х											.	.	
working database	i_r iACAr	In the last 12 months, I managed access to my personal information by																			$\vdash \vdash$	$\vdash \vdash$	-
	I PIACEA	doing i_piacgeo, i_piacsn, i_piacadv, i_pcook or i_atsw								х											.	.	
working database	I_I IACLA	In the last 12 months, I managed access to my personal information by																			$\vdash \vdash$	$\vdash \vdash$	-
		doing i_piacpp, i_piacgeo, i_piacsn, i_piacadv, i_piacsweb, i_pcook or								х													
	I PIACEAP	i_atsw	'		Ι.	'	•		.	^		•	•			· .	Ι.	Ι.	·		'		•
	1 " (0.5. "	1	1	1					1												·	1	

		_ <del>_</del>																					
working database		I have used Internet, in the last 3 months, for participating in social networks and I managed access to my personal information in the last								x													
	I_PIACGEO_IUSNET	12 months by restricting access to geograpical location																			,		
working database		I have used Internet, in the last 3 months, for participating in social																			$\Box$		
		networks and I managed access to my personal information in the last								х											!		
	I_PIACSN_IUSNET	12 months by limiting access to profile or content																					
working database		I have used Internet, in the last 3 months, for uploading self-created																			,		
		content to any website to be shared and I managed access to my								х											,		
		personal information in the last 12 months by limiting access to profile	'	'						^	•	•	•	•	•	•				•	, '	•	
	I_PIACSN_IUUPL	or content																			igsquare		
working database		The device I use to access the Internet at home is protected by a	١.	١.			١.	١.								١.					х		
	I_PROFIR	hardware or software firewall																			$\vdash \vdash$		
working database		In the last 3 months, the Internet protection has been installed or																			х		
working database	I_PROIU	updated																			$\vdash \vdash$		
working database	I PROIUX	In the last 3 months, the Internet protection has not been installed or updated																			х		
working database	I_FROIDX	I don't know if, in the last 3 months, the Internet protection has been																			$\overline{}$		
Working database	I PROIUZ	installed or updated							-					-			-	-			х		
working database	I_I KOIOZ	In the last 3 months, I have used online authentication on the Internet																			${}_{\square}$		-
, , , , , , , , , , , , , , , , , , ,	I PROLA	for private use, such as password, PIN or digital signature	-					-	-								-	-			х	-	
working database	1_1 11021	In the last 3 months, I have not used online authentication on the																			$\vdash$		$\overline{}$
	I PROLAX	Internet for private use, such as password, PIN or digital signature					-														х		
working database		I don't know if, in the last 3 months, I have used online authentication or	1																		$\neg$		
	I PROLAZ	the Internet for private use	-				-	-	-						•		-	-			х		
working database	_	The device I use to access the Internet at home is protected by either a																					
	I_PROVF	hardware or software firewall or a virus checking program							-						•		-	-		٠	х		
working database		The device I use to access the Internet at home is protected by a virus																					
	I_PROVIR	checking program				•		-	•	•	•	•	•	•	•	•	-	•		•	Х	•	•
working database		I don't know which device I use to protect my access to the Internet at																					
	I_PROZ	home	-	•	•	•	-		•	•	•	•	•	•	•	•	•	•	•	•	х	•	•
working database		I don't know if I made back up files on any external storage device or to					х																
	I_SAV2Z	Internet storage space	•	·	•		_ ^		•	•	•	•		•	•	•		•		•	لنب		
working database		As IT security software or tool, I use a package but I don't know the							_							х		_			!		
	I_SCANY	components				,			-	,	,	,		,				-			لـــــا		
working database		As IT security software or tool, I use a virus checking program and/or an	١.					١.								х					١. ١		
. Dec total	I_SCAVS	anti-spyware program																			$\vdash$		
working database		I'm mildly concerned about children accessing inappropriate web-sites																			,		
	I CCCIII DM	or connecting with potentially dangerous persons from a computer within the household	-				-		-	•	•	•	•	•	•	х		-	•	٠	, •	•	•
working database	I_SCCHLDM	I'm strongly concerned about children accessing inappropriate web-sites																			$\vdash$		
WOIKING database		or connecting with potentially dangerous persons from a computer														х					,		
	I SCCHLDS	within the household				•		-	•	•	•	•	•	•	•	^	-	•		•	,	•	•
working database	1_SCCTIEDS	I'm not at all concerned about children accessing inappropriate web-																			${}_{\square}$		-
, , , , , , , , , , , , , , , , , , ,		sites or connecting with potentially dangerous persons from a computer														х					,		
	I_SCCHLDX	within the household	'			·		-	•				·	·				•	·	·	, '		Ė
working database	I SCFIR	As IT security software or tool, I use a hardware or software firewall	<b>.</b>	١.			١.	l .								Х					$\Box$		
working database		I'm mildly concerned about financial loss as a result of receiving	1	l																	1		$\neg$
		fraudulent messages ('phishing') or getting redirected to fake websites														х					, ,		
	I_SCFLPPM	asking for personal information ('pharming')																			,		
working database		I'm strongly concerned about financial loss as a result of receiving																			,		
		fraudulent messages ('phishing') or getting redirected to fake websites	.													х					, .		
	I_SCFLPPS	asking for personal information ('pharming')		<u>L</u>	<u> </u>		L									L							
working database		I'm not at all concerned about financial loss as a result of receiving																					
		fraudulent messages ('phishing') or getting redirected to fake websites	.	.			.	.								х					, .		
	I_SCFLPPX	asking for personal information ('pharming')																					
working database		I'm mildly concerned about financial loss due to fraudulent payment														х					, Ţ		
	I_SCFRDM	(credit or debit) card use	'	<u>.                                    </u>		L .		<u> </u>					•	•		^				•	لنا	·	

	1	1	,																				
working database	I SCFRDS	I'm strongly concerned about financial loss due to fraudulent payment (credit or debit) card use														х							
working database		I'm not at all concerned about financial loss due to fraudulent payment														х							
	I_SCFRDX	(credit or debit) card use																					
working database	I_SCOTH	As IT security software or tool, I use other														Х							
working database	I SCPC	As IT security software or tool, I use a parental control or a web filtering software														х							
working database		I'm mildly concerned about abuse of personal information sent on the																				1	
0		Internet and/or other privacy violations (e.g. abuse of pictures, videos,														x							
	I_SCPIFM	personal data uploaded on community websites)																				i	
working database		I'm strongly concerned about abuse of personal information sent on the																					
		Internet and/or other privacy violations (e.g. abuse of pictures, videos,														х							
	I_SCPIFS	personal data uploaded on community websites)																				ı	
working database		I'm not at all concerned about abuse of personal information sent on the																					
		Internet and/or other privacy violations (e.g. abuse of pictures, videos,														х							
	I_SCPIFX	personal data uploaded on community websites)																				i	
working database		I use any kind of IT security software or tool (anti-virus, anti-spam,																				1	
	I_SCSOFT	firewall, etc.) in order to protect my private computer and data	•	•	•	•		•	•	•	•	•	•	•	•	Х	•	•	•	•	•		•
working database		I don't need IT security software or tool (anti-virus, anti-spam, firewall,		İ																		i	-
		etc.) in order to protect my private computer and data, because I don't													١.	х							
	I_SCSOFTNA	use a private computer																				ı	
working database																							
		I don't use any kind of IT security software or tool (anti-virus, anti-spam,		١.												х							
	I SCSOFTX	firewall, etc.) in order to protect my private computer and data																				i	
working database	_	I don't know if I use any kind of IT security software or tool (anti-virus,																					
		anti-spam, firewall, etc.) in order to protect my private computer and	١.	١.	١.	١.	١.								١.	х	١.					ı . İ	
	I SCSOFTZ	data							-	-	-									-		1	
working database																							
	I SCSPAM	As IT security software or tool, I use an email filtering to prevent 'Spam'	-	-							-					Х							
working database	I SCSPMM	I'm mildly concerned about unsolicited emails sent to me ('Spam')	<b>.</b>	l .												х							
working database	I SCSPMS	I'm strongly concerned about unsolicited emails sent to me ('Spam')	<b>.</b>	l .												Х							
working database	I SCSPMX	I'm not at all concerned about unsolicited emails sent to me ('Spam')														Х							
working database	I SCUAV	I update one or more of my security products at least occasionally														X							
working database	I SCUAVA	I update one or more of my security products every time an update is available														х							•
working database	I_3COAVA	I update one or more of my security products occasionally or when I																					
working database	I SCUAVO	remember														х							
working database	I SCUAVX	I don't update my security products		1																			
working database	I_3COAVA	I don't update my security products  I don't update my security products, because I don't think the update is	-	•	•	•	-		•	•	•	•		•	•	Х				•	•	-	
working database	I_SCUXNE	effective														х							
working database	I SCUXNN	I don't update my security products, because it's unnecessary as I believe the risk is too low								-	-					x						.	
working database		I don't update my security products, because I don't know how to	t	t	1																	1	
,	I SCUXNS	update		.				.	•							х							
working database	I_SCUXOTH	I don't update my security products, because of other reasons	1	1				1								х							
working database	I SCUXTE	I don't update my security products, because it's too expensive	<del>                                     </del>	<del>                                     </del>	† ·	<del>'</del>	†	<del>L .</del>		-		-		•	l ·	X	<u> </u>			-		$\overline{}$	<u> </u>
working database		, p , p , p	† ·	†	Ė	† <u> </u>	Ė	Ė		<u> </u>		•			Ė	Ë	Ė					$\dashv$	
J		I'm mildly concerned about catching a virus or other computer infection														x						.	
	I_SCVIRM	(e.g. worm or Trojan horse) resulting in loss of information or time	'	1	'	'	'	Ι.	'			•			'	^	'	'	•				•
working database		I'm strongly concerned about catching a virus or other computer	1	+																		-	
		infection (e.g. worm or Trojan horse) resulting in loss of information or														х						.	
	I_SCVIRS	time	.		•				'			•				^			•			.	•
working database		I'm not at all concerned about catching a virus or other computer																					
		infection (e.g. worm or Trojan horse) resulting in loss of information or	١.	1.		١.		.								х		.					
	I_SCVIRX	time																				.	
working database	I_SCX	I'm not at all concerned about any security issue	١.	١.	١.	١.	١.	١.							١.	х	١.						
L		, ,					i																'

working database						l						1				1	l				1		
working database		In the last 12 months, I have experienced the following security problem:																			x	×	 
	I SEC3	computer virus, fraudulent payment or abuse of personal information				-								•				•		•	^	^	-   
working database	1_5EC5	In the last 12 months, I have experienced a security problem (including																				$\vdash \vdash$	
WOIKING database	I SEC4	spam)																				х	
working database	1_3LC4	spairi)																				${f H}$	i
working database		I have experienced the following security related incident through using																					ı
		I have experienced the following security related incident through using					х															.	
	L CECANIVI	the Internet for private purposes in the last 12 months: i_secfrd2,																					ı
	I_SECANY1	i_secvir1, i_secmpi, i_secsnh, i_secoit, i_secphi, i_secpha, i_secchld1	-																			igwdapsilon	
working database		I have done Internet banking in the last 3 months and I have experienced																					ı
	L CECANIVARY	in the last 12 months any of the following security related problem: i_	-						-		Х				•			-	•	•		•	
	I_SECANY4BK	secpif1, i_secflpp, i_secfrd1, i_secchld1																				igwdapsilon	
working database		I use security software and I have experienced any of the following										١.				х					١.	.	١.
	I_SECANY4SS	security related problem: i_ secpif1, i_secflpp, i_secfrd1, i_secchld																				ш	
working database		I use security software and I have experienced any of the following																					ı
		security related problem: i_secvir1, i_secspm, i_ secpif1, i_secflpp,	-						-	-			-			х		-		-		-	
	I_SECANY6SS	i_secfrd1, i_secchId																				igsquare	
working database		I have experienced financial loss, in the last 12 months, resulting from																					ı
		online identity theft (somebody stealing my personal data and	-				х								-							.	
	I_SECFL2OIT	impersonating me e.g. shopping under my name)																				ш	1
working database		I have experienced financial loss, in the last 12 months, resulting from																					ı
		getting redirected to fake websites asking for personal information					х															.	
	I_SECFL2PHA	('pharming')																					ı
working database		I have experienced financial loss, in the last 12 months, resulting from																					1
	I_SECFL2PHI	receiving fraudulent messages ('phishing')	•		•	•	Х	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	
working database		I have experienced financial loss, in the last 12 months, resulting from																					
	I SECFL2PP	phishing or pharming	-				х			-	-		-	-	-			-			-	•	
working database		I have not experienced financial loss, in the last 12 months, resulting																					
		from identity theft, receiving fraudulent messages or being redirected to					х							_	_			_				1. 1	١.
	I SECFL2X	fake websites				•	_ ^						·			· .				·			
working database		In the last 12 months, I have experienced the following security problem:																				$\Box$	
	I SECFRD	Fraudulent payment (credit or debit) card use	-						-	-			-					-			х	Х	х
working database	I SECIAV	In the last 3 months, I have installed a virus checking program																				х	х
working database	I SECIVX	In the last 3 months, I have not installed a virus checking program	<u> </u>	<u> </u>			<u> </u>						•	•	•							×	
working database	1_020.77	In the last 3 months, I have not used on-line authentication (password,	<u> </u>	<u> </u>			<u> </u>		•				•	•	•				•			$\stackrel{\sim}{\vdash}$	÷
	I SECLAX	PIN, digital signature) on the Internet																				Х	
working database	I_SECEAN	I have experienced the following security related incident through using																				$\vdash \vdash$	
working database		the Internet for private purposes in the last 12 months: online identity					.,																ı
	I SECOITPP					•	х						•	•	•			•	•	•		•	
working database	I_SECUTIPP	theft, phishing or pharming																				$\vdash\vdash$	
working database	I CECOLA	In the last 3 months, I have used on-line authentication (password, PIN,		.	.			.														х	х
warking database	I_SECOLA	digital signature) on the Internet		+		-	<del>                                     </del>		-			-				-	-				-	igwdapsilon	
working database		In the last 12 months, I have experienced a security problem, other than		1																			ı
	LOSSOTIL	computer virus, fraudulent payment, abuse of personal information or									-		•	•	•		•		•	•	Х	•	
	I_SECOTH	spam																				igwdapsilon	
working database		In the last 12 months, I have experienced the following security problem:	1 .	١.		١.	١.					١.				١.	١.				х	х	х
	I_SECPIF	Abuse of personal information sent on the Internet																				igsquare	
working database		I have experienced the following security related incident through using		1																			ı
		the Internet for private purposes in the last 12 months: phishing or	•	.			х															ı . l	
	I_SECPP	pharming		<u> </u>			<u> </u>															$ldsymbol{\sqcup}$	
working database		In the last 3 months, I have installed or updated a virus checking		1																			ı
	I_SECPR3	program or installed or upgraded a hardware or software firewall	L.		•	L.							•	·			Ŀ		•	•	·	Х	· -
working database		In the last 3 months, I have updated a virus checking program (including																					
	I_SECUAV	manual updating)	1 .	1 .														-			· ·	Х	Х
working database		In the last 3 months, I have not updated a virus checking program																					
	I_SECUVX	(including manual updating)	•	•	•														•			х	
working database	<del> -</del>	In the last 12 months, I have experienced the following security problem:		1																			
	I_SECVIR	Computer virus resulting in loss of information or time	•	1 .															•		х	х	Х
	1 -		1			1	i .		1	1	1						1						

			1	1	1		1	1	1					1			1	1	1				
working database	I_SISUB	My level of substitution of traditional postal mail by Internet or email messages is: minor	<u> </u>	<u> </u>		<u>_</u> -		<u>_</u> -	L-						<u>_</u> -		<u>_</u> -	<u>_</u> -	L-	х			L ·
working database	I SKEDUP	I have obtained my computer or Internet skills from primary or lower secondary schools													х							-	
working database		I have obtained my computer or Internet skills from upper secondary																					
	I_SKEDUS	educational institution (schools for university entrance qualification or skilled posts)	•	•	•	•		•	•	•		•	•	•	х	•	•	•	•	•	•		
working database																							l
	I_SKEDUU	I have obtained my computer or Internet skills from tertiary educational institution (e.g. university leading to BA, MA degrees, PhD)	-	-	-	-		-			-	-		-	x		-	-	-	-	-	-	
working database	I SKTS	In the last 12 months, I carried out a training relating to the use of						х															
working database	1_3K13	computers, software or applications in at least one field  In the last 12 months, I carried out a training relating to the use of																				$\longrightarrow$	<del></del>
Working database		computers, software or applications in the following field: Data analysis						×															Ι.
	I SKTS DA	or management of databases			•			^		•						·		•		•			1
working database		In the last 12 months, I carried out a training relating to the use of																					Ī
		computers, software or applications in the following field: Maintenance						х															۱.
	I_SKTS_MCNS	of computer networks, servers, etc.																				i	l
working database		In the last 12 months, I carried out a training relating to the use of																				1	l
		computers, software or applications in the following field: Online						х															1 .
	I_SKTS_MKT	marketing or e-Commerce																					<b> </b>
working database		In the last 12 months, I carried out a training relating to the use of																				i	l
		computers, software or applications in the following field: Other fields of						х															1 .
	I_SKTS_OTH	training																					<del></del>
working database																						i	l
		In the last 12 months, I carried out a training relating to the use of		١.				х															۱.
	L CKTC DI C	computers, software or applications in the following field: Programming																				ı	ł
working database	I_SKTS_PLG	languages, including design or management of websites			ļ																	<del></del>	<del>                                     </del>
working database		In the last 12 months, I carried out a training relating to the use of																				ı	ł
	I SKTS SEC	computers, software or applications in the following field: IT-security or privacy management			•	•	•	х	•	•	•	•	•	•	•		•	•	•	•	•	I	i .
working database	1_3K13_3EC	In the last 12 months, I carried out a training relating to the use of																					<del></del>
Working database		computers, software or applications in the following field: Social media						x														i	l
	I SKTS SM	(e.g. google groups, Facebook, Jive)		'				^		•										•			1
working database		In the last 12 months, I carried out a training relating to the use of																					<u> </u>
		computers, software or applications in the following field: Specific		١.	١.		١.	х						١.				١.					۱.
	I_SKTS_SSA	software applications for work																				i	l
working database		My level of substitution of traditional postal mail by mobile messages is:																				1	Ī
	I_SMSUB	minor																		Х		.	1
working database		In the last 3 months, I participated in social networks, on average, every																					Ī
	I_SNDAY	day or almost every day				•	-	•	•	•	х	•	•	•	•	•	•			•	•		<u>.</u>
working database		In the last 3 months, I participated in social networks, on average, less									х												1
	I_SNLTWK	than once a week								•	Α	•								•	•	•	
working database		In the last 3 months, I participated in social networks, on average, at									¥											, T	i -
	I_SNUSE	least once a week	<u>.                                    </u>	<u> </u>	<u> </u>	L.	<u> </u>	<u> </u>	Ľ.		^		·	<u> </u>	L.	L.	<u> </u>	<u> </u>	Ľ.				<u> </u>
working database		In the last 3 months, I participated in social networks, on average, at					.	.	_		x												1 .
	I_SNWK	least once a week (but not every day)	Ļ	Ļ	Ļ	Ŀ	<u> </u>	Ļ	Ŀ					<u> </u>	Ŀ	L.	Ļ	<u> </u>	Ŀ				<u>.</u>
working database		In the last 3 months, I have received unsolicited e-mails that I would	١.			١.		1.	١.				.	۱.	١.	١.	١.	١.	١.	х			۱.
dda- datal	I_SPAM	regard as junk mail or spam and prefer not to receive	<u> </u>	+	<u> </u>	<u> </u>	<u> </u>	<u> </u>	<u> </u>					<u> </u>	<u> </u>		<u> </u>	<u> </u>	<u> </u>				<u> </u>
working database	LCDANAY	In the last 3 months, I have not received unsolicited e-mails that I would						.										.		х		.	1 -
working databases	I_SPAMX	regard as junk mail or spam	_	₩	-		<u> </u>											-					<del>                                     </del>
working database	L TC2	I have taken part, in the last 3 months, in a course (any training, not only						.											х			.	1 -
working database	I_TC3	computer or Internet, including school or university)		1	-		<b> </b>	1						-				-					
working uatabase	ı TC3X	I have not taken part, in the last 3 months, in a course (any training, not only computer or Internet, including school or university)																.	х			.	١.
working database	1_1C3A	In the last 3 months, I have used the Internet, outside employers	-	+	-		<b> </b>	1						-			-	<del>                                     </del>					<del></del>
WOLKING GATANASE	I_TELCOM	premises, for communication (exchanging and accessing e-mails)						.										.				х	х
	II_I LLCOWI	premises, for communication (exchanging and accessing e-mails)		<u> </u>	<u> </u>		l	<u> </u>	<u> </u>					<u> </u>			1	1	<u> </u>				

			,	1			1				1		-		1								
working database		In the last 3 months, I have not used the Internet, outside employers																				x	
	I_TELCOX	premises, for communication (exchanging and accessing e-mails)	-	ļ -		ļ -									-							<u> </u>	
working database		In the last 3 months, I have used the Internet, for work related activities,																				х	х
	I_TELE	outside the premises of my employer		<u> </u>		L .	L.	·	·		·	·	·	·	·	·	·	L.				$\stackrel{\sim}{\sqcup}$	
working database		In the last 3 months, I have not used the Internet, for work related																				х	х
	I_TELEX	activities, outside the premises of my employer		•			•		•	•	•	•	•	•	•	•				•	•	_ ^	^
working database		In the last 3 months, I have used the Internet, outside employers																					х
	I_TELIF	premises, for finding information related to my work or business		•			•	•	•	•	•	•	•	•	•	•	•			•	•	Х	Х
working database		In the last 3 months, I have not used the Internet, outside employers																				۱۱	
	I_TELIFX	premises, for finding information related to my work or business								•	-	•	•		•							Х	•
working database		In the last 3 months, I have used the Internet, outside employers																					
	I_TELIT	premises, for accessing the employer's IT server		•	•		•	•	•	•	•	•	•	•	•	•	•		•		•	х	X
working database		In the last 3 months, I have not used the Internet, outside employers																					
	I_TELITX	premises, for accessing the employer's IT server											•									Х	
working database		In the last 3 months, I used the Internet, at home, for looking for a job /																					
	I TELJOB	sending job applications		-			-			-	-		•		•		-				-		Х
working database		In the last 3 months, I used the Internet, at home, for other work related																					
	I TELOTH	activities		-			-			-	-		•		•		-				-		Х
working database		In the last 3 months, I used the Internet, at home, for sending work to																					
	I TELW2W	work place			-					-	-				-		-						Х
working database	12.22.22.2	I have used internet, in the last 3 months, for reading online news sites /																					
		newspapers / news magazines and checked the truthfulness of the	x		х																	1	
	I TIC IUNW1	information or content found on the internet	_ ^		^					•	•	•	•	•	•	•					•		•
working database	1_116_1014441	I have used internet, in the last 3 months, for expressing opinions on	1																			$\vdash$	
working database		civic or political issues on websites or in social media and checked the			.,																	1	
	I TIC IUPOL2	truthfulness of the information or content found on the internet	х		х		•		•	•	•	•	•	•	•	•						l .	•
working database	I_IIC_IOPOL2	Individuals who changed settings of software, app or device and checked	1																			$\vdash \vdash$	
working database																						1	
	L TICA CCONEA	the truthfulness of the information or content found using the methods:	Х		Х		•		•	•	•	•	•	•	•								•
	I_TIC2_CCONF1	i_ticcsfoi, i_ticidis or i_ticnidis																				$\longmapsto$	
working database		Individuals who edited photos, video or audio files and checked the																				1	
		truthfulness of the information or content found using the methods:	Х		Х					•	-	•											•
	I_TIC2_CEPVA1	i_ticcsfoi, i_ticidis or i_ticnidis																				igspace	
working database		Individuals who downloaded or installed software or apps and checked																				1	
		the truthfulness of the information or content found using the methods:	х		х						-						-					•	•
	I_TIC2_CINSAPP1	i_ticcsfoi, i_ticidis or i_ticnidis																				igsquare	
working database		Individuals who created files incorporating several elements such as text	,																			1	
		pictures, tables, charts, animations or sound and checked the	x		х																	1	
		truthfulness of the information or content found using the methods:	^		^					•	•	•	•	•	•	•					•	l . I	•
	I_TIC2_CPRES2	i_ticcsfoi, i_ticidis or i_ticnidis																					
working database		Individuals who wrote code in a programming language and checked the																				1	
		truthfulness of the information or content found using the methods:	х		х																	.	
	I_TIC2_CPRG2	i_ticcsfoi, i_ticidis or i_ticnidis																					
working database		Individuals who used word processing software and checked the																					
		truthfulness of the information or content found using the methods:	х		х														١.			.	
	I_TIC2_CWRD1	i_ticcsfoi, i_ticidis or i_ticnidis																				1	
working database		Individuals who copied or moved files (e.g. documents, data, images,																					
		video) between folders, devices or on the cloud and checked the																				1	
		truthfulness of the information or content found using the methods:	Х		х					•	-	•											•
	I_TIC2_CXFER1	i_ticcsfoi, i_ticidis or i_ticnidis																					
working database		Individuals who used spreadsheet software and checked the			1														<u> </u>			$\sqcap$	
		truthfulness of the information or content found using the methods:	х	١.	х	١.	١.	١.	١.								١.	١.	1	١.	١.	1. 1	
	I_TIC2_CXLS1	i ticcsfoi, i ticidis or i ticnidis	~		1			1									1		1				
working database		Individuals who used advanced features of spreadsheet software		1	+														<b>1</b>			$\vdash$	
2 =====		(functions, formulas, macros, Visual Basic) to organise, analyse,																				1	
		structure or modify data and checked the truthfulness of the	х		х	.		.									.		.			.	
	I_TIC2_CXLSADV1	information or content found using the methods: i_ticcsfoi, i_tic																					
L	I_IICZ_CALSADVI	initormation of content tound using the methods. I_ticcsioi, I_tic	1	1	1		1	<u> </u>									1						

		1.1 1.1 1.2 1.5 1.5 1.7	$\overline{}$	1		1		1								1	1				$\overline{}$	$\overline{}$	
working database		I have used internet, in the last 3 months, for reading online news sites /																			i		
		newspapers / news magazines and checked the truthfulness of the	х		х	١.		١.									١.				١. ا		
		information or content found using the methods: i_ticcsfoi, i_ticidis or																			ı		
	I_TIC2_IUNW1	i_ticnidis	₩																				
working database		I have used internet, in the last 3 months, for expressing opinions on																			i		
		civic or political issues on websites or in social media and checked the	х		х																i .		
		truthfulness of the information or content found using the methods:			^		·		-		-	-	-	-	-			-		-	i		
	I_TIC2_IUPOL2	i_ticcsfoi, i_ticidis or i_ticnidis																			į		
working database		Individual has not checked the truthfulness of the information or																			i		
		content he/she found on the internet news sites or social media in the	Х		х																		
	I_TICX	last 3 months																			į		
working database		In the last 3 months, I used the Internet, at other places outside																			i		
		employers premises, for communication (exchanging and accessing e-																					х
	I_TNHCOM	mails)																			i		
working database		In the last 3 months, I used the Internet, at other places outside																					
	I_TNHI_T	employers premises, for accessing files on the employer's server			-				•	•	•	•	•	•	•	•	•	•		•	.		х
working database		In the last 3 months, I used the Internet, at other places outside																					
		employers premises, for finding information related to my work or						١.															x
	I_TNHIF	business																			i		
working database	_	In the last 3 months, I used the Internet, at other places outside	1																				
	I TNHJOB	employers premises, for looking for a job / sending job applications			-						-	•	•	•		-		-					х
working database		In the last 3 months, I used the Internet, at other places outside	1																				
	I TNHOTH	employers premises, for other work related activities			-		-				-		-					-					х
working database		In the last 3 months, I used the Internet, at other places outside	+																				
	I TNHW2W	employers premises, for sending work to work place				-					-	-	-									.	Х
working database		In the last 3 months, I accessed the internet, on average, every day or	+-																			-+	
		almost every day and I have seen untrue or doubtful information or			х																i		
	I UDI IDAY	content on the internet news sites or social media	•		^			•	•	•	•	•	•	•	•			•	•	•			•
working database	I_ODI_IDAT	In the last 3 months, I accessed the internet, on average, several times	+-																				
Working database		during the day and I have seen untrue or doubtful information or			.,																i		
	I LIDI IDAY D	,			х		•		•		•	•	•	•	•	-		•		•			•
working database	I_UDI_IDAY_D	content on the internet news sites or social media  In the last 3 months, I accessed the internet, on average, less than once	$+\!-\!\!\!-$																			$\dashv$	
working database		_																			i		
		a week and I have seen untrue or doubtful information or content on the	: -		х						-	•	•	•	•			-					•
	I_UDI_ILTWK	internet news sites or social media	₩					<u> </u>															
working database		In the last 3 months, I accessed the internet, on average, at least once a																			i		
		week (regular use) and I have seen untrue or doubtful information or			Х																		
	I_UDI_IUSE	content on the internet news sites or social media	↓																				
working database		In the last 3 months, I accessed the internet, on average, at least once a																			i		
		week (but not every day) and I have seen untrue or doubtful information			х						-				-	-		-					
	I_UDI_IWK	or content on the internet news sites or social media	↓																				
working database		In the last 3 months, I accessed the internet, on average, every day or																			i		
		almost every day and I have seen untrue or doubtful information or	Х																			.	
	I_UDI1_IDAY	content on the internet news sites or social media	<u> </u>																		į		
working database		In the last 3 months, I accessed the internet, on average, several times																			i		
		during the day and I have seen untrue or doubtful information or	Х																				
	I_UDI1_IDAY_D	content on the internet news sites or social media																			i		
working database		In the last 3 months, I accessed the internet, on average, once a day or																					
		almost every day and I have seen untrue or doubtful information or	х																				
	I_UDI1_IDAY1	content on the internet news sites or social media																			.	.	
working database		In the last 3 months, I accessed the internet, on average, less than once																			ı		
		a week and I have seen untrue or doubtful information or content on the	e x				١.																
	I_UDI1_ILTWK	internet news sites or social media																			.	.	
working database		In the last 3 months, I accessed the internet, on average, at least once a	1					<u> </u>															$\neg$
		week (regular use) and I have seen untrue or doubtful information or	x																				
	I_UDI1_IUSE	content on the internet news sites or social media	^	Ι.	Ι.	'	'	1		•	·	•	•	•		'	'		•				Ė
working database	0511_1031	In the last 3 months, I accessed the internet, on average, at least once a	+-	1				1													$\rightarrow$	$\dashv$	-
J		week (but not every day) and I have seen untrue or doubtful information																			.	.	
	I_UDI1_IWK	or content on the internet news sites or social media	^	1 .			· ·	1 -	·	•	•	•	•	•	•	· ·	· ·	•	•	•			
L	I-ODIT-IAAK	or content on the internet news sites or social media		1																			

working database		Individuals have seen untrue or doubtful information or content and				l															т		$\overline{}$
WOLKING database		have checked the truthfulness of the information or content they found			.,																ı		
	I UDITIC	on the internet news sites or social media (3 months)	х		x		•						•	•	•	•		•		•	.		•
working database	I_ODITIC																					$\longrightarrow$	
working database		Individual has seen untrue or doubtful information or content on the																			i		
	LUDITICY	internet news sites or social media in the last 3 months, but has not	Х		х	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•			•
- Parallelan	I_UDITICX	checked the truthfulness of the information																			<del></del>	$\longrightarrow$	
working database		Individual has not seen untrue or doubtful information or content (e.g.																			i		
		videos, images) on the internet news sites or social media (e.g.	х		х		-									•					.		
	I_UDIX	Facebook, Instagram, YouTube, Twitter) in the last 3 months																					
working database	I_UMPH	Individuals who use a mobile phone																Х	Х	Х	<u> </u>		
working database	I_UMPHX	Individuals who do not use a mobile phone																Х	Х	Х			
working database		I use software that limits the ability to track my activities on the internet																			i		
		and I am very concerned with my online activities being recorded to	Х		х	Х				-						-		-					
	I_USLCOOK_CCOOKV	provide me with tailored advertising																					
working database		I use software that limits the ability to track my activities on the internet,																			i		
		but I'm not concerned with my online activities being recorded to	х		х	х				-						-						.	
	I_USLCOOK_CCOOKX	provide me with tailored advertising																			l		
working database		I don't use software that limits the ability to track my activities on the			.,	.,															i		
	I_USLCOOKX	internet	Х		х	Х	•		•		•		•	•	•	•	•	•		•	.		•
working database	I_WHIX	When working from home, I did not use the internet for my job						Х															-
working database		When working at an external site or on the move, I didn't use laptops,																			ı		
	I WMMCX	smartphones, tablets or other portable devices for my job					-	Х								•					.		
working database	_																						
	I WMX	In the last 12 months, I never worked at an external site or on the move	-	-				х		-	-		•		•	-		-					•
working database		I don't have access to Internet at home, because the access costs are too																				=	
	I XACC	high (telephone, etc.)	-							-	-				-			-				Х	Х
working database		I don't have access to Internet at home, but not because the access																				-+	
	I XACCX	costs are too high (telephone, etc.)																				х	
working database	I_XACCX	costs are too riigh (telephone, etc.)																				$\dashv$	
working database	I XDIS	I don't have access to Internet at home, because of a physical disability																				х	х
working database	I_XDI3	I don't have access to Internet at home, but not because of a physical																				$\rightarrow$	
working database	I XDISX	disability																				х	
working database	I_ADI3A	disability		1																		$\dashv$	
WOIKING database	I XELSE	I don't have access to Internet at home, because I have access elsewhere																				х	х
working database	I_VET2E	·																			-	$\longrightarrow$	
WORKING UALADASE	I VELCEV	I don't have access to Internet at home, but not because I have access																				х	
	I_XELSEX	elsewhere																			<del></del>	$\longrightarrow$	
working database		I don't have access to Internet at home, because the equipment costs		١.						١.												х	х
	I_XEQU	are too high																				$\longrightarrow$	
working database		I don't have access to Internet at home, but not because the equipment	١.	١.		١.				١.							١.				١. ا	х	
	I_XEQUX	costs are too high	ļ -	ļ -	ļ -					-					-			-				ــــــــــــــــــــــــــــــــــــــ	
working database		I'm not using Internet for dealing with public services or administrations,																		х	i		
	I_XGOVCON	because: I miss personal contact			L.		L .	L.	·			·	·	·	·	·	·		·	^	اـــــــا	لنــ	
working database																					i		
		I'm not using Internet for dealing with public services or administrations,	-							-						-				х			
	I_XGOVCST	because: I'm concerned about additional costs (eg connection costs)																			į		
working database		I'm not using Internet for dealing with public services or administrations,																		v	i		
	I_XGOVDIF	because: it's too complex	•			•	-		•	•	•	•	•	•	•	•	•	•		х			•
working database		I'm not using Internet for dealing with public services or administrations,																			,		
	I_XGOVOTH	because of other reasons	•	•		•	•	•	•	•	•	•	•	•	•	•	•	•	•	Х			•
working database		I'm not using Internet for dealing with public services or administrations,																					
	I_XGOVRES	because: I miss immediat response	•	•										٠						Х			
working database				1																	-	$\exists \dagger$	
		I'm not using Internet for dealing with public services or administrations,	١.	1.				l .		۱.							١.			х			
	I XGOVSEC	because: I'm concerned about protection and security of my data						1	'												.		
working database		,,,		t																	1	$\dashv$	
		I'm not using Internet for dealing with public services or administrations,																		х			
	I_XGOVSER	because: The services I need are not available on-line or difficult to find	1	1	'	'	•	1	•	1	•			1			1			^`			•
	1:_7:00 1021(	The second of th	1	1	1	1	L	1															

working database		My level of substitution of traditional postal mail by Internet or email																		_			
	I_XISUB	messages is: none		•		•	•		•	•	•	•	•	•	•	•	•		•	^			
working database																							
	I_XLANG	I don't have access to Internet at home, because of language barriers	•		•	•	•		•	•	•	•	•	•		•	•		•	•			Х
working database		My level of substitution of traditional postal mail by mobile messages is:																					
	I_XMSUB	none	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	Х			
working database		I don't have access to Internet at home, because I don't want to: the																					
	I_XNEC	Internet content is harmful/not useful, etc.		•	•	•	•	•	•	•	•	•	•	•	•	•	•	•				Х	Х
working database																							
	I_XNECX	I don't have access to Internet at home, but not because I don't want to		•	•	•	•	•	•	•	•	•	•	•	•	•	•	•				Х	
working database	I_XOTH	I don't have access to Internet at home, because of other reasons																				1.	х
working database		I don't have access to Internet at home, because of privacy or security																					
	I_XSEC	concerns	•		•	•	•		•	•	•	•	•	•		•	•		•	•		Х	Х
working database		I don't have access to Internet at home, but not because of privacy or																				T	
	I_XSECX	security concerns	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•	•		Х	
working database	I_XSKL	I don't have access to Internet at home, because I lack skills																				Х	Х
working database	I_XSKLX	I don't have access to Internet at home, but not because I lack skills																				х	-
working database	POP	Number of individuals	Х	х	х	Х	Х	х	х	Х	х	Х	х	Х	х	Х	х	х	х	х	х	х	х
working database	SAMPLEH	Sample size for households	Х	Х	Х	Х	Х	х	х	Х	х	Х	х	Х	х	Х	Х	х	Х	Х	Х	х	х
working database	SAMPLEP	Sample size for individuals	х	х	Х	Х	Х	Х	Х	Х	x	х	×	Х	Х	х	х	х	х	х	х	х	х

<sup>\*</sup> The working database (in format MS ACCESS) is available on https://ec.europa.eu/eurostat/web/digital-economy-and-society/data/comprehensive-database